

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 19 July 2018 2:42 PM
To: 'Tan, Rachel'
Cc: "SUR"; 'Catherine Chong (LKK Auto)'; 'LKK Assignments'
Subject: RE: Re: OD SURVEY FOR SGC313Z (DOA : 15/07/18)
Attachments: SGC 313Z - Preli Advise.pdf

Dear Rachel,

Enclosed herewith preliminary advice of SGC 313Z.

Damages consistent, repair cost economical. We have not authorise repair.

Kindly approve of authorization.

Please provide us the claim reference no.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Wednesday, 18 July 2018 2:10 PM
To: 'Tan, Rachel' <Rachel.Tan@sg.gaig.com>; 'LKK Assignments' <assignments@lkkauto.com>
Cc: "SUR" <sur@lkkauto.com>
Subject: RE: Re: OD SURVEY FOR SGC313Z (DOA : 15/07/18)

Dear Rachel,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [mailto:Rachel.Tan@sg.gaig.com]
Sent: Wednesday, 18 July, 2018 2:02 PM
To: LKK Assignments <assignments@lkkauto.com>
Cc: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Subject: FW: Re: OD SURVEY FOR SGC313Z (DOA : 15/07/18)

[resend](#)

From: Tan, Rachel
Sent: Wednesday, July 18, 2018 10:48 AM
To: 'Cheng Hoe Motor Pte Ltd (Yishun-June)' <chmotor@singnet.com.sg>; Customer Service <Customer.Service@sg.gaig.com>
Subject: RE: [External] Re: OD SURVEY FOR SGC313Z (DOA : 15/07/18)

Dear June
Thank you.

Dear LKK
Please assist on OD survey. Attached documents for reference.

Regards
Rachel Tan
Executive, Motor Claims, Great American Insurance Company
Tel: 6804 7846

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Sent: Wednesday, July 18, 2018 10:38 AM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>; Customer Service <Customer.Service@sg.gaig.com>
Subject: [External] Re: OD SURVEY FOR SGC313Z (DOA : 15/07/18)

Good morning Rachel,

Attached the addendum with police report.

Kindly assist to arrange for survey urgently.
Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: [Tan, Rachel](#)
Sent: Tuesday, July 17, 2018 4:04 PM
To: [Sharon - Cheng Hoe Motor Pte Ltd \(Yishun\)](#) ; [Customer Service](#)
Cc: [June Phua \(Cheng Hoe\)](#)
Subject: RE: OD SURVEY FOR SGC313Z (DOA : 15/07/18)

Dear Sharon

Please inform client to make Police report.

Regards
Rachel Tan
Executive, Motor Claims, Great American Insurance Company
Tel: 6804 7846

From: Sharon - Cheng Hoe Motor Pte Ltd (Yishun) <chmotor@singnet.com.sg>
Sent: Tuesday, July 17, 2018 3:16 PM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>; Customer Service <Customer.Service@sg.gaig.com>

Cc: June Phua (Cheng Hoe) <junephua@singnet.com.sg>

Subject: [External] OD SURVEY FOR SGC313Z (DOA : 15/07/18)

Hi,

Estimate & GIA Report attached.

Kindly arrange to survey the vehicle soonest as it is currently lying at **YISHUN WORKSHOP**.

Thank you

Regards

Sharon Chiong

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

Email : chmotor@singnet.com.sg

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