

REQ001

INS- CASE OWNER:

CC 6, III 1801 2186, G 1633

LKK

IDAC

Surveyor:

XGIX

DOI:

ASSIGNMENT

19/7/18

Date / Time:

12/7/18

Registered in Merimen:

12/7/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 3253X

Name of Insured:

LTP

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

12/7/18

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

IFM LIFE 610m

Driver Tel No.:

(V/L YES / NO )

Claim No.:

MLT800438

Policy No.:

ML000015

Make / Model:

Hyundai

Place of Accident:

TRADER HOTEL LOBBY EXT-10E

SLK 6077A



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

mega



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

12/7/18  
7TH

SLK 6077A - X

SHD 3253X - X

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirms with:

Repair Cost:

WS SS 1,500

14 days Reduction:

57%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Sarah

Email

Call

Final Liability:

SS

1,605.00

Repair Cost:

SS

1,605.00

Loss of Rental (LOR):

SS

-

1 days

Loss of Use (LOU):

SS

240

1560 x 4 days

Loss of Income (LOI):

SS

-

15 x 4 days

LOR only

LOU only

SS

1,605.00

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

3.45

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

1,852.45

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirms with:

Email

Call

Payee 1:

SS

1,852.45

Name 1:

MEGA AUTO PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle  
2) Report Format: TP  
3) Survey fee: \$350

COPY SENT

16/7/19



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC6/III18012986/ub3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 17-07-2018	
			Code : III2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHD 3353X	Veh. Inspected	SLK 6073A	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	17/07/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	13/07/2018	Inspection Date		
Survey held at	MEGA AUTO PTE LTD BLK 10 SIN MING INDUSTRIAL ESTATE SECTOR C #01-04 SINGAPORE 575645			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

XPR

III

u

B3339C

## ASSIGNMENT

From: Date: 19072018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLK 6073A

at Workshop n/s

of Mega Auto 160 Sin Ming Drw #02-01

Insured

Policy No.

Claims No.

Sum Insured: Excess:

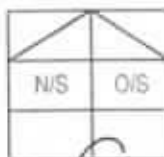
(Client's Record)

Make of Veh:

(Policy Condition)

2pm

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lump Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle IN / OUT

Veh No: SLK6073A Yr Regn: 20 Jan 2017

Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: Honda vezel c.c. 1490

Colour: white A/C Insured / Std / NI / NA

Sp. Reading: 96260 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: RU11208732

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16

R: 11

BS / ☒ DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A.

Rear

R/Bal. 6 mm

L/Bal. 6 mm

D.O.I.

Survey held at

Des. of Damages: Frt / ☒ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

USA 15W (Ref # 1981.68/57)

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

Survey Fee:

2)

Transportation:

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

) \$ - RS. \$

) Photo

) Others

Report Format :

Lump Sum / I.B.I: (\$

TOTAL

Customer Details:

SONG FENG  
-  
-  
SINGAPORE  
Fax: -  
Handphone: 85118243

Vehicle Details

Vehicle No : SLK 6073 A  
Vehicle Make : HONDA  
Vehicle Model : VEZEL 2017  
Vehicle Engine : T7AG7C1- NH788P  
Engine Chasis :  
No  
Mileage :

Owner's Accident Details

SN-  
Job No : 002012-18-20027  
TP -  
JobCategory : Lump Sum  
Date of Accident :  
Owner's Insurer :  
Location of Accident :



View Photo Accident Photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Surveyor's Details

Surveyor Name :  
Surveyor :  
Company :  
Surveyor :  
ContactNo :  
Surveyor FaxNo :  
Quotation :  
Submission Date :  
Surveyor :  
Approve Date :  
Supplementary :  
Date :  
Supplementary :  
Approve Date :

Item No	Ref No	Description	QTY	Unit List Price	Mark Up / Discount %	Mark Up / Discount Price	Total Price	Rev Qty	Rev Unit Price	Remarks	Final Total Price	Surveyor Approval
1	1	Tailgate / <i>buc</i>	1	\$953.30	-20.00	\$762.64	\$762.64	0	0		\$0.00	
2	2	Rear Bumper / <i>Re</i>	1	\$508.80	-20.00	\$407.04	\$407.04	0	0		\$0.00	
3	3	Rear Bumper Clips / <i>dec.</i>	10	\$3.80	-20.00	\$3.04	\$30.40	0	0		\$0.00	
4	4	Rear End Panel / <i>X repair</i>	1	\$352.00	-20.00	\$281.60	\$281.60	0	0		\$0.00	
				<i>1500.1</i>				<i>1200.08</i>				

Material Total: \$1,481.68 Final Sub-Total : \$0.00

Special Nett Items

1	5	Reverse Sensor / <i>X</i>	1	\$220.00	0.00	\$220.00	\$220.00	0	0		\$0.00	
2	6	Reverse Camera / <i>X</i>	1	\$380.00	0.00	\$380.00	\$380.00	0	0		\$0.00	

Special Nett Items Total: \$600.00 Final Sub-Total : \$0.00

Labour

7	Straighten & panel beat	1	\$800.00	0.00	\$800.00	\$800.00	0	0	\$0.00	400
	accident damaged area									
8	Respray Accident damaged area	1	\$600.00	0.00	\$600.00	\$600.00	0	0	\$0.00	300

Labour Total: \$1,400.00 Final Sub-Total : \$0.00

Others

Others Total: \$0.00 Final Sub-Total : \$0.00

Total Price: \$3,481.68 Final Total Price : \$0.00

4 Days .  
lump sum repair .  
After repair .

1900.08  
20%: 1500

Guo Qiang @ lkkauto.com  
Guo Qiang - 82880282  
19/7/18 .

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	3339C
Vehicle Details	
Vehicle No.:	SLK6073A
Vehicle to be Exported:	No
Intended De-registration Date:	20 Jul 2018
Vehicle Make:	HONDA
Vehicle Model:	VEZEL 1.5X CVT
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	L15B4408731
Chassis No.:	RU11208732
Maximum Power Output:	96.0 kW (128 bhp)
Open Market Value:	\$21,841.00
Original Registration Date:	20 Jan 2017
First Registration Date:	20 Jan 2017
Transfer Count:	0
Actual ARF Paid:	\$12,578.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Jan 2027
PARF Rebate Amount:	\$9,433.00
Intended COE Rebate Details	
COE Expiry Date:	19 Jan 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp) ✓
COE Period(Years):	10
QP Paid:	\$50,889.00
COE Rebate Amount:	\$43,241.00
<b>Total Rebate Amount:</b>	<b>\$52,674.00</b>

The information contained herein is correct as at 20 Jul 2018

OK

## Hsiao Tong (LKKAuto)

---

**From:** MTC <mtc@mega-auto.com.sg>  
**Sent:** Wednesday, 2 January 2019 2:39 PM  
**To:** 'MTC'; Thin Thin (LKKAuto); Shu Pei (LKKAuto)  
**Subject:** RE: Oref : SN-18-20027 SLK6073A & SHD3353x on 13/07/2018.

Dear Thin Thin,

Our client is chasing for the outcome for his claim,

Kindly let us have your update as soonest possible.

*Thank You.*

*Best Regards,*  
*Sarah Chan*  
*Mega Auto Pte Ltd*  
*Tel : 8468 9838 Fax : 6458 5884*

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**From:** MTC [mailto:mtc@mega-auto.com.sg]  
**Sent:** Wednesday, 24 October, 2018 12:36 PM  
**To:** 'Thin Thin (LKK Auto)'; 'Shu Pei (LKK Auto)'  
**Subject:** RE: Oref : SN-18-20027 SLK6073A & SHD3353x on 13/07/2018.

Dear Sirs/Mdms,

We refer to our LOD dd 31.08.2018.

Any update for this matter?

*Thank You.*

*Best Regards,*  
*Sarah Chan*  
*Mega Auto Pte Ltd*  
*Tel : 8468 9838 Fax : 6458 5884*  
*Blk 10 Sin Ming Industrial Estate Sector C #01-04 S-575645*

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**From:** MTC [mailto:mtc@mega-auto.com.sg]  
**Sent:** Friday, 31 August, 2018 11:53 AM  
**To:** 'Thin Thin (LKK Auto)'  
**Subject:** Oref : SN-18-20027 SLK6073A & SHD3353x on 13/07/2018.

Dear Sirs,

Attached herewith the LOD and supporting documents for your perusal.

Kindly look into our client claims and let us hear from you shortly.

*Thank You.*

*Best Regards,*

*Sarah Chan*

*Mega Auto Pte Ltd*

*Tel : 8468 9838 Fax : 6458 5884*

*Blk 10 Sin Ming Industrial Estate Sector C #01-04 S-575645*



## THE SCHEDULE

### Private Car Insurance Policy

This Policy sets out the terms of a contract between NTUC Income Insurance Co-operative Limited (INCOME) and you (the Policyholder named in the schedule to this Policy).

The statements, information and declaration provided by you at the time of proposal shall form the basis of this contract. We (INCOME) will provide the insurance set out in this Policy in respect of events occurring during the Period of Insurance shown in the Schedule and any further period for which we may accept a renewal premium.

The provision of this insurance is subject to:

1. any Endorsement specified as operative in the Schedule
2. the Conditions and General Exclusions of this Policy, and
3. the payment of the premium specified in the Schedule.

This Policy, the Schedule and the Certificate of Insurance are to be read together as one document.

GST Reg No. M4-0003030-8

Policy Number	: 5087581310		
The Policyholder	: BSF INTERNATIONAL BLK 168 #06-1040 LORONG 1 TOA PAYOH TOA PAYOH GREEN SINGAPORE 310168		
Period of Insurance	: 20 Jan 2017 To 19 Jan 2018		
Sum Insured	: Market Value of Insured Vehicle at Time of Loss		
Premium (inclusive GST)	: S\$1,538.80		
Interest Insured			
Cover Type	: drive CLASSIC		
Primary Driver	: SONG FENG		
Named Driver (1)	: N/A		
Named Driver (2)	: N/A		
Make/Model	: HONDA/VEZEL	Capacity	: 1496cc
Registration Number	: To Be Advised	Registration Date	: 20 Jan 2017
Chassis Number	: RU11208732	Off-peak Car	: No
Repair at Owner's Preferred Workshop	: No	Insure with COE	: Yes
Excess (Section 1)	: S\$2,000	NCD Entitlement	: 0%
Excess (Section 2)	: S\$1,500	NCD Protection	: No
Windscreen Excess	: S\$100		
Additional Excess	: N/A		
Unnamed Driver Excess	: Please refer to Terms and Conditions		
Hire Purchase Company	: SKYWAY CREDIT & LEASING PTE LTD		
Optional Cover			
Transport Allowance	: No		
Excess Waiver	: No		

Memo A : The Policy does not cover any driver who is below 22 years old or with less than 2 years driving experience.

Endorsement Operative : N/A

Agency : S & M ALLIANCE PTE LTD (00000614373)  
Date of Issue : 20 Jan 2017 15:07 hrs

#### DUTY OF DISCLOSURE

We would remind you that you must disclose to us, fully and faithfully, the facts you know or ought to know, otherwise you may not receive any benefit from your Policy.

Signed in Singapore by order of the Board of Directors



Chief Executive

REPUBLIC OF SINGAPORE DRIVING LICENCE

Identity Card No. S8275157B

SONG FENG

Birth Date: 03 Apr 1982  
Issue Date: 23 Jul 2010

001577405F

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S8275157B



Name

SONG FENG

宋 鋒

Race

CHINESE

Date of birth

03-04-1982

Country of birth

CHINA

Sex

M

S8275157B

Ref Chrz world

4803388

Barcode

SONG FENG S8275157B

Signature

Date of issue: 07-11-2012

APT BLK 188 LORONG 1 TOA PAYOH #08-1040  
SINGAPORE 310188  
S8275157B 23/12/2013

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 1 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg 23 Jul 2010

NP 428A

Barcode License No. S8275157B

8511 8243

**MEGA AUTO PTE LTD**  
Business Reg. No. 200209020W  
Blk 10 Sin Ming Industrial  
Estate Sector C #01-04/06  
Singapore 575645  
Tel: 6456 7576 Fax : 6455 3290  
(24 hrs towing services)

**PROFORMA INVOICE**

<b>Bill To</b>	<b>Service Details</b>	<b>Invoice Date :</b> 31-Aug-18
India International Insurance Pt	Vehicle No. : SLK6073A	<b>Invoice No :</b> P18-60087
64 Cecil Street	Vehicle Make : Honda Vezel	<b>GST REG NO :</b> 20-0209020-W
#04/#05 IOB BLDG	Accident Date : 13-Jul-18	<b>TP Claim Ref :</b> SN-18-20027
Singapore 049711		

Item No	Description	Quantity	Unit Price	Amount
1	REPAIRED PER SURVEYOR'S RECOMMENDATION LUMP SUM AMOUNT FOR REPAIR COST	1		\$1,520.00
Remarks				
				<b>Sub Total</b> \$1,520.00
				<b>GST 7%</b> \$106.40
				<b>Amount Due</b> \$1,626.40

for Federal Express (S) Pte Ltd

AUTHORISED SIGNATURE



## Khanchna (LKK Auto)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Monday, 27 May 2019 2:46 PM  
**To:** mtc@mega-auto.com.sg  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: Oref : SN-18-20027 SLK6073A & SHD3353x on 13/07/2018.

Your Ref: SN-18-20027  
Our Ref: CC6/III18012986/Gpb3

Without Prejudice  
(save as to costs)

Dear Sirs/Mdm,

The above matter refers.

We thank you for your patience.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,605.00
2. Loss of Use (4days x \$60.00)	\$ 240.00
3. LTA/GIA Search Fee	\$ 7.45
<b>TOTAL</b>	<b>\$ 1,852.45</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

in the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,  
Khanchna | Case Handler  
LKK Auto Consultants Pte Ltd  
DDD: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [mtc@mega-auto.com.sg](mailto:mtc@mega-auto.com.sg) <[mtc@mega-auto.com.sg](mailto:mtc@mega-auto.com.sg)>  
**Sent:** Tuesday, 21 May 2019 2:41 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** FW: Oref : SN-18-20027 SLK6073A & SHD3353x on 13/07/2018.

III Hsiao Tong,

# Claim Audit

## AUDIT TRAIL

	Date	Audit	Remarks	By
1	17 Jul 2018 16:59	Clim Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] Lau Shu Pei
2	17 Jul 2018 16:59	Clim Created	Reg No: SLK6073A, Acct Date: 2018/07/13. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Mega Auto Pte Ltd (Sin Ming)	[A] Lau Shu Pei
3	17 Jul 2018 16:59	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	17 Jul 2018 16:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/07/26	[A] Lau Shu Pei
5	17 Jul 2018 16:59	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	17 Jul 2018 16:59	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] Lau Shu Pei
7	17 Jul 2018 16:59	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
8	19 Jul 2018 09:34	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
9	19 Jul 2018 09:34	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	23 Jul 2018 09:46	Adj Mandate Request	Cur.Reg:0.00:PODS - Express Settlements Dear Sir / Madam, We advise liability as follows for Direct Settlement: Liability : 100% Remarks : BOLA - 27 (01 rear-ended to T P)	[A] THIN THIN HLAING
11	23 Jul 2018 11:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/07/26, Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
12	23 Jul 2018 11:29	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
13	23 Jul 2018 13:59	Label Removed	(30651):Vehicle Not In.	[A] Lau Shu Pei
14	23 Jul 2018 13:59	Adj Adjuster Assigned	KENNETH KONG -> XING GUO QIANG	[A] Lau Shu Pei
15	23 Jul 2018 14:02	Adj Rpt Initiated		[A] Lau Shu Pei
16	23 Jul 2018 14:02	Clim Dtl Modified	Claimant's ID: -> -.	[A] Lau Shu Pei
17	23 Jul 2018 14:02	Clim Dtl Modified	JPJ Reg. Date: -> 2017/01/20.	[A] Lau Shu Pei
18	23 Jul 2018 14:02	Clim Details Notified		[A] Lau Shu Pei
19	23 May 2019 11:41	Adj Mandate Request	Cur.Reg:1852.45: PODS Liability: 100% Quantum: (a)COR w/GST: \$1,605.00 + (b)LOU((4 x \$60): \$240.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$ 1,852.45 Vehicle Model: HONDA VEZEL, 1.5 (A) (1496cc) 4 recommendation repair days For your approval	[A] Khanchna Pothuraj
20	23 May 2019 15:02	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/07/26. Mandate Remarks:	[I] Sundari Nagarajan
21	23 May 2019 15:02	Adj Mandate Set	Approved:1852.45:	[I] Sundari Nagarajan

Date From



Date To



Audit Type

None

Go

## ACTIVITY

[23/05/2019 11:41] Khanchna Pothuraj:

PODS:

Liability: 100%

Quantum: (a)COR w/GST: \$1,605.00 + (b)LOU((4 x \$60): \$240.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$ 1,852.45

Vehicle Model: HONDA VEZEL, 1.5 (A) (1496cc)

4 recommendation repair days

For your approval please.

## Merimen Billing for this case - Transaction History

Ref just no	Bill Date	Acc.Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1866840	23/07/2018 14:02	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLK6073A	SHD3353X	10.70



BLK 10 SIN MING INDUSTRIAL ESTATE SECTOR C  
#01-04 SINGAPORE 575645  
TEL : 84689838, FAX : 64585884

Our Ref: SN-18-20027

Your Ref:

31/8/2018

India International Insurance Pte Ltd

64 Cecil Street

#04/#05 IOB BLDG

Singapore 049711

Attention: Motor Claims Department

Dear Sir/Mdm:

ACCIDENT INVOLVING SLK6073A AND SHD3353X AND ON 13-Jul-2018 AT HOTEL JEN TANGLIN LOBBY ENTRANCE.

The accident was caused solely by the negligence of your insured and we had incurred the following costs and losses:

Description					Amount	
Repair Costs					\$	1,626.40 ✓
Loss of Rental	\$0.00	X	4	days	\$	-
Loss Of Use	\$100.00	X	4	days	\$	400.00 ✓
Search Fees (LTA)					\$	7.45
Surveyor fees					\$	-
Others Claim					\$	-
Claimed Amount:					\$	2,033.85

We enclosed herewith the supporting documents for your perusal.

Please look into our client's claim and let us hear from you soon.

Thank you

Regards,

Sarah Chan

Email: mtc@mega-auto.com.sg





Blk 21 Sin Ming Industrial Estate Sector A #01-34 Singapore 675679  
Tel: 6456 7576 Fax: 6455 3290

Dear Sirs

**ACCIDENT INVOLVING MY VEHICLE NO.** SLK6073A **AND** SHD3353X **AT**  
Hotel Jem Tanglin Lobby Entrance **ON** 13-Jul-2018

This is to confirm that on \_\_\_\_\_, I gave you instructions to repair my vehicle no. SLK6073A ("my vehicle") which was damaged in the above accident. I hereby acknowledge that my vehicle has been repaired to my entire satisfaction.

In consideration of your agreeing to permit me to take delivery of my vehicle without making any payment of the repair cost, I hereby authorise you to claim against the driver and/or owner of the other vehicle(s) involved in the above accident for the repair cost and the loss of use of my car on my behalf and for your own benefit. You are further authorised to appoint your solicitors and give instructions in my name for the purpose of seeking recovery of the said cost of repairs and the loss of use.

I further authorise you and/or your representative(s) to sign all and any documents including, but not limited to, Release Forms and Discharge Vouchers, so as to effect settlement of the repair costs and loss of use, as well as legal fees and all disbursements related thereto.

I hereby undertake to co-operate with you and render you all the assistance (including the re-inspection of my vehicle and being a witness at trial) that may be necessary for you to recover the cost of repairs and the loss of use of my vehicle against any party whatsoever.

Yours faithfully



Signature

Name:

BSF International

Handphone:

Other tel no.:

NRIC No.

Address:

Date:

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: TP / MCT11070438  
 Claimant Ref: SN-18-20027 / SLK6073A

We/I, Mega Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,605.00 (repair cost), S\$ 240.00 (loss of use/~~rental~~), S\$ 7.45 (search fee), vehicle no. SLK6073A that was damaged pursuant to the accident which occurred on 13/07/2018 (date) at TRADER HOTEL LOBBY EXTRANCE (location) involving vehicle no. SHD3353X (insured vehicle). This is pursuant to the inspection conducted on 19/07/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner BSF INTERNATIONAL ("the third party claimant") of vehicle no. SLK6073A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLK6073A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,852.45 to Mega Auto Pte Ltd

Dated this 5 day of July 20 19

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop)

Mega Auto Pte Ltd

160 Sin Ming Drive

#02-01 Auto City (635757)

Claim Malaysia

Claim officer

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)



# MEGA AUTO PTE LTD

Business Reg. No. 200209020W  
(24 hrs towing services)

160 Auto City  
#02-01 Sin Ming Drive  
Singapore 575722  
Tel: 6345 5884 Fax: 6458 5884

## TAX INVOICE

**Bill To:**

MA-002017-13-10010

India International Insurance Pte Ltd

64 Cecil Street  
#04-02 IOB Building,  
Singapore 049711  
Tel: 63476073  
Fax: 62244174

**Service Details:**

Vehicle No. : SLK 6073 A  
Vehicle Make : Honda  
Vehicle Model : Vezel  
Mileage : -  
Next Schedule : 0 Months

**Invoice Date** : 9/7/2019

**Tax Invoice No.** : IN-19-60016

**GST REG NO** : 20-0209020-W

**Terms** :

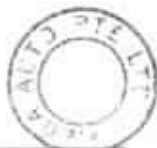
**Check-in** : 9/7/2019 4:39

**Delivery Date** :

Item No	Description	Quantity	Unit Price	Amount
1	Repaired per surveyor recommendation lump sum amount for repair cost.	1.00	S\$1,500.00	S\$1,500.00
Remarks: SN-18-20027				<b>Total</b> S\$1,500.00
				<b>GST 7%</b> S\$105.00
				<b>Total Incl GST</b> S\$1,605.00

E.&O.E.

for Mega Auto Pte Ltd



AUTHORISED SIGNATURE

CUSTOMER SIGNATURE

I have inspected and hereby confirmed that the job done and the amount due herein are entire to my satisfaction:

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 17 Jul 2018 / 14:30:26

Receipt Date/Time : 17 Jul 2018 / 14:30:26

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-180717-001268

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD3353X As at 13 Jul 2018/20:50:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHD3353X Enquiry Fee 20180717142930471049	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx3190	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Jul 2018 <a href="#">Edit Reg</a>		17 Jul 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,500.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,500.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -		
Main Claimant:	BFS INTERNATIONAL, Co. Reg. No.: 53333339C		
Vehicle Reg. No.:	SLK6073A	Date of Loss:	13/07/2018 20:00 - :59 [17 Months and 23 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT18070438	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHD3353X	Policy No. (Claimant):	5087581310-01
		Excess:	
Repairer:	Mega Auto Pte Ltd (Sin Ming) 160 Sin Ming Drive #02-01 Auto City, 575722 Sin Ming - Tel: 64575884		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 26/07/2018]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- III\_SG (23/05/2019): Alert - Adj Mandate Approved (S\$1852.45) - SLK6073A - Claim Handler: Sundari Nag...
- III\_SG (23/07/2018): Alert - Adj Mandate Approved (S\$0.00) - SLK6073A - Claim Handler: Sundari Nagara...

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLK6073A (MCT18070438)  
[SHD3353X]  
TP  
BFS INTERNATIONAL  
Jul 13 2018 8:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Mega Auto Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	11/05/19 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
2	11/05/19 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
3	11/05/19 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
4	11/05/19 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
5	11/05/19 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
6	11/05/19 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
7	11/05/19 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
8	11/05/19 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
9	11/05/19 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
10	11/05/19 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
11	11/05/19 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
12	11/05/19 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
13	11/05/19 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
14	11/05/19 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
15	11/05/19 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
16	11/05/19 15:07	General View		Load JPG	<input checked="" type="checkbox"/>
17	11/05/19 15:07	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
18	11/05/19 15:07	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	17/07/18 16:59	TP GIA REPORT		Load PDF	
2	17/07/18 16:59	TP ESTIMATE		Load PDF	
3	21/05/19 13:53	LOD		Load PDF	
4	21/05/19 13:53	LTA SEARCH		Load PDF	
5	29/07/19 09:51	AUTHORISATION TO ACT FORM		Load PDF	
6	29/07/19 09:51	DISCHARGE VOUCHER		Load PDF	
7	29/07/19 09:51	WORKSHOP INVOICE		Load PDF	

No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	18/07/18 08:33	Singapore Accident Statement		Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/III18012986/GPB3Q2

Date: 29/07/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
**Claimant Vehicle No :** SLK6073A **Insured Vehicle No :** SHD3353X  
 Date of Loss: 13/07/2018 Nature of Claim: TP Claim No: MCT18070438

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SLK6073A**  
 Make & Model: HONDA VEZEL, 1.5 (A) Engine No: L15B4408731  
 Reg. Date: 20/01/2017 (Man. Year: 2016) Chassis No: RU11208732  
 Colour: White Odometer: 96260 km  
 Engine Capacity: 1496 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16  
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm  
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,081.68	1,200.08	881.60	42.35
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,400.00	700.00	700.00	50.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>3,481.68</b>	<b>1,900.08</b>	<b>1,581.60</b>	<b>45.43</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,500.00</b>		
(S\$)	3,481.68	1,500.00	1,981.68	56.92
<b>+ GST 7.00/7.00% (S\$)</b>	<b>243.72</b>	<b>105.00</b>	<b>138.72</b>	<b>56.92</b>
<b>Nett Amount (S\$)</b>	<b>3,725.40</b>	<b>1,605.00</b>	<b>2,120.40</b>	<b>56.92</b>
<b>+ Loss of Use (4.0 x S\$60.00/day) (S\$)</b>		<b>240.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>1,852.45</b>		

## INSPECTION

Date of Assignment: 17/07/2018  
 Date Inspected: 19/07/2018 Inspected At: Mega Auto Pte Ltd (Sin Ming)  
 160 Sin Ming Drive #02-01 Auto City  
 Singapore 575722

Estimated Period of Repair: 4.0 days

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**Adjuster:** XING GUO QIANG

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 21 May 2019)	*
<b>Parts:</b> M1-SUV	HONDA VEZEL 1.5 (A) (Catalogue:Merimen Singapore 1.0)	
<b>Labour:</b> Repairer's	(Price-denominated Standard List)	
<b>Print Code:</b>	(Unsubmitted, no print-code for SLK6073A)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILGATE	Buckled	953.30 FL	*953.30 FL
2	1		*REAR BUMPER	Deformed	508.80 FL	*508.80 FL
3	10		*REAR BUMPER CLIPS	Necessary	38.00 FL	*38.00 FL
4	1		*REAR END PANEL	Repair	352.00 FL	*- FL
5	1		*REVERSE SENSOR	Not Necessary	220.00 FS	*- FS
6	1		*REVERSE CAMERA	Not Necessary	380.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>2,452.10</b>	<b>1,500.10</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>370.42</b>	<b>300.02</b>
<b>Total Parts (\$\$)</b>	<b>2,081.68</b>	<b>1,200.08</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	STRAIGHTEN & PANEL BEAT ACCIDENT DAMAGED AREA	New	800.00	400.00
2	RESPRAY ACCIDENT DAMAGED AREA	New	600.00	300.00
Gross Labour Cost (S\$)			1,400.00	700.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >