

## Vic (LKKAUTO)

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**From:** Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>  
**Sent:** Thursday, 18 April, 2019 4:23 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A  
**Subject:** RE: LKK Ref: CC4/III18013039/R1hb3, C&C Ref: SBN1331R, claim TP India SHC2335K, DOA: 14.07.18

Dear Vic,

Kindly let us have your re-offer for settlement.

Appreciate.

**Best Regards,**

**Loi Ai Ting**  
**Customer Service Advisor**



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4556 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

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**From:** Loi Ai Ting  
**Sent:** Friday, 12 April, 2019 11:20 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A  
**Subject:** RE: LKK Ref: CC4/III18013039/R1hb3, C&C Ref: SBN1331R, claim TP India SHC2335K, DOA: 14.07.18

Dear Vic,

Thank you for your offer. However, noticed that LOR is offered at \$107/day.

Our client's vehicle is 1.7 L. Kindly increase your offer to \$128.40 per day.

Appreciate your assistance.

**Best Regards,**

**Loi Ai Ting**  
**Customer Service Advisor**

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Friday, 12 April, 2019 7:09 PM

**To:** Loi Ai Ting

**Cc:** Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Vic (LKKAuto)

**Subject:** RE: LKK Ref: CC4/III18013039/R1hb3, C&C Ref: SBN1331R, claim TP India SHC2335K, DOA: 14.07.18

Without Prejudice

Dear Ai Ting,

We refer further to the below email and we confirmed in receipt of the LOD.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we propose to settle your client's claim as below:

Cost of Repair (w/gst)	\$ 5,018.30
Loss of Rental w/gst (\$100 x 7 days)	\$ 749.00
<b>TOTAL</b>	<b>\$ 5,767.30</b>

If agreeable, kindly chop and sign the attached DV and **forward the original signed hard copy to us (LKK) together with the amended invoice made payable to India International Insurance Pte Ltd** for payment processing.

The above amount is to be made payable to **CYCLE & CARRIAGE KIA PTE LTD**.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Loi Ai Ting [<mailto:aiting.loi@cyclecarriage.com.sg>]

**Sent:** Wednesday, 10 April, 2019 5:10 PM

**To:** Vic (LKKAUTO)

**Cc:** Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De

**Subject:** RE: LKK Ref: CC4/III18013039/hb3, C&C Ref: SBN1331R, claim TP India SHC2335K, DOA: 14.07.18

Dear Vic,

Please offer for settlement.

Thanks.

**Best Regards,**

**Loi Ai Ting**  
**Customer Service Advisor**



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**From:** Loi Ai Ting

**Sent:** Saturday, 9 March, 2019 6:18 PM

**To:** Vic (LKKAUTO)

**Cc:** Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De

**Subject:** LKK Ref: CC4/III18013039/hb3, C&C Ref: SBN1331R, claim TP India SHC2335K, DOA: 14.07.18

Dear Vic,

Attached our claim related documents for your perusal.

Our Claim is as below:

COR	\$ 5,018.30
LOR	\$ 1,444.50 (\$160.50/day x 9 days)
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Total	\$ 6,462.80

We will mail the original documents to you soon after this.

Kindly offer for settlement.

Best Regards,

Loi Ai Ting  
Customer Service Advisor



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