

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Jul 2018 15:03	<b>Clim Veh Model Changed</b>	(204383) RENAULT LATITUDE 2.0 L (A).	[A] Lau Shu Pei
2	19 Jul 2018 15:03	<b>Clim Created</b>	Reg No: SHD9839Y. Acct Date: 2018/07/16. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)	[A] Lau Shu Pei
3	19 Jul 2018 15:03	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	19 Jul 2018 15:03	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/07/30	[A] Lau Shu Pei
5	19 Jul 2018 15:03	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	19 Jul 2018 15:03	<b>Label Added</b>	(30653):Direct Settlement.	[A] Lau Shu Pei
7	19 Jul 2018 15:03	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] Lau Shu Pei
8	23 Jul 2018 10:18	<b>Clim Dtl Modified</b>	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
9	23 Jul 2018 10:18	<b>Clim Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	25 Jul 2018 17:48	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: TBA Kindly upload the OI video footage to Merimen in order for us to seek Liability mandate from you. Thank you	[A] Chong Poh Kin
11	26 Jul 2018 08:59	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/07/30. Mandate Remarks: We will only receive OID video footage next week. In the meantime, please request TP for their video footage.	[I] Zuhaidah Bte Samsuri
12	26 Jul 2018 08:59	<b>Adj Mandate Set</b>	Maintained:We will only receive OID video footage next week. In the meantime, please request TP for their video footage.	[I] Zuhaidah Bte Samsuri
13	31 Jul 2018 14:28	<b>Video Downloaded</b>	Downloaded Video - Accident (OID)	[I] Lalitha Krishnan
14	31 Jul 2018 14:30	<b>Video Downloaded</b>	Downloaded Video - Accident (OID)	[I] Lalitha Krishnan
15	31 Jul 2018 14:48	<b>Video Downloaded</b>	Downloaded Video - Accident (OID)	[I] Lalitha Krishnan
16	31 Jul 2018 14:49	<b>Video Downloaded</b>	Downloaded Video - Accident (OID)	[I] Lalitha Krishnan
17	01 Aug 2018 09:16	<b>Video Downloaded</b>	Downloaded Video - Accident (OID)	[A] Chong Poh Kin
18	08 Nov 2018 11:37	<b>Video Downloaded</b>	Downloaded Video - Accident (OID)	[I] Zuhaidah Bte Samsuri
19	08 Nov 2018 11:38	<b>Video Downloaded</b>	Downloaded Video - Accident (OID)	[I] Zuhaidah Bte Samsuri
20	11 Mar 2019 09:50	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% against TP. Remarks: we have e-mail to TP request Video footage, however no reply from them since October 2018 till todote. we hereby seek approval to reject TP claim as OI video footage show traffic light is in ou	[A] Chong Poh Kin
21	11 Mar 2019 10:59	<b>Video Downloaded</b>	Downloaded Video - Accident (OID)	[I] Zuhaidah Bte Samsuri
22	11 Mar 2019 10:59	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2018/07/30. Mandate Remarks: Please proceed to reject TP claim	[I] Zuhaidah Bte Samsuri
23	11 Mar 2019 10:59	<b>Adj Mandate Set</b>	Approved:0.00:Please proceed to reject TP claim	[I] Zuhaidah Bte Samsuri

Date From



Date To



Audit Type

None

Go

## Print Received Message

This mail is associated with :

**\*SHD9839Y (MCT18070471)**

**[SHD3331J]**

TP

TRANS-CAB SERVICES PTE LTD

Jul 16 2018 10:00PM

[COMFORT TRANSPORTATION PTE LTD]

Trans-cab Auto Services Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 11/03/2019 10:59 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$0.00) - SHD9839Y - Claim Handler: Zuhaidah Bte Samsuri

Approved:0.00:Please proceed to reject TP claim