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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inte	rnationale Des Experts En Auton	nobile
AIG	ASIA PACIFIC INS	SURANCE PTE LTD	Ref : CC3/AIG18013	1034/T1wb3
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4.		Desc	cription of Damages	
5.		Ge	neral Information	
	Accident Date	07/07/2018	Inspection Date	17/07/2018
	Survey held at	SMRT AUTOMOTIVE SER	RVICES PTE LTD	
		60 WOODLANDS INDUST	RIAL PARK E4 SINGAPORE 7	57705
5a.			Remarks	
	A)THE INSPECTION B)IN ACCORDANG	ON WAS CONDUCTED ON A	A"WITHOUT PREJUDICE" BAS NS, WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.

Repair Completed Date / Tir Quotation from ARC Quotation from ARC 1,325.00 ting Charges 1,126.00 arges 0.00 arges 960.00 3,400.00 3,400.00 ys 3.00			Mileage	0
Auotation from ARC arges 1,325.00 ting Charges 1,126.00 arges 0.00 arges 960.00 3,411.00 3,400.00 ys 3.00	Work Shop		Repair Completed Da	ite / Time :
Auotation from ARC 1,325.00 ting Charges 1,126.00 arges 0.00 960.00 3,411.00 3,400.00 3.00	Summary of Repair Estimates			
arges 1,325.00 ting Charges 1,126.00 arges 0.00 3,411.00 3,400.00 ys 3.00			Quotation from ARC	Adjusted by Surveyor, if applicable
ting Charges 1,126.00 larges 0.00 960.00 3,411.00 3,400.00 ys 3.00	Total Labout Charges	* 1	1,325.00	0.00
3,411.00 : 3,411.00 : 3,400.00 ys : 3.00	Total Spray Painting Charges	3.5	1,126.00	0.00
3,411.00 3,400.00 3.00	Fotal Material Charges	100	0.00	0.00
3,411.00 3,400.00 3.00	Other Charges	058	960.00	0.00
3.00	TOTAL	22	3,411.00	0.00
3.00 :	.um Sum Total	**	3,400.00	0.00
Prenared / Adjusted By	No. of Repair Days		3.00	0.00 2 days
for popular popular	Prepared / Adjusted By			0
Arc / Surveyor Sing Off Date : 17/07/2018 08:05:30 AM 01/0	Arc / Surveyor Sing Off Date		17/07/2018 08:05:30 AM	01/01/1900 12:00:00 AM

7

Prepared / Adjusted Date

Remarks

Prepared Date : 17/07/2018 08:05:30 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Prepared Date:

Quotation Date Invoice Amount

Invoice Date

Editory side of the control of the c

3/1005

	0.00	0.00				nted)	TOTAL MATERIALS(Discounted	TOTAL N		
							OTAL MATERIALS	70		
Photos Attached	Surveyor Approved	ARC Recommen d	Final Price (\$)	Discount (%)	List Price (\$)	Qty	Part Name	Stock No	Portion	Part Number

Added Spare Parts / Material Usage After Surveyor Signed off

	Part Number
70	Portion
OTAL SUPPLEMENTARY MA	Part Name
ATERIA	Qty
ST	List Price (\$)
	Discount (%)
	Final Price (\$)
	ARC Check
	Surveyor Check
	Check



e-Services (/content/policehubhome/homepage.html)

Log in +

Status of Driving Licence

Qualified Driving Licence

Qualified Driving Licence Number S1575194J

Status of Qualified Driving

Valid

Licence

Class(es) of Qualified Driving

3

Licence

Expiry Date

Valid for life unless revoked, suspended or disqualified

Provisional Driving Licence

You are not a valid Provisional Driving Licence Holder.

HOME (https://www.police.gov.sg/)
ABOUT US (https://www.police.gov.sg/about-us)
SGSECURE (https://www.police.gov.sg/sgsecure)
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NEWS & PUBLICATIONS (https://www.police.gov.sg/news-and-publications)
JOIN US (https://www.police.gov.sg/join-us)
FAQS (https://www.police.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx)
CONTACT US (https://www.police.gov.sg/content/contact-us)
E-FEEDBACK (/content/policehubefeedback/efeedback.html)
SITEMAP (https://www.police.gov.sg/sitemap)

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Vivian Lau (LKKAuto)

From: Loh, Chee-Heng < Chee-Heng.Loh@aig.com>

Sent: Tuesday, 31 July, 2018 5:04 PM

To: Vivian Lau (LKKAuto)
Cc: Thin Thin (LKKAuto)

Subject: RE: Your Ref : 3525466087SG,Our Ref : CC3/AIG1803034/T1wb3,ACCIDENT

INVOLVING SBY 8838S (Insured) & SMB 223J (Third Party) ON 07/07/2018 ALONG

YISHUN STREET 61 OUTSIDE CP

Dear Vivian,

You may proceed to reject as OI's video footage is clear that TPV encroached into OI's lane.

