

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: ☒ YES / NO)

Claim No.

Policy No.

Make / Model:

Place of Accident:

HP: 92298869

D.O.A.: 17/1/18

Nature of Accident:

OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: MTH

Repair Cost: P/P \$51,784.00

(3 days) Reduction: 34 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 27-2-18

Confirm with: MTH

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

22

If NO or B 28, Ass. Lia:

Repair Cost:

\$51,784.00

OI HT FINDED TP.

Loss of Rental (LOR):

\$51,784.00

(4 days) x 4100

Loss of Use (LOU):

\$ -

(\$ x days)

Loss of Income (LOI):

\$ -

(\$ x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search:

\$ -

Medical:

\$ -

Disbursement:

\$ -

(e.g. Tow/Independent)

Legal Cost:

\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$500

Total:

\$52,361.34

Global Sum \$5:

FINAL PAYMENT

Date/Time: 27-2-18

Confirm with: MTH

Email ☐ Call ☐

Payee 1:

\$52,361.34

Name 1:

HUA HONG PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Surveysor:

Tanght

REF:

FWD

T. cab. - 1 @.

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLG 64302 Yr Regn: 2016, Oct

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mitsubishi Atrage cc 1193

Colour: white Insured / Std / NI / NA

Sp. Reading: 88775 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: MMBSTIA13 AHM 000 602

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/55R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. D.O.I. 27/7/18 @ 1140

Survey held at: Blue Bay

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	P/P: 1, 7, 13, 40 (3RD: 86A20 34%)

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$) S + RS \$☐ : Interview (\$) Photos☐ : Tech. Invs (\$) Others☐ : Weekend (\$)

Report Format : _____

Lump Sum / I.B.I. (\$) _____

Survey Fee:

Transportation:

TOTAL



HUA HONG PRIVATE LIMITED

250 Sungei Kadut Street 1 Singapore 729332
Tel: (65) 6661 9688 Fax: (65) 6661 9699 Email: info@huahong.com.sg

Estimate Repair List

20 July 2018

HHTPClaims18-68

FWD Singapore Pte. Ltd.
6 Temasek Boulevard,
#18-01 Suntec Tower Four,
Singapore 038986

Attn: Motor Claims Department

ACCIDENT INVOLVING SLG 6430 Z & SKW 4938 S ON 15/07/2018 AT BLK 302A WOODLANDS STREET 31 CARPARK AT ABOUT 1105 HOURS

Insured : D & E
Vehicle Registration No : SLG 6430 Z
Vehicle Make : MITSUBISHI
Vehicle Model : ATTRAGE 1.2 CVT
Vehicle Chassis No : MMBSTA13AHH000602
Policy No : 5094747202
Date of Accident : 15/07/2018

Type of Claim: Third Party

S/N	Quantity	Description	Unit Price S\$	Amount S\$
1	1	Front Bumper		\$ 666.00 <i>de</i>
2	10	Front Bumper Clip	\$ 3.00	\$ 30.00 <i>re</i>
3	2	Front Bumper Retainer (LH/RH)	\$ 25.00	\$ 50.00 <i>X</i>
4	1	Front Bumper Lower Grille		\$ 156.00 <i>Photo</i>
5	1	Front Grille		\$ 525.00 <i>re</i>
6	1	Emblem		\$ 47.00 <i>re</i>
7	1	Front Reinforcement		\$ 180.00 <i>Photo</i>
				\$ 1,654.00
Less 20%				\$ (330.80)
				\$ 1,323.20

8 1 Front Number Plate NETT \$ 35.00 *bt*

To dismantle & change front bumper, front reinforcement, knocking & pull straight front support panel and all area affected by accident. \$ 600.00 *250*

To perform wire checking. \$ 20.00 ✓

To spray front bumper, front reinforcement and front panel. *photo* \$ 600.00 *250*

7% GST

Total

\$ 2,578.20
\$ 180.47
\$ 2,758.67

Authorised by Claims Dept
Mrs Tan @ 9639 9195



LKK Auto Consultants hence notify the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Co. Reg. No. 200900309M | huahong.com.sg | GST Reg. No. 200900309M

Date:

Tanpin 97495749
"WP"
Resurvey before paint
sure! want to be
3 days

Nivitha (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Tuesday, 17 July 2018 5:12 PM
To: AsherSng@lkkauto.com; sur@lkkauto.com; assignments@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Subject: FW: Accident involving SLG 6430 Z & SKW 4938 S on 15/07/2018 at Blk 302A Woodlands Street 31 Carpark (FWD Ref: 1201800009024)
Attachments: GIA REPORT - TP FWD.pdf

