

10/1/2017

Tam/m

REF:

ALN

13203 / 11243 / 20

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop n/s: _____

of _____

Insured _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$98K.

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 15 days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

N/S	O/S

Veh / No: SLQ96SSA Yr Regn: 2017 July

Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Volkswagen Beetle CC: 1197

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 17425 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WUWZ2Z16ZG1462958

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size F: 235/45R18

R: 7

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / FIR SUMI /

TOYO / YOKO or

Front 6 mm Rear 6 mm

R/Bal. 6 mm L/Bal. 6 mm

D.O.A. 24/7/15 D.O.I. 24/7/15

Survey held at LW Two

Des. of Damages Frt / Rear / O/S / NIS / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
	Rebate. \$ 53,048
	PIP: \$26,299.99 (RED: \$7,156 21%)

(Time/Time, File Pass to?) ☐ Prel. Report

(Time/Time, File Return to?) ☐ Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Site Insp: ☐ \$

Interview: ☐ \$

Tech. Insp: ☐ \$

Weekend: ☐ \$

Report Format: _____

Lump Sum / L.B.I: \$

TOTAL: _____

**VOLKSWAGEN
GROUP
SINGAPORE**



81030001

SERVICE ORDER NO: 18IP1838
CUSTOMER NO.: CV038308
CUSTOMER NAME: NG LJ YAN
TELEPHONE NO.:
ADDRESS: 12 MENG SUAN ROAD
Singapore

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Order:

MODEL NO.: SC13D7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P TOWING	B&P TOWING CHARGES	156	TU	1.25	195
2	B&P MECH	CHECK WIRE HARNESS, ECU, SENSOR SOCKET	1	TU	280	280
3	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	480	480
4	B&P MECH	R&R U/CARRIAGE	11/30	TU	840	2,520
5	B&P MECH	R&R RIM & BALANCE	1	TU	50	50
6	B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	TU	360	360
7	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
8	B&P MACP LABOUR	LABOUR	9	UNIT	840	7,560
9	B&P MACP PAINT	SPRAY PAINT	8	UNIT	800	6,400
10	B&P MACP LABOUR	TRANSFER DOOR MECHNISIM	1	UNIT	840	840
11	B&P MACP LABOUR	R&R SEAT & CARPET	1	UNIT	840	840
12	P 235/45ZR18	Pirelli P Zero Nero GT 235/45ZR18	1	ST	680	680
13	B&P CELETTE	VEHICLE ON BENCH- CELETTE (NETT)	1	G	1,500	1,500
Item						
14	5C5831058F	DOOR RH	1	PCS	2,654.41	2,654.41
15	5C5837480G 5AP	DOOR SEAL	1	PCS	132.85	132.85
16	D 378500A2	DOOR INSULATOR	1	PCS	53.34	53.34
17	5C5854940P GRU	DOOR LOWER MOLDING RH	1	PCS	275.07	275.07
18	5C5837380	DOOR LOWER TRIM CHROME RH	1	PCS	158.19	158.19
19	5C5854932R GRU	REAR FENDER LOWER MOLDING RH	1	PCS	152.26	152.26
20	5C5809380	REAR FENDER LOWER MOLDING CHROME RH	1	PCS	158.19	158.19
21	5C5821306C	REAR FENDER RH	1	PCS	988.18	988.18
22	5C5821714A	FOIL	1	PCS	42.99	42.99
23	5C5809836	ROCKER PANEL	1	PCS	1,159.66	1,159.66
24	5C5853806 N88	PROTECTOR FOIL	1	PCS	135.46	135.46
25	5C0071303	SCUFF PLATE	1	PCS	333.51	333.51
26	1Q0831469	GROMMET	2	PCS	2.83	5.66
27	D 506KD1A3	2K FOAM	1	PCS	182.25	182.25
28	D 478KD1M2	SEALANT	1	PCS	89.29	89.29

Service Order Confirmation

SERVICE ORDER NO: 18IP1838

CUSTOMER NO.: CV038009

CUSTOMER NAME: NG LI YAN

TELEPHONE NO.:

ADDRESS: 12 MENG SUAN ROAD

Singapore

VEH No.: SLQ9688A

Order Date: 07/18/18

Reg Date: 07/20/17

KM: 10,789

VIN NO.: WWWZZZ16ZGM809508

ENGINE NO:

SA: Tang Shu Shi

MODEL: Beetle NF 1.2 (A) SR HID

MODEL NO.: 5C13D7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	D 007600A1 INOXSPRAY	1	PCS	78.43		78.43 ✓
30	D 180003M2 2KADHESIV	1	PCS	330.24		330.24 ✓
31	D 314D36M2 UNDERSEAL	1	PCS	124.81		124.81 ✓
32	5C0073148 AX1 ALLOY WHEELS 18" TWISTER	1	PCS	1,882.88		1,882.88 ✓
33	311601361 RUBBER VALVE	1	PCS	1.72		1.72 ✓
34	1K0501529J TIE ROD	1	PCS	232.74		232.74 ✓
35	1T0598611B WHEEL BEARING	1	PCS	807.81		807.81 ✓
36	5C0505436B WHEEL BEARING HOUSING RH	1	PCS	1,155.49		1,155.49 ✓
37	1K0505553A RUBB MOUNT	1	PCS	38.10		38.10 ✓
38	1K0505224K TRAILING ARM	1	PCS	273.84		273.84 ✓
39	5C0505323C CONTR ARM UPPER	1	PCS	420.10		420.10 ✓
40	1K0505311AB CONTR ARM LOWER	1	PCS	422.19		422.19 ✓
41	WHT000228 SCREW	1	PCS	23.40		23.40 ✓
42	WHT000227 SCREW	1	PCS	23.40		23.40 ✓
43	N 91076701 BOLT	1	PCS	18.51		18.51 ✓
44	1K0505193 WASHER	1	PCS	2.23		2.23 ✓
45	N 10401801 NUT	1	PCS	6.58		6.58 ✓
46	N 10628601 BOLT	1	PCS	8.10		8.10 ✓
47	N 10106402 NUT	1	PCS	3.48		3.48 ✓
48	1K0614167 WASHER	1	PCS	1.17		1.17 ✓
49	LIQUIMOLY3318 DEGREASER CLEANER 500ml	1	PCS	54.60		54.60 ✓

Remarks: AIG DIRECT SETTLEMENT

DOA 17/07/2018

SURVEY BY

T/P VEH SJH653B



Service Order Confirmation

SERVICE ORDER NO.: 18P1838

CUSTOMER NO.: CVD38009

CUSTOMER NAME: NG LI YAN

TELEPHONE NO.:

ADDRESS: 12 MENG SUAN ROAD
Singapore

VEH No.: SLQ9688A

Order Date: 07/18/18

Reg Date: 07/20/17

KM: 10,789

VIN NO.: WVVZZZ16ZGM609508

ENGINE NO:

SA: Tang Shu Shi

MODEL: Beetle NF 1.2 (A) SR HID

MODEL NO.: 5C13D7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
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TOTAL	33,935.94
GST AMOUNT	2,375.52
TOTAL AMOUNT	36,311.46

On Behalf of VW P&AD



Authorized Signature

Certified Goods/Service received:

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Service Order Confirmation

SERVICE ORDER NO: 18IP1838

CUSTOMER NO.: CV038008

CUSTOMER NAME: NG LI YAN

TELEPHONE NO.:

ADDRESS: 12 MENG SUAN ROAD
Singapore

VEH No.: SLQ9688A

Order Date: 18/07/18

Reg Date: 20/07/17

KM: 17,425

VIN NO.: WVWZZZ16ZGM609508

ENGINE NO:

SA: Tang Shu Shi

MODEL: Beetle NF 1.2 (A) SR HID

MODEL NO.: 5C13D7

	<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
	Labor						
1	B&P TOWING	B&P TOWING CHARGES	155	TU	1.25		195
2	B&P MECH	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280
3	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
4	B&P MECH	R&R U/CARRIAGE	1.5	TU	840		1,260
5	B&P MECH	R&R RIM & BALANCE	1	TU	50		50
6	B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	TU	360		360
7	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0
8	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0
9	B&P MACP LABOUR	LABOUR	5	UNIT	840		5,040
10	B&P MACP PAINT	SPRAY PAINT	5	UNIT	800		4,000
11	B&P MACP LABOUR	TRANSFER DOOR MECHNISIM	0.5	UNIT	840		420
12	B&P MACP LABOUR	R&R SEAT & CARPET	0.5	UNIT	840		420
13	P 235/45ZR18	Pirelli P Zero Nero GT 235/45ZR18	1	ST	880	20	544
14	B&P CELETTE	VEHICLE ON BENCH- CELETTE (NETT)	1	G	1,500		1,500
	Item						
15	5C5831056F	DOOR RH	1	PCS	2,654.41		2,654.41
16	5C5837480F	DOOR SEAL	1	PCS	132.85		132.85
17	D 378500A2	DOOR INSULATOR	1	PCS	53.34		53.34
18	5C5854840P GRU	DOOR LOWER MOLDING RH	1	PCS	275.07		275.07
19	5C5837380	DOOR LOWER TRIM CHROME RH	1	PCS	158.19		158.19
20	5C5854902R GRU	REAR FENDER LOWER MOLDING RH	1	PCS	152.26		152.26
21	5C5839380	REAR FENDER LOWER MOLDING CHROME RH	1	PCS	158.19		158.19
22	5C5821306C	REAR FENDER RH	1	PCS	888.18		888.18
23	5C5821714A	FOIL	1	PCS	42.99		42.99
24	5C5809806	ROCKER PANEL	1	PCS	1,159.66		1,159.66
25	5C5853808 N88	PROTECTOR FOIL	1	PCS	135.46		135.46
26	9C0071303	SCUFF PLATE	1	PCS	333.51		333.51
27	1Q0831469	GROMMET	2	PCS	2.83		5.66
28	D 506KD1A3	2K FOAM	1	PCS	182.26		182.26

Service Order Confirmation

SERVICE ORDER NO.: 18IP1838

CUSTOMER NO.: CV038008

CUSTOMER NAME: NG LI YAN

TELEPHONE NO.:

ADDRESS: 12 MENG SUAN ROAD

Singapore

VEH No.: SLQ9688A

Order Date: 18/07/18

Reg Date: 20/07/17

KM: 17,425

VIN NO.: WVWZZZ16ZGM609508

ENGINE NO:

SA: Tang Shu Shi

MODEL: Beetle NF 1.2 (A) SR HID

MODEL NO.: SC13D7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	D 476KD1M2	1	PCS	89.29		89.29
30	D 007600A1	1	PCS	78.43		78.43
31	D 180023M2	1	PCS	330.24		330.24
32	D 314036M2	1	PCS	124.81		124.81
33	5C0073148 AX1	1	PCS	1,682.68		1,682.68
34	311801361	1	PCS	1.72		1.72
35	1K0501529J	1	PCS	232.74		232.74
36	3G0598611	1	PCS	607.81		607.81
37	5C0505436B	1	PCS	1,155.49		1,155.49
38	1K0505593A	1	PCS	38.10		38.10
39	1K0505224K	1	PCS	273.84		273.84
40	5C0505323C	1	PCS	420.10		420.10
41	1K0505311AB	1	PCS	422.19		422.19
42	WHT000228	1	PCS	23.40		23.40
43	WHT000227	1	PCS	23.40		23.40
44	N 91078701	1	PCS	18.51		18.51
45	1K0505193	1	PCS	2.23		2.23
46	N 10401801	1	PCS	6.58		6.58
47	N 10828601	1	PCS	8.10		8.10
48	N 10106402	1	PCS	3.48		3.48
49	1K0614167	1	PCS	1.17		1.17
50	LIQUIMOLY3318	1	PCS	54.60		54.60

Remarks : AIR DIRECT SETTLEMENT

DOA 17/07/2018

SURVEY BY

T/P VEH SJH8638

Service Order Confirmation

SERVICE ORDER NO.: 18IP1838

CUSTOMER NO.: CV038008

CUSTOMER NAME: NG LI YAN

TELEPHONE NO.:

ADDRESS: 12 MENG SUAN ROAD
Singapore

VEH No.: SLQ9688A

Order Date: 18/07/18

Reg Date: 20/07/17

KM: 17,425

VIN NO.: WVVWZZZ16ZGM600508

ENGINE NO:

SA: Tang Shu Shi

MODEL: Beetle NF 1.2 (A) SR 110

MODEL NO.: 5C13D7

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
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TOTAL	25,779.94
GST AMOUNT	1,874.60
TOTAL AMOUNT	28,654.54

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 29 November 2018 4:20 PM
To: Kesaval, Jaclyn-M
Subject: Your ref : 2112487955SG, ACCIDENT ON 17/07/2018 INVOLVING SJH 663B (OI) & SLQ 9688A (TP)

Your ref : 2112487955SG
Our ref : CC3/AIG18013203/T1ea3

Dear Sirs,

ACCIDENT ON 17/07/2018 INVOLVING SJH 663B (OI) & SLQ 9688A (TP)

We refer to the above matter.

The accident occurred when our insured changed lane and third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "VOLKSWAGEN GROUP SINGAPORE PTE LTD" at **\$ 29,928.49 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 36,311.46	\$ 28,601.04
2. Loss of Use (22days x \$60)	\$ 1,320.00	\$ 1,320.00 (22days x \$60)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 37,638.91	<u>\$ 29,928.49</u>

For your approval in merimen please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SLQ9688A (2112487955SG)**
[SJH663B]

TP

NG LI YAN

Jul 17 2018 1:00PM

[Braeliss Enterprise Pte Ltd]
Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 19/12/2018 16:19 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$29928.49) - SLQ9688A - Claim Handler: Kesavai, Jaclyn-M

Approved:29928.49:pls begin your offer at 18days for LOU and slowly revise to 22 days(max)



LETTER OF DEMAND

Your Ref: SJH 663B

Our Ref: SLQ 9688A

To: AIG (LKK)

Dear Sirs,

ACCIDENT INVOLVING SLQ 9688A & SJH 663B ON 12/7/18

We are claiming on behalf of our client Ng Li Yan owner of

vehicle number SLQ 9688A involved in accident on 12/7/18

with vehicle SJH 663B along/at Raffles Boulevard entrance of Park
Pavilion Hotel

Description of claims:

Cost of Repairs \$ 28,601.04 (incl 7% GST)

Loss of Use/Rental \$ 60 X 22 Days = \$ 1320 (incl 7% GST)

Search Fee \$ 7.43 (incl 7% GST)

Miscellaneous Fee \$ _____ (incl 7% GST)

TOTAL \$ 29,928.49 (incl 7% GST)

We are claiming in full and final settlement of \$ 29,928.49
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to shushi.tang@vw.com.sg



08 SEP 2018

Dated this 31030002

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 1 August 2018 1:01 PM
To: 'MASHIMAROCANDS@GMAIL.COM'
Subject: ACCIDENT INVOLVING SJH 663B AND SLQ 9688A ON 17/07/2018

Our Ref: CC3/AIG18013203/T1ea3

01 AUG 2018

BRAELISS ENTERPRISE PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SJH 663B AND SLQ 9688A ON 17/07/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thursday, 6 September 2018 4:47 PM

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, NG LI YAN (the third party claimant")
of 12 MENG SUAN ROAD S 779215 (address), owner
of SLA9688A (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SLA9688A that was damaged pursuant to the accident which occurred
on 12/7/18 (date) along Raffles Boulevard Parkway (location)
involving vehicle no/s 85H 6628 ("the accident"). at pm Pacific Hotel

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 8 (day) of 9 (month) 20 18 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$28,601.04 (Repair Cost), S\$1,320.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SLQ 9688A that was damaged pursuant to the accident which occurred on 17/07/2018 (date) along RAFFLES BOULEVARD ENTERANCE OF PAN PACIFIC HOTEL (location) involving vehicle no/s SJH 663B.

This is pursuant to the inspection conducted on 24/07/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner NG LI YAN ("the third party claimant") of vehicle no. SLQ 9688A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLQ 9688A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of 1 (month) 2019 (year)



MTH

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Volkswagen Centre Singapore

Service Tax Invoice No. SV18P33285



Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP1838
SERVICE CUSTOMER NO.: F01089R
SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L
TELEPHONE NO.:
ADDRESS: 78 Shenton Way
#07-18 AIG Building
Singapore
Post Code: 078120

VEH NO.: SLQ9688A
DATE: 31/07/18 Pickup:
VIN NO.: WVVZZZ16ZGMB09508 KM: 17,425
GEARBOX CODE: Engine No.:
MODEL: Beetle NF 1.2 (A) 8R HID
SA: Tang Shu Shi
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AIG DIRECT SETTLEMENT					
DOA 17/07/2018					
SURVEY BY					
T/P VECH SJH663B					
	Labor				
1	VEHICLE ON BENCH- CELETTE (NETT)	1.00	G	1,500.00	1,500.00
2	LABOUR	6.00	UNIT	840.00	5,040.00
3	TRANSFER DOOR MECHNISIM	0.50	UNIT	840.00	420.00
4	R&R SEAT & CARPET	0.50	UNIT	840.00	420.00
5	SPRAY PAINT	5.00	UNIT	800.00	4,000.00
6	Tow SVC- Quality Recovery Services	1.00	UNIT		
7	Tow SVC- Quality Recovery Services	1.00	UNIT		
8	Pirelli P Zero Nero GT 235/45ZR18	1.00	ST	540.00	540.00
9	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
10	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
11	R&R U/CARRIAGE	1.50	TU	840.00	1,260.00
12	B&P TOWING CHARGES	158.00	TU	1.25	197.50
13	B&P WHEEL ALIGNMENT NETT	1.00	TU	360.00	360.00
	Item				
14	RUBBER VALVE	1.00	PCS	1.72	1.72

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P33285

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP1838

SERVICE CUSTOMER NO.: FD1089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-18 AIG Building
Singapore

Post Code: 079120

VEH NO.: SLQ9688A

DATE: 31/07/18 Pickup:
VIN NO.: WVVZZZ16ZGM809508 KM: 17,425
GEARBOX CODE: Engine No.:
MODEL: Beetle NF 1.2 (A) SR HID
SA: Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	TIE ROD	1.00	PCS	232.74	232.74
16	WASHER	1.00	PCS	2.23	2.23
17	TRAILING ARM	1.00	PCS	273.84	273.84
18	CONTR ARM LOWER	1.00	PCS	422.19	422.19
19	RUBB MOUNT	1.00	PCS	38.10	38.10
20	WASHER	1.00	PCS	1.17	1.17
21	GROMMET	2.00	PCS	2.83	5.66
22	WHEEL BEARING	1.00	PCS	807.81	807.81
23	SCUFF PLATE	1.00	PCS	333.51	333.51
24	ALLOY WHEELS 18" TWISTER	1.00	PCS	1,682.68	1,682.68
25	WHEEL BEARING HOUSING RH	1.00	PCS	1,155.49	1,155.49
26	ROCKER PANEL	1.00	PCS	1,159.66	1,159.66
27	REAR FENDER RH	1.00	PCS	988.18	988.18
28	FOIL	1.00	PCS	42.99	42.99
29	DOOR RH	1.00	PCS	2,654.41	2,654.41
30	DOOR LOWER TRIM CHROME RH	1.00	PCS	158.19	158.19
31	DOOR SEAL	1.00	PCS	132.85	132.85
32	REAR FENDER LOWER MOLDING CHROME RH	1.00	PCS	158.19	158.19

Volkswagen Centre Singapore

Service Tax Invoice No. SV18P33285



Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP1838

SERVICE CUSTOMER NO.: F01099R

SERVICE CUSTOMER NAME.: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SLQ9688A

DATE: 31/07/18

Pickup:

VIN NO.: WVVZZZ1E2GM608508

KM: 17,428

GEARBOX CODE:

Engine No.:

MODEL: Beetle NF 1.2 (A) SR HID

SA: Tang Shu Shi

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
33	PROTECTOR FOIL	1.00	PCS	135.46	135.46
34	REAR FENDER LOWER MOLDING RH	1.00	PCS	152.26	152.26
35	DOOR LOWER MOLDING RH	1.00	PCS	275.07	275.07
36	CONTR ARM UPPER	1.00	PCS	420.10	420.10
37	INOXSPRAY	1.00	PCS	78.43	78.43
38	2KADHESIV	1.00	PCS	330.24	330.24
39	UNDERSEAL	1.00	PCS	124.61	124.61
40	DOOR INSULATOR	1.00	PCS	53.34	53.34
41	SEALANT	1.00	PCS	89.29	89.29
42	2K FOAM	1.00	PCS	182.26	182.26
43	DEGREASER CLEANER 500ml	1.00	PCS	54.60	54.60
44	NUT	1.00	PCS	3.46	3.46
45	NUT	1.00	PCS	6.58	6.58
46	BOLT	1.00	PCS	8.10	8.10
47	BOLT	1.00	PCS	18.51	18.51
48	SCREW	1.00	PCS	23.40	23.40
49	SCREW	1.00	PCS	23.40	23.40

GST (7%) AMOUNT: 1,871.10

TOTAL AMOUNT: 28,601.04

For Volkswagen Group Singapore Pte Ltd



08 SEP 2018

Authorised Signatory

Customer

NOTICE

1. All fund transfer payments should be made payable to: Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSG33 Please indicate

Customer Name and Invoice Number in the payment

Phone : Fax :

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 18 Jul 2018 / 12:09:08

Receipt Date/Time : 18 Jul 2018 / 12:09:08

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180718-000909

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJH663B				
As at 17 Jul 2018/13:40:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SJH663B			
	Enquiry Fee	7.00	0.49	7.49
	20180718120741583463			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	xxxxxxxxxxxx8482	Credit Card:		
		Visa/MasterCard		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Jul 2018 Edit Reg		24 Jul 2018 00:00 Edit Adj Rpt	S\$26,729.94 Edit Estimates	S\$26,729.94 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	BRAELISS ENTERPRISE PTE LTD, Co. Reg. No.: 201429970C		
Main Claimant:	NG LI YAN, ID: S9616338Z		
Vehicle Reg. No.:	SLQ9688A	Date of Loss:	17/07/2018 13:00 - :59 [11 Months and 27 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 2112487955SG	Policy/Cover Note No.:	0999994589 (Comprehensive)
Vehicle Reg. No. (Insured):	SJH663B	Policy No. (Claimant):	A28995305AVW
		Excess:	
Repairer:	Volkswagen Group Singapore Pte Ltd (HQ) No: 17 Tuas Ave 9, 639197 Tuas - Tel: 65156560		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Kesaval, Jaclyn-M] Jaclyn-M.Kesaval@aig.com		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 31/07/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG_EXPRESS (19/12/2018): Alert - Adj Mandate Approved (S\$29928.49) - SLQ9688A - Claim Handler: Kesaval, J...

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLQ9688A (2112487955SG)
 [SJH663B]
 TP
 NG LI YAN
 Jul 17 2018 1:00PM
 [BRAELISS ENTERPRISE PTE LTD]
 Volkswagen Group Singapore Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Letters/Correspondences														1 per page			
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print	
1	(Draft)		Third Party Express Settlement – Payment Breakdown											1	Edit		
Photos/Images														3 per page			
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print	
1	31/07/18 16:10		Odometer Reading											1	Load JPG		
2	31/07/18 16:10		Chassis Number											1	Load JPG		
3	31/07/18 16:10		General View											1	Load JPG		
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34	31/07/18 16:10		General View											1	Load JPG		

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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83	31/07/18 16:11	Reinspection Photo	 Load JPG	☒

Letters/Correspondences			1 per page	☒
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90	31/07/18 16:11	Reinspection Photo	 Load JPG	☒
91	31/07/18 16:11	Reinspection Photo	 Load PDF	
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/07/18 13:39	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	 Load PDF	
2	27/07/18 11:01	TP ESTIMATE - MARKED	 Load PDF	
3	01/08/18 13:01	LETTER TO OI	 Load PDF	
4	23/11/18 17:00	LTA SEARCH	 Load PDF	
5	23/01/19 08:44	WORKSHOP INVOICE	 Load PDF	
6	23/01/19 08:44	AUTHORISATION TO ACT FORM	 Load PDF	
7	23/01/19 08:44	Release Voucher	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	23/07/18 09:05	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJH663B (Insd veh)	Model:	VOLKSWAGEN BEETLE 1.2
	SLQ9688A (TP veh)		TSI (A)
Date of Accident:	17/07/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	36,311.46
Final Repair Cost	:	\$	28,601.04
Loss of Use	:	\$	1,320.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	29,928.49

22.00 days at \$60.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Group Singapore Pte Ltd	:	\$ 29,928.49
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

23 Jan
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18013203/T1EA3Q2

Date: 23/01/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994589
Claimant Vehicle No : SLQ9688A **Insured Vehicle No :** SJH663B
Date of Loss: 17/07/2018 **Nature of Claim:** TP **Claim No:** 2112487955SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLQ9688A**
 Make & Model: VOLKSWAGEN BEETLE, 1.2 TSI (A) Engine No: CBZK17918
 Reg. Date: 20/07/2017 (Man. Year: 2015) Chassis No: WVVZZZ16ZGM609508
 Colour: Grey Odometer: 17425 km
 Engine Capacity: 1197 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/45 R18 Rear Tyre Size: 235/45 R18
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,910.94	12,774.94	136.00	1.05
Miscellaneous Items	0.00	0.00	0.00	
Labour	21,025.00	13,955.00	7,070.00	33.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	33,935.94	26,729.94	7,206.00	21.23
+ GST 7.00/7.00% (S\$)	2,375.52	1,871.10	504.42	21.23
Nett Amount (S\$)	36,311.46	28,601.04	7,710.42	21.23
+ Loss of Use (22.0 x S\$60.00/day) (S\$)		1,320.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		29,928.49		

INSPECTION

Date of Assignment: 24/07/2018
 Date Inspected: 24/07/2018 Inspected At: Volkswagen Centre Singapore (HQ)
 247 Alexandra Road
 Singapore 159934
 Estimated Period of Repair: 15.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*DOOR RH	Bent	2,654.41 FS	*2,654.41 FS
2	1		*DOOR SEAL	Necessary	132.85 FS	*132.85 FS
3	1		*DOOR INSULATOR	Necessary	53.34 FS	*53.34 FS
4	1		*DOOR LOWER MOLDING RH	Missing	275.07 FS	*275.07 FS
5	1		*DOOR LOWER TRIM CHROME RH	Missing	158.19 FS	*158.19 FS
6	1		*REAR FENDER LOWER MOLDING RH	Missing	152.26 FS	*152.26 FS
7	1		*REAR FENDER LOWER MOULDING CHROME RH	Missing	158.19 FS	*158.19 FS
8	1		*REAR FENDER RH	Bent	988.18 FS	*988.18 FS
9	1		*FOIL	Necessary	42.99 FS	*42.99 FS
10	1		*ROCKER PANEL	Bent	1,159.66 FS	*1,159.66 FS
11	1		*PROTECTOR FOIL	Necessary	135.46 FS	*135.46 FS
12	1		*SCUFF PLATE	Necessary	333.51 FS	*333.51 FS
13	2		*GROMMET	Necessary	5.66 FS	*5.66 FS
14	1		*2K FOAM	Necessary	182.26 FS	*182.26 FS
15	1		*SEALANT	Necessary	89.29 FS	*89.29 FS
16	1		*PIRELLI P ZERO NERO GT 235/45ZR18 (80%)	Deformed	680.00 FS	*544.00 FS
17	1		*INOXSPRAY	Necessary	78.43 FS	*78.43 FS
18	1		*2KADHESIV	Necessary	330.24 FS	*330.24 FS
19	1		*UNDERSEAL	Necessary	124.81 FS	*124.81 FS
20	1		*ALLOY WHEELS 18 TWISTER	Cut	1,682.68 FS	*1,682.68 FS
21	1		*RUBBER VALVE	Necessary	1.72 FS	*1.72 FS
22	1		*TIE ROD	Bent	232.74 FS	*232.74 FS
23	1		*WHEEL BEARING	Bent	807.81 FS	*807.81 FS
24	1		*WHEEL BEARING HOUSING RH	Bent	1,155.49 FS	*1,155.49 FS
25	1		*RUBB MOUNT	Necessary	38.10 FS	*38.10 FS
26	1		*TRAILING ARM	Bent	273.84 FS	*273.84 FS
27	1		*CONTR ARM UPPER	Bent	420.10 FS	*420.10 FS
28	1		*CONTR ARM LOWER	Bent	422.19 FS	*422.19 FS
29	1		*SCREW	Necessary	23.40 FS	*23.40 FS
30	1		*SCREW	Necessary	23.40 FS	*23.40 FS
31	1		*BOLT	Necessary	18.51 FS	*18.51 FS
32	1		*WASHER	Necessary	2.23 FS	*2.23 FS
33	1		*NUT	Necessary	6.58 FS	*6.58 FS
34	1		*BOLT	Necessary	8.10 FS	*8.10 FS
35	1		*NUT	Necessary	3.48 FS	*3.48 FS
36	1		*WASHER	Necessary	1.17 FS	*1.17 FS
37	1		*DEGREASER CLEANER 500ML	Necessary	54.60 FS	*54.60 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	12,910.94	12,774.94
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	B&P TOWING CHARGES	New	195.00	195.00
2	CHECK WIRE HARNESS ,ECU,SENSOR SOCKET	New	280.00	280.00
3	PROGRAMMING & CALIBRATION	New	480.00	480.00
4	R&R U/CARRIAGE	New	2,520.00	1,260.00
5	R&R RIM & BALANCE	New	50.00	0.00
6	B&P WHEEL ALIGNMENT	New	360.00	360.00
7	LABOUR	New	7,560.00	5,040.00
8	SPRAY PAINT	New	6,400.00	4,000.00
9	TRANSFER DOOR MECHANISM	New	840.00	420.00
10	R&R SEAT & CARPET	New	840.00	420.00
11	VEHICLE ON BENCH -CELETTE	New	1,500.00	1,500.00
Gross Labour Cost (S\$)			21,025.00	13,955.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >