

Vic (LKKAUTO)

From: MG Solution <mg3solution@gmail.com>
Sent: Friday, 7 February, 2020 3:36 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Re: 3rd Party Claim for Accident involving Vehicle SLZ8930J & SHD316Z on 16/07/2018 *** LKK REF: CC4/AXA18013155/Aha3
Attachments: TI209036 for SLZ8930J (SMG188324).pdf; DV for SLZ8930J.pdf

Your Ref: **CC4/AXA18013155/Aha3 (SHD316Z)**
Our Ref: **SLZ8930J**

Dear Vic,

Please find attached **TAX INVOICE** and **DISCHARGE VOUCHER** for your kind onward action.

Best Regards,

Ms Wong
MG SOLUTION PTE LTD
No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373 | Fax: 6243 1376

On Fri, Jan 31, 2020 at 4:05 PM Vic (LKKAUTO) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Sharon,

We refer to your below email.

Please be informed that our principal will **still maintain** our offer of a global sum of **\$5,300.00** (all in) to settle your client's claim.

Kindly chop and sign the attached DV and forward to us a copy together with the Final Repair Tax Invoice for payment processing.

The above amount is to be made payable to **MG SOLUTION PTE LTD.**

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Mei Kwan (LKKAuto)

Sent: Friday, 31 January, 2020 3:05 PM

To: Sharon; Vic (LKKAuto)

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: RE: 3rd Party Claim for Accident involving Vehicle SLZ8930J & SHD316Z on 16/07/2018 *** LKK REF: CC4/AXA18013155/Awa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Wishing you a Happy and Prosperous Lunar New Year



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon <mg3solution@gmail.com>

Sent: Friday, 31 January, 2020 11:12 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: 3rd Party Claim for Accident involving Vehicle SLZ8930J & SHD316Z on 16/07/2018 *** LKK REF: CC4/AXA18013155/Awa3

Your Ref: **CC4/AXA18013155/Awa3 (SHD316Z)**

Our Ref: **SLZ8930J**

Dear Sir/Madam,

We refer to our counter offer on 22/10/2019.

Please let us have your reply.

Thank You.

Best Regards,

Sharon Chia

MG Solution Pte Ltd

Phone: 6243-1373 | fax: 6243 1376

23 Kaki Bukit Avenue 4 | S(415933)

From: MG Solution [<mailto:mg3solution@gmail.com>]

Sent: Tuesday, 22 October, 2019 2:32 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: 3rd Party Claim for Accident involving Vehicle SLZ8930J & SHD316Z on 16/07/2018 *** LKK REF: CC4/AXA18013155/Awa3

Your Ref: **CC4/AXA18013155/Awa3 (SHD316Z)**

Our Ref: **SLZ8930J**

Dear Sir/Madam,

We refer to below email, we would like to counter propose as per below:

Repair cost \$4922.00 (Inclusive of GST) - Agreed

LOU \$ 450.00 (9 days x \$50) - Request: including of 2 PRI: 17/07 & 18/07, 1 Sunday: 22/07

LTA Search \$ 7.45 (Inclusive of GST) - Request

Total \$5379.45

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Tue, Aug 27, 2019 at 1:27 PM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **CC4/AXA18013155/Awa3 (SHD316Z)**

Our Ref: **SLZ8930J**

Dear Vivian,

We refer to below email, we would like to counter propose as per below:

Repair cost \$4922.00 (Inclusive of GST) - Agreed

LOU \$ 450.00 (9 days x \$50) - Request: including of 2 PRI: 17/07 & 18/07, 1 Sunday:
22/07

LTA Search \$ 7.45 (Inclusive of GST) - Agreed

Total \$5379.45

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Tue, Aug 27, 2019 at 10:52 AM Vivian Lau (LKKAuto) <vivianlau@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir/Madam,

Accident involving Vehicle SLZ 8930J & SHD 316Z on 16/07/2018

We refer to the above matter

For a quick and amicable settlement, our principal maintain offer to settle global sum at **S\$ 5,300.00**

Kindly confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution [mailto:mg3solution@gmail.com]

Sent: Friday, 2 August, 2019 1:38 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: 3rd Party Claim for Accident involving Vehicle SLZ8930J & SHD316Z on 16/07/2018 *** LKK REF: CC4/AXA18013155/Awa3

Your Ref: **CC4/AXA18013155/Awa3 (SHD316Z)**

Our Ref: **SLZ8930J**

Dear Vivian,

We refer to below email, we would like to counter propose as per below:

Repair cost \$4922.00 (Inclusive of GST) - Agreed

LOU \$ 450.00 (9 days x \$50) - Request: including of 2 PRI: 17/07 & 18/07, 1 Sunday:
22/07

LTA Search \$ 7.45 (Inclusive of GST) - Agreed

Total \$5379.45

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Fri, Aug 2, 2019 at 10:11 AM Vivian Lau (LKKAuto) <vivianlau@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir/Madam,

Accident involving Vehicle SLZ 8930J & SHD 316Z on 16/07/2018

We refer to the above matter

For a quick and amicable settlement, our principal maintain offer to settle global sum at **S\$ 5,300.00**

Kindly confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution [mailto:mg3solution@gmail.com]
Sent: Thursday, 27 June, 2019 1:01 PM
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: 3rd Party Claim for Accident involving Vehicle SLZ8930J & SHD316Z on 16/07/2018 *** LKK REF: CC4/AXA18013155/Awa3

Your Ref: **CC4/AXA18013155/Awa3 (SHD316Z)**

Our Ref: **SLZ8930J**

Dear Vivian,

We refer to below email, we would like to counter propose as per below:

Repair cost \$4922.00 (Inclusive of GST) - Agreed

LOU \$ 540.00 (9 days x \$60) - Request: including of 2 PRI: 17/07 & 18/07, 1 Sunday:
22/07

LTA Search \$ 7.45 (Inclusive of GST) - Agreed

Total \$5469.45

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Mon, Jun 24, 2019 at 11:09 AM Vivian Lau (LKKAuto) <vivianlau@lkkauto.com> wrote:

‘WITHOUT PREJUDICE’

SAVE AS TO COSTS

Your Ref: SLZ 8930J

Our Ref: CC4/AXA18013155/Awa3

Dear Sir/Madam,

Accident involving Vehicle SLZ 8930J & SHD 316Z on 16/07/2018

We refer to the above matter

For a quick and amicable settlement, our principal offer to settle global sum at **S\$ 5,300.00**

Kindly confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 22 June, 2019 12:19 PM
To: MG Solution <mg3solution@gmail.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: 3rd Party Claim for Accident involving Vehicle SLZ8930J & SHD316Z on 16/07/2018
*** LKK REF: CC4/AXA18013155/Awa3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Vivian and she will look into the matter.

Hi Vivian,

FYNA, CC4/AXA18013155/Awa3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Friday, 21 June 2019 2:23 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Re: 3rd Party Claim for Accident involving Vehicle SLZ8930J & SHD316Z on 16/07/2018

*** LKK REF: CC4/AXA18013155/Awa3

Your Ref: **CC4/AXA18013155/Awa3 (SHD316Z)**

Our Ref: **SLZ8930J**

Dear Hsiao Tong,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 08/10/2018, 30/11/2018, 04/01/2019, 21/02/2019, 20/03/2019 & 24/04/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Wed, Apr 24, 2019 at 4:13 PM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **CC4/AXA18013155/Awa3 (SHD316Z)**

Our Ref: **SLZ8930J**

Dear Hsiao Tong,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 08/10/2018, 30/11/2018, 04/01/2019, 21/02/2019 & 20/03/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Su Wong
MG SOLUTION PTE LTD
No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373 | Fax: 6243 1376

On Wed, Mar 20, 2019 at 4:38 PM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **CC4/AXA18013155/Awa3 (SHD316Z)**
Our Ref: **SLZ8930J**

Dear Hsiao Tong,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 08/10/2018, 30/11/2018, 04/01/2019 & 21/02/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Su Wong
MG SOLUTION PTE LTD
No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373 | Fax: 6243 1376

On Thu, Feb 21, 2019 at 8:16 PM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that this case has been re-assigned to **Hsiao Tong.**

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Thursday, 21 February, 2019 10:52 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>

Subject: Re: 3rd Party Claim for Accident involving Vehicle SLZ8930J & SHD316Z on 16/07/2018

Your Ref: **CC4/AXA18013155/Awa3 (SHD316Z)**

Our Ref: **SLZ8930J**

Dear Sir/Madam,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 08/10/2018, 30/11/2018 & 04/01/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Fri, Jan 4, 2019 at 12:16 PM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **CC4/AXA18013155/Awa3 (SHD316Z)**

Our Ref: **SLZ8930J**

Dear Vivian,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 08/10/2018 & 30/11/2018.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Fri, Nov 30, 2018 at 10:10 AM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **CC4/AXA18013155/Awa3 (SHD316Z)**

Our Ref: **SLZ8930J**

Dear Vivian,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 08/10/2018.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Mon, Oct 8, 2018 at 9:55 AM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **CC4/AXA18013155/Awa3 (SHD316Z)**

Our Ref: **SLZ8930J**

Dear Vivian,

Please find attached our LOD for your onward action.
Please feel free to contact the under mentioned should you require any further information.
Your prompt action will be greatly appreciated.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Fri, Jul 20, 2018 at 5:06 PM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

Please note that for liability, claim negotiation and settlement, please contact Vivian at 6841 8625.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)