

Vivian Lau (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 11 October, 2018 10:08 AM
To: Vivian Lau (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: Your Ref 17/18/18/VP05/020761; Our Vehicle: GBB657X Accident involving GBB657X & SKT8264S On 17 July 2018

Dear Vivian,

Kindly proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]

Sent: Tuesday, 9 October, 2018 4:55 PM

To: ONG LI LI

Cc: Shu Pei (LKKAUTO); MT_Claim_SG

Subject: RE: Your Ref 17/18/18/VP05/020761; Our Vehicle: GBB657X Accident involving GBB657X & SKT8264S On 17 July 2018

Lonpac Ref: 17/18/18/VP05/020761

LKK Ref: CC4/LPC18013153/Awb3

Hi Lili,

We refer to the above matter.

We have highlighted to your good office on 23 July 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a chain collision involving 4 vehicles chain collision where OI was the last vehicle

In accordance to the MCF guideline, we have to settle 3rd claim at 100%.

Summary to offer to third party repairer, Ryder Auto Pte Ltd is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$20,528.60	\$ 9,800.00
2. Loss of USE (\$ 180.00 x 11days)	\$ 1,980.00	\$ 1,100.00(11days x \$100.00)
3. LTA/GIA search fee	\$ 31.00	\$ 31.00
Total	\$22,540.60	\$ 10,931.00

**11 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Thank you

Best Regards,

* **Vivian Lau** | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 16 August, 2018 4:46 PM

To: Ryder Auto workshop <ryderautoworkshop@gmail.com>; MT_Claim_SG <mt_claim@lonpac.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: RE: Your Ref 17/18/18/VP05/020761; Our Vehicle: GBB657X Accident involving GBB657X & SKT8264S On 17 July 2018

Without Prejudice

Dear Orson

To avoid any delay, please send your LOD directly to LKK Auto Consultants Pte Ltd.

Dear Vivian/ShuPei

fya

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Ryder Auto workshop [<mailto:ryderautoworkshop@gmail.com>]

Sent: Thursday, 16 August, 2018 4:32 PM

To: GERALD POH WEE BIN; MT_Claim_SG

Subject: Your Ref 17/18/18/VP05/020761; Our Vehicle: GBB657X Accident involving GBB657X & SKT8264S On 17 July 2018

Dear Sir/Mdm,

Kindly view the attached LOD, original will be mail to you for your prompt processing.

Thank You

Best regards

Orson

90908277



1 Kaki Bukit Ave 6, #01-56, Autobay @ Kaki Bukit, Singapore 417883
Fax: 64815390



5 Tuas Ave 3 BS Logistics Hub Singapore 639405
Fax: 64815390



Ryder Auto Pte Ltd

1 Kaki Bukit Ave 6, #01-56, Autobay @ Kaki Bukit, Singapore 417883

Email: ryderautoworkshop@gmail.com

Fax: 64815390

Lonpac Insurance Bhd
300 Beach Road
#17-04/07
The Concourse
Singapore 199555

16 August 2018

Attn: Motor Claims Dept

LETTER OF DEMAND

Our Ref : GBB657X Your Ref :

Dear Sir,

VEHICLE # : GBB657X

ACCIDENT INVOLVING : GBB657X & SKT8264S ALONG YISHUN AVE 7 TOWARDS YISHUN AVE 2 ON 17 JULY 2018

LUMP SUM REPAIR : S\$9,800.00

LOSS OF USE : S\$1,980.00

{9 WORKING DAYS + 2 DAYS WEEKEND (21 & 22 JULY)} X S\$180

LTA & GIA SEARCH : \$31.00

TOTAL : S\$11,811.00

DOLLARS: ELEVEN THOUSAND EIGHT HUNDRED AND ELEVEN ONLY.


Please pay within 2 weeks from the invoice date. We reserve the right to charge interest at 1.5% monthly for late payment.

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd


Chan San Choon
Director
Mobile 97924673

Ryder Auto Pte Ltd
1 Kaki Bukit Ave 6, #01-56,
Autobay @ Kaki Bukit,
Singapore 417883
Fax: 64815390

LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 17/7/18 INVOLVING GBB657X SKT8264S SLA9687L

GBC1523L ALONG / AT _____

YISHUN AVE 7 TOWARDS AVE 2


I/We YEW ANN CONSTRUCTION PTE LTD (NRIC No. 198402338N)

of 90 TAGORE LANE SINDO INDUSTRIAL ESTATE S (787532)

1. The owner of motor vehicle no. GBB657X hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim.
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 17/7/18 20____


Signature of owner YEW ANN CONSTRUCTION PT
90 Tagore Lane, Singapore 787532
Tel: 64561122 (3 Lines)
Fax: 64513822 / 64513707
(Company's stamp - if any) Co. Regn. No: 198402338N


Signature of Witness
Name of Witness

Ryder Auto Pte Ltd
1 Kaki Bukit Ave 6, #01-56,
Autobay @ Kaki Bukit,
Singapore 417883
Fax: 64815390



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020761

DATE : 11 October 2018

DISCHARGE VOUCHER

I/We, YEW ANN CONSTRUCTION PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SKT 8264S the sum of Singapore Dollar Ten Thousand Nine Hundred Thirty One Only (\$10,931.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBB 657X on 17 July 2018 along YISHUN AVE 2

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/WONG FOCK HONG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to Ryder Auto Pte Ltd

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


YEW ANN CONSTRUCTION PTE LTD

90 Tagore Lane, Singapore 787532

Tel: 64561122 (3 Lines)

Fax: 64513822 / 64513747

Co. Regn. No: 198402338N

 30/10/18
Signature of vehicle owner/Date

.....
Name of vehicle owner /Date

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

Ryder Auto Pte Ltd

1 Kaki Bukit Ave 6, #01-56, Autobay @ Kaki Bukit, Singapore 417883

Email: ryderautoworkshop@gmail.com

Fax: 64815390

Lonpac Insurance Bhd

300 Beach Road

#17-04/07

The Concourse

Singapore 199555

16 August 2018

Attn: Motor Claims Dept

INVOICE

Our Ref : GBB657X Your Ref :

Dear Sir,

VEHICLE # : GBB657X

ACCIDENT INVOLVING : GBB657X & SKT8264S ALONG YISHUN AVE 7 TOWARDS YISHUN AVE 2 ON 17 JULY 2018

LUMP SUM REPAIR : S\$9,800.00

DOLLARS: NINE THOUSAND EIGHT HUNDRED ONLY.


Please pay within 2 weeks from the invoice date. We reserve the right to charge interest at 1.5% monthly for late payment.

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd


Chan San Choon
Director
Mobile 97924673

Ryder Auto Pte Ltd
1 Kaki Bukit Ave 6, #01-56,
Autobay @ Kaki Bukit,
Singapore 417883
Fax: 64815390



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-109785
Date of Request: 18/07/2018

Your Ref No: Online Purchase

Ryder Auto Pte Ltd
1 Kaki Bukit Ave 6
#01-56 Autobay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 18/07/2018
Enquiry By Chia Siew Fah
Vehicle No. SKT8264S
Accident Date 17/07/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-111472

Date of Request: 20/07/2018

Your Ref No:

Online Purchase

Ryder Auto Pte Ltd
1 Kaki Bukit Ave 6
#01-56 Autobay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Date of Accident: 17/07/2018

Vehicle No: GBB657X

Place of Accident: YISHUN AVE 07 > YISHUN AVE 02

Involving Vehicle No: SKT8264S

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SKT8264S	YISHUN AVE 07 > YISHUN AVE 02	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-111465

Date of Request: 20/07/2018

Your Ref No:

Online Purchase

Ryder Auto Pte Ltd
1 Kaki Bukit Ave 6
#01-56 Autobay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 17/07/2018

Place of Accident: YISHUN AVE 7 TOWARDS AVE 2

Client Vehicle No: GBB657X

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque