

INS. CASE OWNER:

CC 3 / AIG1801 3199, FLORIDA LKK IDAC

Surveyor:

Kalvin

DOE:

ASSIGNMENT

11/7/18

Date / Time:

11/7/18

Registered in Merimen:

10/8/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SL7 7916H

Name of Insured:

MOO SHU YEE

Insured Tel No.:

HP: 97561096

Excess Sec II :SS

D.O.A: 18/7/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

MOO SHU YEE 58M

Driver Tel No.:

(V/L YES / NO)

Claim No.:

610572814534

Policy No.:

1800056018

Make / Model:

SUBARU

Place of Accident:

FILTER LANE TO 400 UNIT FROM
RD FROM HONGKONG AREA

OI GIA REPORT YES / NO:

YES

/ NO:

TP GIA REPORT YES / NO

YES

/ NO

Insured Liability:

%

Final ? Yes / No

SHL 2475J



INSRS:

WSP:

Tel:

Liability:

RMKS:

come
w



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

24/7/18
Amher

SHL 2475J - 4

SL7 7916H - 4

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI

> Email 1-8-18

After call Itr to OI

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time: 24-7-18

Confirm with: FAUCY

Repair Cost:

SS 1,900

(3 days) Reduction:

60 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 14-9-18

Confirm with: CROU

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

21

Repair Cost:

SS 2,033.00

OID REAR ENDED TP

Loss of Rental (LOR):

SS 219.15

(5 days) x 43.83

Loss of Use (LOU):

SS -

(5 x days)

Loss of Income (LOI):

SS 190.00

(SS 50 x 3 days)

LOR only

☐

LOU only

☐

LOR + LOU

☐

LOR + LOU

☒

[Tick only one]

GIA/LTA Search:

SS 1.49

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost:

SS -

Total:

SS 2,483.24

Global Sum SS:

FINAL PAYMENT

Date/Time: 14-9-18

Confirm with: CROU

Email ☒ Call ☐

Payee 1:

SS 2,483.24

Name 1: COMFORTDRIVING ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+320 + 320

RECEIVED 17 SEP 2018

CONFIRM

(08/11/13)

Surveyor: Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / IWS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: _____

at Workshop n/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHC 2575J Yr Regn: "Nov, 2010

Type: M.Car / M.Cycle / Bus / Van / Lorry / T/O / Prime Mover /

Truck / Trailer or

Make: Hyundai Santa Fe c.c. 194Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 43079 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KM HET41VMAA 79 658X

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: 215 / 60 R 16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Weather

Front _____ Rear _____

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 18/7/12 D.O.I. 19/7/12Survey held at (DHE (Loyang))

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>461 + 1,900 (RED: 73,962.10 68%)</u>
	<u>AZK</u>
	<u>Up.</u>

Date/Time, File Pass to?

☐ : Prell. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Report Format: _____

Lump Sum / I.B.I.: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

\$ + R.S. \$

Photos

Others

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC3/AIG18013199/K1eb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120			Date : 20-07-2018	
			Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLZ 7916H	Veh. Inspected	SHC 2575J	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	20/07/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	18/07/2018	Inspection Date	19/07/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

REPAIR ESTIMATE*

VEHICLE NO : SHC 2575J

DATE 19/7/2018 9:46

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Boot Lid Sonata Plate X 1			\$ 43.60	
	Boot Lid Hyundai Plate X 1			\$ 24.20	
	Boot Lid 'H' Emblem X 1			\$ 26.10	
	Boot Lid CRDI Plate X 1			\$ 22.70	
	Rear Bumper / Panel			\$ 578.40	
	Rear Bumper Reinforcement X 1			\$ 483.30	
	Rear Bumper Clip /			\$ 22.00	
	Rear Bumper Sponge X 1			\$ 137.40	
	Rear Bumper Under Cover X 1			\$ 185.80	
	Rear Bumper Protector (RH) X 1			\$ 38.00	
	Tail Lamp (RH) /			\$ 344.00	
	Rear Fender (RH) X 1			\$ 1,935.90	
	Rear Fender Inner Lining (RH) X 1			\$ 74.10	
	Rear Windscreen Moulding X 1			\$ 60.00	
	SUB TOTAL			\$ 3,975.50	
	LESS 20%			\$ 795.10	
	DISCOUNTED TOTAL			\$ 3,180.40	
	Boot Lid Comfort Logo & Tel No. Sticker X 1			\$ 30.00	Nett
	Boot Lid Advertisement Logo X 1			\$ 100.00	Nett
	Rear Bumper Reverse Sensor /			\$ 135.70	Nett
	Rear Bumper Advertisement Logo /			\$ 50.00	Nett
	Rear Fender Advertisement Logo (LH/RH) /	\$	100.00	\$ 200.00	Nett
	Rear Fender Comfort Sticker (RH) /			\$ 30.00	Nett
	Rear Windscreen Sealant X 1			\$ 46.00	Nett
	100.00			\$ 591.70	
	Labour Charge				
	Panel Beating			\$ 880.00	
	Spray Painting Charge-Bootlid/Bumper/Fender			\$ 750.00	
	Wiring Charge			\$ 50.00	
	Tuff Kote			\$ 50.00	
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00	
	Remove/Refix Rear Windscreen Glass			\$ 120.00	
	Remove/Refix Reverse Sensor			\$ 120.00	
	TOTAL LABOUR			\$ 2,090.00	
	ESTIMATE TOTAL			\$ 5,862.10	
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305189592