5:33pm @ 17/7/18
Vehicle not in
person @ yvonne

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards
Josey Loh
Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872
E josey.loh@fwd.com
W fwd.com.sg

FWD
insurance

With FWD, you get to keep your
50% NCD for life. No matter what.
get a quick quote now >



FWD
insurance

From: Yvonne Toh [mailto:yvonne@huahong.com.sg]

Sent: Tuesday, 17 July, 2018 4:42 PM

To: Motor Claims SG - SG Common

Cc: 'Jerleen Tang'

Subject: Accident involving SLG 6430 Z & SKW 4938 S on 15/07/2018 at Blk 302A Woodlands Street 31 Carpark

Dear Sir/Mdm

Kindly advise liability for this accident case.

Our insured claiming third party. GIA report as per attached.

Should you have any clarification, please contact us @ 6661 9688.

Thank you.

Regards

Yvonne Toh

Claims Department



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg



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Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 20 July 2018 10:49 AM
To: 'Yvonne Toh'; jerleen@huahong.com.sg
Subject: RE: Accident involving SLG 6430 Z & SKW 4938 S on 15/07/2018 at Blk 302A Woodlands Street 31 Carpark (FWD Ref: 1201800009024)

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5408933

From: Yvonne Toh [<mailto:yvonne@huahong.com.sg>]

Sent: Tuesday, 17 July, 2018 4:42 PM

To: Motor Claims SG - SG Common

Cc: 'Jerleen Tang'

Subject: Accident involving SLG 6430 Z & SKW 4938 S on 15/07/2018 at Blk 302A Woodlands Street 31 Carpark

Dear Sir/Mdm

Kindly advise liability for this accident case.

Our insured claiming third party. GIA report as per attached.

Should you have any clarification, please contact us @ 6661 9688.

Thank you.

Regards

Yvonne Toh

Claims Department



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg



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Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	17 Jul 2018 19:49	Cim Veh Model Changed	(204773) MITSUBISHI ATTRAGE 1.2 CVT (A).	HOW MEI KWAN	[A]
2	17 Jul 2018 19:49	Cim Created	Reg No: SLG6430Z. Acct Date: 2018/07/15, Claim Type: TP, Insurer: FWD Singapore Pte. Ltd. (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Hua Hong Pte Ltd (Sungei Kadut)	HOW MEI KWAN	[A]
3	17 Jul 2018 19:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : VICOM Ltd.	HOW MEI KWAN	[A]
4	17 Jul 2018 19:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/07/26	HOW MEI KWAN	[A]
5	17 Jul 2018 19:49	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	HOW MEI KWAN	[A]
6	17 Jul 2018 19:49	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	HOW MEI KWAN	[A]
7	18 Jul 2018 09:53	Cim Registration Modified	Pol No:->PNPV2018-00006825.	Josey Loh	[I]
8	08 Aug 2018 11:52	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/07/26	HOW MEI KWAN	[A]
9	15 Nov 2018 10:19	Label Added	(20005):Direct Settlement .	Asher Sng Rong Yl	[A]
10	14 Jan 2019 12:25	Adj Rpt Initiated		JOANNE LEE KHANG MIN	[A]
11	14 Jan 2019 12:25	Cim Dtl Modified	JPJ Reg. Date: -> 2016/10/10.	JOANNE LEE KHANG MIN	[A]
12	14 Jan 2019 12:25	Cim Details Notified		JOANNE LEE KHANG MIN	[A]
13	18 Jan 2019 15:05	Adj Mandate Request	Cur.Req:2261.34:LIABILITY: 100% B:22 OI HIT PARKED TP QUANTUM: (a) COR w/GST: \$1,833.34 + (b) LOR w/GST: \$428.00 (4days x \$100) Total: a+b = \$2,261.34 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	Asher Sng Rong Yl	[A]

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1882715	08/08/2018 11:52	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLG6430Z	SKW49385	10.70

Print Received Message

This mail is associated with :

***SLG6430Z (1201800009024)**
[SKW4938S]

TP
D & E
Jul 15 2018 11:00AM
[LEUNG SHING CHUN]
Hua Hong Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 23/01/2019 10:16 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2261.34) - SLG6430Z - Claim Handler: Lionel Tan

Approved:2261.34:Upload LOD

FWD SINGAPORE PTE. LTD.
6 TEMASEK BOULEVARD,
#18-01 SUNTEC TOWER FOUR,
SINGAPORE 038986
Attn: Motor Claims Dept

Dear Sir/ Madam

**ACCIDENT INVOLVING VEHICLE NO SLG 6430Z & SKW 4938S ALONG BLK
302A WOODLANDS STREET 31 CARPARK ON 15/07/2018**

We are authorized by the owner of SLG 6430Z their above claims.

I/We therefore propose to claim from your as follows:

1.	Cost of Repairs (w/GST)	S\$ 1,833.34
2.	Loss of Use/Rental (S\$150 x 4 days)	S\$ 642.00
3.	LTA Search Fee/GIA Reports	S\$ -
TOTAL		<u>S\$ 2,475.34</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



AUTHORIZATION TO ACT

I, D & E ("the third party claimant")
of Blk 302A Woodlands Street 31 #32-35 S731302 (address),
owner of SLG 6430Z (vehicle no.) hereby authorize
Hua Hong Pte Ltd
("the workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. SLG 6430Z that was damaged pursuant to the
accident which occurred on 15/7/2018 (date) along
Blk 302A Woodlands Street 31 Carpark (location)
involving vehicle no/s SKW 4938S
("the accident").

I further authorize the workshop to settle my above mentioned
claim in a manner that they deem fit and the workshop is further
authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach
on my behalf is on a without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 17 day of July (month) 20 18 (year)

Signed by "the third party claimant"



Signed by "the workshop"
(with chop)



RELEASE

Claim Reference:	1201800009024
Surveyor's Reference:	CC4/FWD18013013/T1ea3
TP Reference:	SLG 6430Z

We, **HUA HONG PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SLG 6430Z** ("Vehicle") to accept the sum of **\$2,261.34**, being the amount claimed for **\$1,833.34** (repair costs), **\$428.00** (loss of rental/-use), **\$ -** (loss of income), **\$ -** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **15/07/2018** (date of accident) at / along **BLK 302A WOODLANDS STREET 31 CARPARK** (location) involving vehicle no/s. **SLG 6430Z** and **SKW 4938S**.

This is pursuant to the inspection conducted on **27/07/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SKW 4938S** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 27 day of Feb 2019

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



MTH

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.



HUA HONG PRIVATE LIMITED

25D Sungei Kadut Street 1 Singapore 729332
Tel: (65) 6661 9688 Fax: (65) 6661 9699 Email: info@huahong.com.sg

TAX INVOICE

20 November 2018

HHTPClaims18-68F

FWD Singapore Pte. Ltd.
6 Temasek Boulevard,
#18-01 Suntec Tower Four,
Singapore 038986

Attn: Motor Claims Department

ACCIDENT INVOLVING SLG 6430 Z & SKW 4938 S ON 15/07/2018 AT BLK 302A WOODLAND STREET 31 CARPARK AT ABOUT 1105 HOURS

Insured : D & E
Vehicle Registration No : SLG 6430 Z
Vehicle Make : MITSUBISHI
Vehicle Model : ATTRAGE 1.2 CVT
Vehicle Chassis No : MMBSTA13AHH000602
Policy No : 5094747202
Date of Accident : 15/07/2018

Type of Claim: Third Party

S/N	Quantity	Description	Unit Price S\$	Amount S\$
1	1	Front Bumper		\$ 666.00
2	10	Front Bumper Clip	\$ 3.00	\$ 30.00
3	1	Front Grille		\$ 525.00
4	1	Emblem		\$ 47.00
5	1	Front Reinforcement		\$ 180.00
				\$ 1,448.00
				Less 20%
				\$ (289.60)
				\$ 1,158.40
6	1	Front Number Plate	NETT	\$ 35.00
To dismantle & change front bumper, front reinforcement, knocking & pull straight front support panel and all area affected by accident.				\$ 250.00
To perform wire checking.				\$ 20.00
To spray front bumper, front reinforcement and front panel.				\$ 250.00
				\$ 1,713.40
7% GST				\$ 119.94
Total				\$ 1,833.34



Authorised by Claims Dept
Mrs Tan @ 9639 9185



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1, SINGAPORE 729332
Tel: (65) 6661 9688 Fax: (65) 6661 9699 Email: info@huahong.com.sg



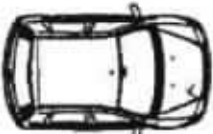



SL66Y30Z

VEHICLE RENTAL AGREEMENT

Date: **25.07.2018**

V.R.A No.: **2018070045**

Vehicle Rental Agreement made between HUA HONG PRIVATE LIMITED (THE OWNER) and THE HIRER/DRIVER, under the terms and conditions as set forth.

HIRER'S DETAILS					
NAME OF HIRER	ANG HONG WEI (HONG HONGWEI)	NRIC No.	S 8517030 I	Gender	MALE
ADDRESS (AS STATED IN NRIC)	BLK 302A WOODLANDS STREET 31 #32-325 S731302				
EMAIL ADDRESS			CONTACT NUMBER	9828 7955	
DRIVING LICENCE No.	S 8517030 I	DATE OF BIRTH	19.06.1985		
DRIVING EXPRIENCE	13 YEARS	NATIONALITY	SINGAPOREAN	PLACE OF ISSUE	SINGAPORE
VEHICLE DETAILS					
MAKE / MODEL	BMW 116i		VEHICLE REG No.	SKS 6306 Z	
LEFT SIDE  RIGHT SIDE 		 	LEGEND: O - DENT X - SCRATCH C - CHIP R - RUST	PETROL 	
DATE OUT	26/7/18	TIME OUT	1200	HRS	HIRER'S SIGNATURE
DATE IN	30/7/18	TIME IN	1200	HRS	HIRER'S SIGNATURE
RENTAL DETAILS					
SECURITY DEPOSIT	S\$ NA		INSURANCE EXCESS	Please View Terms & Conditions Clause 27.	
RENTAL CHARGES	S\$ 150/- @ PER DAY / WEEK		NUMBER OF DAY(S) / WEEK(S)	4 days	
TOTAL	S\$ 600/-	GST	S\$ 42/-	GRAND TOTAL	S\$ 642/-
REMARK(S)					

AUTHORISED SIGNATURE

HIRER'S NAME, NRIC & SIGN

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Jul 2018 Edit Reg		17 Jul 2018 00:00 Edit Adj Rpt	S\$1,713.40 Edit Estimates	S\$1,713.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: LEUNG SHING CHUN , ID: S9005355H									
Main Claimant: D & E , Co. Reg. No.: 53346102B									
Vehicle Reg. No.: SLG6430Z		Date of Loss: 15/07/2018 11:00 - :59 [21 Months and 5 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 1201800009024		Policy/Cover Note No.: PNPV2018-00006825 (Comprehensive)							
Vehicle Reg. No. (Insured): SKW49385		Policy No. (Claimant): 5094747202							
		Excess:							
Repairer: Hua Hong Pte Ltd (Sungei Kadut) 25D Sungei Kadut Street 1, 729332 Sungei Kadut - Tel: 6760 8815 / 6760 0539									
Handling Insurer: FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]									
Claimant's Insurer: NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 26/07/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• FWD_SG (23/01/2019): Alert - Adj Mandate Approved (S\$2261.34) - SLG6430Z - Claim Handler: Lionel Tan									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLG6430Z (1201800009024)
 [SKW49385]
 TP
 D & E
 Jul 15 2018 11:00AM
 [LEUNG SHING CHUN]
 Hua Hong Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View <input type="button" value="View in Browser"/>		
Letters/Correspondences									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print					
1	(Draft)	Third Party Express Settlement - Payment Breakdown				Edit					
Assessment Reports									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print					
1	08/08/18 11:52	Adjuster Immediate Advice				Load HTML					
Photos/Images									3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print					
1	15/11/18 10:20	Odometer Reading				Load JPG		<input checked="" type="checkbox"/>			
2	15/11/18 10:20	Chassis Number				Load JPG		<input checked="" type="checkbox"/>			
3	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
4	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
5	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
6	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
7	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
8	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
9	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
10	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
11	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
12	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
13	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
14	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
15	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
16	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
17	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
18	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
19	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
20	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
21	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
22	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
23	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
24	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
25	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
26	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
27	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
28	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
29	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			
30	15/11/18 10:20	General View				Load JPG		<input checked="" type="checkbox"/>			

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
31	15/11/18 10:20	General View	Load JPG	<input checked="" type="checkbox"/>	
32	15/11/18 10:20	General View	Load JPG	<input checked="" type="checkbox"/>	
33	15/11/18 10:20	General View	Load JPG	<input checked="" type="checkbox"/>	
34	15/11/18 10:20	General View	Load JPG	<input checked="" type="checkbox"/>	
35	15/11/18 10:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
36	15/11/18 10:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
37	15/11/18 10:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
38	15/11/18 10:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
39	15/11/18 10:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
40	15/11/18 10:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
41	15/11/18 10:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
42	15/11/18 10:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
43	15/11/18 10:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
44	15/11/18 10:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
45	15/11/18 10:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
46	15/11/18 10:20	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	17/07/18 19:49	TP GIA REPORT	Load PDF		
2	17/07/18 19:49	ACKNOWLEDGEMENT EMAIL TO FWD DD 17.07.2018	Load PDF		
3	24/07/18 21:22	EMAIL - FWD TO OI DD 18.07.2018	Load PDF		
4	10/08/18 00:46	TP ESTIMATE - MARKED	Load PDF		
5	14/01/19 12:38	RENTAL RECEIPT	Load PDF		
6	05/03/19 11:03	WORKSHOP INVOICE	Load PDF		
7	05/03/19 11:03	AUTHORISATION TO ACT FORM	Load PDF		
8	05/03/19 11:03	Release Voucher	Load PDF		
9	05/03/19 11:03	LOD	Load PDF		
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print	
1	18/07/18 09:54	Insured GIA Report	Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKW4938S (Insd veh)	Model:	MITSUBISHI ATTRAGE 1.2
	SLG6430Z (TP veh)		CVT (A)
Date of Accident:	15/07/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	2,758.67
Final Repair Cost	:	\$	1,833.34
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	428.00 4 days
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,261.34

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Hua Hong Pte Ltd	:	\$ 2,261.34
2)		:	\$

JOANNE LEE KHANG MIN

05 Mar
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18013013/T1EA3Q2

Date: 05/03/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00006825
Claimant Vehicle No : SLG6430Z **Insured Vehicle No :** SKW4938S
 Date of Loss: 15/07/2018 Nature of Claim: TP Claim No: 1201800009024

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLG6430Z**
 Make & Model: MITSUBISHI ATTRAGE, 1.2 CVT (A) Engine No: 3A92UDD7354
 Reg. Date: 10/10/2016 (Man. Year: 2016) Chassis No: MMBSTA13AHH000602
 Colour: White Odometer: 88775 km
 Engine Capacity: 1193 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/55 R15 Rear Tyre Size: 195/55 R15
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,358.20	1,193.40	164.80	12.13
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,220.00	520.00	700.00	57.38
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,578.20	1,713.40	864.80	33.54
+ GST 7.00/7.00% (S\$)	180.47	119.94	60.53	33.54
Nett Amount (S\$)	2,758.67	1,833.34	925.33	33.54
+ Car Rental (4.0 x S\$100.00/day + 7.00% GST) (S\$)		428.00		
	Nett Liability (S\$)	2,261.34		

INSPECTION

Date of Assignment: 17/07/2018
 Date Inspected: 27/07/2018 Inspected At: Hua Hong Pte Ltd (Sungei Kadut)
 25D Sungei Kadut Street 1
 Singapore 729332
 Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 14 Jan 2019)	
Parts:	N/A	mitsubishi attrage 1.2 CVT (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLG6430Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	666.00 FL	*666.00 FL
2	10		*FRONT BUMPER CLIP	Necessary	30.00 FL	*30.00 FL
3	2		*FRONT BUMPER RETAINER (LH/RH)	Not Necessary	50.00 FL	*- FL
4	1		*FRONT BUMPER LOWER GRILLE	Not Necessary	156.00 FL	*- FL
5	1		*FRONT GRILLE	Cracked	525.00 FL	*525.00 FL
6	1		*EMBLEM	Necessary	47.00 FL	*47.00 FL
7	1		*FRONT REINFORCEMENT	Bent	180.00 FL	*180.00 FL
8	1		*FRONT NUMBER PLATE	Bent	35.00 FS	*35.00 FS
					Sub Total (\$\$)	1,689.00 1,483.00
					- List Item Discount on L Items 20.00/20.00% (\$\$)	330.80 289.60
					Total Parts (\$\$)	1,358.20 1,193.40

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO DISMANTLE & CHARGE FRONT BUMPER ,FRONT REINFORCEMENT ,KNOCKING & PULL STRAIGHT FRONT SUPPORT PANEL AND ALL AREA AFFECTED BY ACCIDENT	New	600.00	250.00
2	TO PERFORM WIRE CHECKING	New	20.00	20.00
3	TO SPRAY FRONT BUMPER ,FROTN REINFORCEMENT AND FRONT PANEL	New	600.00	250.00
Gross Labour Cost (\$\$)			1,220.00	520.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >