

Vic (LKKAuto)

From: Pauline Ngu <Pauline.pegasusengrg@gmail.com>
Sent: Saturday, 14 December, 2019 9:30 AM
To: Vic (LKKAuto)
Cc: Pegasus Engineering; Lionel Chua <lionelchua@pegasusengrg.com.sg>; Xian Chern Chin; Loh Cailing; Admin A
Subject: Re: FW: REMINDER // LOD - Third party claim - Our ref SLM9821C Your ref :LKK REF CC6/AIG18013126/R1jb3 SJQ429Pon 18.06.2018 LKK REF CC6/AIG18013126/R1hb3
Attachments: dv SLM9821C.pdf

Without Prejudice

Dear Vic Alpeh,

Please find the attached for your necessary action.

Have a nice day!

Many thanks.

Best Regards,

Pauline

Pegasus Engineering & Trading Pte Ltd

74 Kian Teck Road

Singapore 628800

Tel : 6513 7749

Fax : 6251 3161

On Tue, 10 Dec 2019 at 17:05, Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Lionel,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability, we are prepared to increase and improve our offer to a global sum of **\$2,700.00** (all in).

If agreeable, kindly chop and sign the attached DV and forward back to us for payment processing.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Pegasus Engineering [mailto:ar_claims@pegasusengrg.com.sg]

Sent: Tuesday, 10 December, 2019 4:05 PM

To: Admin A; Vic (LKKAuto)

Cc: Pegasus Engineering; Lionel Chua <lionelchua@pegasusengrg.com.sg>; Xian Chern Chin; Pauline Ngu; Loh Cailing

Subject: Re: FW: REMINDER // LOD - Third party claim - Our ref SLM9821C Your ref :LKK REF CC6/AIG18013126/R1jb3 SJQ429Pon 18.06.2018 LKK REF CC6/AIG18013126/R1hb3

Our ref: VSR18-23090

WITHOUT PREJUDICE

Dear Vic,

Good day to you and hope this email serve you well.

We have been sent numerous reminders to you on several occasions, but you have not responded to us so far pertaining to the above.

Please note that our mutual client's has been waiting too long for your reply and is chasing us for the status on the above-mentioned claim.

Please expedite to settle our client's claim and let us have your revised offer at S\$3,000.00 (all-in) to close our file without any delay for months in the above matter.

Your assistance towards the matter above would be greatly appreciated.

Thank you so much.

Lionel Chua
Pegasus Engineering & Trading Pte Ltd
74 Kian Teck Road
Singapore 628800

Tel : 6513 7748

Fax : 6251 3161

Email : ar_claims@pegasusengrg.com.sg

On Mon, Nov 25, 2019 at 6:21 PM Pegasus Engineering <ar_claims@pegasusengrg.com.sg> wrote:

Hi Vic,

we would like to counter propose for a global sum at \$3,000.00 as full and final settlement.

please update on your offer, we can close your case.

Thank You

Best Regards,

Jacelyn

Pegasus Engineering & Trading Pte Ltd

74 Kian Teck Road S628800

Office: 65137748

Fax: 62513161

On Mon, Nov 4, 2019 at 5:39 PM Pauline Ngu <pauline.pegasusengrg@gmail.com> wrote:

Without Prejudice

Dear Vic Alpeh,

Good day to you! I hope this email finds you well.

May we have the update of the claims status.

Swiftly for fast and amicable settlement, we would like to counter propose for a global sum at \$3,000.00 as full and final settlement.

Kindly revert to us at your earliest convenience.

Your assistance is highly appreciated.

Have a nice day!

Many thanks.

Best Regards,

Pauline

Pegasus Engineering & Trading Pte Ltd

74 Kian Teck Road

Singapore 628800

Tel : 6513 7749

Fax : 6251 3161

On Thu, 10 Oct 2019 at 16:07, Pauline Ngu <pauline.pegasusengrg@gmail.com> wrote:

Without Prejudice

Dear Vic Alpeh,

We apologies for late reply in your email.

We refer to above mentioned claim.

For fast and amicable settlement, we would like to counter propose for a global sum of **\$3,000.00** as full and final settlement.

Kindly consider to revise your offer.

We look forward to hearing from you soon.

Have a nice day!

Many thanks.

Best Regards,

Pauline

Pegasus Engineering & Trading Pte Ltd

74 Kian Teck Road

Singapore 628800

Tel : 6513 7749

Fax : 6251 3161

On Wed, 24 Jul 2019 at 13:47, Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Pauline,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability, we are prepared to improve and increase our offer to a global sum of **\$2,570.00 (all in)**.

If agreeable, kindly chop and sign the attached DV together with the Authorization Letter duly signed by the owner for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Pauline Ngu [mailto:pauline.pegasusengrg@gmail.com]

Sent: Tuesday, 25 June, 2019 3:46 PM

To: Joy Irene (LKKAuto)

Cc: Pegasus Engineering; Admin A; Lionel Chua <lionelchua@pegasusengrg.com.sg>; Xian Chern Chin

Subject: Re: LOD - Third party claim - Our ref SLM9821C Your ref :LKK REF CC6/AIG18013126/R1jb3 SJQ429Pon 18.06.2018

Without Prejudice

Dear Joy,

Apologies for the late reply. We have quantify wrongly the repair period. The repair period is 5 days.

Attached the amended LOD for your reference.

For fast and amicable settlement, we counter propose a global sum amount \$3100.00 as full and final settlement.

Kindly revert to us at your earliest convenience.

Have a nice day!

Thank you.

Best Regards,

Pauline

Pegasus Engineering & Trading Pte Ltd

74 Kian Teck Road

Singapore 628800

Tel : 6513 7749

Fax : 6251 3161

On Tue, 4 Jun 2019 at 17:40, Joy Irene (LKKAuto) <JoyIrene@lkkauto.com> wrote:

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Pauline,

Our offer on 18/05/19 is pending for your response.

Kindly confirm acceptance for DV.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)

Sent: Saturday, 18 May 2019 5:21 PM

To: Pegasus Engineering <ar_claims@pegasusengrg.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Lionel Chua <lionelchua@pegasusengrg.com.sg>
<lionelchua@pegasusengrg.com.sg>; Pauline Ngu <pauline.pegasusengrg@gmail.com>; Xian
Chern Chin <xianchern.pegasusengrg@gmail.com>

Subject: RE: LOD - Third party claim - Our ref SLM9821C Your ref :LKK REF
CC6/AIG18013126/R1jb3 SJQ429Pon 18.06.2018

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Pauline,

Solely for the quick closure of this claim and not to protract further, we revise and improve our offer at global sum \$2,400.00 (all-in).

Please note that the above improved offer is already fair and reasonable.

Kindly confirm acceptance.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Pegasus Engineering [mailto:ar_claims@pegasusengrg.com.sg]

Sent: Friday, 3 May 2019 2:21 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Lionel Chua <lionelchua@pegasusengrg.com.sg>
<lionelchua@pegasusengrg.com.sg>; Pauline Ngu <pauline.pegasusengrg@gmail.com>; Xian
Chern Chin <xianchern.pegasusengrg@gmail.com>

Subject: Re: LOD - Third party claim - Our ref SLM9821C Your ref :LKK REF
CC6/AIG18013126/R1jb3 SJQ429Pon 18.06.2018

Without prejudice

Dear Joy,

Apologies for the late reply.

We refer to your email dated 12.04.2019, for the above mentioned claim.

We would like to counter propose the Loss of earning

LOE@ 3days x \$150.00 = \$450.00

Attached income proof from hirer for your reference.

Kindly revert to us soon at your earliest convenience.

Thank You

Best Regards,

Pauline

Pegasus Engineering & Trading Pte Ltd

74 Kian Teck Road S628800

Office: 65137748

Fax: 62513161

On Fri, Apr 12, 2019 at 6:48 PM Joy Irene (LKKAuto) <JoyIrene@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Lionel,

We refer to the subject of this e-mail, on without prejudice basis and without admission of liability, we offer \$2,379.35 (all-in).

Kindly confirm acceptance.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

From: Pegasus Engineering [mailto:ar_claims@pegasusengrg.com.sg]

Sent: Monday, 4 March 2019 8:49 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Pegasus Engineering <ar_claims@pegasusengrg.com.sg>

Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: LOD - Third party claim - Our ref SLM9821C Your ref :LKK REF CC6/AIG18013126/R1jb3 SJQ429Pon 18.06.2018

Without Prejudice

Dear Joy,

Refer to the above accident.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorised us to quantify, to act and to reach settlement within 6 weeks on their behalf.

Thank You

Best Regards,

Lionel Chua

Pegasus Engineering & Trading Pte Ltd

74 Kian Teck Road S628800

Office: 65137748

Fax: 62513161