

Sundai

CC 4 / 11180

13032

Kpa3

LAA
IDAC

Surveyor:

Kened

DOI:

ASSIGNMENT

24/7/18

Date / Time

12/07/2018

Registered in Merimen:

18/7/2018

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH8873 C

Name of Insured:

CPL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

14/07/2018

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age:

ong cheng Hrap

Driver Tel No.:

963.65403

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

Mcomom 5

H. 10N1R

SG 200 C/P

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

C.S. Ong P/L



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

22/7

C/S

CMA8996P. X;

SH8873 C-X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

1070.00

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

3w-w (3w x 3 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

7.45

Medical

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

377.45

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1377.45

Name 1:

C.S. Ong Auto P/L

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Not Authorised
L1 Day 87
Respray After Paint
3 days

C. S. ONG AUTO PTE. LTD.

Company & GST Reg No.: 201408916W
10, Ang Mo Kio Ind. Park 2A, #02-16, AMK AutoPoint, Singapore (568047)
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto@yahoo.com.sg

To: Motor Claims Department,

Date: 16 /07/2018

Accident Involving Vehicles SMA8996P & SH8873C [Your Insured] 14/07/2018 @
1915 Hrs Along Singapore Zoo Carpark.

Estimated Repair Costs For SMA8896P Toyota Wish (1.8 CVT)

1Pc Front Bumper	Bu \$	560.60	—
1Set Front Bumper Clips	re \$	30.00	—
1Pc Front Bumper Side Retainer LH	DIY \$	75.30	—
1Pc Front Headlight LH with Bracket	\$PA	933.70	X
1Pc Front Fender LH	\$K	795.95	X
1Pc Front Fender Inner Shield LH	\$B	158.70	X
1Set Front Fender LH Inner Shield Clips	\$m	30.00	X
Total:	\$	2,584.25	
Parts Less 25%:	\$	646.06	
Parts Total:	\$	1,938.19	

Labour & MISC Charges

<u>Description</u>	<u>Amount</u>
* To panel beat, repair & replace all front damaged panels.	\$ 800.00 300
* To putty & re-spray new paintwork on all rear affected areas.	\$ 900.00 460
* To conduct a check on all wiring systems.	\$ 100.00 20
* To anti-rust all affected areas.	\$ 100.00 X

Labour & Charges Total: \$ 1,900.00
Parts Total: \$ 1,938.19
Labour & Charges Total: \$ 1,900.00
Total Cost of Repair: \$ 3,838.19
(Non inclusive of 7% GST)

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 17 July 2018 3:19 PM
To: C. S. ONG AUTO PTE. LTD.; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Sundari Nagarajan - III
Subject: RE: RE: GIA Report (SMA8996P)
Attachments: SMA8996P_14072018.pdf; Ita.pdf

3.27pm @ 17/7 118
Person @ Mrs. Ong
Vehicle not in

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMA8996P and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: C. S. ONG AUTO PTE. LTD. [mailto:csongauto@yahoo.com.sg]

Sent: 17 July, 2018 12:29 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Re: RE: GIA Report (SMA8996P)

Hi,

LKK Auto.

Warmest Regards,

C. S. ONG AUTO PTE. LTD.

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK AutoPoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto@yahoo.com.sg

On Tuesday, 17 July 2018, 12:00:40 PM GMT+8, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: C. S. ONG AUTO PTE. LTD. [<mailto:csongauto@yahoo.com.sg>]
Sent: 17 July, 2018 11:24 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Fw: GIA Report (SMA8996P)

Dear Sir / Mdm,

Kindly arrange for PRI. Would like to Do Direct Settlement.Thanks

Warmest Regards,

C. S. ONG AUTO PTE. LTD.

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK AutoPoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto@yahoo.com.sg

----- Forwarded message -----

From: amk autopoint <amkautopoint@singnet.com.sg>

To: "csongauto@yahoo.com.sg" <csongauto@yahoo.com.sg>

Sent: Monday, 16 July 2018, 3:07:12 PM GMT+8

Subject: GIA Report (SMA8996P)

Hi Mrs Ong,

Attached is the GIA Report for SMA8996P.

Thanks & Regards,

Joelle Tan

AMK Autopoint Pte Ltd

10 Ang Mo Kio Industrial Park 2A

#01-22 AMK AUTOPOINT

Singapore 568047

Tel: 6484 7928 | Fax: 6484 6923

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 24 July 2018 2:59 PM
To: 'csongauto@yahoo.com.sg'
Cc: Admin A; assignments
Subject: <Request for Video> Your Ref: SMA 8996P *Our Ref: CC4/III18013032/pa3
[ACCIDENT INVOLVING SH 8873C(III) & SMA 8996P ON 14/07/2018]

Your Ref: **SMA 8996P**
Our Ref: CC4/III18013032/pa3

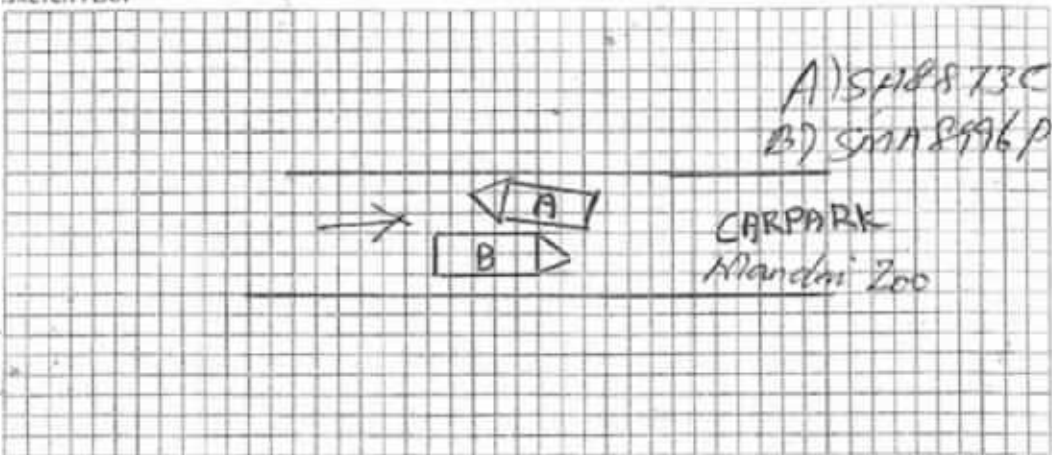
Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SH 8873C(III) & SMA 8996P ON 14/07/2018

We refer to the above matter.

Attached here with a copy of our insured driver accident report for your easy reference.

SKETCH PLAN	
	
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT	
<p>On 14/7/18 while I was looking for a carpark lot at Mandai Zoo. As I was waiting at the carpark, a car beside me was trying to reverse out of the carpark lot. I pulled to the right and proceed forward. Unfortunately my back passenger door scrub onto the front bumper of the car ahead.</p>	

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: C. S. ONG AUTO PTE. LTD. <csongauto@yahoo.com.sg>
Sent: Tuesday, 24 July 2018 5:32 PM
To: Hsiao Tong (LKKAUTO)
Subject: Fw: SMA8996P Video

Warmest Regards,

C. S. ONG AUTO PTE. LTD.

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK AutoPoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto@yahoo.com.sg

----- Forwarded message -----

From: C. S. ONG AUTO PTE. LTD. <csongauto@yahoo.com.sg>
To: AMKAUTOPOINT <amkautopoint@singnet.com.sg>
Sent: Monday, 16 July 2018, 2:10:39 PM GMT+8
Subject: SMA8996P Video

Dear Joelle,

Google link drive as below as file is too big, thanks.

<https://drive.google.com/open?id=1SSeearlhe6msKydFr9RSVoz3JwSRQxqc>

Warmest Regards,

C. S. ONG AUTO PTE. LTD.

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK AutoPoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto@yahoo.com.sg

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 26 July 2018 7:48 AM
To: 'sundari@iii.com.sg'
Subject: Your Ref: SH 8873C *Our Ref: CC4/III18013032/Kpa3 [ACCIDENT INVOLVING SH 8873C(III) & SMA 8996P ON 14/07/2018]
Attachments: SMA 8996P vs SH 8873C - TP VIDEO.mp4

Your Ref: **SH 8873C**
Our Ref: CC4/III18013032/Kpa3

Dear Sirs,

ACCIDENT INVOLVING SH 8873C(III) & SMA 8996P ON 14/07/2018

We refer to the above matter.

We attached here with a copy of third party video footage for your easy reference. The video footage shows that third party was stationary and hit by our insured. Liability is not in our driver favour.

We have seek mandate on liability thru Merimen.

For your approval/ instruction in Merimen please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	18 Jul 2018 13:54	Cim Veh Model Changed	(205069) TOYOTA WISH 1.8 X CVT (A).	[A] HOW MEI KWAN
2	18 Jul 2018 13:54	Cim Created	Reg No: SMA8996P, Acct Date: 2018/07/14, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: C. S. Ong Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
3	18 Jul 2018 13:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
4	18 Jul 2018 13:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/07/27	[A] HOW MEI KWAN
5	18 Jul 2018 13:54	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
6	18 Jul 2018 13:54	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
7	18 Jul 2018 13:54	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
8	25 Jul 2018 14:46	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
9	26 Jul 2018 07:47	Adj Mandate Request	Cur.Reg:0.00;PODS Liability: 100% Remark: Third party video had been sent to you via email. Insured driver hit third party stationary vehicle.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None



Go

ACTIVITY

No record.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Inc. Type	Acc Name	CL. Name (PODS-CL)	Bill To	Bill To	Comments
No billing items							

Claim Audit

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No.	On	Audit	Remarks	By
1	18 Jul 2018 13:54	Cim Veh Model Changed	(205069) TOYOTA WISH 1.8 X CVT (A).	[A] HOW MEI KWAN
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10	26 Jul 2018 09:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/07/27. Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
11	26 Jul 2018 09:14	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan

Date From



Date To



Audit Type None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Pol No	THE DATE	ACC TYPE	ACC TYPE	Co Name (Branch)	ACC 1	ACC 2	APPROVAL
1870078	26/07/2018 09:11	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMA8996P	Sundari Nagarajan	XX.XX

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 26 July 2018 6:09 PM
To: 'csongauto@yahoo.com.sg'
Cc: Admin A; assignments
Subject: RE: <Request for Video> Your Ref: SMA 8996P *Our Ref: CC4/III18013032/pa3 [ACCIDENT INVOLVING SH 8873C(III) & SMA 8996P ON 14/07/2018]

Without Prejudice

Hi,

Thank you for your video.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 24 July 2018 2:59 PM
To: 'csongauto@yahoo.com.sg' <csongauto@yahoo.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: <Request for Video> Your Ref: SMA 8996P *Our Ref: CC4/III18013032/pa3 [ACCIDENT INVOLVING SH 8873C(III) & SMA 8996P ON 14/07/2018]

Your Ref: **SMA 8996P**
Our Ref: CC4/III18013032/pa3

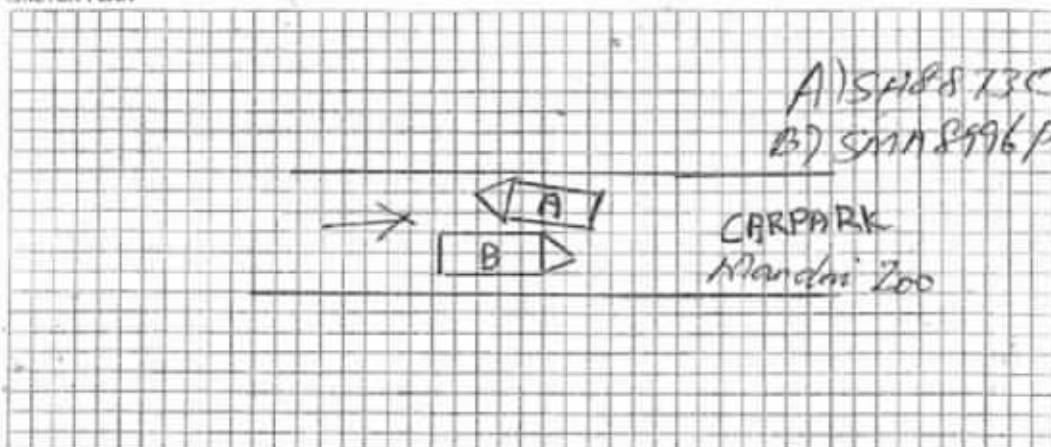
Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SH 8873C(III) & SMA 8996P ON 14/07/2018

We refer to the above matter.

Attached here with a copy of our insured driver accident report for your easy reference.

<p>SKETCH PLAN</p>  <p>A) SH 8873C B) SMA 8996P</p> <p>CARPARK Mandai Zoo</p>		
<p>DESCRIBE CIRCUMSTANCES OF THE ACCIDENT</p> <table border="1"><tr><td>On 14/7/18 while I was looking for a carpark lot at Mandai Zoo. As I was waiting at the carpark, a car beside me was trying to reverse out of the carpark lot I pulled to the right and proceed forward.</td></tr><tr><td>Unfortunately my back passenger door scrub onto the front bumper of the car ahead.</td></tr></table>	On 14/7/18 while I was looking for a carpark lot at Mandai Zoo. As I was waiting at the carpark, a car beside me was trying to reverse out of the carpark lot I pulled to the right and proceed forward.	Unfortunately my back passenger door scrub onto the front bumper of the car ahead.
On 14/7/18 while I was looking for a carpark lot at Mandai Zoo. As I was waiting at the carpark, a car beside me was trying to reverse out of the carpark lot I pulled to the right and proceed forward.		
Unfortunately my back passenger door scrub onto the front bumper of the car ahead.		

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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11	26 Jul 2018 09:14	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
12	31 Jul 2018 14:53	Video Downloaded	Downloaded Video - Accident	[I] Lalitha Krishnan
13	03 Aug 2018 10:14	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
14	28 Jan 2019 16:27	Video Downloaded	Downloaded Video - Accident	[I] Stanley Lai
15	31 Jan 2019 09:58	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
16	31 Jan 2019 09:59	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/07/27. Mandate Remarks: LOD uploaded in merimen for direct settlement	[I] Sundari Nagarajan
17	31 Jan 2019 09:59	Adj Mandate Set	Approved:0.00:LOD uploaded in merimen for direct settlement	[I] Sundari Nagarajan
18	02 Apr 2019 11:53	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	02 Apr 2019 11:53	Clim Dtl Modified	JPJ Reg. Date: -> 2017/01/12.	[A] JOANNE LEE KHANG MIN
20	02 Apr 2019 11:53	Clim Details Notified		[A] JOANNE LEE KHANG MIN
21	02 Apr 2019 12:58	Adj Mandate Request	Cur.Req:1377.45:PODS Liability: 100% Quantum: (a)CORw/GST: \$1,070.00+ (b)LOU (3days x \$100.00): \$300.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$1,377.45 Vehicle Model: Toyota Wish MPV (1797cc) 2 recommendation repair days + 1PRS = 3days F or your	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
-------------	-----------	----------	----------	---------	-------	-------	--------

Print Received Message

This mail is associated with :

***SMA8996P (MCT18070459)**
[SH8873C]
TP
MYCAR PTE LTD
Jul 14 2018 7:00PM
[COMFORT TRANSPORTATION PTE LTD]
C. S. Ong Auto Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 02/04/2019 17:37 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1377.45) - SMA8996P - Claim Handler: Sundari Nagarajan

Approved:1377.45.

Hsiao Tong (LKKAUTO)

From: C. S. ONG AUTO PTE. LTD. <csongauto@yahoo.com.sg>
Sent: Thursday, 4 April 2019 9:04 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; assignments; Sundari Nagarajan - III; 'Motor Claim - III'
Subject: Re: Letter of Demand - SMA8996P

Dear Sir / Madam,

Accept with thanks.

Warmest Regards,

C. S. ONG AUTO PTE. LTD.

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK AutoPoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto@yahoo.com.sg

On Thursday, 4 April 2019, 7:28:15 am GMT+8, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sir/Mdm,

Apologised for late response.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$1,070.00
2. Loss of Use (3days x \$100.00)	\$ 300.00
3. LTA/ GIA Search Fee	\$ 7.45
TOTAL	\$1,377.45

Please confirm acceptance.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: C. S. ONG AUTO PTE. LTD. <csongauto@yahoo.com.sg>

Sent: Wednesday, 3 April 2019 12:35 PM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Sundari Nagarajan - III <sundari@iii.com.sg>

Subject: Re: Letter of Demand - SMA8996P

Dear Sir / Madam,

Till date we have yet to receive the DV over at your end.

Warmest Regards,

C. S. ONG AUTO PTE. LTD.

Blk 10, Ang Mo Kio Ind Park 2A,

#02-16 AMK AutoPoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto@yahoo.com.sg

On Friday, 22 March 2019, 7:48:53 am GMT+8, Admin-D (LKKAuto) <admin-d@lkkauto.com> wrote:

Dear Sir/Mdm,

Thank you for the email.

Dear Hsiao Tong,

Kindly assist

FYNA Our Ref : CC4/III18013032/Kpa3

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Thursday, 21 March 2019 5:16 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>
Cc: csongauto@yahoo.com.sg; Sundari Nagarajan - III <sundari@iii.com.sg>
Subject: FW: Letter of Demand - SMA8996P

Dear LKK,

Kindly assist with direct settlement.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: C. S. ONG AUTO PTE. LTD. [mailto:csongauto@yahoo.com.sg]
Sent: 21 March, 2019 2:52 PM
To: Sundari Nagarajan - III <sundari@iii.com.sg>
Cc: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Fw: Letter of Demand - SMA8996P

Dear Sir / Madam,

Till date we have yet to receive a reply over at your end, kindly update us on the status.

Warmest Regards,

C. S. ONG AUTO PTE. LTD.

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK AutoPoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto@yahoo.com.sg

----- Forwarded message -----

From: C. S. ONG AUTO PTE. LTD. <csongauto@yahoo.com.sg>

To: Sundari Nagarajan - III <sundari@iii.com.sg>

Sent: Thursday, 24 January 2019, 10:37:25 am GMT+8

Subject: Letter of Demand - SMA8996P

Dear Sir / Madam,

Refer to attach Letter of Demand, hope to hear from you the soonest.

Thank you.

Warmest Regards,

C. S. ONG AUTO PTE. LTD.

Blk 10, Ang Mo Kio Ind Park 2A,
#02-16 AMK AutoPoint, Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
E-Mail: csongauto@yahoo.com.sg

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

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India International Insurance Pte Ltd.

Registration No. 198703792-K



This email has been checked for viruses by AVG antivirus software.
www.avg.com

C. S. ONG AUTO PTE. LTD.

Business Reg. No. 201408619W
10, Ang Mo Kio Ind. Park 2A, #02-16 AMK AutoPoint, Singapore (568047)
Tel: 6484 1933 Fax: 6484 1922
E-Mail: csongauto@yahoo.com.sg

LETTER OF DEMAND FOR VEHICLE NO. SMA8996P

To: Motor Claims Dept.
INDIA INT'L INS PTE LTD

Date: 24 Jan 2019

Dear Sir/ Madam,

We are the workshop acting on behalf for the owner of vehicle No. SMA8996P
Our surveyor has finalize the cost of repair with us.
Our claim for property damaged is as shown below:

Repair Cost With GST	\$ 1,070.00
LTA Search	\$ 7.45
Loss Of Use (03 DAYS @ \$150.00 PER DAY)	\$ 450.00
Total Claim Amount:	\$ 1,527.45

* Loss of Income as attached.

Note: Kindly revert within the next 7 working days or we will hand over
this case to our law firm without further notice. Thank You.

Regards,



C. S. ONG AUTO PTE LTD

AUTHORISATION TO ACT

I/We. MYCAR PTE LTD (the third party claimant") of 611161 AVE 2
#01-08 Automobile Megamart ^{SC 408898} (address), owner of SMA8996P (vehicle no.) hereby
authorize C.S. ONG AUTO PTE LTD ("the workshop") to act for me with respect
to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no.
SMA8996P that was damaged pursuant to the accident which occurred on 14-07-18 (date)
along Singapore Zoo Carpark (location) involving
vehicle no/s SH8873C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of my
claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 16 (day) of 07 (month) 2018 (year)



Signed by "the third party claimant"
(with company stamp if applicable)

XinMin



Signed by "the workshop"
(with company stamp)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER

III-Direct Settlement (PODS)

India Ref: MCT18070459
Claimant Ref: SMA8996P

We/I, C. S. Ong Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,070.00 (repair cost), S\$ 300.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SMA8996P that was damaged pursuant to the accident which occurred on 14/07/2018 (date) at Singapore Zoo Carpark (location) involving vehicle no. SH8873C (insured vehicle). This is pursuant to the inspection conducted on 24/07/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MYCAR PTE LTD ("the third party claimant") of vehicle no. SMA8996P to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMA8996P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,377.45 to C. S. Ong Auto Pte Ltd

Dated this 26 day of April 20 19

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:


Signed by "the workshop" (with chop)
C. S. ONG AUTO PTE LTD
20140891611
10, Ang Mo Kio Ind Park
2A, AMK Autopoint #02-16
Singapore (568047)
- NIL -

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

KSC.



C. S. ONG AUTO PTE. LTD.
Co. Reg No: 201408916W
GST. Reg No: 201408916W
10, Ang Mo Kio Ind Park 2A, #02-16 AMK
Auto Point Singapore 568047
Tel: 6484 1933 | Fax: 6484 1922
Email: csongauto@yahoo.com.sg

Tax Invoice
IN-20197890
24/01/2019

Billing To
Motor Claims Department India Int'l Ins Pte Ltd

Reg. No: SMA8996P
Car Model: Toyota Wish
Mileage:
Sale Type: Claims

	Product	Quantity	Price	Total
1.	Third party claim involving vehicle no. SMA8996P & SH8896P accident on 14/07/2018 at around 1915hrs along Singapore Zoo Carpark	0.00	0.00	0.00
2.	Total cost of repair recommended by your appointed surveyor firm for vehicle no. SMA8996P	1.00	1,000.00	1,000.00
3.	03 working days	0.00	0.00	0.00
Sub Total				\$ 1,000.00
GST 7%				\$ 70.00
Total				\$ 1,070.00
Amount Due:				\$ 1,070.00

Terms

All Cheques should be crossed and made payable to "C.S. ONG AUTO PTE LTD"
Interest Rate of 1.5% per month will be imposed on Overdue Account's.

FOR C.S. ONG AUTO

*This is a computer generated invoice and no signature is required

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 17 Jul 2018 / 11:09:19

Receipt Date/Time : 17 Jul 2018 / 11:09:19

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180717-000647

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - SH8873C				
As at 14 Jul 2018/19:15:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SH8873C Enquiry Fee 20180717110813179382	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx9703	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Copies: 1 Paper size:



Weekly Partner Statement

13th Jun, 2018

Name: Iskandar Bin Mohamed Noor
Vehicle: 5LH485Y
NRIC: S73332071
Bank: SG | POSB BANK *****8922

Earnings

Fares	372.00
Incentives	0.00
Miscellaneous Payments	0.00

SGD **372.00**

Deductions

Commissions	-74.40
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-74.40****Weekly Total**SGD **297.60**

Fares (incl. trip promos)

	Subtotal
Fares Earned from Cash Rides	189.00
Fares Earned from GrabPay Rides	183.00

SGD **372.00**

Copies: 1 Paper size:



Weekly Partner Statement

6th Jun, 2018

Name: Iskandar Bin Mohamed Noor
Vehicle: SLH486Y
NRIC: S73332071
Bank: SG | POSB BANK *****8922

Earnings

Fares	803.00
Incentives	0.00
Miscellaneous Payments	2.00

SGD **805.00**

Deductions

Commissions	-160.60
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-160.60**

Weekly Total

SGD **644.40**

Fares (incl. trip promos)

Fares Earned from Cash Rides

Subtotal

295.00

Fares Earned from GrabPay Rides

508.00

SGD **803.00**



Copies: 1 Paper size:



Weekly Partner Statement

20th Jun, 2018

Name: Iskandar Bin Mohamed Noor
Vehicle: SJK6359A
NRIC: S73332071
Bank: SG | POSB BANK *****8922

Earnings

Fares	622.00
Incentives	0.00
Miscellaneous Payments	0.00

SGD **622.00**

Deductions

Commissions	-124.40
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-124.40****Weekly Total**SGD **497.60**

Fares (incl. trip promos)

	Subtotal
Fares Earned from Cash Rides	307.00
Fares Earned from GrabPay Rides	315.00

SGD **622.00**

Copies: 1 Paper size:



Weekly Partner Statement

4th Jul, 2018

Name: Iskandar Bin Mohamed Noor
Vehicle: SJK6359A
NRIC: 57333207I
Bank: SG | POSB BANK *****8922

Earnings

Fares	429.00
Incentives	0.00
Miscellaneous Payments	0.00

SGD **429.00**

Deductions

Commissions	-85.80
Rental Fees	0.00
Vehicle Expenses	0.00
Adjustments	0.00

SGD **-85.80****Weekly Total**SGD **343.20**

Fares (incl. trip promos)

	Subtotal
Fares Earned from Cash Rides	133.00
Fares Earned from GrabPay Rides	296.00

SGD **429.00**

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Jul 2018 Edit Reg		17 Jul 2018 00:00 Edit Adj Rpt	S\$1,000.00 Edit Estimates	S\$1,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	MYCAR PTE LTD, Co. Reg. No.: 201511872D								
Vehicle Reg. No.:	SMA8996P	Date of Loss:	14/07/2018 19:00 - :59 [18 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18070459	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SH8873C	Policy No. (Claimant):	5087382871-02						
		Excess:							
Repairer:	C. S. Ong Auto Pte Ltd (HQ) BLK 10 ANG MO KIO IND PARK 2A, #02-16 AMK AUTOPOINT, 568047 Ang Mo Kio - Tel: 64841933								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 27/07/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (02/04/2019): Alert - Adj Mandate Approved (S\$1377.45) - SMA8996P - Claim Handler: Sundari Nag... III_SG (31/01/2019): Alert - Adj Mandate Approved (S\$0.00) - SMA8996P - Claim Handler: Sundari Nagara... III_SG (26/07/2018): Alert - Adj Mandate Approved (S\$0.00) - SMA8996P - Claim Handler: Sundari Nagara... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMA8996P (MCT18070459)
 [SH8873C]
 TP
 MYCAR PTE LTD
 Jul 14 2018 7:00PM
 [COMFORT TRANSPORTATION PTE LTD]
 C. S. Ong Auto Pte Ltd

[Upload Documents](#) |
 [Upload Photos](#) |
 [Compose New Letter](#)

View View in Browser

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	26/07/18 09:11	Video - Accident	Load MP4	<input type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/07/18 07:41	General View	Load JPG	<input checked="" type="checkbox"/>
2	26/07/18 07:41	General View	Load JPG	<input checked="" type="checkbox"/>
3	26/07/18 07:41	General View	Load JPG	<input checked="" type="checkbox"/>
4	26/07/18 07:41	General View	Load JPG	<input checked="" type="checkbox"/>
5	26/07/18 07:41	General View	Load JPG	<input checked="" type="checkbox"/>
6	26/07/18 07:41	General View	Load JPG	<input checked="" type="checkbox"/>
7	26/07/18 07:41	General View	Load JPG	<input checked="" type="checkbox"/>
8	26/07/18 07:41	General View	Load JPG	<input checked="" type="checkbox"/>
9	26/07/18 07:41	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
10	26/07/18 07:41	General View	Load JPG	<input checked="" type="checkbox"/>
11	26/07/18 07:41	General View	Load JPG	<input checked="" type="checkbox"/>
12	26/07/18 07:41	Chassis Number	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/07/18 13:54	ACKNOWLEDGEMENT EMAIL TO III DD 17.07.2018	Load PDF	<input type="checkbox"/>
2	18/07/18 13:54	TP GIA REPORT	Load PDF	<input type="checkbox"/>
3	18/07/18 13:54	LTA SEARCH	Load PDF	<input type="checkbox"/>
4	26/07/18 10:13	TP ESTIMATE - MARKED	Load PDF	<input type="checkbox"/>
5	02/04/19 12:08	WORKSHOP INVOICE	Load PDF	<input type="checkbox"/>
6	02/04/19 12:08	LTA SEARCH	Load PDF	<input type="checkbox"/>
7	02/04/19 12:08	LOD	Load PDF	<input type="checkbox"/>
8	17/04/19 08:27	WEEKLY STATEMENT	Load PDF	<input type="checkbox"/>
9	17/04/19 08:27	AUTHORISATION TO ACT FORM	Load PDF	<input type="checkbox"/>
10	17/04/19 08:27	DISCHARGE VOUCHER	Load PDF	<input type="checkbox"/>

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	19/07/18 09:07	Singapore Accident Statement	Load PDF	<input type="checkbox"/>
2	24/01/19 10:39	LOD	Load PDF	<input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

^

v

Show Remarks To:

☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18013032/KPA3Q2

Date: 17/04/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle
No : SMA8996P

Insured Vehicle No : SH8873C

Date of Loss: 14/07/2018

Nature of Claim:

TP

Claim No: MCT18070459

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMA8996P

Make & Model: TOYOTA WISH, 1.8 X CVT (A)

Engine No: 2ZR1784401

Reg. Date: 12/01/2017 (Man. Year: 2016)

Chassis No: ZGE206032774

Colour: Metallic Pearl White

Odometer: 87685 km

Engine Capacity: 1797 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: Yokohama 7 mm

Rear Left Side:

Yokohama 7 mm

Front Right Side: Yokohama 7 mm

Rear Right Side:

Yokohama 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,938.19	499.42	1,438.77	74.23
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,900.00	760.00	1,140.00	60.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,838.19	1,259.42	2,578.77	67.19
Approved Total (Overridden) (S\$)		1,000.00		
(S\$)	3,838.19	1,000.00	2,838.19	73.95
+ GST 7.00/7.00% (S\$)	268.67	70.00	198.67	73.95
Nett Amount (S\$)	4,106.86	1,070.00	3,036.86	73.95
+ Loss of Use (3.0 x S\$100.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		1,377.45		

INSPECTION

Date of Assignment: 17/07/2018

Date Inspected: 24/07/2018 Inspected At:

C. S. Ong Auto Pte Ltd (HQ)
BLK 10 ANG MO KIO IND PARK 2A, #02-

16 AMK AUTOPOINT
Singapore 568047

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 02 Apr 2019)
Parts: M1-MPV	TOYOTA WISH 1.8 X CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SMA8996P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Buckled	560.60 FL	*560.60 FL
2	1		*FRONT BUMPER CLIPS	Necessary	30.00 FL	*30.00 FL
3	1		*FRONT BUMPER SIDE RETAINER LH	Distorted	75.30 FL	*75.30 FL
4	1		*FRONT HEADLIGHT LH WITH BRACKET	Not Necessary	933.70 FL	*- FL
5	1		*FRONT FENDER LH	Repair	795.95 FL	*- FL
6	1		*FRONT FENDER INNER SHIELD LH	Serviceable	158.70 FL	*- FL
7	1		*SET FRONT FENDER LH INNER SHIELD CLIPS	Not Necessary	30.00 FL	*- FL
					Sub Total (S\$)	2,584.25 665.90
					- List Item Discount on L Items 25.00/25.00% (S\$)	646.06 166.48
					Total Parts (S\$)	1,938.19 499.42

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO PANEL BEAT,REPAIR & REPLACE ALL FRONT DAMAGED PANELS	New	800.00	300.00
2	TO PUTTY & RE-SPRAY NEW PAINTWORK ON ALL REAR AFFECTED AREAS	New	900.00	440.00
3	TO CONDUCT A CHECK ON ALL WIRING SYSTEMS	New	100.00	20.00
4	TO ANTI-RUST ALL AFFECTED AREAS	New	100.00	0.00
Gross Labour Cost (S\$)			1,900.00	760.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >