

Veron Chen (LKKAUTO)

From: Irene Tan <irene_tan@sg.msig-asia.com>
Sent: Thursday, 26 July 2018 2:41 PM
To: SC Auto Claims; Bryan Ang (LKKAUTO); KKLau; Veron Chen (LKKAUTO); Shiao Chan (LKKAUTO)
Cc: edmund@scauto.com.sg; SUR; Admin-D (LKKAUTO); Olivia Lau (LKKAUTO)
Subject: RE: Your ref: PC5198A; Alleged accident on 12.6.18; Our claim no.: 564484/IT

WITHOUT PREJUDICE

Dear Aelyne,

We just spoke.

Please download the video evidence into a link or dropbox to be shared publicly and email to us.

Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD INSURANCE GROUP**

From: SC Auto Claims [mailto:claims@scauto.com.sg]

Sent: Thursday, 26 July, 2018 2:29 PM

To: Irene Tan <irene_tan@sg.msig-asia.com>; 'Bryan Ang (LKKAUTO)' <bryanang@lkkauto.com>; 'KKLau' <kklau@lkkauto.com>; 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'Shiao Chan (LKKAUTO)' <siewsc@lkkauto.com>

Cc: edmund@scauto.com.sg; 'SUR' <sur@lkkauto.com>; 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>; 'Olivia Lau (LKKAUTO)' <olivialau@lkkauto.com>

Subject: RE: Your ref: PC5198A; Alleged accident on 12.6.18; Our claim no.: 564484/IT

Without Prejudice

Hi Irene,

We attached herewith the video footage & TPI for your attention.
Kindly note that the video footage had been forwarded to MSIG on 15.07.18.
We trust that the liability is clear, kindly let us hear from you soon.

Thanks and best regards,

Aelyne Lee Mei Lin
Insurance Claims Department
D 6571 9981

SC AUTO INDUSTRIES (S) PTE LTD
51 Senoko Road Singapore 758133
T 6758 2222 F 6257 6931

scauto.com.sg

Singapore • Hong Kong • Myanmar



Disclaimer Clause:

This email may contain PRIVILEGED and CONFIDENTIAL informations which is only intended for the use of the named addressee(s). Its contents do not constitute a commitment by SC Auto Industries (S) Pte Ltd except where provided for in a written agreement. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you have received this e-mail in error, please contact the sender immediately and permanently delete the original copy and any printout thereof.

From: Irene Tan [mailto:irene_tan@sg.msig-asia.com]

Sent: Thursday, 26 July 2018 2:21 PM

To: claims@scauto.com.sg; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; KKLau <kklau@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Cc: edmund@scauto.com.sg; SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>

Subject: Your ref: PC5198A; Alleged accident on 12.6.18; Our claim no.: 564484/IT

Importance: High

WITHOUT PREJUDICE

FOR YOUR IMMEDIATE ACTION, PLEASE

1) Good afternoon **Aelyne**,

We refer to your email of 18.7.18.

Our insured driver reported no collision/accident in his police report below.

On an urgent basis, please submit the following to support your client's claim:

- a) Video footage which your client reported that there is an in-vehicle camera in the bus;
- b) Final police investigation result to show that action has been taken against our insured driver.

2) Good afternoon **Mr Lau & Bryan** of M/s. LKK Auto Consultants,

Please alert your surveyor, Mr Sathya Sai Kathirrasen who is handling the survey of the 3rd party's vehicle no.: PC5198A that our insured driver reported no collision/accident in his police report as below.

Brief Details.

On 12/06/2018 at about 1830hrs, I left Jurong Port 2 for 30 Loyang Way for collection of air cargos. During the journey, I drove along Pan Island Expressway 21km and East Coast Expressway. I then reached my destination at about 1930hrs.

During the journey, I did not collided into any vehicle nor did I collided into any passengers or foreign objects. I also did not felt any collisions behind my lorry (YM 4032 S). After collecting the Air Cargo, I then proceeded to Alps Avenue to sent the Air Cargo there. I then reported off work after I am done with my routine job.

On 22/06/2018 at 1445hrs, I was then informed by my supervisor when I received a Whatsapp picture from him stating that I am needed to lodge a traffic accident report and I proceeded down to lodge a police report as soon as possible.

Best Regards

Irene Tan

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2541 | Direct fax +65 6225 7402 | irene_tan@sg.msiga.com



MSIG



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD INSURANCE GROUP**

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.