### Vic (LKKAuto)

From:

Janet Tan <janet.tan@eqinsurance.com.sg>

Sent:

Tuesday, 16 October, 2018 11:39 AM

To:

Vic (LKKAuto)

Cc:

Admin A

Subject:

FW: <SEEK MANDATE> RE: TPDS: SCM5701H (TM) & GBD7651E (EQ REF :

DM18HO01784/JT) DOA: 13/07/2018@12.55PM LKK REF CC4/EQI18012980/Ahb3

Attachments:

LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION

PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf

Dear Vic,

Please proceed to offer up to \$14,978.69.

Regards,

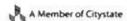
Janet Tan

Senior Executive | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg



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Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Tuesday, October 16, 2018 11:05 AM
To: Janet Tan < janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: <SEEK MANDATE> RE: TPDS: SCM5701H (TM) & GBD7651E (EQ REF: TBA) DOA: 13/07/2018@12.55PM LKK

REF CC4/EQI18012980/Ahb3

YOUR REF - TBA

LKK REF - CC4/EQI18012980/Ahb3

\_\_\_\_\_

Dear Janet,

ACCIDENT INVOL VING VEHICLES GBD 7651E (OI) AND SMC 5701H (TP) ON 13/07/2018

We refer to the above matter.

It was reported that our Insured Vehicle had rear-ended to the TP vehicle.

We had spoken to the Insured Company PIC Ms Alice where she confirmed accident details and was informed of the TP claim, liability and agreed to settle and is aware of NCD issues on 18/07/2018.

In view of the above, our Insured is liable to the damages sustained by the TP vehicle.

Summary to offer to repairer KAH MOTOR CO. SDN. BHD. is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 23,095.91	\$ 14,276.69
Loss of Use (\$50 x 14 days)	\$ 700.00	\$ 700.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 23,797.91	\$ 14,978.69

#### Breakdown of days is as follows:

TOTAL	14 days
Weekends / Downtime / PRI	2 days
Our surveyor's recommended days to repair	12 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval, please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shu Pei (LKKAuto)

Sent: Wednesday, 18 July, 2018 5:19 PM

To: 'Janet Tan'

Cc: Admin A; Vic (LKKAuto)

Subject: RE: TPDS: SCM5701H (TM) & GBD7651E (EQ) DOA: 13/07/2018@12.55PM

#### WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SMC 5701H at M/s Kah Motor Co Sdn Bhd.



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

To: M/s EQ INSURANCE COMPANY LTD

Date: 23/10/2018

## THIRD PARTY DIRECT SETTLEMENT

Vahiala Na	GBD 7651E	(Insd Veh)	Your Ref. No.: DM18HO01784/JT
Vehicle No.	SMC 5701H	(TP Veh)	Our Ref. No.: CC4/EQI18012980/Ahb3s2
Date of Accident	13/7/2018		

Liability		100%	
Final Repair Cost	: \$	14,276.69	(W/GST)
Loss of Use	: \$	700.00	14 days
Rental (If any)	: \$		days
Others:	: \$	2.00	
	: \$		
		14,978.69	
Final Settlement Sum	: \$	14,978.69	
Remarks	:		

1)	KAH MOTOR CO. SDN. BHD.	: \$	14,978.69
		: \$	

NUR SHAQILAH LKK Auto Consultants Pte Ltd



Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhal 15 Ubi Road 4

Singapore 408610 Tel: +65 6841 3838 Fax: +65 6748 0770 www.honda.com.sg

M/s EQ Insurance Company Ltd

5 Maxwell Road

#17-00 Tower Block MND Complex

Singapore 069110

Your ref: CC4/EQI18012980/hb3

Attn: Motor Claims Department / Janet Tan

Our ref: SMC5701H

Dear Sir / Madam,

#### THIRD PARTY DIRECT SETTLEMENT

#### ACCIDENT INVOLVING SMC5701H AND GBD7651E ON 13.07.18

We refer to the items(s) marked ( ✓ ) below:

( ✓ ) We refer to your email dated 16.07.18

( ✓ ) We enclose herewith the repair invoice / Third Party Direct Settlement Agreement.

( ✓ ) Kindly forward the discharge voucher for our client's signature within <u>2 weeks</u> via email to <u>emillinliew@honda.com.sg</u> or <u>faeaz@honda.com.sg</u>

) We return your discharge voucher duly completed.

