

Shirley Hiew (LKK Auto)

From: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Sent: Friday, 20 July 2018 9:18 AM
To: Shirley Hiew (LKK Auto)
Subject: RE: RE: RE: OD SURVEY FOR SGC313Z (DOA : 15/07/18)

CLMOMVP000000787

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, July 20, 2018 9:17 AM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Cc: "SUR" <sur@lkkauto.com>; 'Catherine Chong (LKK Auto)' <admin-d@lkkauto.com>; 'LKK Assignments' <assignments@lkkauto.com>
Subject: [External] RE: RE: Re: OD SURVEY FOR SGC313Z (DOA : 15/07/18)

Dear Rachel,

Please provide us the claim reference no.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]
Sent: Thursday, 19 July 2018 7:16 PM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: "SUR" <sur@lkkauto.com>; 'Catherine Chong (LKK Auto)' <admin-d@lkkauto.com>; 'LKK Assignments' <assignments@lkkauto.com>
Subject: RE: RE: Re: OD SURVEY FOR SGC313Z (DOA : 15/07/18)

Hi Shirley

Please proceed if damage is consistent, excess \$400

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, July 19, 2018 2:42 PM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Cc: "SUR" <sur@lkkauto.com>; 'Catherine Chong (LKK Auto)' <admin-d@lkkauto.com>; 'LKK Assignments' <assignments@lkkauto.com>
Subject: [External] RE: Re: OD SURVEY FOR SGC313Z (DOA : 15/07/18)

Dear Rachel,

Enclosed herewith preliminary advice of SGC 313Z.

Damages consistent, repair cost economical. We have not authorise repair.

Kindly approve of authorization.

Please provide us the claim reference no.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, 18 July 2018 2:10 PM

To: 'Tan, Rachel' <Rachel.Tan@sg.gaig.com>; 'LKK Assignments' <assignments@lkkauto.com>

Cc: "SUR" <sur@lkkauto.com>

Subject: RE: Re: OD SURVEY FOR SGC313Z (DOA : 15/07/18)

Dear Rachel,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]

Sent: Wednesday, 18 July, 2018 2:02 PM

To: LKK Assignments <assignments@lkkauto.com>

Cc: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Subject: FW: Re: OD SURVEY FOR SGC313Z (DOA : 15/07/18)

resend

From: Tan, Rachel

Sent: Wednesday, July 18, 2018 10:48 AM

To: 'Cheng Hoe Motor Pte Ltd (Yishun-June)' <chmotor@singnet.com.sg>; Customer Service

<Customer.Service@sg.gaig.com>

Subject: RE: [External] Re: OD SURVEY FOR SGC313Z (DOA : 15/07/18)

Dear June

Thank you.

Dear LKK

Please assist on OD survey. Attached documents for reference.

Regards
Rachel Tan
Executive, Motor Claims, Great American Insurance Company
Tel: 6804 7846

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Sent: Wednesday, July 18, 2018 10:38 AM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>; Customer Service <Customer.Service@sg.gaig.com>
Subject: [External] Re: OD SURVEY FOR SGC313Z (DOA : 15/07/18)

Good morning Rachel,

Attached the addendum with police report.

Kindly assist to arrange for survey urgently.
Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: [Tan, Rachel](#)
Sent: Tuesday, July 17, 2018 4:04 PM
To: [Sharon - Cheng Hoe Motor Pte Ltd \(Yishun\)](#) ; [Customer Service](#)
Cc: [June Phua \(Cheng Hoe\)](#)
Subject: RE: OD SURVEY FOR SGC313Z (DOA : 15/07/18)

Dear Sharon

Please inform client to make Police report.

Regards
Rachel Tan
Executive, Motor Claims, Great American Insurance Company
Tel: 6804 7846

From: Sharon - Cheng Hoe Motor Pte Ltd (Yishun) <chmotor@singnet.com.sg>
Sent: Tuesday, July 17, 2018 3:16 PM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>; Customer Service <Customer.Service@sg.gaig.com>
Cc: June Phua (Cheng Hoe) <junephua@singnet.com.sg>
Subject: [External] OD SURVEY FOR SGC313Z (DOA : 15/07/18)

Hi,

Estimate & GIA Report attached.

Kindly arrange to survey the vehicle soonest as it is currently lying at **YISHUN WORKSHOP**.

Thank you
Regards

Sharon Chiong
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719
Email : chmotor@singnet.com.sg

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