

## Asher Sng (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, 21 November 2018 11:33 AM  
**To:** Asher Sng (LKKAUTO); Admin A  
**Cc:** Hsiao Tong (LKKAUTO); Alfred Toh; Ong Chin Kiat  
**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJJ4370J (OI : SNM18D03517C02/0) and SKT929K (TP : LKK REF - CC6/CTI18012982/Aeb3) on 16.07.2018

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

LKK REF - CC6/CTI18012982/Aeb3  
CTI REF - SNM18D03517C02/0 (SJJ4370J)

Dear Asher

We refer to your email pertaining to the above matter.

Please proceed to resolve the property damage claim at \$6,607.45.

We await your payment to enable Chin Kiat to act accordingly.

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

**Sent:** Wednesday, November 21, 2018 11:18 AM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJJ4370J (OI : SNM18D03517/C02/0) and SKT929K (TP : LKK REF - CC6/CTI18012982/Aeb3) on 16.07.2018

Your ref : SNM18D03517/C02/0

Our ref : CC6/CTI18012982/Aeb3n2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured swerved into third party lane and hit third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **SM AUTOMOTIVE**" at **\$6,607.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 41,814.80	\$ 6,000.00
2. Loss of Rental (5days x \$200)	\$ 1,000.00	\$ 600.00 (\$120.00 x 5 days)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 42,822.25	\$ 6,607.45

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Asher Sng (LKKAuto)

**Sent:** Friday, 19 October 2018 10:43 AM

**To:** 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: Direct Settlement - Accident Involving SJJ4370J (OI : SNM18D03517/C02/0) and SKT929K (TP : LKK REF - CC6/CTI18012982/Aeb3) on 16.07.2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP MARKED ESTIMATE
- PRELIMINARY ADVISE

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>

**Sent:** Wednesday, 18 July 2018 11:52 AM

**To:** Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJJ4370J (OI : SNM18D03517/C02/0) and SKT929K (TP : LKK REF - CC6/CTI18012982/Aeb3) on 16.07.2018

Dear Asher &/or Shu Pei,

We attached our insured's accident report and letter for your attention.

Thank you.

Best Regards,

**Jowyn Tay**

Deputy Claims Executive

Claims Department – Motor Division

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6174

Fax (65) 6224 7175 / 6224 7478

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Tuesday, 17 July, 2018 4:33 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJJ4370J (OI : CTI - TBA) and SKT929K (TP : LKK REF - CC6/CTI18012982/Aeb3) on 16.07.2018

**WITHOUT PREJUDICE**

Dear Jowyn,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKT 929K at M/s SM Automotive.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Asher Sng (LKKAUTO)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 21 November 2018 11:17 AM  
**To:** 'Claims Dept of CTI'  
**Cc:** Admin A; 'Alfred Toh'; 'Chee So Chow'  
**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJJ4370J (OI : SNM18D03517/C02/0) and SKT929K (TP : LKK REF - CC6/CTI18012982/Aeb3) on 16.07.2018  
**Attachments:** TP LOD.pdf; LKK Inspection.pdf; LKK Adjustment.pdf; LKK Survey Photo.pdf; LKK Resurvey Photo.pdf

Your ref : SNM18D03517/C02/0  
Our ref : CC6/CTI18012982/Aeb3n2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured swerved into third party lane and hit third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **SM AUTOMOTIVE**" at **\$6,607.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 41,814.80	\$ 6,000.00
2. Loss of Rental (5days x \$200)	\$ 1,000.00	\$ 600.00
3. LTA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 42,822.25</b>	<b>\$ 6,607.45</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# SM AUTOMOTIVE

Our Ref : SKT929K  
Your Ref : SJJ4370J  
Date : 12<sup>th</sup> September 2018

Block 1 Kaki Bukit Avenue 6  
#01-43  
Singapore 417883  
Tel: (65) 6747 9241  
Fax: (65) 67417276

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

Dear Sirs,

**RE : Accident Involving SKT929K & SJJ4370J ON 16.07.2018 Along Clementi Road Towards Bt Timah After Commonwealth Ave West At 11:03HRS**

We are instructed by **POH CHAO SHEN** to claim damages and losses against you in connection with the above-captioned road traffic accident which our client's vehicle **SKT929K** was damaged by vehicle **SJJ4370J** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows :-

1) Repair Costs	\$ 6,000.00
2) Loss of Rental for 5 days	\$ 1,000.00
3) LTA Fee	\$ 7.45
	<u>\$ 7,007.45</u>

A copy each of the following supporting documents is enclosed :-

- 1) Accident report of our client
- 2) Final repair bill
- 3) LTA Receipt

Please let us have your cheque for the sum of **\$7,007.45** made payable to us , **SM AUTOMOTIVE** in the next 14 days

Yours faithfully,

**SM AUTOMOTIVE**



\_\_\_\_\_



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC6/CTI18012982/Aeb3**

01 AUG 2018

**TEO CHEN CHENG**  
BLK 178 LOMPANG ROAD  
#12-40  
SINGAPORE 670178

Dear Sir/Madam,

**ACCIDENT INVOLVING SJJ 4370J AND SKT 929K ON 16/07/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

# LETTER OF AUTHORISATION

## SM AUTOMOTIVE

Kaki Bukit Avenue 6  
Blk 1 #01-43  
Singapore 417883

Dear Sir,

Accident on 16/07/18, 1103  
Involving Vehicles SKT929K, SJJ4370J  
Along Clementi Rd twds BT Timah

I/We, the registered owner/driver of vehicle registration no: SKT929K  
have involved in the above accident.

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature  
(Company's stamp if applicable)

Name: \_\_\_\_\_

NRIC No.: \_\_\_\_\_

Date: \_\_\_\_\_

WITHOUT PREJUDICE to:  
(a) Insurance Subrogated Claim and/or  
(b) Any Personal Injury Claims  
(Note: This Notice supersedes any inconsistencies  
found in this Discharge Voucher)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3042011700

Claim No : SNM18D03517/C02/0

Claimant : POH CHAO SHEN

Amount : S\$6,607.45

DOLLARS SIX THOUSAND SIX HUNDRED SEVEN AND CENTS FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKT 929K

Insured Vehicle No. : SJJ 4370J

Date of Loss : 16/07/2018

Place of Accident : CLEMENTI RD TWDS BT TIMAH AFT COMMONWEALTH AVE WES

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TEO CHEN CHENG

Driver Name : DAE YUN KWON

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	6,000.00
(3) Loss of <del>Use</del> /Rental/ <del>Earning</del>	S\$	600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	S\$	6,607.45

Claimant Name : POH CHAO SHEN

NRIC No : S1447846I

Signature : 

Date : 28/11/18

# SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM\_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No.: 53231488C

## TAX INVOICE

**CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Client: POH CHAO SHEN

Invoice No : SMP1809-0035

Date : 12-Sep-18

Date of Accident : 16-Jul-18

Vehicle No. : SKT929K

Model Type : Toyota Harrier

Descriptions		Amount
Lump Sum Repair Cost		6,000.00
Total		6,000.00

(SGD) Dollars: SIX THOUSAND ONLY



[> Back to OneMotoring](#)

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 16 Jul 2018 / 13:21:27

Receipt Date/Time : 16 Jul 2018 / 13:21:27

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-180716-001163

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SJJ4370J				
As at 16 Jul 2018/11:03:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SJJ4370J Enquiry Fee 20180716132037213983	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	20180716132043641	Direct Debit: eNETS Debit (Internet Banking)		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[Print Receipt](#)[OK](#)[Save as PDF](#)