RE: OUR REF: SNM18D03464/YM3867G/tkl - FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YM3867G (OI : CTI - TBA) and SHB9644C (TP : LKK REF - CC3/CTI18012965/Kha3) on 13/07/2018

Tan Kah Leong < Kah Leong. Tan@sg.cntaiping.com >

Fri 4/3/2020 10:29 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Without Prejudice

Dear Asher,

We refer to your email below.

Please proceed to offer third party property claim at \$16,413.47(all-in).

Please keep us posted on the payment advice to act accordingly.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224.7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI

Sent: Thursday, April 2, 2020 11:50 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com> **Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: FW: OUR REF: SNM18D03464/YM3867G/tkl - FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YM3867G (OI: CTI - TBA) and SHB9644C (TP: LKK REF - CC3/CTI18012965/Kha3) on 13/07/2018

Dear All,

Please note that officer in charge – Kah Leong

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Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Sent: Thursday, April 2, 2020 11:44 AM **To:** Irene Tay < <u>irene.tay@sg.cntaiping.com</u>>

Cc: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>; Chee So Chow < <u>sochow.chee@sg.cntaiping.com</u>>;

Alfred Toh alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM18D03464 - FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YM3867G (OI: CTI - TBA) and SHB9644C (TP: LKK REF - CC3/CTI18012965/Kha3) on

13/07/2018

Hi Sir,

We refer to our email dated 29/08/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 11 December 2019 2:21 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Irene Tay < irene.tay@sg.cntaiping.com >; Chee So

Chow <<u>sochow.chee@sg.cntaiping.com</u>>; Alfred Toh <<u>alfred.toh@sg.cntaiping.com</u>>

Subject: RE: OUR REF: SNM18D03464 - FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YM3867G (OI : CTI - TBA) and SHB9644C (TP : LKK REF - CC3/CTI18012965/Kha3) on

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LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Asher Sng (LKKAuto)

Sent: Tuesday, 12 November 2019 3:12 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Irene Tay < irene.tay@sg.cntaiping.com >; Chee So

Chow <<u>sochow.chee@sg.cntaiping.com</u>>; Alfred Toh <<u>alfred.toh@sg.cntaiping.com</u>>

Subject: RE: OUR REF: SNM18D03464 - FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YM3867G (OI: CTI - TBA) and SHB9644C (TP: LKK REF - CC3/CTI18012965/Kha3) on

13/07/2018

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Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 18 September 2019 4:11 PM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>; Irene Tay < <u>irene.tay@sg.cntaiping.com</u>>; Chee So

Chow < sochow.chee@sg.cntaiping.com>

Subject: RE: OUR REF: SNM18D03464 - FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YM3867G (OI: CTI - TBA) and SHB9644C (TP: LKK REF - CC3/CTI18012965/Kha3) on

13/07/2018

Hi Sir,

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Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Thursday, 29 August 2019 5:34 PM

To: Irene Tay < <u>irene.tay@sg.cntaiping.com</u>>; Chee So Chow < <u>sochow.chee@sg.cntaiping.com</u>>; Asher Sng

(LKKAuto) < AsherSng@lkkauto.com>

Subject: OUR REF: SNM18D03464 - FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YM3867G (OI: CTI - TBA) and SHB9644C (TP: LKK REF - CC3/CTI18012965/Kha3) on

13/07/2018

Dear Irene.

fya

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Thursday, 29 August, 2019 5:30 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YM3867G (OI: CTI - TBA) and

SHB9644C (TP: LKK REF - CC3/CTI18012965/Kha3) on 13/07/2018

Your ref:: TBA

Our ref: CC3/CTI18012965/Kea3s2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured swerved into third party lane and hit third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "TRANS-CAB AUTO SERVICES PTE LTD" at \$16,413.47 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 87,288.91	\$ 15,087.00
2. Loss of Rental (13days x \$101.46)	\$ 1,318.98	\$ 1,318.98 (13days x \$101.46)
3. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 88,615.38	\$ 16,413.47

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 18 July 2018 11:49 AM

To: claimsdept@sg.cntaiping.com

Cc: <u>irene.tay@sg.cntaiping.com</u>; Lucas Lee <<u>lucas.lee@sg.cntaiping.com</u>>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; Admin A <<u>admina@lkkauto.com</u>>

Subject: Direct Settlement - Accident Involving YM3867G (OI : CTI - TBA) and SHB9644C (TP : LKK REF - CC3/CTI18012965/Kha3) on 13/07/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 9644C at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

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