

15/5/2010

INS. CASE OWNER:

CC 4 / AXA1801

LKK:
IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
20/8/18	Non-Reporting ltr (1st):	
20/8/18	Non-Reporting ltr (2nd):	
20/8/18	Non-Reporting ltr (Final):	
20/8/18	Notification ltr (if non-pickup):	
20/8/18	Call OI:	20/8/18
20/8/18	After call ltr to OI:	
20/8/18	Documentation Check List: Handler	Typist
20/8/18	Notification ltr (if non-pickup)	
20/8/18	After call ltr to OI:	
20/8/18	Authorisation To Act:	
20/8/18	Release Voucher:	
20/8/18	Final Repair Bill:	
20/8/18	Car Rental Invoice:	
20/8/18	Towing Invoice:	
20/8/18	LTA / GIA:	
20/8/18	Medical Bill:	
20/8/18	PIR:	
20/8/18	Mandate/Reject Instruction:	
20/8/18	LOD:	
20/8/18	Payment Breakdown Form:	
20/8/18	Post-Repair Photos:	
20/8/18	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS	days Reduction: %
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:
Repair Cost:	SS	
Loss of Rental (LOR):	SS	(14 days) X 30
Loss of Use (LOU):	SS	(S x days)
Loss of Income (LOI):	SS	(S x days)
LOR only	<input type="checkbox"/>	LOU only <input type="checkbox"/>
LOR + LOU	<input type="checkbox"/>	LOR + LO <input type="checkbox"/>
GIA/LTA Search	SS	
Medical:	SS	
Disbursement:	SS	(e.g. Tow/Independent)
Legal Cost:	SS	
Total:	SS	Global Sum SS:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS	Name 1:
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:

9

Taufik

Co Co

215 \$5600 (Red \$1660 / 75%)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18013147/T1pb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 19-07-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XE 3517X	Veh. Inspected	SLF 6928K	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	19/07/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	29/06/2018	Inspection Date		
Survey held at	CYCLE & CARRIAGE KIA PTE LTD 209 PANDAN GARDENS SINGAPORE 609339			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Co Reg No : 199405410K

ESTIMATE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Lion City Rentals Pte Ltd	Cust No/Name LL000015/Lion City Rentals Pte Ltd
60 Anson Road	Reg No/Reg Date SLF6928K / 06/09/201
#11-01 Mapletree Anson	Date In/Mileage / 0
Singapore 079914	Chassis No KNAFX411MH5665278
Contact No Mobile: 67420984	Engine No G4FGGH657321
	Make/Model KIA/FORTE K3 1.6 A EX BRQ
	Colour/Trim 4SS SILKY SILVER / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
CSM00081	Cash	18/07/2018/ 18:32	TLC	442 / CocoLu	32328			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								2200 2750.00
TO RENEW FRT DOOR RH, REAR DOOR RH, REAR BUMPER								
REPAIR REAR FENDER RH, CENTRE PILLAR RH,								120 200.00
E PNT88000								120 200.00
TO TRANSFER FRT DOOR TRIMS & FACILITATE REPAIR								
E PNT88000								✓ 120.00
TO REMOVE & INSTALL REAR DOOR TRIMS AND GLASS								
B WHEELALIGNMENT								1680 2520.00
To Conduct Computerize Full Wheel Alignment								
E PNT98000								300.00
TO SPRAY PAINT FOR FRT DOOR RH, REAR DOOR RH, CENTRE PILLAR RH								
REAR FENDER RH, REAR BUMPER								✓ 200.00
A 90000001								✓ 80.00
TO RENEW REAR UNDER CARRIAGE								
A 90000001								✓ 20.00
TO CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM								
M SUNDRY								✓ 20.00
TO APPLY SEALANT FOR ACCIDENT PORTION								
M SUNDRY								1277.00
Sundry								26.00
M	PANEL ASSY-FRONT DOOR,RH			1.00	1277.00	00.00		33.00
M	HINGE ASSY-DOOR UPPER,RH			1.00	26.00	00.00		1309.00
M	HINGE ASSY-REAR DOOR UPPER,RH			1.00	33.00	00.00		33.00
M	PANEL ASSY-REAR DOOR,RH			1.00	1309.00	00.00		26.00
M	HINGE ASSY-REAR DOOR UPPER,RH			1.00	33.00	00.00		58.00
M	HINGE ASSY-DOOR UPPER,RH			1.00	26.00	00.00		22.00
M	HANDLE ASSY-DOOR OUTSIDE			1.00	58.00	00.00		52.00
M	COVER-FR DR O/S HDL,DRIVER			1.00	22.00	00.00		253.00
M	BASE ASSY-FR DR O/S HANDLE RH			1.00	52.00	00.00		58.00
M	LATCH ASSY-FRONT DOOR,RH			1.00	253.00	00.00		22.00
M	HANDLE ASSY-DOOR OUTSIDE			1.00	58.00	00.00		52.00
M	COVER-FR DR O/S HDL,PASSENGER			1.00	22.00	00.00		
M	BASE ASSY-FR DR O/S HANDLE RH			1.00	52.00	00.00		