Thank you.

Best regards, Loh Chee Heng AIG Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120) Tel +(65) 6419 1881 | Fax +(65) 6835 7416 Chee-Heng.Loh@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Tuesday, July 31, 2018 3:16 PM

To: Loh, Chee-Heng Cc: Thin Thin (LKKAuto)

Subject: Your Ref: 3525466087SG,Our Ref: CC3/AIG1803034/T1wb3,ACCIDENT INVOLVING SBY 8838S (Insured)

& SMB 223J (Third Party) ON 07/07/2018 ALONG YISHUN STREET 61 OUTSIDE CP

Your Ref: 3525466087SG

Our Ref: CC3/AIG1803034/T1wb3

Dear Chee Heng

ACCIDENT INVOLVING SBY 8838S (Insured) & SMB 223J (Third Party) ON 07/07/2018 ALONG YISHUN STREET 61 OUTSIDE CP

We refer to the above matter

The third party reported that he stationary outside the entrance of the CP . suddenly, TP encroached into OI's lane.

Insured reported that he approached the bend, OI graze against TP.

Based on the circumstances of both parties and available information in hand. Based on OID's video. TP encroached into OID's lane.

As such, we intend to reject the claim.

Kindly advice on your view/opinion/instruction for this claim.

Thank you
Best Regards,
Vivian Lau | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com|</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)

Sent: Tuesday, 7 August, 2018 7:13 PM

To: audrey@smrt.com.sg

Subject: Your Ref. BUS/07/18/1005,Our Ref. CC3/AIG18013034/T1wb3,Accident involving

Vehicle SMB 223J & SBY 8838S ON 07/07/2018

Attachments: Sketch Plan .pdf; Untitled 1.png; Untitled 2.png; Untitled 3.png; Untitled 4.png;

Untitled 5.png; Untitled 6.png; Untitled 7.png

WTHOUT PREJUDICE

Your Ref: BUS/07/18/1005

Our Ref: CC3/AIG18013034/T1wb3

Dear Sir/Madam,

Accident involving Vehicle SMB 223J & SBY 8838S ON 07/07/2018

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client... your client encroached into OID's lane. BOLA 15 applies.

We attached herewith our insured's accident report and the screen shot of the video for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Page 1 of 1

...CLAIM SUBFOLDER...(Pending for Survey Report) Revoked / No settlement

LAIM SUBF	OLDER TRA	CKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Ad	Submitted	Ins Auth'ed	Status	
Main	18 Jul 2018 Edit Reg		17 Jul 2018 00:00 Edit Adj Rpt	S\$2,900.00 Edit Estimat	4 17	2,900.00 Pending for Si Report Cancel Case		-	
	tain	∏ R	eference	Clair	n Details		Document		Show All
CLAIM SU	BFOLDER DI	ETAILS				[Created	by adjuster]		
Insured:	RAY PRE	MIUM SERVICES,	Co. Reg. No.: 53.	348470K, Tel	+65969	72120			
Main Claimant:	SMRT BU	SES LTD, Co. R	eg. No.: 198202292	PD .					
Vehicle Reg. No.:	SMB223	33		De	te of Las		8 02:00 - :59 is and 24 Days Fro	ım LTA Reg Da	te (Man Yr)]
Claim Type:	TP / 352	25466087SG			licy/Cove te No.:		93 (Comprehensiv 04/04/2018 - 03/		
Vehicle Reg. No. (Insured):	S8Y8838	s			licy No. laimant):	D-18090224MFBP			
				Ex	cess:				
Repairer:	SMRT Au	tomotive Service	s Pte Ltd (Woodle	ands) 60 Wood	lands Ind	ustrial Park E	4, 757705 Woodlar	nds - Tel: 6866	2628
Handling Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (Expre	ss) - Tel: 65-6	19-3000	[Handled	by Loh, Chee-Her	g] Chee-Heng	.Loh@aig.con
Claimant's Insurer:	MS First	Capital Insuranc	e Ltd (HQ) - Tel: 6	2222311					
Adjuster:	27/07/2		Ltd (HQ) - Tel: 62	256-3561 [H	endled by	MOHD TAUF	TKH BIN HAMID] [Final R	pt due
ASSOCIAT	ED MAIL RE	CEIVED					Vie	w All Com	pose Case Mail
		: No OI GIA Rep : Re: Request fo	ort (SBY8838S VS r OI GIA report	SMB2233)					
ALL ASSO	CIATED TAS	sks⊟				View All	Search Tasks C	reate New Task	Complete
Due Date No results.	Priority	Type Task	Group Subject	ct Handler	Assi	gned By	Completed On	Created	On Done

Claim Documents

*SMB223J (3525466087SG) [SBY8838S] TP SMRT BUSES LTD Jul 7 2018 2:00AM [RAY PREMIUM SERVICES] **SMRT Automotive Services Pte Ltd**

Uţ	pload Documents Up	pload Photos Compose New Letter Upload Video Upload Audio	view	View in Brows	
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Nα	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	-	Thumbnail	Prin
1	19/07/18 14:39	Video - Accident	0	Load MP4	
Ass	essment Reports		1 per	page [V]	V
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	20/07/18 10:21	Accident Statement From: CO - Reg. No: SBYBSJRS, Claimant: RAY PREMIUM SERVICES	0	Load HTM	
Pho	otos/Images		1 per	page [v]	V
Na	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	1	Thumbnail	-
1	07/08/18 19:14	General View	0	Load JPG	V
2	07/08/18 19:14	General View	0	Load JPG	Z)
3	07/08/18 19:14	General View	0	Load JPG	V
4	07/08/18 19:14	General View	0	Load JPG	W
5	07/08/18 19:14	General View	0	Load JPG	2
6	07/08/18 19:14	General View	0	Load JPG	V
7	07/08/18 19:14	General View	0	Load JPG	V
В	07/08/18 19:14	General View	0	Load 3PG	V
9	07/08/18 19:14	General View	0	Load JPG	V
10	07/08/18 19:14	General View	0	Load JPG	V
11	07/08/18 19:14	General View	0	Load JPG	V
12	07/08/18 19:14	General View	0	Load JPG	V
13	07/08/18 19:14	General View	0	Load JPG	V
14	07/08/18 19:14	General View	0	Load 3PG	V
15	07/08/18 19:14	General View	0	Load JPG	V
16	07/08/18 19:14	General View	0	Load JPG	12
17	07/08/18 19:14	General View	0	Load JPG	Ø
18	07/08/18 19:14	General View	0	Load JPG	V
19	07/08/18 19:14	General View	0	Load JPG	V
20	07/08/18 19:14	General View	0	Load JPG	V
21	07/08/18 19:14	General View	0	Load JPG	N.
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27	07/08/18 19:14	General View	0	Load JPG	V
28	07/08/18 19:14	General View	0	Load JPG	V
29	07/08/18 19:15	General View	0	Load JPG	V
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31	07/08/18 19:15	General View	0	Load JPG	V
32	07/08/18 19:15	General View	0	Load JPG	(Z)
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34	07/08/18 19:15	General View	0	Load JPG	V
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	18/07/18 17:12	TP ESTIMATE- MARKED	0	Load PDF	
2	18/07/18 17:12	TP GIA REPORT	0	Load PDF	
3	31/07/18 15:20	Email to AIG to reject claim 31.7.18	0	Load PDF	
4	07/08/18 19:15	Email to wkshop to reject TP claim 7.8.18	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	V
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/AIG18013034/T1WB3Q2

Date:

15/08/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100506393

Claimant Vehicle SMB223J

Insured Vehicle No:

SBY8838S

No: Date of Loss:

07/07/2018

Nature of Claim:

TP

Claim No: 3525466087SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SMB223J

Make & Model:

MAN NL320F (A22), 10.5 D (M) 13/12/2011 (Man. Year: 2011)

Engine No: Chassis No: 50329353632938

Reg. Date: Colour

Multi-colour

Odometer:

WMAA22ZZ3B7001197 641476 km

Engine Capacity:

10518 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

275/70 R22 5

Rear Tyre Size:

275/70 R22.5 (D)

Front Left Side: Front Right Side: Continental 8 mm Continental 8 mm Rear Left Side: Rear Right Side: Continental 8/8 mm Continental 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,411.00	2,920.00	491.00	14.39
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,411.00	2,920.00	491.00	14.39
Approved Total (Overridden) (S\$)		2,900.00		
Nett Amount (S\$)	3,411.00	2,900.00	511.00	14.98

Global Sum Settlement (S\$)

0.00

INSPECTION

Date of Assignment:

17/07/2018

Date Inspected:

17/07/2018 inspected At:

SMRT Automotive Services Pte Ltd

(Woodlands)

60 Woodlands Industrial Park E4

Singapore 757705

Estimated Period of Repair:

2.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

REPAIR DETAILS

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	1,325.00	1,060.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	1,126.00	900.00
3	ADVERTISEMENT STICKER	New	960.00	960.00
	Gross Labour	Cost (S\$)	3,411.00	2,920.00
	Report was unsubmitted during t	this print out		

< END OF ESTIMATES >