

Surveyor:

DOI:

ASSIGNMENT

19/12/2018

Date / Time:

18/07/2018

Registered in Merimen:

Pre-assign / CCU / FTE

688 8937K



Insured Vehicle No.

351 P/L

Name of Insured

Claim No.

DM18H001753-JT

Policy No.

DMCPH217-004006

Insured Tel No.

HP:

Make / Model

Citroen Berlingo

Excess See II :SS

D.O.A: 10/7/2018

Place of Accident

Cross Junction Pioneer Rd North & International R

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

MOSTAFIZUR RAHMAN

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Driver Tel No.:

90684919

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

688 60786



INSRS:

WSP:

Tel:

Liability:

RMKS:

Estim Pm



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

20/12/18

688 60786 - X;

688 8937K - 03/11/18 00:04:45 (11/12/18); 03/11/18

STAGE	DATE / PIC
Non-Reporting ltr (1st)	
Non-Reporting ltr (2nd)	
Non-Reporting ltr (Final)	
Notification ltr (if non-pickup)	
Call OI	
After call ltr to OI	
Documentation Check List: Handler Typist	
Notification ltr (if non-pickup)	
After call ltr to OI	
Authorisation To Act	
Release Voucher	
Final Repair Bill	
Car Rental Invoice	
Towing Invoice	
LTA+GIA	
Medical Bill	
PIR	
Mandate/Reject Instruction	
LOD	
Payment Breakdown Form	
Post-Repair Photos	
Others	

31/11/18

confirm accident detail inform TP claim
Both Parties turning. later end out
- MANAGED.
- TV LOW IN BY EMAIL

3778.50

370/400 (80MP)

20/02/19

- SEND ACCEPTANCE EMAIL TO TP.
- NO BY REQUESTED.
- ALL DOCS IN ORDER.
- TO CLOSE.

PRELIMINARY ADVICE		Date/Time:	20/12/18	Sent By:	Am
FINALIZATION		Date/Time:		Confirm with:	
Repair Cost:	HS	SS	2,850.00 (3 days)	Reduction:	10 %
FINAL SETTLEMENT		Date/Time:	20/02/19	Confirm with:	CHAIKUN
Final liability:	%	50	(Assessed)	BOLA S/N No.:	NIL
Repair Cost:	SS	1,364.25			
Loss of Rental (LOR):	SS	-	(days)		
Loss of Use (LOU):	SS	200.00	100 x 4 days		
Loss of Income (LOI):	SS	-	(\$ x days)		
LOR only	<input type="checkbox"/>	LOU only	<input checked="" type="checkbox"/>	LOR + LOU	<input type="checkbox"/>
GIA/LTA Search	SS	7.45			
Medical:	SS	-			
Disbursement:	SS	-	(e.g. Tow/ Independent)		
Legal Cost	SS	-			
Total:	SS	1,574.70	Global Sum SS:	1,550.00	
FINAL PAYMENT		Date/Time:		Confirm with:	
Payee 1	SS	1,550.00	Name 1:	ESTIM PERFORMANCE PTE LTD	
Payee 2 (Strike if N.A.)	SS	-	Name 2:	-	
Payee 3 (Strike if N.A.)	SS	-	Name 3:	-	



ESTEEM PERFORMANCE PTE LTD

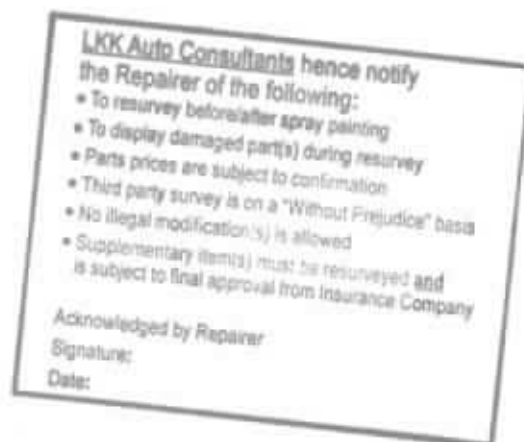
Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

GBF 6078 G

Parts	(a) Cost / List Price Items	\$	4,042.45
	Plus/Less 10%	\$	404.25
	Total of Cost / List	\$	3,638.21
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items		
Total Parts Cost		\$	3,638.21
Labour		\$	1,300.00
Total		\$	4,938.21

The above total will be subjected to 7% G.S.T.



Name of Surveyor : Kennerth

Company : LKK

Survey conducted on : 19/7/18 at _____

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 03 day(s)

(c) Resurvey : Required / Not Required Required

(d) Excess : \$ _____

(e) Signature of surveyor : Pc Date: 19/7/18



ESTEEM PERFORMANCE PTE LTD

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Spare Parts

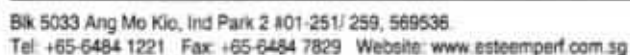
Vehicle No. : **GBF 6078 G**
Make & Model : **VOLK T6**
Chassis No. : **WV1ZZZ7HZHH043921**

Submit By : **Carmen Lim**
Year Manufacture : **2016**
Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Headlamp LH	1	\$691.10		✓
2	LH front fender	1	\$676.05		✓
3	LH front fender undershield	1	\$190.75		X
4	LH front fender undershield clip	10	\$25.00		X
5	Front bumper	1	\$1,393.80		✓
6	Front bumper clip	10	\$25.00		✓
7	Front bumper reinforcement	1	\$825.35		✓
8	Front bumper side retainer LH	1	\$28.35		✓
9	Front bumper side retainer RH	1	\$28.35		X
10	Front bumper bracket LH	1	\$47.25		X
11	Front bumper bracket RH	1	\$47.25		X
12	Front bumper sponge	1	\$64.20		X
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



Vehicle No. : **GBF 6078 G** Submit By : **Carmen Lim**
Make & Model : **VOLK T6** Year of Manufacture : **2016**

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: DM18HO01753

Our ref: CC4/EQ118013030/Kwa3

Date: 20.07.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

GBF 6078G

We refer to the above matter.

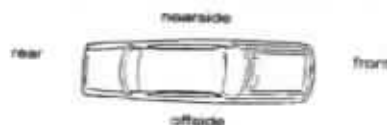
Please be informed that we had conducted the inspection of the above mentioned vehicle on 19.07.2018 at the premises of M/s Esteem Performance Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	4,938.21
Revised Estimate Amount	: S\$	3,182.87
"Check" Items Amount	: S\$	1,105.34
Total (Including Check Items)	: S\$	4,288.21

Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

Hsiao Tong (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 22 January 2019 9:30 AM
To: Hsiao Tong (LKKAuto)
Subject: FW: LOD GBF6078G (TP-EQ)
Attachments: 20190115113340898.pdf

WZ

Hi HT,

Third party chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Tuesday, 15 January 2019 11:36 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: LOD GBF6078G (TP-EQ)

Dear Asher,

Pls refer as attached LOD.

I cannot remember we had discuss via phone about liability for this case, because I got noted this case settle at 50% @ \$1550.

I called Janet from EQ, she reply handle by LKK.

Kindly let me know the status or DV require so that we can close the case soon.

Thank you

Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 20 February, 2019 7:39 PM
To: Carmen Lim
Cc: Admin A; Vic (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: LOD GBF6078G (TP-EQ) *LKK REF: CC4/EQ118013030/Kha3
Attachments: 20190115113340898.pdf

Without Prejudice

Dear Carmen,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, in view of conflicting versions, we confirmed settlement amount at a global sum of **\$1,550.00** (all in) to settle your client's claim.

Kindly note that no DV is required.

The above amount is to be made payable to **ESTEEM PERFORMANCE PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.

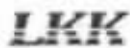
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 22 January, 2019 5:44 PM
To: 'carmen@esteemperf.com.sg'; Vic (LKKAUTO)

Nivitha (LKK Auto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Wednesday, 18 July 2018 12:37 PM
To: 'assignments'
Cc: Admin A; Joel Goh
Subject: RE: 2ND REMINDER - REQUEST FOR PRI SURVEY GBF 6078 G (DM18HO01753-JT)
Attachments: 20180713175729708.pdf; SAS2437003.pdf

12:47pm @ 18/7/18
vehicle in
person @ Cermen

Dear all,

Please arrange to attend to the PRS.

Establish liability prior settlement. Thank you.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: jenny chong [mailto:jenny@esteemperf.com.sg]
Sent: Wednesday, July 18, 2018 12:33 PM
To: Joel Goh <joel.goh@eqinsurance.com.sg>
Cc: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: Re: 2ND REMINDER - REQUEST FOR PRI SURVEY GBF 6078 G (DM18HO01753-JT)

Hi Joel,

We prefer LKK to survey the car.

Thank you

On Wed, Jul 18, 2018 at 11:30 AM, Joel Goh <joel.goh@eqinsurance.com.sg> wrote:

Without Prejudice

Dear Jenny

Kindly email all PRS request to eqiprs@eqinsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify

From: jenny chong [mailto:jenny@esteemperf.com.sg]
Sent: Wednesday, July 18, 2018 9:31 AM
To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Cc: carmen lim <carmen@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>
Subject: 2ND REMINDER - REQUEST FOR PRI SURVEY GBF 6078 G

Dear Sir / Madam,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Goldbell Car Rental Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.GBF 6078 G.

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : Blk 5033 Ang Mo Kio Industrial Park 2, #01-259, Singapore 569536

Tel : 6484 1221

Fax : 6484 7829

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

--

--

Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre
(Showroom)

www.esteemperformance.com



Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 24 July, 2018 2:36 PM
To: 'Janet Tan'
Cc: Admin A; Vivian Lau (LKKAUTO); Thin Thin (LKKAUTO)
Subject: RE: 2ND REMINDER - REQUEST FOR PRI SURVEY GBF 6078 G (DM18HO01753-JT)
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf

Categories: HMK

WITHOUT PREJUDICE

EQI ref: DM18HO01753-JT
LKK REF: CC4/EQI18013030/Kwa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: GBF 6078G

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)

Sent: Wednesday, 18 July, 2018 12:50 PM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Subject: RE: 2ND REMINDER - REQUEST FOR PRI SURVEY GBF 6078 G (DM18HO01753-JT)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Kindly email all PRS request to egiprs@eginsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

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3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070

Name of workshop : Esteem Performance Pte Ltd

Address : Blk 5033 Ang Mo Kio Industrial Park 2, #01-259, Singapore 569536

Tel : 6484 1221

Fax : 6484 7829

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Freundliche Grüße / Best Regards

Jenny Chong

Senior Operation Executive | Operation Division

Esteem Performance Pte Ltd

P: 6484 1221

F: 6484 7829

E: jenny@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



ApeosPort-IV 4070

Transmission Report

G3-ID
Local Name
Company Logo

+65 62234190
EQ INSURANCE PTE LTD
EQ INSURANCE PTE LTD

Date & Time : 17/09/2018 14:28
Page : 1 (Last Page)

The job has been sent.
Original Size: A4



ESTEEM PERFORMANCE PTE LTD

100, 1000 Ang Mo Kio Rd, 10th Floor, 1000-1000, SINGAPORE.
Tel: +65-6464-1201 Fax: +65-6464-7828 Website: www.esteemperformance.sg

Your Ref: GDB 8937 K
Our Ref: CBF 6078 G

EQ Insurance Company Limited
5 Maxwell Road
#17-00 Tower Block,
MNU Complex,
Singapore 069111

DATE: 10-09-18

RECEIVED
13 SEP 18
EQ Insurance
Admin Dept.

WITHOUT PREJUDICE
ACKNOWLEDGE RECEIPT ONLY
CURRENT: 09/09/18
GDB: 8937 K
EQ Insurance Co. Ltd

RE : ACCIDENT INVOLVING
ACCIDENT DATE
ACCIDENT ALONG

GDB 6078 G & GDB 8937 K
10-07-2018
PIONEER ROAD NORTH

We are the workshop for the owner of motor vehicle no : GDB 6078 G which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured GDB 8937 K we are submitting these claims for your consideration.

1	Cost of repair	S \$	3,728.38
2	Loss of use <u>4</u> days @ <u>3,150.00</u> / day	S \$	600.00
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 13.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	1.43
		S \$	3,338.99

We enclosed herewith the following documents to support the claims:-

- Authorization letter
- Final repair bill(s)
- LTA search
- GIA report(s) / result
- Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

[Signature]
Claims Executive
Email : carmen@esteemperformance.sg

Company Reg No. 1000014804 / GST No. 20-0003480-N

#	Job	Remote Station	Start Date & Time	Duration	Pages	Protocol	Contents	Status
1	1569 64847829		9-17: 14:27	17 Secs	1/1	Super G3		Completed

Your Ref : GBB 8937 K
 Our Ref : GBF 6078 G

 EQ Insurance Company Limited
 5 Maxwell Road
 #17-00 Tower Block,
 MND Complex,
 Singapore 069110

WITHOUT PREJUDICE	
ACKNOWLEDGE RECEIPT ONLY	
OUR REF:	DM18H001753/ST
OIC:	Jamir Tan 17/9/18
EQ Insurance Co. Ltd	

Date : 10-09-18


 RE : ACCIDENT INVOLVING
 ACCIDENT DATE
 ACCIDENT ALONG

 GBF6078G & GBB8937K
 10-07-2018
 PIONEER ROAD NORTH

We are the workshop for the owner of motor vehicle no : GBF 6078 G which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured

GBB 8937 K we are submitting these

1	Cost of repair	S \$	2,728.50
2	Loss of use <u>4</u> days @ \$ <u>150.00</u> / day	S \$	600.00
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		S \$	3,335.95

We enclosed herewith the following documents to support the claims:-

- Authorization letter
- Final repair bill(s)
- LTA search
- GIA report(s) / result
- Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim

Claims Executive

Email : carmen@esteemperf.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE L #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQ118013030/Kwa3

01 August 2018

3SI Pte Ltd

0 SIN MING LANE
#07-58 MIDVIEW CITY
Singapore 573968

Dear Sir/Madam,

ACCIDENT INVOLVING GBB 8937K & GBF 6078G ON 10/07/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 13/08/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING GBF 60786 & GBB 8937K
Along Pioneer Road North On 10/07/2018 @ 1346

I, Goldbell Car Rental Pte Ltd Nric No. 200710651 D
 Of 10 Raeburn Park #02-10 Singapore 088702 Owner
 of motor vehicle no. GBF 60786 do hereby appoint M/S
 ESTEEM PERFORMANCE PTE LTD as my authorized representation and
KSCGP JURIS LLP as my solicitors to write, to negotiate and settle my claim against the
 other party/parties involved in the above mentioned accident. M/S ESTEEM
 PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
 terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to
 M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final
 discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge
 voucher on my behalf.

Signature of Owner





ESTEEM PERFORMANCE PTE LTD

Bik 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg
GST Registration No: 20-0005485-N CO Registration: 200005485N

M/S : EQ INSURANCE COMPANY LIMITED
5 MAXWELL ROAD
#17-00 TOWER BLOCK, MND COMPLEX,
SINGAPORE 069110

ATTN: Motor Claim Department

Your Ref No: GBB8937K

Claim Type: Third Party

Accident Date: 07/10/2018

TP Veh Reg No: GBB8937K

Claim No: CER1301015
Final No: CIV1301291
Date: 31 Aug 2018
Policy No: SD18V00032/VCZ/R03
Veh Reg No: GBF6078G
Make/Model: VOLKSWAGEN T6
Chassis No: WV1ZZZ7HZHH043921
Engine No: CXH037655
Reg. Date:

Tax Invoice to Vehicle No :GBF6078G

Description	Quantity	List Price	Amount
Others		<u>S\$</u>	<u>S\$</u>
1 LUMP SUM	1 PCS	2,550.00	
		2,550.00	2,550.00
	Total		S\$ 2,550.00
	Add GST @ 7%		178.50
	Total Amount Payable		S\$ 2,728.50

TOTAL: SINGAPORE DOLLAR TWO THOUSAND SEVEN HUNDRED TWENTY EIGHT AND CENTS FIFTY ONLY

The above vehicle was surveyed by KENNETH on 19/07/2018

For Esteem Performance Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 12 Jul 2018 / 15:39:55

Receipt Date/Time : 12 Jul 2018 / 15:39:54

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180712-001488

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBB8937K As at 10 Jul 2018/13:40:00 Insurance Co: EQ INSURANCE COMPANY LTD				
1	Insurance Enquiry - GBB8937K Enquiry Fee 20180712153905968024	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20180712153920505 Direct Debit: eNETS Debit (Internet Banking)			7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 28/02/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBB 8937K (Insd Veh)	Your Ref. No. : DM18HO01753-JT
	GBF 6078G (TP Veh)	Our Ref. No. : CC4/EQI18013030/Kha3q2
Date of Accident	10/7/2018	

Liability	50%	
Final Repair Cost	: \$ 1,364.25	
Loss of Use	: \$ 200.00	4 days
Rental (If any)	: \$	days
Others:	: \$ 7.45	
	: \$	
	1,571.70	
Final Settlement Sum	: \$ 1,550.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	ESTEEM PERFORMANCE PTE LTD	: \$ 1,550.00
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQ18013030/Kha3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 28-02-2019	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBB 8937K	Veh. Inspected	GBF 6078G	
Policy No.	DMCPHQ17-004006	Coverage (\$)	0.00	
Claim No.	DM18HO01753-JT	Excess (\$)	0.00	
Assign From	JANET TAN	Assign Date	18/07/2018	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN TRANSPORTER (A)	c.c	1968	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	WV1ZZZ7HZHH043921	Colour	WHITE/GREEN	
Odometer	55736	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/65 R16	FALKEN	5 mm	
L/H Front Tyre	205/65 R16	FALKEN	5 mm	
R/H Rear Tyre	205/65 R16	CONTINENTAL	6 mm	
L/H Rear Tyre	205/65 R16	CONTINENTAL	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	10/07/2018	Inspection Date	19/07/2018	
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBF 6078G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	HEADLAMP LH	CUT	691.10	691.10
1	LH FRONT FENDER	BENT	676.05	676.05
1	LH FRONT FENDER UNDERSHIELD	SERVICEABLE	190.75	-
10	LH FRONT FENDER UNDERSHIELD CLIP	NOT NECESSARY	25.00	-
1	FRONT BUMPER	BUCKLED / CUT	1,393.80	1,393.80
10	FRONT BUMPER CLIP	NECESSARY	25.00	25.00
1	FRONT BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	825.35	-
1	FRONT BUMPER SIDE RETAINER LH	DISTORTED	28.35	28.35
1	FRONT BUMPER SIDE RETAINER RH	SERVICEABLE	28.35	-
1	FRONT BUMPER BRACKET LH	TO REPAIR SEE LABOUR	47.25	-
1	FRONT BUMPER BRACKET RH	TO REPAIR SEE LABOUR	47.25	-
1	FRONT BUMPER SPONGE	SERVICEABLE	64.20	-
	LESS 10% DISCOUNT		-404.25	-281.43
			3,638.20	2,532.87
LABOUR				
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (FRONT BUMPER ,LHF FENDER).INCLUSIVE OF THE REPAIR OF FRONT BUMPER REINFORCEMENT ,FRONT BUMPER BRACKET LH AND FRONT BUMPER BRACKET RH.		600.00	400.00
	TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (FRONT BUMPER ,LHF FENDER).		600.00	200.00
	TO CHECK WIRING & FOCUS HEADLAMP .		50.00	20.00
	TO TUFF COAT.		50.00	30.00
			-	-
			-	-
			-	-
			1,300.00	650.00
GRAND TOTAL			4,938.20	3,182.87

Report Ref No. CC4/EQ118013030/Kha3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,550.00
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Report Ref No. CC4/EQ118013030/Kha3q2

KONG SENG CHEONG

Licensed Appraiser

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