

INS. CASE OWNER

Shiang Yi

CC6, CT1 180

13003, A fa3n2

LKK:

IDAC:

Surveyor:

ADPian

DOI:

ASSIGNMENT

16/11/18

Date / Time

Registered in Merimen:

16/11/18

Pre-assign / CCU / FTE

GB65102X



Insured Vehicle No.:

Name of Insured:

AZ EXPRESS

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

15/11/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

MO. ABDUL RAMM B. ABDUL AZIZ

Driver Tel No.:

87527558

(V/L: YES / NO)

Claim No.:

SRM18003500/0212

Policy No.:

DM CVSM1757191700

Make / Model:

7. HACE

Place of Accident:

Loyang Ave

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

MO. ABDUL RAMM B. ABDUL AZIZ

Driver Tel No.:

87527558

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

Ho Bang



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

19/11/18
CPC

30/11/18

31/11/18

11/12/18

ST231920 } NA(CT118012828103; OPA: 15/11/18
 GB65102X } NA(INC18012893124; OPA: 15/11/18

no body pick-up

Spoke to Azil (PIC of Az Express), confirmed accident
 Statement, (BOLA 27), informed TP claim and HCD issue.
~~Sent~~ Agreed to settle and waive HCD issue send letter to OI
 E-mail liability clear
 KIV estimate from Adian ✓
 KIV (OI) ✓

pending rental RECEIVED 12 NOV 2018
 tax invoice X

Need after repair photo X

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

17/10/2018

Sent By:

LPC

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 5,000.00

(6

days)

Reduction:

59.11

%

Email

Call

FINAL SETTLEMENT

Date/Time:

24/12/2018

Confirm with

Chris Chan

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

SS 5,000.00

Loss of Rental (LOR):

SS 600.00

(6

days)

x \$100.00

Loss of Use (LOU):

SS -

(\$

x

days)

Loss of Income (LOI):

SS -

(\$

x

days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS -

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$400.00

Total:

SS 5,600.00

Global Sum SS: 5,600.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 5,600.00

Name 1:

Ho Bang Trading

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF:

ACC. REC. BY: Adrian King**ASSIGNMENT**

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or NoLum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SJ23192D

Yr Regn:

1 2010Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Polo

c.c.

1390

Colour:

Silver

A/C:

Insured / Std / NI / NA

Sp. Reading

134301

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WVW ZZZ 6R2AU 033918Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

185/65R15

R:

185/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

16/07/18

Survey held at

Ho BengDes. of Damages: Frnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP Admin.

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

Report Format :

Lump Sum / L.B.I. (\$

4575,000.00 (Redif 7,245.42 / 59.17%)

Sheet1

HO BENG TRADING

Block 3020A Ubi Road 1 # 01-33 Singapore 408714

Tel : (65) 69664526 HP: 92712214 Fax: (65) 69664526

Email : chris_chanbebe@hotmail.com

BLOCK 3020A UBI ROAD 1
01-33
Singapore 408714

TP Chian

Zoh Kin

17th Jul 2018Accident date: 15th Jul 2018

Estimated repair cost for vehicle no: SJZ3192D VOLKSWAGEN POLO 1.4 AT

S/n	Qty	Items/Nett	U/price	Amount
1	1	Rear boot lid <i>Derbed</i>		\$1,277.60 ✓
2	1	Rear boot lid Polo logo <i>new</i>		\$54.77 ✓
3	1	Rear boot lid inner lock <i>Derbed</i>		\$185.00 ✓
4	1	Rear boot lid inner rubber <i>new</i>		\$165.00 ✓
5	1	Rear boot lid inner trim board <i>Derbed</i>		\$355.00 ✓
6	1	Rear boot lid windscreen seal <i>new</i>		\$125.00 ✓
7	2	Rear tail lamp	\$351.70	\$703.40 ✓
8	2	Rear tail lamp panel <i>new</i>	\$177.50	\$355.00 ✓
9	4	Rear tail lamp clips	\$5.00	\$20.00 ✓
10	1	Rear End Panel Top Garnish <i>Derbed</i>		\$119.33 ✓
11	1	Rear End Panel <i>Derbed</i>		\$517.33 ✓
12	2	Rear End Panel side top <i>new</i>	\$152.25	\$304.50 ✓
13	1	Rear Bumper <i>Derbed</i>		\$1,063.75 ✓
14	2	Rear Bumper Side Bracket <i>new</i>	\$97.33	\$194.66 ✓
15	1	Rear Bumper reinforcement <i>Derbed</i>		\$455.00 ✓
16	8	Rear bumper clips <i>new</i>	\$5.00	\$40.00 ✓
17	1	Rear Bumper inner sponge <i>new</i>		\$115.00 ✓
18	1	Rear Bumper lower sponge		\$125.00 ✓
19	1	Rear bumper center top bracket <i>Derbed</i>		\$165.00 ✓
20	10	Rear bumper center top bracket devit <i>new</i>	\$5.00	\$50.00 30 ✓
21	1	rear bumper number plate lamp <i>new</i>		\$175.00 ✓
22	1	rear bumper number plate <i>Derbed</i>		\$50.00 ✓
23	4	Rear bumper reverse sensor <i>Derbed</i>	\$201.77	\$807.08 200 ✓
24	1	rear spare tyre panel top cover <i>new</i>		\$558.00 ✓
25	1	rear exhaust <i>Repair</i>		\$955.00 ✓

26 1 rear tool box *Not New* \$620.00 *x*

4997.44

Subtotal :- \$9,555.42

4497.69

Labour charges

To Remove & refix cushion

~~\$120.00~~ 60

To remove & install reverse sensor

~~\$120.00~~ 50

Tuff kote

~~\$120.00~~ 40

To Check Wiring System

1860

~~\$80.00~~ 30

To Remove & install rear exhaust

~~\$250.00~~ 80

Panel beating

~~\$1,000.00~~ 800

Spray painting

~~\$1,000.00~~ 800

Subtotal :- \$2,690.00

Total:- \$12,245.42

total: 6357.69

L/S: SK

06/11/19

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Mei Kwan (LKKAUTO)

From: Jowyn Tay <jowyn.tay@sg.cntaiping.com>
Sent: Wednesday, 18 July, 2018 11:20 AM
To: Mei Kwan (LKKAUTO); Poh Kin (LKKAUTO)
Cc: Hwang Shiang Yi; Hsiao Tong (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving GBG5102X (OI : SNM18D03500/C02/2) and SJZ3192D (TP : LKK REF - CC6/CTI18013003/fa3) on 15/07/2018
Attachments: SNM18D03500C02 20180718-TO INSD-APPT LKK AS SETTLEMENT AGENT.pdf; MNA118091253-GBG5102X.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Poh Kin &/or Mei Kwan,

We attached our insured's accident report and letter for your attention.

Note: Claim officer for this matter is Ms Hwang Shiang Yi.

Thank you.

Best Regards,

Jowyn Tay (Behalf of Shiang Yi)

Deputy Claims Executive
Claims Department – Motor Division

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6174
Fax (65) 6224 7175 / 6224 7478
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, 17 July, 2018 7:06 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Friday, 12 October 2018 3:29 PM
To: 'claimsdept@sg.cntaiping.com'
Cc: 'lucas.lee@sg.cntaiping.com'; 'catherine.thia@sg.cntaiping.com'; Admin A
Subject: RE: Direct Settlement - Accident Involving GBG5102X (OI : SNM18D03500/C02/2) and SJZ3192D (TP : LKK REF - CC6/CTI18013003/fa3) on 15/07/2018
Attachments: LKK SURVEY PHOTO.pdf; Preliminary advice.pdf; TP Estimate-Marked.pdf
Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJZ 3192D

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Jowyn Tay [mailto:jowyn.tay@sg.cntaiping.com]
Sent: Wednesday, 18 July 2018 11:20 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Cc: Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>



中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司

CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Tel: 6389 6111 Fax: 6222 1033

Website: www.sg.ctaiping.com

Co. Reg. No. 200208384E

Our Reference: **SNM18D03500/C02/2**

Date : **18 JULY 2018**

via Ordinary & Registered Mail

**AZ EXPRESS
BLK 101A PUNGGOL FIELD
#04-492
SINGAPORE 821101**

Dear Sir / Madam

**ACCIDENT INVOLVING GBG5102X AND SJZ3192D ON 15 JULY 2018
ALONG LOYANG AVEBNU SLIP ROAD TOWARDS PIE**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SJZ3192D**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,

Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd

Attn : POH KIN

Ref : CC6/CTI18013003/FA3

Contact No : 68412132

via Email : pohkin@lkkauto.com

CC : Agent - (AN0579A) - ENJ INVESTMENTS PTE LTD(TERMINATED WEF 01.12.17)

F01/LKKDS-2013

Poh Kin (LKKAuto)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Monday, 24 December 2018 12:35 PM
To: Poh Kin (LKKAuto)
Subject: Re: SJZ3192D & GBG5102X DOA 15.07.2018 LKK REF CC6/CTI18013003/Afa3

Dear Poh Kin ,

Accept . DV please . Thanks

Get [Outlook for iOS](#)

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Sent: Monday, December 24, 2018 11:55:20 AM
To: chan pick yuen
Subject: RE: SJZ3192D & GBG5102X DOA 15.07.2018 LKK REF CC6/CTI18013003/Afa3

Without Prejudice

Our Ref: CC6/CTI18013003/Afa3
Your Ref: SJZ 3192D

Dear Chris,

We refer to the above matter.

Strictly without admission of any liability and purely towards an amicable settlement, we offer settlement at global sum of **\$5,600.00(all in)** on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 24 December 2018 5:16 PM
To: 'chan pick yuen'
Cc: Admin A
Subject: RE: SJZ3192D & GBG5102X DOA 15.07.2018 LKK REF CC6/CTI18013003/Afa3
Attachments: DV SJZ 3192D.pdf

Importance: High

Without Prejudice

Our Ref: CC6/CTI18013003/Afa3
Your Ref: SJZ 3192D

Dear Chris,

We refer to above matter.

Thank you for acceptance.

Please duly sign the DV attached and return for payment processing.

We need original copy DV and documents of Letter of demand.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 24 December 2018 11:55 AM
To: 'chan pick yuen'
Subject: RE: SJZ3192D & GBG5102X DOA 15.07.2018 LKK REF CC6/CTI18013003/Afa3
Importance: High

Without Prejudice

Our Ref: CC6/CTI18013003/Afa3
Your Ref: SJZ 3192D

Dear Chris,

We refer to the above matter.

Strictly without admission of any liability and purely towards an amicable settlement, we offer settlement at global sum of **\$5,600.00(all in)** on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

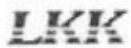
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AUTO
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 19 December 2018 1:37 PM
To: 'chan pick yuen' <chris_chanbebe@hotmail.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Poh Kin (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 24 December 2018 11:49 AM
To: Poh Kin (LKKAUTO); Admin A
Cc: Catherine Thia; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO)
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving GBG 5102X (OI: SNM18D03500C02/2) and SJZ 3192D (TP : LKK REF - CC6/CTI18013003/Afa3) on 15/07/2018

Categories: clear

LKK REF - CC6/CTI18013003/Afa3
CTI REF - SNM18D03500C02/2 (GBG5102X)

Dear Poh Kin

We refer to your email of 18 December 2018 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$5,600.00.

We await your payment advice to enable Catherine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: Tuesday, December 18, 2018 11:46 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Tuesday, 18 December 2018 11:46 AM
To: 'claimsdept@sg.cntaiping.com'
Cc: 'catherine.thia@sg.cntaiping.com'; 'alfred.toh@sg.cntaiping.com'; Admin A
Subject: <Seek Mandate> Direct Settlement - Accident Involving GBG 5102X (OI : CTI - SNM18D03500C02) and SJZ 3192D (TP : LKK REF - CC6/CTI18013003/Afa3) on 15/07/2018
Attachments: LKK ADJUSTMENT PHOTO.pdf; LKK INSPECTION REPORT.pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; LOD_ SJZ 3192D.pdf
Importance: High

WITHOUT PREJUDICE

Our Ref: CC6/CTI18013003/Afa3
Your Ref: SNM18D03500C02

Dear Sir/madam,

ROAD TRAFFIC ACCIDENT INVOLVING NOS. GBG 5102X (OI) AND SJZ 3192D (TP) ALONG SLIP ROAD OF LOYANG AVENUE TOWARDS TPE ON 15/07/2018

We refer to the above matter.

Liability: Insured Driver collided into the rear of third party vehicle. Liability is down against our insured.

We did clarify with Insured(Mr Azali/PIC) the nature of the accident and They agree to settle and aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**Ho Beng Trading**" at **\$ 5,600.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$12,245.42	\$ 5,000.00
2. Loss of Rental	\$ 780.00 (\$130.00 x 6 days)	\$ 600.00 (\$100.00 x 6 days)
Total	\$13,025.42	<u>\$ 5,600.00</u>

****6 days recommendation for repair**

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Poh Kin (LKKAuto)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Monday, October 1, 2018 8:58 AM
To: admin-a@lkkauto.com
Cc: Mei Kwan (LKK Auto)
Subject: Re: SJZ3192D & GBG5102X DOA 15.07.2018

Dear Sir / Mdm ,

Enclosed is our invoice , LOA , rental & report .
Please advise your OIC & Claim no .
As request following :

1. RC \$ 5000 (AS AGREED)
2. LOR \$780 (\$130 X 6 DAYS - 6 days recommend)

@ 100%

Total \$5780

Please let us have your offer & settlement asap . Thanks

Regards,
Chris Chan Pick Yuen
HO BENG TRADING
HP: 92712214

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Tuesday, July 17, 2018 11:26 AM
To: assignments@lkkauto.com
Subject: SJZ3192D

Dear Catharine ,

Enclosed is estimate .
Claim China Taiping , please pass to Mr Adrian . Thanks

Regards,
Chris Chan Pick Yuen

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Wednesday, 1 August 2018 9:05 AM
To: 'chris_chanbebe@hotmail.com'
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: Our Ref: CC6/CTI18013003/Afa3; Your Ref: SJZ 3192D

Importance: High

WITHOUT PREJUDICE

Our Ref: CC6/CTI18013003/Afa3
Your Ref: SJZ 3192D

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE GBG 5102X AND SJZ 3192D ON 15/07/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC6/CTI18013003/Afa3n2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 19-08-2019	
			Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBG 5102X	Veh. Inspected	SJZ 3192D	
Policy No.	DMCVSN1757191700	Coverage (\$)	0.00	
Claim No.	SNM18D03500/C02/2	Excess (\$)	0.00	
Assign From		Assign Date	16/07/2018	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN POLO	c.c	1390	
Engine No.	HIDDEN	Year of Reg.	2010	
Chassis No.	WVWZZZ6RZAU033918	Colour	SILVER	
Odometer	134301	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/65 R15	TOYO	6 mm	
L/H Front Tyre	185/65 R15	TOYO	6 mm	
R/H Rear Tyre	185/65 R15	TOYO	6 mm	
L/H Rear Tyre	185/65 R15	TOYO	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	15/07/2018	Inspection Date	16/07/2018	
Survey held at	HO BENG TRADING BLK 3020A, UBI ROAD 1 #01-33 SINGAPORE 408714			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJZ 3192D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BOOT LID	DENTED	1,277.60	1,277.60
1	REAR BOOT LID POLO LOGO	NECESSARY	54.77	54.77
1	REAR BOOT LID INNER LOCK	DAMAGED	185.00	185.00
1	REAR BOOT LID INNER RUBBER	CUT	165.00	165.00
1	REAR BOOT LID INNER TRIM BOARD	CRACKED	355.00	355.00
1	REAR BOOT LID WINDSCREEN SEAL	NECESSARY	125.00	125.00
2	REAR TAIL LAMP @\$351.70	NOT NECESSARY	703.40	-
2	REAR TAIL LAMP PANEL @\$177.50	NOT NECESSARY	355.00	-
4	REAR TAIL LAMP CLIPS @\$5.00	NOT NECESSARY	20.00	-
1	REAR END PANEL TOP GARNISH	CRACKED	119.33	119.33
1	REAR END PANEL	DENTED	517.33	517.33
2	REAR END PANEL SIDE TOP @\$152.25	NOT NECESSARY	304.50	-
1	REAR BUMPER	DEFORMED	1,063.75	1,063.75
2	REAR BUMPER SIDE BRACKET @\$97.33	NECESSARY	194.66	194.66
1	REAR BUMPER REINFORCEMENT	BENT	455.00	455.00
8	REAR BUMPER CLIPS @\$5.00	NECESSARY	40.00	40.00
1	REAR BUMPER INNER SPONGE	NOT NECESSARY	115.00	-
1	REAR BUMPER LOWER SPONGE	NOT NECESSARY	125.00	-
1	REAR BUMPER CENTER TOP BRACKET	CRACKED	165.00	165.00
10	REAR BUMPER CENTER TOP BRACKET DEVIT @\$5.00	NECESSARY	50.00	30.00
1	REAR BUMPER NUMBER PLATE LAMP	NOT NECESSARY	175.00	-
1	REAR BUMPER NUMBER PLATE	BENT	50.00	50.00
4	REAR BUMPER REVERSE SENSOR @\$201.77	DAMAGED	807.08	200.00
1	REAR SPARE TYRE PANEL TOP COVER	NOT NECESSARY	558.00	-
1	REAR EXHAUST	TO REPAIR SEE LABOUR	955.00	-
1	REAR TOOL BOX	NOT NECESSARY	620.00	-
	LESS 10% DISCOUNT		-	-499.74
			9,555.42	4,497.70
<u>LABOUR</u>				
	TO REMOVE & REFIX CUSHION .		120.00	60.00

Report Ref No. CC6/CTI18013003/Afa3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE & INSTALL REVERSE SENSOR .		120.00	50.00
	TUFF KOTE.		120.00	40.00
	TO CHECK WIRING SYSTEM.		80.00	30.00
	TO REMOVE & INSTALL REAR EXHAUST .		250.00	80.00
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR EXHAUST .		1,000.00	800.00
	SPRAY PAINTING.		1,000.00	800.00
			2,690.00	1,860.00
	GRAND TOTAL		12,245.42	6,357.70
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				5,000.00

Report Ref No. CC6/CTI18013003/Afa3n2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.