

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 26 July 2018 12:00 PM
To: eva.kok@eurokars.com.sg; Admin A; Admin-D (LKKAuto); Hsiao Tong (LKKAuto); Rasul (LKKAuto)
Cc: janice.syn@porsche.com.sg; rickteo@eurokars.com.sg; jobithomas@eurokars.com.sg
Subject: RE: OD CLAIMS- SLX4563Y DOA 12/07/2018

Dear Eva,

As instructed by our client, please proceed to repair the insured vehicle **SLX 4563Y (Excess \$ 400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: eva.kok@eurokars.com.sg [mailto:eva.kok@eurokars.com.sg]
Sent: Thursday, 26 July 2018 10:21 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: janice.syn@porsche.com.sg; rickteo@eurokars.com.sg; jobithomas@eurokars.com.sg
Subject: RE: OD CLAIMS- SLX4563Y DOA 12/07/2018

Hi Shirley,

Kindly assist on the authorization repair for the above claims.

Thank you so much

Eva Kok
Insurance Claims Officer
Trans Eurokars Pte Ltd
12 Sungei Kadut Avenue
Singapore 729648
Dir: +65 6360 2846 | Fax: +65 63602899 | Email: eva.kok@eurokars.com.sg
Website: www.eurokarsgroup.com

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Monday, July 23, 2018 11:22 AM
To: Eva Kok <eva.kok@eurokars.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Rasul (LKKAuto)' <Rasul@lkkauto.com>
Cc: Janice Syn <janice.syn@porsche.com.sg>; Rick Teo Fu Shen <rickteo@eurokars.com.sg>; Jobi Thomas <jobithomas@eurokars.com.sg>
Subject: RE: OD CLAIMS- SLX4563Y DOA 12/07/2018

Hi Eva,

Kindly informed we are still pending approval from insurance.

We will update you once done.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: eva.kok@eurokars.com.sg [<mailto:eva.kok@eurokars.com.sg>]
Sent: Monday, 23 July 2018 11:16 AM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: janice.syn@porsche.com.sg; rickteo@eurokars.com.sg; jobithomas@eurokars.com.sg
Subject: RE: OD CLAIMS- SLX4563Y DOA 12/07/2018

Hi,

Any update on authorization repair for the above vehicle ?

Thank you

Eva Kok
Insurance Claims Officer
Trans Eurokars Pte Ltd
12 Sungei Kadut Avenue
Singapore 729648
Dir: +65 6360 2846 | Fax: +65 63602899 | Email: eva.kok@eurokars.com.sg
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From: Eva Kok

Sent: Wednesday, July 18, 2018 5:05 PM

To: Admin A <admin-a@lkkauto.com>; Nivitha (LKK Auto) (admin-d@lkkauto.com) <admin-d@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Rasul (LKKAuto)' <Rasul@lkkauto.com>

Cc: Janice Syn <janice.syn@porsche.com.sg>; Rick Teo Fu Shen <rickteo@eurokars.com.sg>; Jobi Thomas <jobithomas@eurokars.com.sg>

Subject: RE: OD CLAIMS- SLX4563Y DOA 12/07/2018

Hi All,

Please refer to the attached for your perusal.

Please let us have your authorization repair for the above vehicle.

Thank you

Eva Kok

Insurance Claims Officer

Trans Eurokars Pte Ltd

12 Sungei Kadut Avenue

Singapore 729648

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Website: www.eurokarsgroup.com

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From: Eva Kok

Sent: Tuesday, July 17, 2018 11:06 AM

To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>

Cc: Janice Syn <janice.syn@porsche.com.sg>; Rick Teo Fu Shen <rickteo@eurokars.com.sg>; Jobi Thomas <jobithomas@eurokars.com.sg>

Subject: OD CLAIMS- SLX4563Y DOA 12/07/2018

OUR REF: SLX4563Y OWN DAMAGE CLAIM

Dear Sir/Mdm,

Please arrange the survey of our client's vehicle. (Vehicle in workshop)

Attached is the ESTIMATE AND SAS REPORT for your perusal.

Thank you

Eva Kok
Insurance Claims Officer
Trans Eurokars Pte Ltd
12 Sungei Kadut Avenue
Singapore 729648
Dir: +65 6360 2846 | Fax: +65 63602899 | Email: eva.kok@eurokars.com.sg
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