( ✓ ) Kindly expedite settlement the followings:-

Repair Cost

S\$14,276.69 payable to Kah Motor Co Sdn Bhd

Loss of Use

\$\$50.00 X 14 Days = \$\$700.00 payable to

**Amit Sharma** 

Rental

NIL

Third Party Insurer Search

S\$2.00 payable to Kah Motor Co Sdn Bhd

LTA Search

NIL

( ✓ ) Kindly let us have your cheque made in favour of the above mention names(s) for transmission as soon as possible.

( ✓ ) Letter of Authority, TP Search Bill

Thank you.

Yours faithfully,

Ary Chua



51 UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX; (065) 62564315

Our Ref: CC4/EQI18012980/hb3

19 JULY 2018

### CMA HOLDINGS PTE LTD

By Post and By Email

7 YISHUN INDUSTRIAL STREET 1 #04-35 NORTH SPRING BIZHUB SINGAPORE 768162 ATTN: THE MANAGEMENT

Dear Sir/Madam,

## ACCIDENT INVOLVING GBD 7651E AND SMC 5701H ON 13/07/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh Sanghilan

Case Handler DID: 6841 2096 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. EQ INSURANCE COMPANY LIMITED

(Motor Claims Dept) kongchinmeng@huper.asia

(Email)

## Vic (LKKAuto)

From:

Vic (LKKAuto)

Sent:

Thursday, 19 July, 2018 11:36 AM

To:

kongchinmeng@huper.asia

Cc:

Admin A; Vic (LKKAuto)

Subject:

Your Ref: GBD 7651E\_ACCIDENT INVOLVING GBD 7651E AND SCM 5701H ON

By Post and By Email

13/07/2018



Auto Consultants Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/EQI18012980/hb3

19 JULY 2018

CMA HOLDINGS PTE LTD

7 YISHUN INDUSTRIAL STREET 1 #04-35 NORTH SPRING BIZHUB SINGAPORE 768162

ATTN: THE MANAGEMENT

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Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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# LETTER OF AUTHORITY

## TO WHOM IT MAY CONCERN

ACC	DENT INVOLVING (OWNER'S VEHICLE NO.)  SMC 5701 H  HIRD PARTY'S VEHICLE NO.)  ALONG Brodell Rd (4p\$1) Near Blk >21 Lor  Tog Payor  The relative with price Veh. Motor Co. Sdr. Rhd. and its agents or any
ON	Tog Payor
	I hereby authorize Kah Motor Co Sdn Bhd and its agents or any person authorized by Kah Motor to do all or any of the following.  To submit, resolve and make any claims(s) which I may have against the 3 <sup>rd</sup> party insurers.  To execute, sign discharge voucher / indemnity forms and all necessary documents in connection with and arising out of the above claim
Any	payment should be made in favour of my name / Kah Motor Co Sdn

Amit Shorma

Owner Signature

(Co stamp & authorized signature if it's Co. registered vehicle)

Name : AMIT SHARMA

NRIC No : G5481215P

Vehicle No : SMC 5 7 6 1 H

Date : 13/07/18



## Service Tax Invoice

GST Reg No. M200050223

Company Ref. No. S80FC1380G

Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad) 15 Ubi Road 4, 408610 SINGAPORE

Ubi Parts Centre

Phone No.: +65 6841 3838 Fax No.:

EQ INSURANCE COMPANY LTD MOTOR CLAIMS DEPT 5 MAXWELL ROAD

#17-00 TOWER BLK MND BUILDING

SINGAPORE, 069110

Customer No. : **WZE011** 

SINV-BS18001459 Invoice No. 17/08/18 Invoice Date SVO18041723 Order No.

Reference

Job Card No. 70859 16/07/18 / 4:57:56 PM Date/Time Received

Licence No. SMC5701H HRV LX-SIN CVT YM 2018

Model JHMRU1830JX200008 Car Chassis No. L15B5670008

Car Engine No. Mileage 157 ARY CHUA WAI NGEE 1490A Service Advisor

**ARYCHUA** Served By

Page

								7% GST 4m	
No.		Description	Qty.	UoM	U. PriceDis	sc %	Amount	Amount	GS
		TP DIRECT SETTLEMENT (J/NO: 70859)							
		OWNER: AMIT SHARMA		20					
		OWNER INSURER: TOKIO MARINE INSURANCE	ELT	D					
		ACC DATE: 13/07/2018@12.55PM							
		SURVEYED BY:ADRIAN LING(LKKAUTO)17/07/2	2018	@14.14PI	М				
		REF NO: CC4/EQI18012980/HB3							
		TP INSURER: EQ INSURANCE COMPANY LTD							
650-086 A0071	20000	TP VEH: GBD7651E	98	1224455	10000000		1.02007.0727	00/12/201	120750
BOSUN	0672	SUNDRIES	1	Hours	20.00		20.00	1.40	21.40
BOBC	EXT- YBH	BODY UNDERSIDE COATING (N)	1	Hours	100.00		100.00	7.00	107.00
BOJSE	0672	BODY JOINT SEALANT.	1	Hours	100.00		100.00	7.00	107.0
BML02I	EXT-	INSPECT RR LIGHTING MECHANISMS. PERFORM WATER TEST.(N)	1	Hours	120.00		120.00	8.40	128.4
BA02R	EXT-	REMOVE & INSTALL REVERSE SENSORS-4	1	Hours	140.00		140.00	9.80	149.8
Orio Eri	YJ	PCS (N)	2.5	Tioura	140.00		140.00	5.00	140.0
BP00R	EXT- YBH	APPLY BODY UNDERSIDE COATING (N).	1	Hours	180.00		180.00	12.60	192.6
BOMISC1	EXT-	REMOVE & INSTALL REVERSE CAMERA & CALIBRATION	1	Hours	280.00		280.00	19.60	299.6
BMI03D	EXT- YJ	REMOVE & INSTALL REAR COMPARTMENT LININGS GARNISHES.(N)	1	Hours	280.00		280.00	19.60	299.6
BG02D	EXT-	REMOVE & INSTALL RR. WINDSCREEN.(N)	1	Hours	300.00		300.00	21.00	321.0
BOMISC1	EXT-	RESET VEHICLE SMART KEY ACCESS/ENTRY SYSTEM	1	Hours	350.00		350.00	24.50	374.5
BKTG02R	EXT- YJ	REMOVE & TRANSFER ITEMS TO NEW TAILGATE. ADJUST & ALIGN TAILGATE.(N)	1	Hours	450.00		450.00	31.50	481.5
BP06R	EXT- YBH	SPRAY PAINT ON REPAIRED/REPLACED AREAS (6PX\$450)	1	Hours	2,700.00		2,700.00	189.00	2,889.0
BKRP22B	EXT- YJ	CUT OFF & RENEW RR FLOOR PANEL RR PANEL.(07DX\$560) STRAIGHTEN ALIGN & RENEW DAMAGE PART	1	Hours	3,920.00		3,920.00	274.40	4,194.4
91505-TM8-003		CLIPBUMPER	14	Each	2.00	25	21.00	1.47	22.4
04715-T7A-900ZZ		FACE,RR.BUMPER	1	Each	463.70	25	347.77	24.34	372.1
71598-T7A-000		SPACERL.RR.BUMPER SIDE	1	Each	11.50	25	8.62	0.60	9.2
71593-T7A-000		SPACERR.RR.BUMPER SIDE	1	Each	11.50	25	8.62	0.60	9.2
04717-T7A-000ZZ		FACER.RR.BUMPER CORNER	1	Each	92.30	25	69.22	4.85	74.0
04718-T7A-000ZZ		FACEL.RR.BUMPER CORNER	1	Each	92.30	25	69.22	4.85	74.0
75722-T7W-A01		EMBLEMRR.	1	Each	12.90	25	9.67	0.68	10.3

Printed by ARYCHUA on 17 Aug 2018 at 12:51:58 PM

This is a computer generated invoice. No signature is required.

Please review your bill and advise us of any errors or omissions.

Kah Motor reserves the right to deliver a subsequent bill for any charge omitted GST Amount is calculated from individual line(s)







# Service Tax Invoice

GST Reg No M200050223

Company Ref. No. S60FC1380G

Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad) 15 Ubi Road 4, 408610 SINGAPORE

Ubi Parts Centre

Phone No.: +65 6841 3838 Fax No.:

EQ INSURANCE COMPANY LTD MOTOR CLAIMS DEPT 5 MAXWELL ROAD #17-00 TOWER BLK MND BUILDING SINGAPORE, 069110

Customer No. :

**WZE011** 

Invoice No.	:	SINV-BS18001459
Invoice Date	:	17/08/18
Order No.	:	SVO18041723
Reference		

70859 Job Card No. 16/07/18 / 4:57:56 PM Date/Time Received SMC5701H Licence No.

HRV LX-SIN CVT YM 2018 Model JHMRU1830JX200008 Car Chassis No.