Date : 21.07.2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508669
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHC2575J

Date of Accident : 18.07.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SLZ7916H
2. The finalized amount shall be:

(a) Spare Parts after List discount	\$0.00
(b) Labour Charges	\$0.00
Total for Part-By-Part Repair Cost	\$0.00
(c) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: <u>20%</u>	<u>\$1,900.00</u>
Final Lumpsum Repair cost	\$1,900.00

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : FAUZY BIN MOKHTAR

Tel : 62148319

Fax : 65468156

Signature : 

Name : Kalvin

Date : 20/7/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

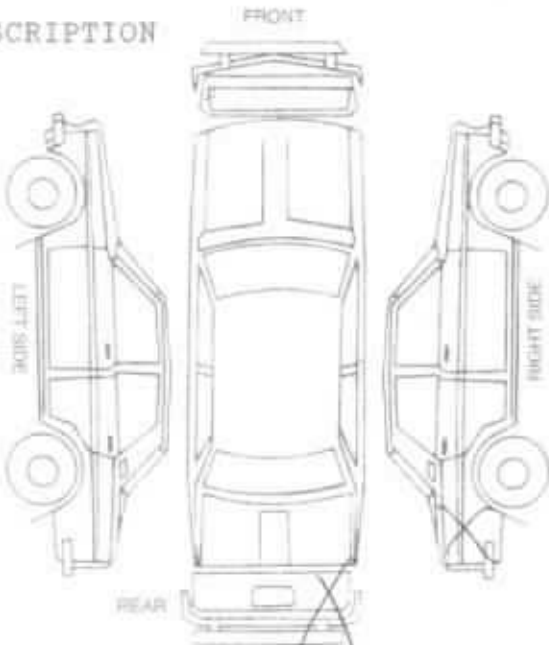
member of COMFORTDELGRO

Date/Time: 19.07.2018 09:11 Page : 1

Team: ARC Repair TP(CLSO)1	JOB CARD	Sales Order:	JC NO.: 305189592
IMER:	REGN NO.: SHC2575J	MILEAGE	
COMFORT TRANSPORTATION PTE LTD	MAKE: HYUNDAI	FUEL E. 1/2 F	
IMER NO. 7010045	MODEL: SONATA	DATE/TIME IN 18.07.2018 16:25	
SS 383 SIN MING DRIVE	YR OF MANU. 11.11.2010	TARGET DATE	
Singapore SINGAPORE 575717	CHASSIS CODE KMDET41VMAA796584	COMPLETION DATE/TIME	
(R) 65508755 (O)			
(P)			
UNT CARD NO			

Accident Date: 18.07.2018
NATURE: 3P 18.07.18

JOB DESCRIPTION

S/NO	LABOR CODE	DESCRIPTION
		

KEYED & PASSED OUT BY: _____	_____
SERVICE ADVISOR	CUSTOMER'S SIGNATURE

Adgement Slip	Exit Pass
Vehicle No. SHC2575J FZ AIG	Vehicle No. SHC2575J
Service Advisor	Name of Service Advisor
Signature/Date	Date
turned to Service Reception upon collection	To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 2575J

DATE 19/7/2018 9:46

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Boot Lid Sonata Plate ✕			\$ 43.60	
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	Rear Bumper Clip ✓			\$ 22.00	
	Rear Bumper Sponge ?			\$ 137.40	
	Rear Bumper Under Cover ?			\$ 185.80	
	Rear Bumper Protector (RH) ✕ <i>14.2</i>			\$ 38.00	
	Tail Lamp (RH) ✓			\$ 344.00	
	Rear Fender (RH) ✕ <i>14.2</i>			\$ 1,935.90	
	Rear Fender Inner Lining (RH) ✕			\$ 74.10	
	Rear Windscreen Moulding ✕			\$ 60.00	
	SUB TOTAL			\$ 3,975.50	
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	Rear Bumper Reverse Sensor ✓			\$ 135.70	Nett
	Rear Bumper Advertisement Logo ✓			\$ 50.00	Nett
	Rear Fender Advertisement Logo (LH/RH) ✓		\$ 100.00	\$ 200.00	Nett
	Rear Fender Comfort Sticker (RH) ✓			\$ 30.00	Nett
	Rear Windscreen Sealant ✕			\$ 46.00	Nett
				\$ 591.70	
	Labour Charge				
	Panel Beating			\$ 850.00	600
	Spray Painting Charge-Bootlid/Bumper/Fender			\$ 750.00	400
	Wiring Charge			\$ 50.00	20
	Tuff Kote			\$ 50.00	20
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00	50
	Remove/Refix Rear Windscreen Glass			\$ 120.00	✕
	Remove/Refix Reverse Sensor			\$ 120.00	20
	TOTAL LABOUR			\$ 2,090.00	
	ESTIMATE TOTAL			\$ 5,862.10	
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p> <p>Signature: _____ Date: _____</p>					

Our Ref : T 0718 / SHC2575J /CL(st)
Your Ref:
Date : 25-Jul-18

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC2575J YOUR INSURED SLZ7916H
AND OTHER ON 18.07.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHC2575J** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLZ7916H** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,033.00
2	4 days Loss of Rental @ \$ 98.25 per day	\$ 393.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 2,433.49

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
Total Claims :		\$ 2,753.49

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.
b) LTA search slip/s of : SLZ7916H
c) GIA / Police report/s of : SHC2575J
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 196004489

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 1 August 2018 1:00 PM
To: 'SONGCHENG_HENG@YAHOO.COM'
Subject: ACCIDENT INVOLVING SLZ 7916H AND SHC 2575J ON 18/07/2018

Our Ref: CC3/AIG18013199/K1eb3

01 AUG 2018

HOO SHU YEE

Dear Sir/Madam,

ACCIDENT INVOLVING SLZ 7916H AND SHC 2575J ON 18/07/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

SONATA SHC2575J , SLZ7916H

ON 18-Jul-18 15:50

SLIP RD FROM HOUGANG AVE 9 TO YIO CHU KANG RD

I / We

SIM SHU KHERN

(Hirer) NRIC No.: S0118046J

and/or

(Relief) NRIC No.:

Taxi Number

SHC2575J

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

18-Jul-2018

Name of Hirer

SIM SHU KHERN

Hirer NRIC

S0118046J

Signature :



Address

526 SERANGOON NORTH AVENUE 4 ...
550526

Contact No.

81118998

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,033.00 (Repair Cost), S\$444.75 (Loss of ~~Use~~^{Use}/Rental), S\$7.49 (Disbursement) for vehicle no. SHC 2575J that was damaged pursuant to the accident which occurred on 18/07/2018 (date) along SLIP RD FROM HOUGANG AVE 9 TO YIO CHU KANG RD (location) involving vehicle no/s SLZ 7916H.

This is pursuant to the inspection conducted on 19/07/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 2575J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 2575J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of 11 SEP 2018 (month) 20 (year)



AWK

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
RHC2575J

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
11.11.2010

CHASSIS CODE
KMHET41VMAA796584

INV. NO/DATE
91385384 23.07.2018

JOB NO.
305189592

DIXON/KR READING

JOB TYPE

Description : 3P 18.07.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,900.00
Add GST @ 7.000 %	133.00
Total Invoice amount	2,033.00

Issued by : KATHERINETAN 23.07.2018 15:21:44
Repair Type : CISO/57/57
Payment Type/Term : /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT AND ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TOWED AT A OWNER'S RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DATE OF DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE BUT NOT PAID BY THE CUSTOMER BY THE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE DATE OF RECEIPT FOR THE PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18070535

Date: 23 July 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	18/07/2018 @ 15:50 hrs
ALONG	SLIP RD FROM HOUGANG AVE 9 TO YIO CHU KANG RD
INVOLVING	SLZ7916H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2575J** (the "Taxi"). The Taxi was hired to **SIM SHU KHERN IC NO S0118046J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$98.25 per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING							MILEAGE TRAVELLED (KM)	HOURS OPERATED (TH)		DATE	NAME OF DRIVER
		4	2	9	5	5	2	FROM		TO			
14/7	Singh	4	2	9	5	5	2	0656	2221				
15/7	Kaur	4	2	9	7	8	3	0915	2245				
16/7	Singh	4	3	0	0	0	6	0818	1710				
16/7	Kaur	4	3	0	1	1	4	0802	2315				
17/7	Singh	4	3	0	3	5	8	0823	1707				
17/7	Kaur	4	3	0	5	3	0	1800	2315				
18/7	Singh	4	3	0	7	2	0	0815					
18/7	Accident							1625	—				
21/7	Repair							1000	—				

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLZ7916H	18 Jul 2018 / 15:50:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)A handwritten signature in black ink, appearing to read 'SHC 2573', enclosed within a rectangular box.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Jul 2018 Edit Reg		19 Jul 2018 00:00 Edit Adj Rpt	S\$1,900.00 Edit Estimates	S\$1,900.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Hoo Shu Yee , ID: S7046220F								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHC2575J	Date of Loss:	18/07/2018 15:00 - :59 [92 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6105728145SG	Policy/Cover Note No.:	1800056018 (Comprehensive) Coverage: 18/05/2018 - 17/05/2019						
Vehicle Reg. No. (Insured):	SLZ7916H	Policy No. (Claimant):	MCDM0015						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 31/07/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC2575J (6105728145SG)
 [SLZ7916H]
 TP
 COMFORT TRANSPORTATION PTE LTD
 Jul 18 2018 3:00PM
 [Hoo Shu Yee]
 ComfortDelGro Engineering Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Letters/Correspondences										1 per page 1	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown						1 Edit			
Photos/Images										3 per page 3	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	23/07/18 08:07	General View						1 Load JPG		✓	
2	23/07/18 08:07	General View						1 Load JPG		✓	
3	23/07/18 08:07	General View						1 Load JPG		✓	
4	23/07/18 08:07	General View						1 Load JPG		✓	
5	23/07/18 08:07	General View						1 Load JPG		✓	
6	23/07/18 08:07	General View						1 Load JPG		✓	
7	23/07/18 08:07	General View						1 Load JPG		✓	
8	23/07/18 08:07	General View						1 Load JPG		✓	
9	23/07/18 08:07	General View						1 Load JPG		✓	
10	23/07/18 08:07	General View						1 Load JPG		✓	
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16	23/07/18 08:07	General View						1 Load JPG		✓	
17	23/07/18 08:07	General View						1 Load JPG		✓	
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19	23/07/18 08:07	General View						1 Load JPG		✓	
20	23/07/18 08:07	General View						1 Load JPG		✓	
21	23/07/18 08:07	General View						1 Load JPG		✓	
22	23/07/18 08:07	General View						1 Load JPG		✓	
23	23/07/18 08:07	General View						1 Load JPG		✓	
24	23/07/18 08:07	General View						1 Load JPG		✓	
25	23/07/18 08:13	Reinspection Photo						1 Load JPG		✓	
26	23/07/18 08:13	Reinspection Photo						1 Load JPG		✓	
27	23/07/18 08:13	Reinspection Photo						1 Load JPG		✓	
Documentation										1 per page 1	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	23/07/18 09:19	TP ESTIMATE- MARKED						1 Load PDF			
2	23/07/18 09:19	TP GIA REPORT						1 Load PDF			
3	01/08/18 13:00	LETTER TO OI						1 Load PDF			
4	28/09/18 11:18	WORKSHOP INVOICE						1 Load PDF			
5	28/09/18 11:18	AUTHORISATION TO ACT FORM						1 Load PDF			

Letters/Correspondences			1 per page	<input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
6	28/09/18 11:18	Release Voucher	 Load PDF	
7	28/09/18 11:18	RENTAL RECEIPT	 Load PDF	
8	28/09/18 11:18	LTA SEARCH	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	23/07/18 09:25	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer. <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLZ7916H (Insd veh)	Model:	HYUNDAI SONATA 2.0 (A)
	SHC2575J (TP veh)		
Date of Accident:	18/07/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	6,272.45
Final Repair Cost	:	\$	2,033.00
Loss of Use	:	\$	150.00
Rental (if any)	:	\$	294.75
LTA / GIA Search Fee	:	\$	7.49
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,485.24

3.00 days at \$50.00 per day
3 days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: 27

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 2,485.24
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

28 Sep
2018

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18013199/K1EB3Q2

Date: 28/09/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800056018
Claimant Vehicle No : SHC2575J **Insured Vehicle No :** SLZ7916H
Date of Loss: 18/07/2018 **Nature of Claim:** TP **Claim No:** 6105728145SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHC2575J**
 Make & Model: HYUNDAI SONATA, 2.0 (A) Engine No: HIDDEN
 Reg. Date: 11/11/2010 (Man. Year: 2010) Chassis No: KMHET41VMAA796584
 Colour: Blue Odometer: 430719 km
 Engine Capacity: 1991 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,772.10	1,171.22	2,600.88	68.95
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,090.00	1,160.00	930.00	44.50
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,862.10	2,331.22	3,530.88	60.23
Approved Total (Overridden) (S\$)		1,900.00		
(S\$)	5,862.10	1,900.00	3,962.10	67.59
+ GST 7.00/7.00% (S\$)	410.35	133.00	277.35	67.59
Nett Amount (S\$)	6,272.45	2,033.00	4,239.45	67.59
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$98.25/day) (S\$)		294.75		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		2,485.24		

INSPECTION

Date of Assignment: 19/07/2018
 Date Inspected: 19/07/2018 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 3.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID SONATA PLATE	Not Necessary	43.60 FL	*- FL
2	1		*BOOT LID HYUNDAI PLATE	Not Necessary	24.20 FL	*- FL
3	1		*BOOT LID H EMBLEM	Not Necessary	26.10 FL	*- FL
4	1		*BOOT LID CRDI PLATE	Not Necessary	22.70 FL	*- FL
5	1		*REAR BUMPER	Deformed	578.40 FL	*578.40 FL
6	1		*REAR BUMPER REINFORCEMENT	Serviceable	483.30 FL	*- FL
7	1		*REAR BUMPER CLIP	Necessary	22.00 FL	*22.00 FL
8	1		*REAR BUMPER SPONGE	Serviceable	137.40 FL	*- FL
9	1		*REAR BUMPER UNDER COVER	Serviceable	185.80 FL	*- FL
10	1		*REAR BUMPER PROTECTOR (RH)	Repair	38.00 FL	*- FL
11	1		*TAIL LAMP(RH)	Cracked	344.00 FL	*344.00 FL
12	1		*REAR FENDER (RH)	Repair	1,935.90 FL	*- FL
13	1		*REAR FENDER INNER LINING (RH)	Serviceable	74.10 FL	*- FL
14	1		*REAR WINDSCREEN MOULDING	Not Necessary	60.00 FL	*- FL
15	1		*BOOT LID COMFORT LOGO & TEL NO.STICKER	Not Necessary	30.00 FS	*- FS
16	1		*BOOT LID ADVERTISEMENT LOGO	Not Necessary	100.00 FS	*- FS
17	1		*REAR BUMPER REVERSE SENSOR	Shorted	135.70 FS	*135.70 FS
18	1		*REAR BUMPER ADVERTISEMENT LOGO	Necessary	50.00 FS	*50.00 FS
19	2		*REAR FENDER ADVERTISEMENT LOGO (LH/RH)	Necessary	200.00 FS	*200.00 FS
20	1		*REAR FENDER COMFORT STICKER (RH)	Necessary	30.00 FS	*30.00 FS
21	1		*REAR WINDSCREEN SEALANT	Not Necessary	46.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (S\$) **4,567.20** **1,360.10**
 - List Item Discount on L Items 20.00/20.00% (S\$) 795.10 188.88

Total Parts (S\$) **3,772.10** **1,171.22**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	850.00	600.00
2	SPRAY PAINTING CHARGE -BOOTLID /BUMPER /FENDER	New	750.00	400.00
3	WIRING CHARGE	New	50.00	30.00
4	TUFF KOTE	New	50.00	30.00
5	REMOVE/REFIX CUSHION & UPHOLSTERY REAR	New	150.00	50.00
6	REMOVE/REFIX REAR WINDSCREEN GLASS	New	120.00	0.00
7	REMOVE/REFIX REVERSE SENSOR	New	120.00	50.00
Gross Labour Cost (S\$)			2,090.00	1,160.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >