

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 17 August, 2018 4:51 PM
To: City Auto
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: LOD of SJS5884R LKK REF: CC4/ASM18012972/Kha3 Our ref: SJS5884R D.O.A: 12/07/2018 LKK REF CC4/ASM18012972/Kha3
Attachments: Letter of Demand.pdf

Without Prejudice

Dear Vronica,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: City Auto [mailto:cityauto@singnet.com.sg]

Sent: Friday, 17 August, 2018 12:30 PM

To: Vic (LKKAUTO)

Subject: LOD of SJS5884R LKK REF: CC4/ASM18012972/Kha3 Our ref: SJS5884R D.O.A: 12/07/2018

Dear Vic,

Please find attached the LOD of above-mentioned claims.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Tuesday, 24 July, 2018 4:15 PM
To: City Auto
Cc: Hsiao Tong (LKKAUTO); Admin A; Vic (LKKAUTO)
Subject: RE: Arrange survey on SJS5884R D.O.A: 12/07/2018 *** LKK REF: CC4/ASM18012972/Kha3

WITHOUT PREJUDICE

Dear Vronica,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: City Auto [<mailto:cityauto@singnet.com.sg>]
Sent: Tuesday, 24 July, 2018 9:14 AM
To: Mei Kwan (LKKAUTO)
Cc: Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A
Subject: RE: Arrange survey on SJS5884R D.O.A: 12/07/2018 *** LKK REF: CC4/ASM18012972/Kha3

Dear Mei Kwan,

As spoken just now, please confirm the above-mentioned claims will be direct settlement.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 17 July, 2018 4:07 PM

To: City Auto

Cc: Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A

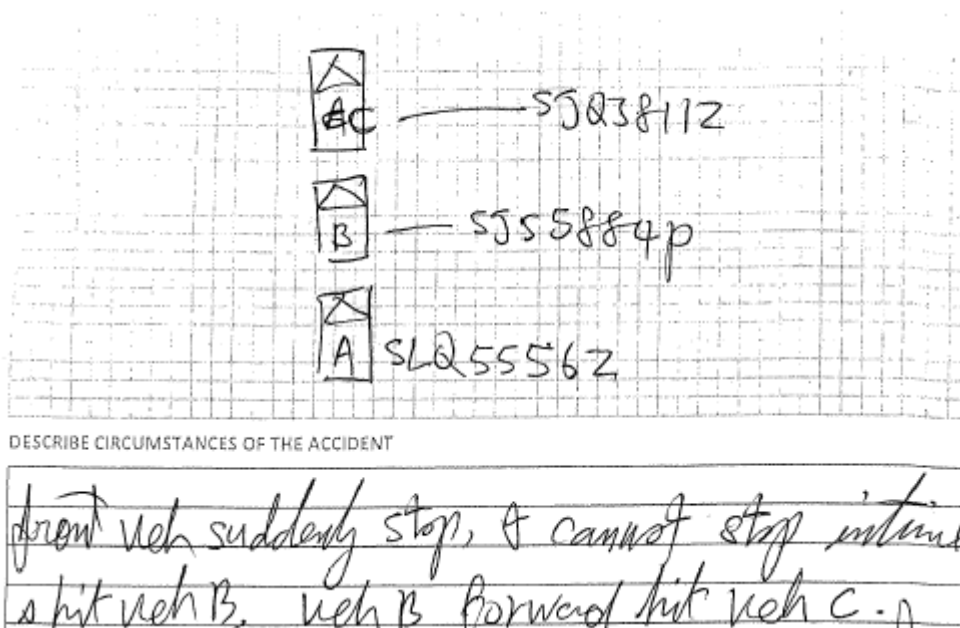
Subject: RE: Arrange survey on SJS5884R D.O.A: 12/07/2018 *** LKK REF: CC4/ASM18012972/Kha3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.



Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto [<mailto:cityauto@singnet.com.sg>]
Sent: Monday, 16 July, 2018 12:56 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: Arrange survey on SJS5884R D.O.A: 12/07/2018

Hi Arrangement survey dept,

Kindly arrange **LKK Auto Consultants Pte Ltd** survey on **Tuesday 17/07/2018** on following vehicle :

TP Survey

Your vehicle : SLQ5556Z

Our vehicle : SJS5884R

D.O.A : 12/07/2018

LOCATION : Blk 160, Sin Ming Drive, Sin Ming Auto City #05-01 Singapore 575722

Thank you.

Best Regards,

Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944