

1/1/2018

INS. CASE OWNER:

CC 3, WUP 3200, 12/1/18

LKK:

IDAC:

Surveyor:

Kalvin

DOI:

ASSIGNMENT

11/3/18

Date / Time:

11/1/18

Registered in Merimen:

20/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLM 95NT

Name of Insured:

WUP

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

18/7/18

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO. Driver Name / Age:

um Han 100%

Driver Tel No.:

(V/L: YES / NO )

Claim No.:

01585778946

Policy No.:

999999999

Make / Model:

MAZDA

Place of Accident:

DEATH RD INFRONT OF  
GOLDEN MILE COMPLEX

OI GIA REPORT: YES / NO

YES

TP GIA REPORT: YES / NO

YES

Insured Liability:

%

Final ? Yes / No

SHA 1761E



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

WUP  
WUP



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time

24/7/18  
viriya

SHA 1761E - pls verify vdu

Recd OAD video

Receive video from ALG.

Email letter to OS.

RECEIVED 06 SEP 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS 2325.11

Loss of Rental (LOR):

SS 313.50

( 2.5 days) x 125.40

Loss of Use (LOU):

SS 125.00

(5.50 x 2.5 days)

Loss of Income (LOI):

SS

(5 x days)

LOR only ☐ LOU only ☐

LOR + LOU ☐

LOR + LOU ☐

['Tick only one']

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent )

Legal Cost

SS

Total:

SS 2771.10

Global Sum SS: 2750.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 2750.00

Name 1:

Comfort+delgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle  
2) Report Format:  
3) Survey fee:

COPY SENT  
6/1/18





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18013200/K1jb3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 20-07-2018



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLM 9521T	Veh. Inspected	SHA 1761E
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	20/07/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	18/07/2018	Inspection Date	19/07/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO.: 305189591

TOMER

REGN NO.

SHA1761E

MILEAGE

MS

COMFORT TRANSPORTATION PTE LTD

TOMER NO.

7010045

RESS

383 SIN MING DRIVE

Singapore SINGAPORE 575717

65508755

(D)

(R)

(P)

MAKE

TOYOTA

FUEL

E 1/2 F

MODEL

PRIUS HYBRID(G4)18.07.2018 15:20

DATE/TIME IN

YR OF MANU

03.10.2017

TARGET DATE

CHASSIS CODE

JTDKB3FU703565083

COMPLETION DATE/TIME

COUNT CARD NO.

JOB DESCRIPTION

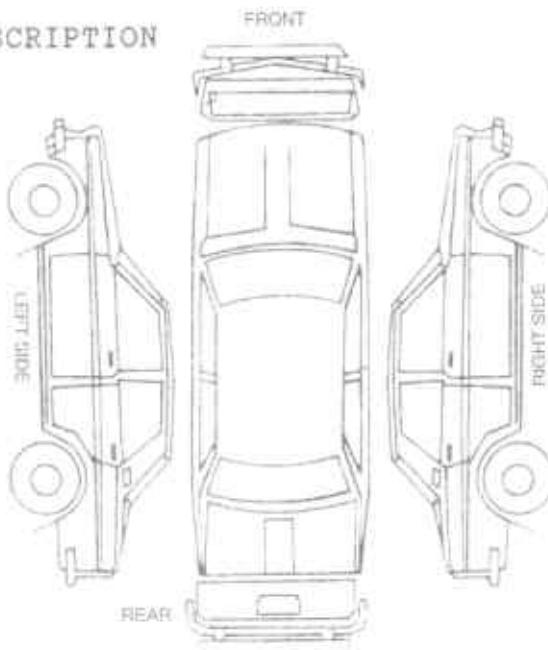
Accident Date: 18.07.2018

NATURE: 3P 18.07.2018

S/NO

LABOR CODE

DESCRIPTION



CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

R

2

19 No.

SHA1761E

CHIANG

Vehicle No.

SHA1761E

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

# COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

Our Job Ref No : 305189591  
Date : 20/07/18

## FINALIZATION FORM

To : LKK Fax :  
Attn : KALVIN  
Vehicle Reg No. : SHA1761E 18/07/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-


1. The repair job shall bill to: AIG SLM9521T
2. The finalized amount shall be:
 


(a) Spare Parts after List discount	<u>\$1,103.00</u>
(b) Labour Charges	<u>\$1,070.00</u>
<b>Total for Part-By-Part Repair Cost</b>	<u>\$2,173.00</u>
(c.) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less:	<u>                    </u>
<b>Final Lumpsum Repair cost</b>	<u>                    </u>

3. Estimated normal period for repairs: 2 working days.
4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : CHIANG  
Tel : 62148314  
Fax : 65468156

Signature :   
Name : K Chin  
Date : 23/7/18

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010045  
 ADDRESS : COMFORT TRANSPORTATION PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65508755

JOB NO : 305189591  
 REGN NO : SHA1761E  
 MILEAGE : 0000000000  
 MAKE : TOYOTA  
 MODEL : PRIUS HYBRID(G4)  
 DATE OF REGN : 03.10.2017  
 DATE/TIME IN : 18.07.2018 15:20  
 ACCIDENT DATE : 18.07.2018

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 04-01-0103-0592-G	I40VC PANEL ASSY-FR DR RH	1	1,264.00	25.00	948.00
0002 28-01-0103-2013-A	I40V3 APP LOGO REAR DOOR	1	80.00	2.50-	80.00
0003 28-01-0103-0003-A	(I40)FRT DOOR LOGO SONATA	1	75.00	0.25	75.00

SUB-TOTAL : 1,103.00

## JOB NATURE

0000 L	PANEL BEATING	400.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	600.00
0002 20-00	TUFF COAT ON AFFECTED PARTS.	20.00
0003 20-05	RENEW ADVERTISEMENT STICKER-	50.00

SUB-TOTAL : 1,070.00

TOTAL : 2,173.00

MVA NAME & SIGNATURE  
 DATE :

AUTHORISED : YES / NO  
 SURVEYOR NAME & SIGNATURE  
 DATE :

## REPAIR ESTIMATE

A26

19/7/2018 9:46

VEHICLE NO : SHA 1761E

MAKE :

MODEL : TOYOTA PRIUS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT	
FENDER SUB-ASSY, FRONT RH <i>x repair</i>			\$ 945.00	
FRONT FENDER SHIELD <i>x sue</i>			\$ 198.50	
PANEL SUB-ASSY, FRONT DOOR, RH <i>— Part</i>			\$ 1,264.00	
PANEL SUB-ASSY, REAR DOOR RH <i>x repair</i>			\$ 1,258.30	
SUB TOTAL			\$ 3,665.80	
LESS 25%			\$ 916.45	
DISCOUNTED TOTAL			\$ 2,749.35	
FRONT DOOR COMFORT LOGO <i>— sue</i>			\$ 75.00	NETT
REAR DOOR COMFORT & APPS STICKER <i>— sue</i>			\$ 80.00	NETT
			\$ 155.00	
LABOUR CHARGE				
Panel Beating			\$ <del>850.00</del> <sup>400</sup>	
Spray Painting Charge			\$ <del>750.00</del> <sup>600</sup>	
Tuff Kote			\$ <del>50.00</del> <sup>20</sup>	
Transfer of Door		\$ 120.00	\$ <del>240.00</del> <sup>50</sup>	
TOTAL LABOUR			\$ 1,890.00	
ESTIMATE TOTAL			\$ 4,794.35	

Kahin (KKA)  
 19/7/18 11:56  
 2 days  
 PIP  
 Before Paint photo

LKK Auto Consultants hence notify the Repairer of the following:

- To reserve before/after spray painting
- To display damaged parts during survey
- Parts prices are subject to perfection
- Third party survey is to be on "without prejudice" basis
- No bill of exchange is to be allowed
- Supplemental claim must be received and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	19/07/2018 11:00
Date Of Accident	17/07/2018 01:25 <i>TP: 18/7/18</i>
Exact Location Of Accident	ALONG BEACH RD INFRONT OF GOLDEN MILE COMPLEX
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLM9521T
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LCRF PTE LTD
Co Reg No	201624597K
Email Address	REPORTING@AUTOINSURE.COM.SG
Mobile Phone No	
Alternative Phone No	Office-31572626
<b>Vehicle Particulars</b>	
Manufacturer	MAZDA
Model	3-1.5 SEDAN EU6 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE HIRE
<b>Insurance Company</b>	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	999995093
Cover Note Number	
<b>Driver</b>	
Name of Driver	LIM HAN LONG
NRIC No	S9304129A
Date Of Birth	02/02/1993
Occupation	OUTDOOR
Date Of Driving Pass	23/11/2015
Driving Experience	2 YEARS AND 7 MONTHS



## REPAIR ESTIMATE

A26

19/7/2018 9:46

VEHICLE NO : SHA 1761E

MAKE :

MODEL : TOYOTA PRIUS

	PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT	
	FENDER SUB-ASSY, FRONT RH <i>X repair</i>			\$ 945.00	
	FRONT FENDER SHIELD <i>X</i>			\$ 198.50	
	PANEL SUB-ASSY, FRONT DOOR, RH <i>✓</i>			\$ 1,264.00	
	PANEL SUB-ASSY, REAR DOOR, RH <i>X repair</i>			\$ 1,258.30	
	<i>Front &amp; Rear wheel Cover (RH) ✓</i>				
	SUB TOTAL			\$ 3,665.80	
	LESS 25%			\$ 916.45	
	DISCOUNTED TOTAL			\$ 2,749.35	
	FRONT DOOR COMFORT LOGO <i>✓</i>			\$ 75.00	NETT
	REAR DOOR COMFORT & APPS STICKER <i>✓</i>			\$ 80.00	NETT
				\$ 155.00	
	LABOUR CHARGE				
	Panel Beating			\$ <del>850.00</del> <sup>400</sup>	
	Spray Painting Charge			\$ <del>750.00</del> <sup>600</sup>	
	Tuff Kote			\$ <del>50.00</del> <sup>20</sup>	
	Transfer of Door		\$ 120.00	\$ <del>240.00</del> <sup>50</sup>	
	TOTAL LABOUR			\$ 1,890.00	
	ESTIMATE TOTAL			\$ 4,794.35	
<div> <div> <i>Kahin 100%</i>  <i>✓ 19/7/18 11:56</i>  <i>2 days</i>  <i>PIP</i>  <i>Before Paint photo</i> </div> <div> <p>LKK Auto Consultants hence notify the Repaired of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before/after spray painting</li> <li>• To display damaged parts during survey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "without prejudice" basis</li> <li>• No illegal modification is allowed</li> <li>• Supplementary cost items to be surveyed and is subject to final approval from insurance Company</li> </ul> <p>Acknowledged by Repairer</p> <p>Signature: _____</p> <p>Date: _____</p> </div> </div>					

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



**Vivian Lau (LKKAUTO)**

---

**From:** Vivian Lau (LKKAUTO)  
**Sent:** Monday, 6 August, 2018 10:29 AM  
**To:** 'eyap@lioncityrentals.com.sg'; 'insurance@lioncityrentals.com.sg'  
**Cc:** Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)  
**Subject:** ACCIDENT INVOLVING SLM 9521T AND SHA 1761E ON 18/07/2018

Our Ref: CC3/LCR18013200/K1wb3

06 August 2018

**LION CITY RENTALS PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLM 9521T AND SHA 1761E ON 18/07/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

**kindly assist to amend the date of accident to 18/07/2018**

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** **TOYOTA PRIUS SHA1761E , SLM9521T** **ON 18-Jul-18 01:00**  
**ALONG** **BEACH RD , OUTSIDE GOLDEN MILE TOWER**

I / We **ONG AH SAN** (Hirer) NRIC No.: **S2587280J**

and/or **TAN HENG CHOON** (Relief) NRIC No.: **S1483059F**

Taxi Number **SHA1761E**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **18-Jul-2018**

Name of Hirer **ONG AH SAN**  
Hirer NRIC **S2587280J**

Signature :



Address **166 HOUGANG AVENUE 1 #05-1582**  
**530166**

Contact No. **92298901**

Name of Relief **TAN HENG CHOON**  
Relief NRIC **S1483059F**

Signature :



Address **146 PASIR RIS STREET 11 10-63**  
**510146**

Contact No. **90680956**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 2,750.00 (Global Sum) for vehicle no. SHA 1761E that was damaged pursuant to the accident which occurred on 18/07/2018 (date) along GOLDEN MILE COMPLEX (location) involving vehicle no/s SLM 9521T.

This is pursuant to the inspection conducted on 19/07/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA 1761E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herpin the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 1761E (vehicle no.) as a result of the accident.

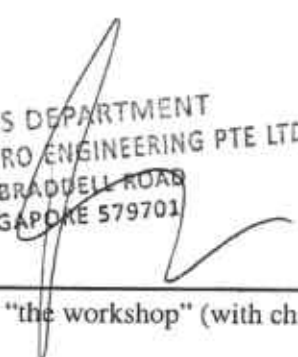
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ (day) of - 4 SEP 2018 (month) 20 (year)

Awk  


Signed by appointed surveyor

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:-  
**COMFORTDELGRO ENGINEERING PTE LTD**

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA1761K

INV. NO/DATE  
91385476 24.07.2018

MAKE  
TOYOTA

JOB NO.  
305189591

MODEL  
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG  
03.10.2017

DATE/TIME IN  
18.07.2018 15:20

CHASSIS CODE  
JTDKR3FU703565083

Description : 3P 18.07.2018

S/No	Part No.	Qty	Unit Price	%Disc	Net
PART REQUISITION					
0001	04-01-0103-0592	140VC PANKI. ASSY-FR DR RH	1	1,264.00	25.00 948.00
0002	28-01-0103-2013	140V3 APP LOGO REAR DOOR	1	80.00	0.00 80.00
0003	28-01-0103-0003	(140)FRF DOOR LOGO SONATA	1	75.00	0.00 75.00
SUB-TOTAL:				:	1,103.00

### JOB NATURE

0001	L	PANKI. BEATING	400.00	400.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	600.00	600.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.	20.00	20.00
0004	20-05	RENEW ADVERTISEMENT STICKER-	50.00	50.00
SUB-TOTAL:			:	1,070.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91385476	2,325.11	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA1761K

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
03.10.2017

CHASSIS CODE  
JTDKB3FU703565083

INV. NO/DATE  
91385476 24.07.2018

JOB NO.  
305189591

ODOMETER READING

DATE/TIME IN  
18.07.2018 15:20

Items total	2,173.00
Add GST @ 7.000 %	152.11
Invoice amount	2,325.11

Issued by : KATHERINETAN 24.07.2018 09:55:37  
Repair type : CL80/57/57  
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY-TO-DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91385476	2,325.11	

Our Ref: CT18070529

Date: 24 July 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	18/07/2018 @ 01:00 hrs
ALONG	BEACH RD , OUTSIDE GOLDEN MILE TOWER
INVOLVING	SLM9521T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA1761E** (the "Taxi"). The Taxi was hired to **ONG AH SAN IC NO S2587280J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



[illegible]

Vehicle Insurance Particulars Enquiry

<https://vri.lta.gov.sg/lta/vri/action/insEnquiryPaymentAck?FUNCTI...>[> Back to OneMotoring](#)**Vehicle Insurance Particulars Result**

Vehicle No.	Incident Date/Time	Insurance Company Name
SLM9521T	18 Jul 2018 / 01:00:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Print](#)[OK](#)[Save as PDF](#)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Jul 2018 <a href="#">Edit Reg</a>		19 Jul 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,173.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,173.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>














Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	LCRF Pte Ltd, Co. Reg. No.: NA								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHA1761E	Date of Loss: 18/07/2018 01:00 - :59 [9 Months and 15 Days From LTA Reg Date (Man Yr)]							
Claim Type:	TP / 0158577289SG	Policy/Cover Note No.: 0999994787 (Comprehensive)							
Vehicle Reg. No. (Insured):	SLM9521T	Policy No. (Claimant): MCOM0015							
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Wilson-KL]								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN ] ... [Final Rpt due 31/07/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
<ul style="list-style-type: none"> <li>AIG_SG (23/07/2018): Conflicting DOA</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SHA1761E (0158577289SG)**  
**[SLM9521T]**  
**TP**  
**COMFORT TRANSPORTATION PTE LTD**  
**Jul 18 2018 1:00AM**  
**[LCRF Pte Ltd]**  
**ComfortDelGro Engineering Pte Ltd**

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a> <a href="#">Upload Video</a> <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Video</b>				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	03/08/18 17:01	Video - Accident	Load MP4	
<b>Letters/Correspondences</b>				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
<b>Photos/Images</b>				
			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
2	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
3	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
4	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
5	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
6	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
7	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
8	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
9	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
10	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
11	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
12	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
13	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
14	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
15	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
16	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
17	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
18	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
19	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
20	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
21	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
22	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
23	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
24	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
25	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
26	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
27	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
28	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
29	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>
30	23/07/18 08:05	General View	Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
31	23/07/18 08:05	General View	 Load JPG	<input checked="" type="checkbox"/>
32	23/07/18 08:05	General View	 Load JPG	<input checked="" type="checkbox"/>
33	23/07/18 08:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
34	23/07/18 08:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	23/07/18 08:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	23/07/18 08:14	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/07/18 09:17	TP ESTIMATE- MARKED	 Load PDF	
2	23/07/18 09:17	TP GIA REPORT	 Load PDF	
3	06/08/18 10:32	Email letter ti IU ACCIDENT INVOLVING SLM 9521T AND SHA 1761E ON 18.07.2018	 Load PDF	
4	06/09/18 15:00	SLM9521T 18 JUL 2018	 Load PDF	
5	11/09/18 08:42	WORKSHOP INVOICE	 Load PDF	
6	11/09/18 08:42	AUTHORISATION TO ACT FORM	 Load PDF	
7	11/09/18 08:42	Release Voucher	 Load PDF	
8	11/09/18 08:42	RENTAL RECEIPT	 Load PDF	
9	11/09/18 08:42	LTA SEARCH	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	23/07/18 09:19	OI GIA REPORT	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

TEAM \_\_\_\_\_

Vehicle No:	SLM9521T (Insd veh)	Model:	TOYOTA PRIUS 1.5 (A)
	SHA1761E (TP veh)		
Date of Accident:	18/07/2018		

Global Sum Settlement	:	[ X ]	Yes	[ ]	No
Repair Estimate	:	\$	5,129.95		
Final Repair Cost	:	\$	2,750.00		
Loss of Use	:	\$		2.50	days at \$50.00 per day
Rental (if any)	:	\$		2.50	days
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (Global Sum)	:	\$	2,750.00		
<b>Is Third Party Workshop GIA Registered?</b> [ X ] YES [ ] NO (Kindly indicate below)					
<b>A) For <u>Non GIA Registered Workshop</u>:</b>			Agreed Liability _____(%)		
<b>B) For <u>GIA Registered Workshop</u>:</b>			BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: _____ 15		
BOLA Liability: _____100_____(%)			Assessed Liability (*): _____(%)		
<i>* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.</i>					
Remarks _____ _____ _____					

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 2,750.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

11 Sep  
2018  
Date

[https://singapore.merimen.com/claims/index.cfm?fusebox=SVCdoc&fuseaction=dsp\\_doclt...](https://singapore.merimen.com/claims/index.cfm?fusebox=SVCdoc&fuseaction=dsp_doclt...) 11/9/2018

# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18013200/K1WB3Q2

Date: 11/09/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994787

Claimant Vehicle No : SHA1761E

Insured Vehicle No : SLM9521T

Date of Loss: 18/07/2018

Nature of Claim:

TP

Claim No: 0158577289SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHA1761E

Make &amp; Model: TOYOTA PRIUS, 1.5 (A)

Engine No: 2ZRS066443

Reg. Date: 03/10/2017 (Man. Year: 2017)

Chassis No: JTDKB3FU703565083

Colour: Blue

Odometer: 88183 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: West Lake 7 mm

Rear Left Side: West Lake 7 mm

Front Right Side: West Lake 7 mm

Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,904.35	1,103.00	1,801.35	62.02
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,890.00	1,070.00	820.00	43.39
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>4,794.35</b>	<b>2,173.00</b>	<b>2,621.35</b>	<b>54.68</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>335.60</b>	<b>152.11</b>	<b>183.49</b>	<b>54.68</b>
<b>Nett Amount (S\$)</b>	<b>5,129.95</b>	<b>2,325.11</b>	<b>2,804.84</b>	<b>54.68</b>
<b>+ Loss of Use (2.5 x S\$50.00/day) (S\$)</b>		<b>125.00</b>		
<b>+ Car Rental (2.5 x S\$125.40/day) (S\$)</b>		<b>313.50</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.49</b>		
<b>Nett Liability (S\$)</b>		<b>2,771.10</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,750.00</b>		

### INSPECTION

Date of Assignment: 19/07/2018

Date Inspected: 19/07/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd  
(Loyang)

59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FENDER SUB-ASSY ,FRONT RH	Repair	945.00 FL	*- FL
2	1		*FRONT FENDER SHIELD	Serviceable	198.50 FL	*- FL
3	1		*PANEL SUB -ASSY ,FRONT DOOR ,RH	Dented	1,264.00 FL	*1,264.00 FL
4	1		*PANEL SUB -ASSY ,REAR DOOR ,RH	Repair	1,258.30 FL	*- FL
5	1		*FRONT DOOR COMFORT LOGO	Necessary	75.00 FS	*75.00 FS
6	1		*REAR DOOR COMFORT & APPS STICKER	Necessary	80.00 FS	*80.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>3,820.80</b>	<b>1,419.00</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>916.45</b>	<b>316.00</b>
<b>Total Parts (\$\$)</b>	<b>2,904.35</b>	<b>1,103.00</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	850.00	400.00
2	SPRAY PAINTING CHARGE	New	750.00	600.00
3	TUFF KOTE	New	50.00	20.00
4	TRANSFER OF DOOR	New	240.00	50.00
Gross Labour Cost (\$\$)			1,890.00	1,070.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >