



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE18013029/Gfa3

7th August 2018

TAN SIANG KEE
Block 519 Jelapang Road
#03-171
Singapore 670519

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING SLR 3569U, SJH 4720T AND SLG 7568D ON 16.07.2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.


Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal QBE Insurance (International) Limited.

Please call us if you have further queries.

Yours faithfully,


Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 17 February, 2020 3:39 PM
To: Jenny Toh
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Accident involving SJH4720T & SLR3569U on 16/07/2018 (PRE-REPAIR SURVEY REQUEST) - [VC011671]
Attachments: RE: ACCIDENT INVOLVING SJH4720T & SLR3569U ON 16.07.18 [VC011671] LKK REF CC4/QBE18013029/Gha3

Dear Jenny,

We refer to the below email.

We were informed that TP repairer is already closed and unable to be contacted. We are now pending for DV from TP repairer (see attached email).

As such, we will proceed to temporarily close the matter and will submit our report.

We will reopen the case should there be any further development in the future.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Janice Goh Siew Geok [mailto:janice.goh@qbe.com]

Sent: Tuesday, 20 August, 2019 8:31 AM

To: Poh Kin (LKKAUTO)

Cc: Admin A

Subject: RE: Accident involving SJH4720T & SLR3569U on 16/07/2018 (PRE-REPAIR SURVEY REQUEST) - [VC011671]

Hi Poh Kin

Please proceed.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

Website LinkedIn Twitter



From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Sent: Monday, 19 August 2019 6:01 PM
To: Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving SJH4720T & SLR3569U on 16/07/2018 (PRE-REPAIR SURVEY REQUEST) - [VC011671]
Importance: High

Your ref: VC011671

Our ref: CC4/QBE18013029/Gha3

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLR 3569U(OI), SJH 4720T (TP) AND OTHER ON 16/07/2018

We refer to the above matter.

Liability: The said chain collision involved Three vehicles whereby TP was the Second vehicle and our insured was the Last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with OI (Mr Tan) the nature of the accident and He is agree to settle and aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**Torque 5 Pte Ltd**" at **\$1,579.00(all-in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Total loss	\$ 800.00	\$ 800.00
2. Loss of Use	\$ 800.00 (10days x \$80.00)	\$ 600.00 (10days x \$60.00)
3. Loss of storage	\$ 300.00 (10 days x \$30.00)	\$ 0.00
4. GIA searches and reports fee	\$ 59.00(\$2+\$15+\$14+\$14+\$14)	\$ 59.00(\$2+\$15+\$14+\$14+\$14)
3. Towing fee	\$ 120.00	\$ 120.00
Total	\$ 2,079.00	\$ <u>1,579.00</u>

**10days LOU = DOA-16.07.2018 till Date of Sales Agreement-26.10.2018

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto)

Sent: Monday, 19 August 2019 5:19 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: FW: Accident involving SJH4720T & SLR3569U on 16/07/2018 (PRE-REPAIR SURVEY REQUEST) - [VC011671]

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo <joyce.foo@qbe.com>

Sent: Tuesday, 21 August, 2018 3:09 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

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Importance: High

Your ref: VC011671

Our ref: CC4/QBE18013029/Gha3

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Cc: Admin A
Subject: RE: Accident involving SJH4720T & SLR3569U on 16/07/2018 (PRE-REPAIR SURVEY REQUEST) - [VC011671]
Attachments: LKK Inspection report.pdf; Total Loss Report.pdf; LKK SURVEY PHOTO.pdf; TP Letter of Demand.pdf; vehicle sales agreement.pdf
Importance: High

Your ref : VC011671
Our ref : CC4/QBE18013029/Gha3

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