Car Engine No. L15B5670008 Mileage 157 ARY CHUA WAI NGEE 1490A Service Advisor

Served By **ARYCHUA** 

2 Page

							7% GST Amo	
No.	Description	Qty.	UoM	U. PriceD		Amount	Amount	GS
75725-T8N-T00	EMBLEM,RR. I-VTEC	1	Each	14.10	25	10.57	0.74	11.3
74890-T7A-J13ZB	GARNISH ASSY, RR.LICENSE	1	Each	221.00	25	165.75	11.60	177,38
33502-T7A-J31	LAMP UNIT,R.	1	Each	401.60	25	301.20	21.08	322.28
33552-T7A-J31	LAMP UNIT,L.	1	Each	401.60	25	301.20	21.08	322.2
34150-T7A-J31	LIGHT ASSY,R.LID	1	Each	269.90	25	202.42	14.17	216.59
34155-T7A-J31	LIGHT ASSY,L.LID	1	Each	269.90	25	202.42	14.17	216.59
04655-T7A-310ZZ	PANEL SETRR.FLOOR	1	Each	662.20	25	496.65	34.77	531.43
65750-T5B-300ZZ	CROSSMEMBER COMPRR.FLOOR	1	Each	81.20	25	60.90	4.26	65.16
65513-T7A-300ZZ	STIFFENERRR.JACK UP	1	Each	60.20	25	45.15	3.16	48.3
66100-T7A-300ZZ	PANEL COMPRR.	1	Each	365.70	25	274.27	19.20	293.4
68100-T7A-J20ZZ	TAIL GATE COMP	1	Each	838.90	25	629.17	44.04	673.2
74440-T7A-003	WEATHERSTRIPTAILGATE	1	Each	96.80	25	72.60	5.08	77.68
74800-T7A-J02	LOCK ASSYTAILGATE	1	Each	76.60	25	57.45	4.02	61.4
73214-T7J-H01	RUBBER CR.WINDSHIELD DAMPER	1	Each	19.30	25	14.47	1.01	15.4
73226-SZW-000	DAMPERSTD 5X5	1	Each	8.30	25	6.22	0.44	6.66
73254-T7J-H01	RUBBER CL.WINDSHIELD DAMPER	1	Each	19.30	25	14.47	1.01	15.4
76711-T6A-003	CAPPIVOT	1	Each	4.70	25	3.52	0.25	3.7
91501-S70-003	FASTENER BW/SHIELD	4	Each	3.20	25	9.60	0.67	10.2
91502-S70-003	FASTENER B	2	Each	4.90	25	7.35	0.51	7.86
91536-SS0-J01	FASTENER AW/SHIELD	2	Each	3.50	25	5.25	0.37	5.63
84640-T7A-J01ZA	LINING ASSYRR.PANEL	1	Each	43.00	25	32.25	2.26	34.5
BO-WS-SEALANT	WINDSCREEN SEALANT (N)	1	Each	60.00		60.00	4.20	64.20
65770-T7J-H00ZZ	CROSSMEMBER COMPRR.FLOOR RR.	1	Each	144.70	25	108.52	7.60	116.1
84431-T7A-J01ZA	LINING ASSYTAILGATE	1	Each	133.40	25	100.05	7.00	107.0
84550-T7A-J00	BOX ASSY CARGO FLOOR	1	Each	126.90	25	95.17	6.66	101.8
74646-T7A-010	COVERRR.FLOOR UN	1	Each	118.30	25	88.72	6.21	94.90
39530-T7A-003	CAMERA ASSYRR.VIEW	1	Each	611.00	25	458.25	32.08	490.3
BO-NUM-COMP-L	NUMBER PLATE WITH CASING-L(N)	1	Each	45.00		45.00	3.15	48.1

Total SGD	13.342.71	933.98	14,276,69
Sum Item	4,402.71	308.18	4,710.89
Sum Labor	8,940.00	625.80	9,565.80

Total Payable (SGD)

14,276.69



Please give us your

feedback by scanning the QR Code using

mobile device



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

## Third Party Insurer Enquiry

Our Ref No:

GR-18-107457

Date of Request:

13/07/2018

Your Ref No:

Online Purchase

Kah Motor Co Sdn Bhd 15 Ubi Road 4 Singapore 408610

Dear Sir/Madam,

**Enquiry Date** 

13/07/2018

Enquiry By

Emillin Liew Chong Hoon

TP Vehicle No.

GBD7651E

Accident Date

13/07/2018

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBD7651E	EQ Insurance Company Ltd	16/04/2018-15/04/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

## TAX INVOICE

Our Ref No:

GR-18-107457

Date of Request:

13/07/2018

Your Ref No:

Online Purchase

Kah Motor Co Sdn Bhd 15 Ubi Road 4 Singapore 408610

Dear Sir/Madam,

**Enquiry Date** 

13/07/2018

Enquiry By

Emillin Liew Chong Hoon

TP Vehicle No.

GBD7651E

Accident Date

13/07/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque