



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 15/08/2018

Survey Details:

Date of loss	16-Jul-18
Date of appointment	18-Jul-18
Date of survey	18-Jul-18
Location of survey	TC AUTOCLINIC PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	S 1801CD
Make and Model	NISSAN TEANA 2.0L CVT
Date of registration	11/2/2014
Excess	
Market Value	\$0
Parf Rebate	\$0
Nett Loss	\$0

Repair details:

Initial Estimate	\$ 8,101.84
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Proposed/Revised repair cost:

Parts	\$ 3,187.72
Check items (estimate)	\$ 1,415.04
Labour	\$ 1,608.00
Total	\$ 6,210.76
Lump Sum(if applicable)	\$ -

Number of days for repair	6
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Remarks:

We have not authorized repairs.
Estimate rentals = \$150.00 x 8 days = \$1,200.00

Mandate:

Liability(TP)	100%	
	with check item	no check item
Proposed repair cost(w/gst)	\$ 6,645.50	\$ 5,131.40
Loss of use	\$ -	\$ -
Loss of rental (estimate)	\$ 1,200.00	\$ 1,200.00
Loss of income	\$ -	\$ -
LTA search fees	\$ 7.49	\$ 7.49
Others	\$ -	\$ -
Proposed Total	\$ 7,852.99	\$ 6,338.89

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



Re:PROCEED DS

Type

🔗 Question

Message

Please submit your report & inv

[Reply](#)

Report Remarks Entry - CC4/ASM18013072/T1gb3

Remarks

Remarks

Add

Remarks 1	By	On
<input type="checkbox"/> S 1801CD ; WC 4544H	LSP	18/7/2018 3:45:15 PM
<input type="checkbox"/> EST :\$8101.84 --- SUR : MTH -- WKSP ; TC AUTOCLINIC PTE LTD	LSP	20/7/2018 2:22:53 PM
<input type="checkbox"/> Claim S8M00OVJ	LSP	18/7/2018 3:45:32 PM
<input type="checkbox"/> Services Pending verification - Direct Settlement	LSP	18/7/2018 3:45:38 PM
<input type="checkbox"/> Additional Instructions NON REPORTED	LSP	18/7/2018 3:45:43 PM
<input type="checkbox"/> NO OI GIA...SENT LETTER TO OI***FILE PASS TO ACC	LSP	19/7/2018 10:13:28 AM
<input type="checkbox"/> FILE PASS TO POH KIN	LSP	19/7/2018 10:13:33 AM
<input type="checkbox"/> PENDING SUR ASSIGNMENT	LSP	19/7/2018 10:13:43 AM
<input type="checkbox"/> IA UPLOADED IN VIEWS	LSP	20/7/2018 2:34:40 PM
<input type="checkbox"/> ESTIMATE & SURVEYOR ASSGNMENT PAPER PASS TO HANDLER	LSP	23/7/2018 10:20:11 AM
<input type="checkbox"/> 3/8/18 11:09 AM LOH Cynthia---- PROCEED DS-----OI's AVF attached (1) Please obtain ID's D/L and check the validity of ID's D/L - refer to policy attached / All Claims Excess \$2000 is applicable for ID's d/exp less than 1 year	LSP	3/8/2018 3:54:55 PM
<input type="checkbox"/> 14/08/2018, spoke to Connie (PIC of HSS ENVIRO), confirmed accident details (BOLA 15), informed her about TP claim and NCD issue. she agreed to settle and aware the NCD issue. requesting driver D/L from her. she request drop her e-mail. send letter to OI via e-mail.	CPK	14/8/2018 12:40:09 PM
<input type="checkbox"/> KIV Driver driving license	CPK	14/8/2018 12:40:39 PM
<input type="checkbox"/> received driving license	CPK	14/8/2018 5:14:18 PM
<input type="checkbox"/> 15/08/2018, IA and mandate uploaded, KIV approval	CPK	2/10/2018 10:33:42 AM
<input type="checkbox"/> 10/3/18 2:47 PM LOH Cynthia- PROCEED DS- MANDATE APPROVED	LSP	3/10/2018 4:58:44

