

# Volkswagen Centre Singapore



Biz Reg. No. 53103069E  
GST No. M20098505-2

Report e ETH-3  
AIG DUE: 31/7/18  
1/8/18  
OD CANNOT  
REPAIR @ VW

## Letter of Claims Request for direct settlement.

华语.

We are submitting a claim on behalf of our customer DAI JING 97261039  
NRIC 57483867D insured of vehicle SKM 1878D against  
your insured vehicle number SLH 6955 ( AIG )  
On the accident dated on 18-7-18 (ddmmyyy) along NEWTON CIRCLE  
ROUNDAABOUT THDS CLEMENCEAU.

Dated this 20 JUL 2018 (day) of \_\_\_\_\_ (month) 2018 .

Charmaine Kong  
Volkswagen Group Singapore  
Accident Claims Dept.  
[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)  
DID : 63057176/ 63057299  
HP: 92361399

**PDI TUAS**

PDI TUAS

DAI JING  
969 BUKIT TIMAH ROAD  
#05-16  
Singapore, 589664  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

**Service Quote**

Customer No. CV024645  
Quote No. SER/QUO/1801175  
QuoteDate 19/07/18  
Salesperson Jimmy Lee  
Page 1

**THIS IS NOT AN OFFICIAL TAX INVOICE**

<b>Make</b>	<b>Model Description</b>	<b>Mileage</b>	<b>Service Advisor</b>
Volkswagen Passeng	GOLF CABRIO A6 1.4 TSI (DSG)	35,210	Cheong Pearlyn
<b>License No.</b>	<b>VIN</b>	<b>Initial Registration</b>	<b>Sales Advisor</b>
SKM1878D	WVWZZZ1KZDK009104	28/01/14	Jimmy Lee
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	1R	CTH 047833	5172Q5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	4	UNIT		3,360.00
P B&P ALEX PAINT	SPRAY PAINTING	4	UNIT		3,200.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	<b>Sum Labor</b>				<b>7,320.00</b>
P 1T0919133C 9B9	PARKING SENSOR O RING	6	Pieces		4.50
P 5K0919491B	SENSOR BRACKET	1	Pieces		17.05
P 5K0919491C	SENSOR BRACKET	2	Pieces		34.10
P 5K0919492C	SENSOR BRACKET	1	Pieces		17.05
P 5K7807394B	BUMPER BRACKET RHS	1	Pieces		35.37
P 5K7807417BDGRU	REAR BUMPER	1	Pieces		981.70
	Use Predecessor 5K7807417T GR				
	<b>Sum Item</b>				<b>1,089.77</b>
<b>Sum Labor</b>					<b>7,320.00</b>
<b>Sum Item</b>					<b>1,089.77</b>
<b>Total SGD</b>					<b>8,409.77</b>
7% GST					588.68
<b>Total SGD Incl. GST</b>					<b>8,998.45</b>

Payments to: - BBN: - Acc.-No.:

**PDI TUAS**

PDI TUAS

DAI JING  
969 BUKIT TIMAH ROAD  
#05-16  
Singapore, 589664  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

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	1R

<b>Mileage</b>
35,210
<b>Initial Registration</b>
28/01/14
<b>Engine No.</b>
CTH 047833

<b>Service Advisor</b>
Cheong Pearlyn
<b>Sales Advisor</b>
Jimmy Lee
<b>Model Code</b>
5172Q5

**Explanations**

P = Proportionately Charged

**Payment Terms**      No Credit

Payments to:      - BBN: - Acc.-No.:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 19/07/2018 10:49  
Date Of Accident 18/07/2018 15:05  
Exact Location Of Accident ALONG NEWTON CIRCLE ROUNDABOUT TWDS CLEMENCEAU  
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SKM1878D  
**Insured/Policyholder**  
Name Of Registered Owner DAI JING  
NRIC No S7488867D  
Email Address NOEMAIL  
Mobile Phone No (LOCAL) +65-97261039  
Alternative Phone No OTHERS-97261039

Vehicle Particulars

Manufacturer VOLKSWAGEN  
Model GOLF CABRIOLET 1.4 TSI AT 5172Q5  
Exact Purpose for which vehicle was being used at time of accident  
Are you claiming under your own insurance policy for repair to your vehicle? NO  
If No, Please state action to be taken THIRD PARTY  
Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Type Of Coverage COMPREHENSIVE  
Fleet Policy NO  
Policy Number 2100449065-02  
Cover Note Number

Driver

Name of Driver DAI JING  
NRIC No S7488867D  
Date Of Birth 25/07/1974  
Occupation INDOOR  
Date Of Driving Pass 25/10/2012  
Driving Experience 5 YEARS AND 8 MONTHS  
Gender FEMALE  
Mobile Number (LOCAL) +65-97261039  
Fax Number  
Contact Number OTHERS-97261039  
EMail Address NOEMAIL

Address	969 BUKIT TIMAH ROAD #09-16
Postcode	589664
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

KINDLY REFER TO SKETCH PLAN.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLU695S
Vehicle Make/Model/Colour	MERCEDES BENZ
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LEE SN KAI
NRIC/Passport Number	S7630818G
Contact Number	82229522
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	


**SKETCH PLAN**

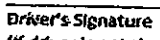
**IMPORTANT NOTICE**


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GfA Records Management Centre established by the General Insurance Association of Singapore (GfA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

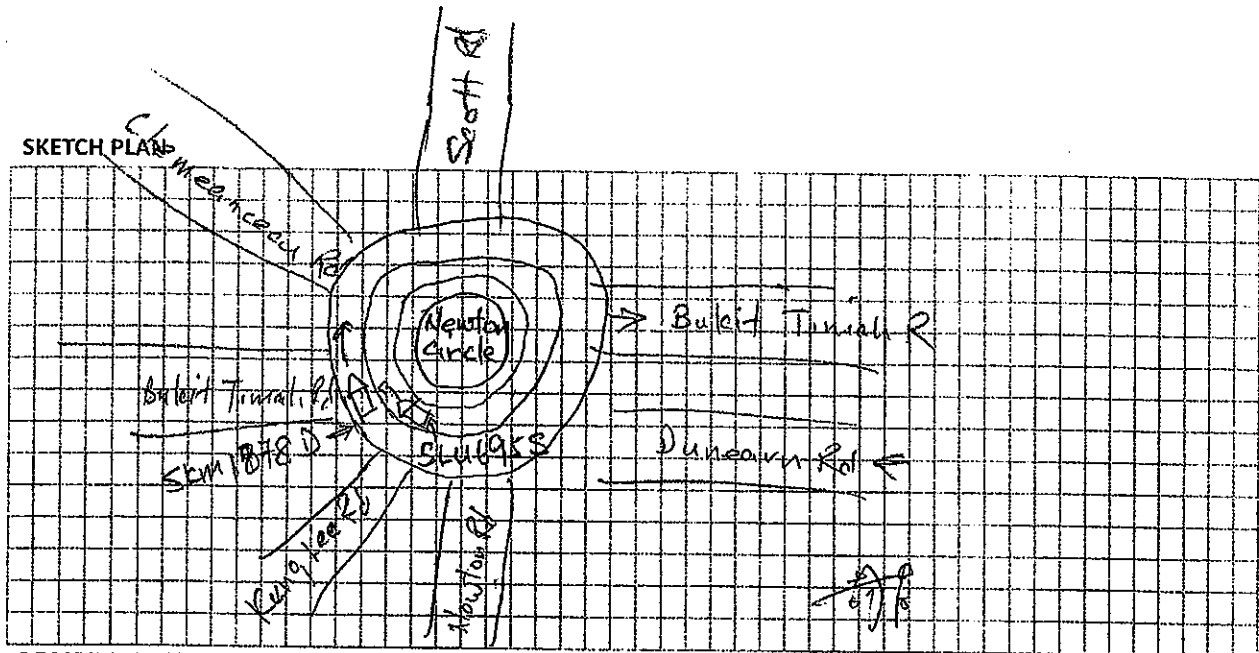
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GfA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GfA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed.
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No:

# Sketch Plan Pg. 2



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

18/07/18 : 3.05pm Accident happened at Newton Circle. My vehicle no. SKM 1878 D was on my extreme left driving toward Clementine Rd. Vehicle no. SL4695 S from nowhere suddenly appear on my right lane. And was trying to cut into my lane to turn toward Bukit Timah Rd. Resulted his car hitting my right rear wheel panel was damaged. No injury involved.

*GJK*

### **Important:**

You have been advised by the workshop that in the event that you wish to claim against your own policy (OD CLAIM), There is a **FOURTEEN (14) DAYS CLAUSE** WHEREBY MUST BE MADE within the stipulated time frame from the day of the occurrence.

<input type="checkbox"/>	- Reporting Only
<input type="checkbox"/>	- Claim OD
<input type="checkbox"/>	- Claim TP
<input checked="" type="checkbox"/>	- Claim OD/ TP at other workshop

### **DECLARATION**

I/WE declare the foregoing particulars are true in every respect.

*GJK* 19/7/2018

Policyholder's signature  
Date & Time

Driver's Signature  
(if driver not the policyholder)  
Date & Time

*[Signature]*  
Reporting Centre Personnel's Signature  
Name:  
Nric/Fin No.

**REPUBLIC OF SINGAPORE** DRIVING LICENCE

002117728F

DAI JING

25-07-1974

25 Oct 2012

002117728F

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7488867D



Name

DAI JING

戴菁

Race

CHINESE

Date of birth

25-07-1974

Sex

F

Country of birth

CHINA

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars=< 3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg 25 Oct 2012



NP 428A

9172840



NRIC No S7488867D



Nationality

CHINESE

Date of issue

01-08-2012

Address

969 BUKIT TIMAH ROAD  
#05-16  
SINGAPORE 589664





# CERTIFICATE OF INSURANCE

## AUTOPLUS PRIVATE VEHICLE

**Name of Policyholder** : Dai Jing  
**Period of Insurance** : 28 Jan 2018 To 27 Jan 2019  
**Engine No.** : CTH047833  
**Chassis No.** : WWWZZZ1KZDK009104

**Vehicle No.** : SKM1878D  
**Policy No.** : 2100449065-02  
**Endorsement No.** :  
**Issued Date** : 04 Jan 2018

### ABOUT THE COVER

**Make/Model** : VOLKSWAGEN GOLF CABRIOLET 1.4  
**Engine Capacity/Tonnage** : 1,390.00 CC  
**Driver Restriction** : NA  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2014  
**Insuring with COE/PAF** : Yes

#### Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreens : \$100

#### Named Driver and Excess (where applicable)

Dai Jing - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Approved Reporting Centres/ AIG Authorised Repairers (For claims related repairs)

Any accident repairs to the Vehicle must be carried out by one of our Authorised Repairers. Within the first 3 years of the first registration of the Vehicle in Singapore, You have the option of having the accident repairs carried out at the Sole Agent's workshop.

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, You may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0193003000

LOKE JOO KHOON

3 TAMPINES GRANDE #05-32 AIA TAMPINES

SINGAPORE 528799 SP-JERRYOON-DLIM

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

  
AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

SSPBKR