Confirm & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Co Reg No : 199405410K

ESTIMATE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Lion City Rentals Pte Ltd	Cust No/Name LL000015/Lion City Rentals Pte Ltd
60 Anson Road	Reg No/Reg Date SLF6928K / 06/09/201
#11-01 Mapletree Anson	Date In/Mileage / 0
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Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00081	Cash	18/07/2018/ 18:32	TLC	442 / CocoLu	32328
Description of Goods / Services		Qty	Unit Price	Disc%	Amount
M LATCH ASSY-REAR DOOR,RH		1.00	309.00	00.00	? 309.00
M PANEL ASSY-FRONT DR MODULE,RH		1.00	324.00	00.00	? 324.00
M MOTOR ASSY-FRONT POWER WDW,RH		1.00	362.00	00.00	? 362.00
M REGULATOR ASSY-RR DR WDO RH		1.00	467.00	00.00	? 467.00
M MOTOR ASSY-POWER WDO REG RR,RH		1.00	155.00	00.00	? 155.00
M BLACK TAPE-FR DR FRAME UPR,RH		1.00	13.00	00.00	nd- 13.00
M BLACK TAPE-FR DR RR,RH		1.00	12.00	00.00	nd- 12.00
M TAPE-RR DR FRAME BLACK RR,RH		1.00	8.00	00.00	nd- 8.00
M BLACK TAPE-RR DR FRAME UPR,RH		1.00	11.00	00.00	nd- 11.00
M COVER-RR BUMPER		1.00	688.00	00.00	de- 688.00
M COVER-RR BUMPER,CTR		1.00	347.00	00.00	x 347.00
M BRACKET-RR BUMPER SIDE MTG,RH		1.00	29.00	00.00	nd- 29.00
M BRACKET-RR BUMPER SIDE MTG,LH		1.00	29.00	00.00	x 29.00

SURVEYOR NAME: Tan Jie 97495349
 SURVEYOR SIGNATURE: [Signature]
 DATE: 19/7/18 @ 15:15
 REMARKS: Resurvey before paint
8 days
sur e lkk auto.com.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Confirm & accepted by _____

Nett	12,365.00
7% GST on	12365.00
Total Payable	13,230.55

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



Auto Insure Pte. Ltd.

Blk 3, 391A Woodlands Road
Yew Tee Industrial Estate
Singapore (677964)
E: claims@autoinsure.com.sg
W: www.autoinsure.com.sg
T: 6368 2788 F: 6368 0081
GST No.: 201437380M

Page No.1

AUTOMOBILE ASSESSMENT REPORT

Our Ref: SLF6928K
Your Ref: XE3517X

Date: 23-Jul-18

BY EMAIL ONLY
(claims@autoinsure.com.sg)

ATTENTION: MOTOR CLAIMS DEPT

email: motor.survey@axa.com.sg

8 Shenton way
#27-01/02 AXA Tower
Singapore 068811

Assessed Vehicle No : SLF6928K
Car Make and Model : CERATO 1.6 SX 6AT ABS K3
Date of Accident : 29-Jun-18
Date of Assessment : 23-Jul-18

We have carried out a physical assessment of SLF6928K at our workshop Auto Insure Pte Ltd sustained damages to the RH and REAR portion of the vehicle.

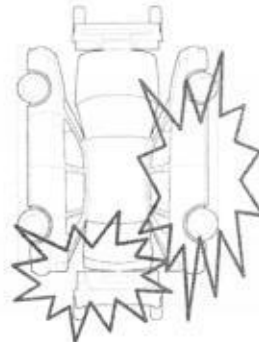
4. DESCRIPTION OF DAMAGE

At the time of the inspection observed that this vehicle had sustained damages to the RH and REAR portion of the vehicle.

Please see attached schedule for details.

Remarks: NIL

Estimated Amount : P/P
Adjusted Amount : \$ 14,400.00
Est. Repair Days : 8



***In considering that our client's vehicle is fairly new
we will not agree to any repair of parts and only replacement will be done***

Pursuant to your instruction, we have **NOT AUTHORIZED** repair.
The assessment was conducted on a **"WITHOUT PREJUDICE"** basis.

If we are not notified of anything within 14 Days from the date hereof, this report shall be treated as correct.

Disclaimer

This report is intended for the exclusive use of the addressee solely in relation to the loss of occurrence in which the assessed vehicle is involved.
No liability or responsibility whatsoever shall be held by
AUTO INSURE PTE. LTD. For any reliance on this report by any third party.

Our Ref: SLF6928K
Your Ref: XE3517X

S/NO	QTY	DESCRIPTIONS	ASSESSED CONDITION	EST. BY WORKSHOP
PARTS REPLACEMENT - LIST ITEMS				
1	1	REAR BUMPER		\$ 1,328.50
2	1	REAR FENDER LH		\$ 685.50
3	1	REAR FENDER INNER SHIELD LH		\$ 279.20
4	2	REAR BUMPER SIDE RETAINERS		\$ 118.00
5	1	REAR BUMPER LOWER SKIRT		\$ 439.00
6	2	REAR BUMPER REFLECTOR		\$ 360.00
7	1	REAR TAIL LAMP LH		\$ 2,350.00
8	1	REAR TAIL LAMP SIDE CLIP LH		\$ 36.30
9	1	REAR BOOT TAIL LAMP LH		\$ 452.30
10	1	BOOT		\$ 977.40
12	1	BOOT COVER RUBBER MOULDING		\$ 180.00
13	1	BOOT LOCK UPPER		\$ 203.60
14	2	REAR BOOT EMBLEM		\$ 175.90
15	1	REAR BOOT KIA LOGO		\$ 180.00
16	1	REAR FENDER RH		\$ 685.50
17	1	REAR FENDER INNER SHIELD RH		\$ 279.20
18	1	FRONT DOOR RH		\$ 1,400.00
19	1	FRONT DOOR HANDLE RH		\$ 189.50
20	1	FRONT DOOR RH LOWER HINGE		\$ 72.00
21	1	FRONT DOOR RH UPPER HINGE		\$ 72.00
22	1	FRONT DOOR WINDOW MECHANISM RH		\$ 770.00
23	1	FRONT DOOR RH INNER LOCK		\$ 278.00
24	1	FRONT DOOR RH INNER TRIM BOARD		\$ 322.50
25	1	FRONT DOOR WEATHER STRIP		\$ 180.00
26	1	FRONT DOOR WINDOW MOULDING		\$ 229.00
27	1	REAR DOOR RH		\$ 1,385.00
28	1	REAR DOOR HANDLE RH		\$ 189.50
29	1	REAR DOOR RH LOWER HINGE		\$ 72.00
30	1	REAR DOOR RH UPPER HINGE		\$ 72.00
31	1	REAR DOOR WINDOW MECHANISM RH		\$ 770.00
32	1	REAR DOOR RH INNER LOCK		\$ 278.00
33	1	REAR DOOR RH INNER TRIM BOARD		\$ 322.50
34	1	REAR DOOR WEATHER STRIP		\$ 180.00
35	1	REAR DOOR WINDOW MOULDING		\$ 229.00
36	1	SIDE MIRROR RH		\$ 770.00
37	1	FRONT FENDER RH		\$ 715.60
38	1	RIM		\$ 550.00
39	1	REAR LOWER ARM RH		\$ 358.00
40	1	REAR KNUCKLE ARM RH		\$ 472.00
41	1	REAR ABSORBER RH		\$ 498.00
42	1	REAR WHEEL BEARING RH		\$ 84.50
			SUB TOTAL	\$ 16,509.40
			LESS 10%	\$ 1,650.94
			TOTAL AMOUNT	\$ 14,858.46

1,328.50	890.26
685.50	344.62 X un
279.20	X un
118.00	new
439.00	
360.00	
2,350.00	
36.30	X nn
452.30	
977.40	
180.00	
203.60	
175.90	X nn
180.00	
685.50	bt ✓
279.20	X un
1,400.00	bt ✓
189.50	cut ✓
72.00	
72.00	
770.00	X nn
278.00	
322.50	
180.00	new
229.00	X un
1,385.00	bt ✓
189.50	die
72.00	X
72.00	nn
770.00	
278.00	
322.50	
180.00	new
229.00	X un
770.00	Rx
715.60	
550.00	
358.00	X nn
472.00	
498.00	
84.50	
16,509.40	4342.50
1,650.94	
14,858.46	3908.25
	5217.50
	4532
	4695.75
	4078.80

Our Ref: SLF6928K

Your Ref: XE3517X

S/NO	QTY	SPECIAL NETT ITEMS	ASSESSED CONDITION	EST. BY WORKSHOP
1	1 SET	REAR BUMPER CLIPS	n.c.	\$ 60.00
2	1	REAR WINDSCREEN RUBBER MOULDING		\$ 180.00
3	1	WINDSCREEN SEALANT		\$ 80.00
SUB TOTAL				\$ 320.00
TOTAL PARTS COST				\$ 15,178.46

30.
X n.c. n.c.
30.

Our Ref: SLF6928K

Your Ref: XE3517X

S/NO	DESCRIPTION	EST. BY WORKSHOP
LABOUR & PAINTWORK		
1	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS; PANEL BEAT & RESHAPE THE AFFECTED AREAS AND REPLACED THE DAMAGED PARTS AND COMPONENTS	\$ 2,100.00
2	TO CONDUCT BEFORE AND AFTER WHEEL ALIGNMENT	\$ 100.00
3	LABOR FOR UNDERCARRIDGE	\$ 250.00
4	TO DIAGNOSE ERASE FAULT MEMORY AFTER REPAIR	\$ 150.00
5	TO REMOVE / REFIX WIRING SYSTEM AT ACCIDENT AND CHECK FOR PROPER FUNCTIONS	\$ 200.00
6	TO REMOVE / REFIX UPHOSTERY, GARNISH AND ATTACHMENT PARTS	\$ 180.00
7	TO REMOVE /INSTALL DOOR MECHANISIM,PANEL AND MIRROR	\$ 250.00
8	TO REMOVE / REFIX REAR WINDSCREEN	\$ 250.00
9	TO RESPRAY AND SUPPLY EXPANDABLE ITEMS & PUFFY ON PARTS REPLACED	\$ 2,000.00
10	TO PERFORM ANTI-RUST TREATMENT ON AFFECTED AREAS	\$ 200.00
11	TO VACUUM, WAXING & CLEAN	\$ 100.00
12	TO PERFORM WATER SEEPAGE TEST ON REPAIRED PORTIONS	\$ 100.00
TOTAL BEFORE GST		\$ 20,808.46
GST 7%		\$ 1,456.59
TOTAL (PARTS & LABOUR):		\$ 22,265.05

800
80.
X n.c.
100
30.
60
120
X n.c. 120
800
60
X n.c.
X n.c.

2170

Adjustments / Recommendations

Our estimator have throughly inspected each and every item on the estimate against physical damage found on the vehicle and have listed the breakdown of our finding and recommendation.

Our Workshop has agreed to undertake the job at a sum of \$22,200.00 for direct settlement with the third party insurance.

Yours Faithfully,

Jason Heng
Claims Director


23468.75
4028.80
3408.25
30
2170
4028.25
6278.80
7155.75
4/5/5600
#

Service Request Details

Claim

S8M00MYH

Reference

None 

Loss Date

June 29, 2018

Request Date

July 19, 2018

Due Date

July 26, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

19072018 @ 11:44am
Coco wh in.
91865200
Tay Aich

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLF6928K

Make

TPVD KIA

Model

FORTE K3-1.6 (A)

Service Address

...

Primary Contact/Insured

CHUAN LIM CONSTRUCTION PTE LTD
20 SENOKO DRIVE, 758207, Singapore

INSURANCE@SCCREDIT.COM.SG

Claim Handler

NG Stacey
6568804351
stacey.ng@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 24 July 2018 2:39 PM
To: Coco Lu Ting (coco.lu@cyclearriage.com.sg)
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: SLF 6928K *Our Ref: CC4/ASM18013147/T1pb3 [ACCIDENT INVOLVING XE 3517X(AXA) & SLF 6928K ON 29/06/2018]

Your Ref: **SLF 6928K**
Our Ref: CC4/ASM18013147/T1pb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING XE 3517X(AXA) & SLF 6928K ON 29/06/2018

We refer to the above matter.

Please be informed that the case is under investigation. We are unable to comment on liability/ DS at this moment.

We will follow up with our principal and get back to you in due course.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



<Request for DS> - S8M00MYH [ACCIDENT INVOLVING XE 3517X(OI) & SLF 6928K(TP) ON 29/06/2018]

Type

🔔 Question

Message

Hi, Kindly advise if investigation had been cleared and whether we can proceed DS for this matter. Thank you. Hsiao Tong - 31 Aug 2018

Reply

◀ Service Request Details

Claim

S8M00MYH

Reference

CC4/ASM18013147/T1pb3 ✎

Loss Date

29 June 2018

Request Date

19 July 2018

Due Date

19 July 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work

More ▾

Vehicle Information

Incident Vehicle Registration

SLF6928K

Make

TPVD KIA

Model

FORTE K3-1.6 (A)

Service Address

...

Primary Contact/Insured

CHUAN LIM CONSTRUCTION PTE LTD
20 SENOKO DRIVE, 758207, Singapore

INSURANCE@SCCREDIT.COM.SG

Claim Handler

NG Stacey
6568804351
stacey.ng@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)

TYPE



SENT

2/10/18 1:11 PM

FROM

NG Stacey

SUBJECT

proceed DS

BODY

Investigation cleared. please proceed



TYPE



SENT

18/9/18 9:00 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

RE: <Request for DS> - S8M00MYH [ACCIDENT INVOLVING XE 3517X(OI) & SLF 6928K(TP) ON 29/06/2018]

BODY

[REMINDER] Hi, Kindly advise if investigation had ...



TYPE



SENT

31/8/18 7:57 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

<Request for DS> - S8M00MYH [ACCIDENT INVOLVING XE 3517X(OI) & SLF 6928K(TP) ON 29/06/2018]

BODY

Hi, Kindly advise if investigation had been cleare...



TYPE



SENT

30/7/18 9:45 AM

FROM

CHAN Kian Chuan

SUBJECT

TP WS (AUTOINSURE)

BODY

TP CHANGED WS TO AUTOINSURE, PLS MAKE NECESSARY A...



TYPE



SENT

23/7/18 11:27 AM

FROM

NG Stacey

SUBJECT

PEND INVESTIGATION

BODY



Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Monday, 17 September 2018 6:23 PM
To: claims01@web-designers.com; Taufikh (LKKAUTO); Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: FW: REQUEST FINAL AMOUNT SLF6928K
Attachments: CIMG7357.JPG; CIMG7358.JPG; CIMG7359.JPG

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18013147/T1pb3	Taufikh / Hsiao Tong

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims01@web-designers.com <claims01@web-designers.com> **On Behalf Of** AutoInsure (Claims)
Sent: Monday, 17 September 2018 11:25 AM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: REQUEST FINAL AMOUNT SLF6928K

WITHOUT PREJUDICE

Hi Taufikh,

Before paint photo as attached.

Kindly let us have your finalization amount ASAP.

Thanks.

****Kindly note that our mailing address is as follows:***

6 Marsiling Lane S739145

tel: (65) 3157 2626

Please mail all future correspondence to stated address.*

Regards

Sam Goh

did: (65) 3157 2624 / 3157 2628

mobile: (65) 9743 6363

e: claims01@autoinsure.com.sg

Auto Insure Pte. Ltd.

201437380M

6 Marsiling Lane S739145

t: (65) 3157 2626

f: (65) 6368 0081

w: www.autoinsure.com.sg

g.e: claims@autoinsure.com.sg

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Hsiao Tong (LKKAuto)

From: Taufikh (LKKAuto)
Sent: Friday, 5 April 2019 10:33 AM
To: 'AutoInsure (Claims)'
Cc: Hsiao Tong (LKKAuto)
Subject: RE: SLF6928K REQUEST FINALIZATION AMOUNT

Hi,

COR I/s \$5600 , 7 days.

Regards
Taufikh
Lkk Auto

From: AutoInsure (Claims) [mailto:claims01@autoinsure.com.sg]
Sent: Thursday, 4 April 2019 12:05 PM
To: Taufikh (LKKAuto)
Subject: Re: SLF6928K REQUEST FINALIZATION AMOUNT

WITHOUT PREJUDICE

Dear Taufikh,

We refer the above matter and email below.

Please be informed that we do not have any before paint Front Door RH photos. Kindly let us close at lump sum repair basis.

Furthermore, the **Rear Fender RH** was badly distorted and we proceed for replaced. Kindly refer to our before paint photos and revised the finalization amount.

After we conclude the total lump sum cost of repair should be **\$ 7,035.75 - 20% = \$ 5,628.60 (Before GST)** and **07** repair days. Kindly let us have your confirmation finalise amount at **\$ 5,600.00.**

Thank You.

Regards

MH Siew
did: (65) 3157 2624 / 3157 2628
mobile: (65) 9743 6363
e: claims01@autoinsure.com.sg

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On Wed, Apr 3, 2019 at 6:36 PM Taufikh (LKKAuto) <Taufikh@lkkauto.com> wrote:

Hi Geraldine,

Any photos before paint for the front RH door? Photos only show the rear bumper , rear RH fender and rear RH door replaced.

Thank you.

Regards

Taufikh

Lkk Auto

From: AutoInsure (Claims) [<mailto:claims01@autoinsure.com.sg>]
Sent: Wednesday, 3 April 2019 11:48 AM
To: Taufikh (LKKAuto)
Subject: Re: SLF6928K REQUEST FINALIZATION AMOUNT

WITHOUT PREJUDICE

Dear Taufikh,

With reference to the captioned matter and to our tele-conversation, kindly let us have your finalization amount based on Part by Part basis since before paint photos have been provided to you on 11 Jan 2019.

Do let us have your reply on an urgent basis.

Thank You.

Regards

Geraldine Lim

did: (65) 3157 2624 / 3157 2628

mobile: (65) 9743 6363

e: claims01@autoinsure.com.sg

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On Tue, Mar 19, 2019 at 12:12 PM AutoInsure (Claims) <claims01@autoinsure.com.sg> wrote:

WITHOUT PREJUDICE

Dear Taufikh,

We refer to the above matter and email below.

Please be inform that we have yet to receive your revised finalization amount till date.

Kindly let us have your revised amount as soon as possible.

Your earliest reply is most appreciate.

Thank You.

Regards

MH Siew

did: (65) 3157 2624 / 3157 2628

mobile: (65) 9743 6363

e: claims01@autoinsure.com.sg

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201437380M
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On Fri, Feb 8, 2019 at 10:46 AM AutoInsure (Claims) <claims01@autoinsure.com.sg> wrote:

WITHOUT PREJUDICE

We refer to the above matter and email below.

Please be inform that we have yet to receive your revised finalization amount till date.

Kindly let us have your revised amount as soon as possible.

Your earliest reply is most appreciate.

Thank You.

****Kindly note that our mailing address is as follows:***

6 Marsiling Lane S739145

tel: (65) 3157 2626

Please mail all future correspondence to stated address.*

Regards

MH Siew

did: (65) 3157 2624 / 3157 2628

mobile: (65) 9743 6363

e: claims01@autoinsure.com.sg

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On Fri, Jan 11, 2019 at 11:30 AM AutoInsure (Claims) <claims01@autoinsure.com.sg> wrote:

WITHOUT PREJUDICE

Hi Taufikh,

We refer to the above matter.

We attach before & after paint photos for your perusal.

Kindly close at COR part by part repair.

Furthermore, the **Rear Fender RH** was badly distorted and we proceed for replaced. Kindly refer to our before paint photos and revised the finalization amount.

Thank You.

****Kindly note that our mailing address is as follows:***

6 Marsiling Lane S739145

tel: (65) 3157 2626

Please mail all future correspondence to stated address.*

Regards

MH Siew

did: (65) 3157 2624 / 3157 2628

mobile: (65) 9743 6363

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On Fri, Jan 11, 2019 at 10:27 AM Taufikh (LKKAuto) <Taufikh@lkkauto.com> wrote:

Hi Siew,

Sorry for late reply.

Refer to attached.

COR lump sum \$4900, 7 days.

Regards

Taufikh

Lkk Auto

Our Ref.

SLF6928K

Your Ref.

XE3517X

S/NO	QTY	DESCRIPTIONS
<u>PARTS REPLACEMENT - LIST ITEM</u>		
1	1	REAR BUMPER
2	1	REAR FENDER LH
3	1	REAR FENDER INNER SHIELD LH
4	2	REAR BUMPER SIDE RETAINERS
5	1	REAR BUMPER LOWER SKIRT
6	2	REAR BUMPER REFLECTOR
7	1	REAR TAIL LAMP LH
8	1	REAR TAIL LAMP SIDE CLIP LH
9	1	REAR BOOT TAIL LAMP LH
10	1	BOOT
12	1	BOOT COVER RUBBER MOULDING
13	1	BOOT LOCK UPPER
14	2	REAR BOOT EMBLEM
15	1	REAR BOOT KIA LOGO
16	1	REAR FENDER RH
17	1	REAR FENDER INNER SHIELD RH
18	1	FRONT DOOR RH