

## Vivian Lau (LKKAuto)

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**From:** Vivian Lau (LKKAuto)  
**Sent:** Tuesday, 4 December, 2018 12:00 PM  
**To:** 'Claims Dept of CTI'  
**Cc:** irene.tay@sg.cntaiping.com; 'Alfred Toh'; Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SGU6207M (OI : CAI - SNM18D03557C02) AND SLP8826E (TP : LKK REF - CC6/CTI18013161/Awa3) on 16/07/2018  
**Attachments:** LKK Inspection Photos.pdf; LKK Reinspection Photos.pdf; LKKAdjustment1.pdf; LKKInspection.pdf; LOD.pdf

Your ref: SNM18D03557C02  
Our Ref: CC6/CTI18013161/Awa3

Dear Irene,

### Accident involving Vehicle SGU 6207M & SLP 8826E on 16/07/2018

We refer to the above matter.

This accident happened OI while reversing out of parking lot collided onto parked TP.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal

We seek your approval to offer to TP repairer **MG Solution Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 12,662.48	S\$ 5,457.00
2. Loss of USE (\$60.00 x 7 days)	S\$ 560.00	S\$ 420.00 ( Surveyor recommend 6 days)
3. GIA SEARCH	S\$ 7.45	S\$ 7.45
	S\$ 113,229.93	S\$ 5,884.45

**Amount of claim at liability 100% S\$ 5,884.45**

**For your approval please.**

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lucas Lee [mailto:[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)]  
**Sent:** Thursday, 20 September, 2018 9:55 AM

**To:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SGU6207M (OI : CAI - SNM18D03557C02) AND SLP8826E (TP : LKK REF - CC6/CTI18013161/Awa3) on 16/07/2018

Dear Vivian,

As per requested, kindly refer to the above attachment.

**Lucas Lee**

Claims Department (Motor)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

**Sent:** Wednesday, 19 September, 2018 10:46 AM

**To:** Claims Dept of CTI

**Cc:** Lucas Lee; Irene Tay; Thin Thin (LKKAUTO); Admin A; Mei Kwan (LKKAUTO)

**Subject:** RE: Direct Settlement - Accident Involving SGU6207M (OI : CAI - SNM18D03557C02) AND SLP8826E (TP : LKK REF - CC6/CTI18013161/Awa3) on 16/07/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Wednesday, 25 July, 2018 4:05 PM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; [irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com); Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SGU6207M (OI : CAI - SNM18D03557C02) AND SLP8826E (TP : LKK REF - CC6/CTI18013161/Awa3) on 16/07/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>

**Sent:** Thursday, 19 July, 2018 5:07 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SGU6207M (OI : CAI - SNM18D03557C02) AND SLP8826E (TP : LKK REF - CC6/CTI18013161/Awa3) on 16/07/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

**Lucas Lee**

Claims Department (Motor)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 19 July, 2018 4:20 PM

**To:** Claims Dept of CTI

**Cc:** Lucas Lee; Irene Tay; Vivian Lau (LKKAuto); Thin Thin (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving SGU6207M (OI : CAI - TBA) AND SLP8826E (TP : LKK REF - CC6/CTI18013161/Awa3) on 16/07/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SLP 8826E at M/s MG Solution Pte Ltd - Kaki Bukit.

Enclosed here with a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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