

INS. CASE OWNER:

CC 7/AIG1801

7075, 12/16/18

LKK
IDAC

Surveyor:

Tanah

DOI:

ASSIGNMENT

18/1/18

Date / Time:

18/1/18

Registered in Merimen:

18/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJJ 7681T.

Name of Insured:

thod cheng yin.

Insured Tel No.:

HP: 9087668

Excess Sec II :S\$

D.O.A:

24/6/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

774848 2605G

Policy No.:

70057552-0000

Make / Model:

HONDA

Place of Accident:

700 RD of Eunos Link &

ARREPT RD.

If NO, Driver Name / Age:

Driver Tel No.:

(V/L- YES / NO)

OI GIA REPORT: YES / NO TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SMB 44X



INSRS:
WSP:
Tel:
Liability:
RMKS:

SMRT.



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time:

20/1/18
TH

SMB 44X - 4/1/18 1801/1801/1801
SJJ 7681T - 4
- ORIGINAL TP LOD IN.

STAGE	DATE / PIC
Non-Reporting 1st (1st)	
Non-Reporting 1st (2nd)	
Non-Reporting 1st (Final)	
Notification 1st (if non-pickup)	
Call OI: 21/2/18-18	
After call 1st to OI: 21/2/18-18	
Documentation Check List:	Handler Typist
Notification 1st (if non-pickup)	
After call 1st to OI:	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
LTA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD:	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

21/2/18

- PUB 21/2/18. OI WALKING TURN
W/ GREEN LIGHT & SUNDAY.
GEND LORRY 4 BUILT TO OI TO
NOTIFY TP CATCH 4 NCD LOSS.
OI CHUBB IN. AGREE TO STAY 4
ANALYS NCD LOSS.

21/2/18 @
11:30AM

16/06/19
1/06/19

- GEND 1st OFFER TO TP.
- TP ACCEPTED OFFER.
- LK VOD IN OFFER.
- TO CLOSE.

PRELIMINARY ADVICE Date/Time:		Sent By:		Confirm by:	
FINALIZATION Date/Time:		Confirm with:		Confirm by:	
Repair Cost:	S\$ 2,850.00	2 days	Reduction:	%	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT Date/Time: 1/06/19		Confirm with: EUBEN		Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% 100	(Agreed / Assessed)	BOLA S/N No.:	5	
Repair Cost:	S\$ 2,850.00				
Loss of Rental (LOR):	S\$ -	(days)			
Loss of Use (LOU):	S\$ 500.00	250 x 2 days			
Loss of Income (LOI):	S\$ -	(S x days)			
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	(Tick only one)			
GIA/LTA Search	S\$ 7.00.00				
Medical:	S\$ -				
Disbursement:	S\$ -	(e.g. Tow/Independent)			
Legal Cost	S\$ -				
Total:	S\$ 3,357.00	Global Sum S\$:	-		
FINAL PAYMENT Date/Time:		Confirm with:		Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	S\$ 3,357.00	Name 1:	SMRT BUSSES LTD		
Payee 2: (Strike if N.A.)	S\$ -	Name 2:	-		
Payee 3: (Strike if N.A.)	S\$ -	Name 3:	-		

COPY SENT 19/6/19

1) Claim status: Notified/Reject/Private Settle
2) Report Format:
3) Survey fee: \$ 220.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18013035/T1ub3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 18-07-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJJ 3681T	Veh. Inspected	SMB 49X
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	18/07/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	24/06/2018	Inspection Date	17/07/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