			PM
<input type="checkbox"/>	05/11/2018, taufikh spoke to TP repairer (shawn?), they convert to OD, KIV TP revert to us.	CPK	5/11/2018 3:49:19 PM
<input type="checkbox"/>	Pls submit W/P report	TTH	5/12/2018 2:46:02 PM
<input type="checkbox"/>	12/5/18 2:54 PM LOH Cynthia - Please submit your report & inv	LSP	5/12/2018 5:33:36 PM
<input type="checkbox"/>	FILE TRANSFER TO CECILIA FROM PK	CPK	6/8/2019 4:24:47 PM
<input type="checkbox"/>	to close WP report	CPK	6/8/2019 4:24:57 PM

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Tuesday, 14 August 2018 11:18 AM
To: 'ADMIN@KKLE.COM.SG'
Cc: Hsiao Tong (LKKAUTO)
Subject: ROAD TRAFFIC ACCIDENT INVOLVING WC 4544H AND S 1801CD ALONG JUNCTION OF CECIL STREET AND MARINA BOULEVARD ON 16.07.2018

Importance: High

HSS ENVIRO PTE LTD
13 Old Airport Road,
#01-57, Singapore 390013.

Attn: Ms Connie

Dear Sirs,

OUR REF : CC4/ASM18013072/T1fb3
YOUR REF : WC 4544H
ROAD TRAFFIC ACCIDENT INVOLVING WC 4544H AND S 1801CD ALONG JUNCTION OF CECIL STREET AND MARINA BOULEVARD ON 16.07.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s TC Autoclinic Pte Ltd, acting on behalf of the owner of S 1801CD against your motor insurance policy.

Based on the video footage and accident report, accident scenario, it was show that your vehicle had encroached to third party lane and collided into the Third Party vehicle S 1801CD while crossing the junction. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy. We also wish to advise that there is an excess of **S\$2,000.00** in accordance to your policy.

Our principal, AXA shall keep you informed of when to make the excess payment, which cheque is to be made in favor of "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com, **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- **Driver's driving license** or foreign driving license (if any)

- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA's Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorized driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK

Auto
Consultants
Pte Ltd

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18013072/T1gb3s2

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811
ATTN: CYNTHIA LOH

Date : 10-09-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	WC 4544H	Veh. Inspected	S 1801CD
Policy No.	P1924060	Coverage (\$)	0.00
Claim No.	S8M000VJ	Excess (\$)	0.00
Assign From	CYNTHIA LOH	Assign Date	18/07/2018

2. Vehicle Particulars & Condition

Make & Model	NISSAN TEANA	c.c	1997
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	MNTBBAL33Z0001696	Colour	BRONZE
Odometer	37925	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/55 R17	MICHELIN	6 mm
L/H Front Tyre	215/55 R17	MICHELIN	6 mm
R/H Rear Tyre	215/55 R17	MICHELIN	6 mm
L/H Rear Tyre	215/55 R17	MICHELIN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION AND UNDERCARRIAGE.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	16/07/2018	Inspection Date	18/07/2018
Survey held at	TC AUTOCLINIC PTE LTD 25 LENG KEE RD SINGAPORE 159097		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. S 1801CD

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	RIGHT WING MIRROR COVER (N) (CONSISTENT)	TO REPAIR SEE LABOUR	105.70	-
1	RIGHT WING MIRROR (N) (CONSISTENT)	CUT	394.00	394.00
1	RIGHT PROTECTOR (N) (CONSISTENT)	CUT	81.60	81.60
1	FENDER STAY (N) (CONSISTENT)	* CHECK	55.40	-
1	RIGHT FENDER BAFFLE PLATE (N) (CONSISTENT)	* CHECK	80.00	-
1	RIGHT FENDER (N) (CONSISTENT)	BENT	621.00	621.00
1	BUMPER UPPER COVER (N) (CONSISTENT)	NOT NECESSARY	168.00	-
1	LOWER CENTRE BUMPER RETAINER (N) (CONSISTENT)	* CHECK	180.00	-
1	RIGHT ENERGY ABSORBER (N) (CONSISTENT)	* CHECK	50.40	-
1	ENERGY ABSORBER (N) (CONSISTENT)	NOT NECESSARY	265.10	-
1	TOP BUMPER LOWER RETAINER (N) (CONSISTENT)	* CHECK	84.00	-
1	TOP BUMPER LOWER RETAINER (N) (CONSISTENT)	* CHECK	42.00	-
1	TOP BUMPER RETAINER (N) (CONSISTENT)	* CHECK	252.00	-
1	TOP RIGHT BUMPER RETAINER (N) (CONSISTENT)	* CHECK	42.00	-
1	RIGHT BUMPER BRACKET (N) (CONSISTENT)	* CHECK	20.90	-
1	RIGHT BUMPER BRACKET (N) (CONSISTENT)	* CHECK	20.90	-
1	RIGHT BUMPER STIFFENER (N) (CONSISTENT)	* CHECK	60.00	-
1	FOG LAMP COVER (N) (CONSISTENT)	NOT NECESSARY	69.50	-
1	TOW HOOK COVER (N) (CONSISTENT)	NOT NECESSARY	19.30	-
1	FRONT BUMPER	DEFORMED	830.30	830.30
1	RIGHT HEADLAMP (N) (CONSISTENT)	* CHECK	419.20	-
	LESS 20% DISCOUNT		-772.26	-385.38
			3,089.04	1,541.52
<u>SPECIAL NETT ITEMS</u>				
1	215/55R17 MICHELIN PRIMACY 3ST (80%) (SN) (CONSISTENT)	PUNCTURE	270.00	216.00
1	RIM CAP (SN) (CONSISTENT)	NECESSARY	32.90	32.90
1	RIM (SN) (CONSISTENT)	CUT	1,397.30	1,397.30
1	RIGHT FOG LAMP (SN) (CONSISTENT)	* CHECK	321.60	-
			2,021.80	1,646.20

Report Ref No. CC4/ASM18013072/T1gb3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	PERFORM VEHICLE ELECTRONIC SYSTEM DIAGNOSIS, INTERROGATION & REPROGRAM MODULE WITH CONSULT.		240.00	240.00
	FOCUS & ADJUST H/LAMP, RESET HORIZONTAL & VERTICAL ALIGNMENT TO FACTORY SPECIFICATION.	* CHECK	48.00	-
	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL.		120.00	120.00
	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA.	NOT NECESSARY	100.00	-
	ELECTRONIC 4 WHEEL ALIGNMENT & ADJUST STRG ANGELS TO STANDARD SPECIFIICATION - PASSENGER.		93.00	93.00
	CHECK & INSPECT WIRE HARNESS FOR DAMAGE & OPEN / SHORT CIRCUIT, REPAIR WHEN NECESSARY.	NOT NECESSARY	240.00	-
	REPLACE FRONT BUMPER, FRONT RIGHT FENDER, WING MIRROR, HEADLAMP, FOG LAMP, BRACKETS, RETAINERS ETC. (NPA)	NOT NECESSARY	-	-
	REPAIR PANELS. INCLUSIVE OF THE REPAIR OF RIGHT WING MIRROR COVER.		1,000.00	625.00
	REPLACE RIM & TYRE.		30.00	30.00
	RESPRAY FRONT BUMPER, RIGHT FENDER, WING MIRROR, SUPPORT PANELS ETC.		1,000.00	500.00
	QC, RETUNE & CONSULT CHECK. (NPA)	NOT NECESSARY	-	-
	WASH & VACUUM, POLISH & WAX, SHINE ALL TYRES.	NOT NECESSARY	120.00	-
			2,991.00	1,608.00
	GRAND TOTAL		8,101.84	4,795.72
	RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$1,415.04 NETT)			4,795.72

Report Ref No. CC4/ASM18013072/T1gb3s2

MOHAMAD TAUFIKH
M.MATAI, AMSAE-A
Automotive Assessor

HO LEONG CHUAN
Automotive Assessor

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