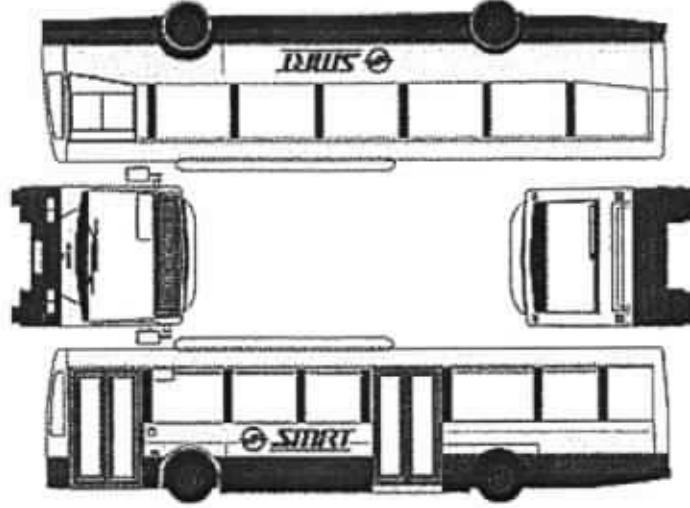
5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB49X
Ref. No : BUS/06/18/1023
Reg. Date : 27/06/2018
Vehicle Type : BUS -12M
Make : MBOC500 (MERCEDES)
Model : MERCEDES MBOC500
Name of Driver : Rahmat Bin Kasmani
Type of Accident : SIDE SWIPE
Date / Time of Accident : 24/06/2018 02:26:00 PM
Accident Reported Date / Time : 25/06/2018 12:00:00 AM
Surveyor Is Required? : Yes
Survey by : AIG
Vehicle Is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle Issued? : No
Accident Repair Job Card No :
Special Instruction to ARC, if any :
SMB49X - FRONT PORTION
SJJ3681T (TP) - INSURED WITH AIG
Prepared Date : 27/06/2018 08:41:01 AM



Tanjah 97495749
17/6/18
sure Woodlands
02 days
hampden.

Chassis No : Mileage : 0

Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,060.00	0.00
Total Spray Painting Charges	: 616.00	0.00
Total Material Charges	: 1,922.52	1,922.52
Other Charges	: 0.00	0.00
TOTAL	: 3,598.52	0.00
Lum Sum Total	: 3,600.00	0.00
No. of Repair Days	: 3.00	0.00
Prepared / Adjusted By		2 days
Arc / Surveyor Sing Off Date	: 27/06/2018 10:12:50 AM	01/01/1900 12:00:00 AM



repaired / Adjusted Date :

emarks :

repaired Date : 27/06/2018 10:12:50 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : Invoice No :

Quotation Date : Invoice Date :

Invoice Amount : Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1,060.00	0.00
Total Labour	1,060.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	616.00	500
Total Spray Painting & Panel Beating	616.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
	VE	6009509	FRONT HEADLAMP LH	1	1,276.50	10.00	1,148.85	Replace	Replace	No <i>Qua</i>
	VE	6009700	FRONT SIGNAL LAMP LH	1	155.30	10.00	139.77	Replace	Replace	No <i>dis</i>
	FRONT	6009358	FRONT BUMPER LH	1	621.00	10.00	558.90	Replace	Replace	No <i>Qua</i>
	COMMO N	4005301	SMRT STICKER (S)	1	75.00	0.00	75.00	Replace	Replace	No <i>nu</i>
TOTAL MATERIALS								1,922.52	1,922.52	
TOTAL MATERIALS(Discounted)								1,922.52	1,922.52	

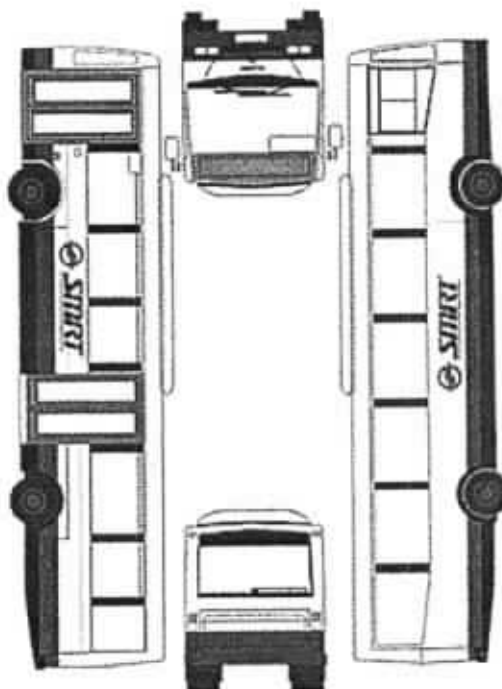
Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB49X
 Ref. No : BUS/06/18/1023
 Reg. Date : 18/12/2008
 Vehicle Type : BUS -12M
 Make : MBOC500 (MERCEDES)
 Model : MERCEDES MBOC500
 Name of Driver : Rahmat Bin Kasmani
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 24/06/2018 02:26:00 PM
 Accident Reported Date / Time : 25/06/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : AIG
 Vehicle is Towed Back? : No
 Towed Back Date/Time : 01/01/2000
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024096716
 Special Instruction to ARC,if any :
 SMB49X - FRONT PORTION
 SJJ3681T (TP) - INSURED WITH AIG
 Prepared Date : 27/06/2018 08:41:01 AM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : Mileage : 0
Work Shop : Repair Completed Date / Time : 01/01/2000

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	1,060.00	795.00
Total Spray Painting Charges :	616.00	500.00
Total Material Charges :	1,538.02	1,538.02
Other Charges :	0.00	0.00
TOTAL :	3,214.02	2,833.02
Lump Sum Total :	3,200.00	2,850.00
No. of Repair Days :	3.00	2.00
Prepared / Adjusted By :		TAUFIKH 97495749 LKK
Arc / Surveyor Sign Off Date :	27/06/2018 10:12:50 AM	17/07/2018 01:53:21 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 27/06/2018 10:12:50 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1,080.00	795.00
Total Labour	1,060.00	795.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	616.00	500.00
Total Spray Painting & Panel Beating	616.00	500.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
	VE	6009509	FRONT HEADLAMP LH	1	1,276.50	10.00	1,148.85	Replace	Replace	No
	VE	6009700	FRONT SIGNAL LAMP LH	1	155.30	10.00	139.77	Replace	Replace	No
	FRONT	6009358	FRONT BUMPER LH	1	621.00	10.00	558.90	Replace	Replace	No
	COMMON	4005301	SMRT STICKER (S)	1	75.00	0.00	75.00	Replace	Replace	No
TOTAL MATERIALS							1,922.52	1,922.52		
TOTAL MATERIALS(Discounted)							1,538.02	1,538.02		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Chassis No : Mileage : 0
Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	1,060.00	0.00
Total Spray Painting Charges	616.00	0.00
Total Material Charges	1,922.52	1,922.52
Other Charges	0.00	0.00
TOTAL	3,598.52	0.00
Lum Sum Total	3,600.00	0.00
No. of Repair Days	3.00	0.00
Prepared / Adjusted By		2 days
Arc / Surveyor Sing Off Date	27/06/2018 10:12:50 AM	01/01/1900 12:00:00 AM

5

Prepared / Adjusted Date :

Remarks :

Prepared Date : 27/06/2018 10:12:50 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : Invoice No :
Quotation Date : Invoice Date :
Invoice Amount : Prepared Date :



Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1,060.00	0.00
Total Labour	1,060.00	0.00 <i>795</i>

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	616.00	0.00 <i>500</i>
Total Spray Painting & Panel Beating	616.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		



AR REGISTERED

SMRT AUTOMOTIVE SERVICES PTE LTD
6 Ang Mo Kio St 62
Singapore 569140
Tel : 65 6866 2650
Fax : 65 6368 7421
www.smrt.com.sg

1. AIG Asia Pacific Insurance Pte Ltd
c/o LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Date: 17 SEP 2010

Our Ref.: BUS/06/18/1023/EB

Your Ref.: TBA

Dear Sirs,

ACCIDENT INVOLVING SMB49X AND SJJ368IT
ON 24/6/18 ALONG JUNCTION of Honggang Ave 3 & Fumes Link

LETTER OF CLAIM

We claim on behalf of SMRT Buses Ltd, owner/hirer of the vehicle Reg. No.: SMB49X. Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

1. Cost of Repair	:	<u>\$2850.00</u>
2. Loss of Use for <u>2</u> days @ S\$ <u>275.00</u> /day	:	<u>\$550.00</u>
3. Loss of Rental for _____ days @ S\$ _____/day	:	<u>-</u>
4. Loss of Income for _____ days @ S\$ _____/day	:	<u>-</u>
5. Police Report/ SAS Report/ LTA Search Fee	:	<u>\$7.00</u>
6. Survey Fee	:	<u>-</u>
7. Others	:	<u>-</u>
Total Claims :		<u>\$3407.00</u>

We enclose the following documents :

- | | |
|--|---|
| <input checked="" type="checkbox"/> Repair Invoice | <input type="checkbox"/> Letter of Authorisation |
| <input type="checkbox"/> Survey Report | <input checked="" type="checkbox"/> LTA Search result |
| <input type="checkbox"/> Photographs _____ pcs | <input type="checkbox"/> Others : |
| <input type="checkbox"/> Investigation results | 1. _____ |
| <input type="checkbox"/> Proof of Loss of Use/Rental/Income | 2. _____ |
| <input checked="" type="checkbox"/> Police / SAS report of <u>SMB49X</u> | 3. _____ |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Yours sincerely,
SMRT AUTOMOTIVE SERVICES PTE LTD

c.c


Eileen Bay
For Manager, Claims
Claims Department
DID: 65563549
Email: eileenbay@smrt.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

17 DECEMBER 2018

**KHOO CHENG YIN
BLOCK 340 UBI AVENUE 1
#04-893
SINGAPORE 400340**

By Post and By Email

Dear Sir/Madam,

OUR REF : CC3/AIG18013035/T1hb3

YOUR REF : SJJ 3681T

**ACCIDENT INVOLVING SJJ 3681T AND SMB 49X ALONG JUNCTION OF EUNOS
LINK AND AIRPORT ROAD ON 24.06.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SMB 49X against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SMB 49X while making a turn. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Adeline.rcia@gmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 17 December, 2018 8:02 PM
To: Adeline.rcia@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SJJ 3681T_ACCIDENT INVOLVING SJJ 3681T AND SMB 49X ALONG JUNCTION OF EUNOS LINK AND AIRPORT ROAD ON 24.06.2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

17 DECEMBER 2018

KHOO CHENG YIN
BLOCK 340 UBI AVENUE 1
#04-893
SINGAPORE 400340

By Post and By Email

Dear Sir/Madam,

OUR REF : CC3/AIG18013035/T1hb3
YOUR REF : SJJ 3681T
ACCIDENT INVOLVING SJJ 3681T AND SMB 49X ALONG JUNCTION OF EUNOS LINK AND AIRPORT ROAD ON 24.06.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SMB 49X against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SMB 49X while making a turn. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to yicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)


I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SMB 49X** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SMB 49X** that was damaged pursuant to the accident which occurred on **24/06/2018** (date) along **EUNOS LINK** (location) involving vehicle no/s **SJJ 3681T** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the claimant, "SMRT BUSES LTD"..

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 14 (day) of June (month) 20__ (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,850.00** (Repair Cost), **S\$500.00** (Loss of Rental/Use), **S\$ 7.00** (Disbursement) for vehicle no. **SMB 49X** that was damaged pursuant to the accident which occurred on **24/06/2018** (date) along **EUNOS LINK** (location) involving vehicle no/s **SJJ 3681T**. This is pursuant to the inspection conducted on **17/07/2018** (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** ("the third party claimant") of vehicle no. **SMB 49X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMB 49X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of June (month) **2019** (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180800548
Date : 27.08.2018
Vehicle No. : SMB49X
Your Ref No. : BUS/06/18/1023
Our Ref No. : 24096716
Terms : 30 Days



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 2,850.00
GRAND TOTAL					\$ 2,850.00

Remark :

Make/Model : MBOC500
Accident Date : 24.06.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express



















































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Jun 2018 Edit Reg		17 Jul 2018 00:00 Edit Adj Rpt	S\$2,850.00 Edit Estimates	S\$2,850.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: KHOO CHENG YIN , ID: 50212733D									
Main Claimant: SMRT BUSES LTD , Co. Reg. No.: 198202292D									
Vehicle Reg. No.: SMB49X		Date of Loss: 24/06/2018 14:00 - :59 [114 Months and 6 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 2348482820SG		Policy/Cover Note No.: 2100507552 (Comprehensive)							
Vehicle Reg. No. (Insured): SJJ3681T		Policy No. (Claimant): D-18090224MFBP							
		Excess:							
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 27/07/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SMB49X (2348482820SG)**
[SJJ3681T]
TP
SMRT BUSES LTD
Jun 24 2018 2:00PM
[KHOO CHENG YIN]
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1	Edit					
Assessment Reports															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	19/07/18 17:12	Accident Statement From: SC - Reg. No: S223681T, Claimant: KHOO CHENG YIN												1	Load HTM					
Photos/Images															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	17/12/18 19:52	Odometer Reading												1	Load JPG	<input checked="" type="checkbox"/>				
2	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
3	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
4	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
5	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
6	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
7	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
8	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
9	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
10	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
11	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
12	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
13	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
14	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
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16	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
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19	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
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22	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
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24	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
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26	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
27	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
28	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
29	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				
30	17/12/18 19:53	General View												1	Load JPG	<input checked="" type="checkbox"/>				

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	17/12/18 19:53	General View		<input checked="" type="checkbox"/>
32	17/12/18 19:53	General View		<input checked="" type="checkbox"/>
33	17/12/18 19:53	General View		<input checked="" type="checkbox"/>
34	17/12/18 19:53	General View		<input checked="" type="checkbox"/>
35	17/12/18 19:53	General View		<input checked="" type="checkbox"/>
36	17/12/18 19:53	General View		<input checked="" type="checkbox"/>
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55	17/12/18 19:53	General View		<input checked="" type="checkbox"/>
56	17/12/18 19:53	General View		<input checked="" type="checkbox"/>
57	17/12/18 19:53	Reinspection Photo		<input checked="" type="checkbox"/>
58	17/12/18 19:53	Reinspection Photo		<input checked="" type="checkbox"/>
59	17/12/18 19:53	Reinspection Photo		<input checked="" type="checkbox"/>
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75	17/12/18 19:53	Reinspection Photo		<input checked="" type="checkbox"/>
76	17/12/18 19:53	Reinspection Photo		<input checked="" type="checkbox"/>
77	17/12/18 19:53	Reinspection Photo		<input checked="" type="checkbox"/>
78	17/12/18 19:53	Reinspection Photo		<input checked="" type="checkbox"/>
79	17/12/18 19:53	Reinspection Photo		<input checked="" type="checkbox"/>
80	17/12/18 19:54	Reinspection Photo		<input checked="" type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
81	17/12/18 19:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
82	17/12/18 19:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
83	17/12/18 19:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/07/18 17:05	TP ESTIMATE- MARKED	 Load PDF	
2	18/07/18 17:05	TP GIA REPORT	 Load PDF	
3	17/12/18 20:04	EMAIL TO OI	 Load PDF	
4	17/12/18 20:04	LETTER TO OI	 Load PDF	
5	27/06/19 09:47	WORKSHOP INVOICE	 Load PDF	
6	27/06/19 09:47	AUTHORISATION TO ACT FORM	 Load PDF	
7	27/06/19 09:47	Release Voucher	 Load PDF	
8	27/06/19 09:47	LTA SEARCH	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJJ3681T (Insd veh)	Model:	MERCEDES-BENZ
	SMB49X (TP veh)		OC500LE1830H 12.0 D (A)
Date of Accident:	24/06/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	3,803.80
Final Repair Cost	:	\$	2,850.00
Loss of Use	:	\$	500.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,357.00

2.00 days at \$250.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Buses Ltd	:	\$ 3,357.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

27 Jun
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18013035/T1HB3Q2

Date: 27/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100507552
Claimant Vehicle No : SMB49X **Insured Vehicle No :** SJJ3681T
 Date of Loss: 24/06/2018 Nature of Claim: TP Claim No: 2348482820SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMB49X**
 Make & Model: MERCEDES-BENZ OC500LE1830H, 12.0 D (A) Engine No: 45796600148713
 Reg. Date: 18/12/2008 (Man. Year: 2008) Chassis No: WEB63442021000121
 Colour: Multi-colour Odometer: 953527 km
 Engine Capacity: 11967 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 Rear Tyre Size: 275/70 R22.5 (D)
 Front Left Side: Continental 8 mm Rear Left Side: Continental 8/8 mm
 Front Right Side: Continental 8 mm Rear Right Side: Continental 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,127.80	1,922.52	205.28	9.65
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,676.00	1,295.00	381.00	22.73
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,803.80	3,217.52	586.28	15.41
Approved Total (Overridden) (S\$)		2,850.00		
Nett Amount (S\$)	3,803.80	2,850.00	953.80	25.07
+ Loss of Use (2.0 x S\$250.00/day) (S\$)		500.00		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		3,357.00		

INSPECTION

Date of Assignment: 17/07/2018
 Date Inspected: 17/07/2018 Inspected At: SMRT Automotive Services Pte Ltd
 (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705
 Estimated Period of Repair: 2.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT HEADLAMP LH	Cracked	1,276.50 F	*1,276.50 FL
2	1		*FRONT SIGNAL LAMP LH	Distorted	155.30 F	*155.30 FL
3	1		*FRONT BUMPER LH	Cracked	621.00 F	*621.00 FL
4	1		*SMRT STICKER	Necessary	75.00 FS	*75.00 FS
					Sub Total (S\$)	2,127.80
					- List Item Discount on L Items 0.00/10.00% (S\$)	205.28
					Total Parts (S\$)	1,922.52

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOV & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	1,060.00	795.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	616.00	500.00
Gross Labour Cost (S\$)			1,676.00	1,295.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >