

15/5/2010

INS. CASE OWNER:

CC 4/AXA1801

LKK:
IDAC:

Surveyor:

Macus

DOI:

ASSIGNMENT

18/7/18

Date / Time:

17/7/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKM 3574G

Claim No.:

SKM000000/58103

Name of Insured:

ARUN KUMAR S/O POLAKKUMAR

Policy No.:

GA085874/1

Insured Tel No.:

HP:

Make / Model:

Toyota

Excess Sec II :SS

500.00

D.O.A.:

17/7/18

Place of Accident:

WOODLANDS ME 2 TMS
SLC

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

SON JUNG WOOK

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

% Final ? Yes / No

XD 8045M

SKM 3574G

SLD 1629S



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

1st
into

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

18/7/18

16/7

SLD 1629S - x

SKM 3574G - 46 (AKA 1006150 / R1006150 / 46)

* Gmurk / aim.

26/7/18

Email to OI rpt: Request clearer copy of OIB EP & DL.

7/8/18 @ 2.20pm called OI, Mr Arun. Not pick up
@ 2.25pm called OI, Mr Son. Confirm accident.
3rd car. OIB was 2nd car.

10/8/18

✓ DS. No party issue.

12/9/18

File pass to Marcus.

10/11/18

DV 594

23/11/18

File to SLP to close

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

10/11/18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

28. (3rd car 01 2nd car 01)

or B 28. Ass. Lia:

Repair Cost:

SS

15821.02

Loss of Rental (LOR):

SS

749.00

(7 days)

x \$100

Loss of Use (LOU):

SS

(S x days)

Loss of Income (LOI):

SS

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

16520.02

Global Sum SS:

15520.00

(as per BOLA mandate)

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

15520.00

Name 1:

1st AUTOWORKS Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF: ASM (AXA)

ASSIGNMENT

From:

Date:

18/07/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLD 16795

at Workshop m/s

1st Auto works

of

23 Kaki Bukit Ave 4 #04-01

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

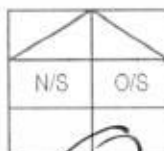
(Client's Record)

Make of Veh:

Renault

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

7812

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.: Yes or No

Lum Sum:

1.31

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

27A 50046

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLD 16295

Yr Regn:

6 16

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or:

VA1

Make:

DAEWOO

C.C.

1364

Colour:

Green

A/C:

Insured / Std / NI / NA

Sp. Reading

046733

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WOLSH9EM3G4038079

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55-R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

13/7/18

D.O.I.

18/7/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

7475 11 mch. rep \$100

26/8/18 Confirmed final by \$14786 with Renault.

(Reel #12 mch. rep \$41.

Date/Time, File Pass to?



Preli. Report

Days Of Repair:

1)



Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee:



Site Insp (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Others

Report Format :

Lump Sum / I.B.I. (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18012963/pb3	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 17-07-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKM 3574S	Veh. Inspected	SLD 1629S
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	17/07/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	13/07/2018	Inspection Date	
Survey held at	1ST AUTOWORKS PTE LTD 23 KAKI BUKIT AVE 4 #04-01 (SOUTH WING) SINGAPORE 415933		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

FIRST AUTOWORKS

Repair Estimate

Date : 17/07/2018

To Whom It May Concern

Dear Sir,

RE: VEHICLE : SLD1629S
CHASSIS NO.: W0LSH9EM3G4038079
ENGINE NO.: B14NEL19KM0361

Name of insured : Chong Kum Weng
Date of accident : 13/07/2018

Reference: SLD1629S
Make: OPEL
Meriva

Not Allowed
when
Take photo before party
18/7/18
5 - Body

We append hereunder the estimated cost of repairs to be carried out to the above vehicle.

Parts

No.	Qty	Part Description	Price (SGD)
1	1	REAR BUMPE FASCIA UPPER	80/70m 1,690.00
2	1	REAR BUMPE FASCIA LOWER, Extension	80/70m 1,350.00
3	1	REAR BUMPE REINFORCEMENT	3rd 850.00
4	1	REAR END PANEL TOP COVER	11 220.00
5	1	REAR END PANEL	11 560.00
6	1	SPARE TIRE PANEL	11 1,550.00
7	1	SPARE TIRE BOARD	11 890.00
8	1	TAIL LID	4.6/10m 2,450.00
9	1	TAIL LID W/STRIP	11 320.00
10	1	TAIL LID LOCK	11 250.00
11	1	TAIL LID TRIM BOARD	11 390.00
12	1	TAIL LID WIPER MOTOR	11 1,381.00
13	1	TAIL LID WIPER ARM	11 121.00
14	1	TAIL LID ABSORBER	11 330.00
15	1	TAIL LID CHROME HANDLE	11 950.00
16	1	LHR TAIL LID LAMP	11 780.00
17	1	RHR TAIL LID LAMP	11 780.00
18	1	RR WINDSCREEN	11 798.00
19	1	RR WINDSCREEN MOULDING	11 130.00
20	1	REAR EMBLEM	11 80.00
21	1	LETTERING "MERIVA"	11 70.00
22	1	LETTERING "TURBO" - Chrome	11 60.00
23	1	GUIDE,RR BPR FASCIA CTR	11 90.00
24	1	GUIDE,RR BPR FASCIA OTR RH	3rd 70.00
25	1	GUIDE,RR BPR FASCIA OTR LH	3rd 70.00

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Next to Vicom Building, Singapore 415933 Tel : 6844 1985 Fax : 6844 5185

<u>26</u>	1	LHR TAIL LAMP	11	850.00	X
<u>27</u>	1	RHR TAIL LAMP	11	850.00	X
<u>28</u>	1	SENSOR,RR OBJECT with Ring, Service kit	11	450.00	✓
<u>29</u>	1	FRT AIR BAG SENSOR	11	356.00	X
<u>30</u>	1	AIR BAG CONTROL UNIT	Actual	980.00	✓
<u>31</u>	1	FRT DRIVER SEAT BELT RH	11	880.00	X
<u>32</u>	1	FRT DRIVER SEAT BELT PRETENSIONER RH, INNER	11	1,020.00	✓
<u>33</u>	1	FRT DRIVER SEAT BELT LH	11	880.00	X
<u>34</u>	1	FRT DRIVER SEAT BELT PRETENSIONER LH, INNER	11	1,020.00	✓

Parts Total: 23,516.00
Less 10%: 2,351.60
Total : 21,164.40

Labour

<u>No.</u>	<u>Labour Description</u>	<u>Price (SGD)</u>
<u>1</u>	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts.	2500.00 1625
<u>2</u>	Carry out spray painting on accident affected area.	2000.00 1650
<u>3</u>	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	70.00 50
<u>4</u>	To remove and refix rear tail gate windscreen	120.00 80.00 ✓
<u>5</u>	To conduct transfer of parts from old tailgate to new tailgate	180.00 120
<u>6</u>	Remove and refix seat cushion/upholstery to facilitate repair	150.00 120
<u>7</u>	To remove and refix reverse sensor and conduct test	150.00 90
<u>8</u>	To remove and refix reverse camera and conduct test	160.00 90
<u>9</u>	To conduct reset & reprogram system of air bag & seat belt light on	450.00 2

Labour Total : 5780.00

Other

<u>No.</u>	<u>Other Description</u>	<u>Price (SGD)</u>
<u>1</u>	Rear bumper clip set	50.00 ✓
<u>2</u>	Rear Number Plate	50.00 40
<u>3</u>	Rear Windscreen Sealant	60.00 40
<u>4</u>	Rear Tailgate inner trim clip	78.00 X
<u>5</u>	Rear end panel trim clip	52.00 X
<u>6</u>	Reverse sensor(1 set)	250.00 X
<u>7</u>	Rear end panel insulation seal	60.00 X
<u>8</u>	Towing Service	60.00 X

Other Total : 660.00

Total : 27,604.40

Gst (7%) : 1

GRAND TOTAL:

NB: THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS. EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, Y WILL BE INFORMED PRIOR TO ACTION TAKEN. **PARTS PRICES ARE SUBJECT TO CHANGES.**

Yours faithfully

Service Advisor

Ronnie Tan

DID: 6844 1985 Fax: 6844 5185

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:




Service Request Details

Claim

S8M000M0

Reference

None 

Loss Date

July 13, 2018

Request Date

July 17, 2018

Due Date

July 24, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

17072018 @ 1.04pm
Ronnie veh ~~in~~ in.
estimate not yet done . will call to
arrange when done .

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLD1629S

Make

TPVD OPEL

Model

MERIVA-1.4 TURBO (A)

Service Address

Primary Contact/Insured

KOLANTHAVEL ARUN KUMAR S/O
30 WOODLANDS CRESCENT, #15-15, 738086, Singapore
97493831

Claim Handler

TAY Ernest
6568804835
ernest.tay@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 26 July 2018 2:37 PM
To: 'ying@smemotor.com.sg'
Subject: SKM 3574S; DOA: 13/07/2018
Attachments: GIA REPORT_SKM 3574S.PDF

Hi Ying,

We refer to the above matter. We are the loss adjuster appointed by AXA Insurance Pte Ltd to handle third party claim against our insured (SKM 3574S).

We noted that our insured driver had lodge the accident report at your good office. We would like to request a clearer copy of driver's employment pass & foreign driving licence for our further action.

Appreciate your kind assistance and early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



EMPLOYMENT PASS

Employment of Foreign Manpower Act (Chapter 91A)
Republic of Singapore

Employer

AUGUST INTERNATIONAL PTE. LTD.



Name
SON JUNGWOOK
PIN
G1126587T



K0291742

VISIT PASS

Immigration Regulations

19.04.2018

Name
SON JUNGWOOK

PIN
G1126587T

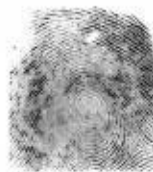
Date of Birth
06-12-1982

Sex
M

Nationality
KOREAN, SOUTH

MULTIPLE JOURNEY VISA ISSUED

YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED
OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.



Download SGWorkPass
App to check status



대한민국
REPUBLIC OF KOREA

국제 자동차 교통
국제 운전면허증
INTERNATIONAL DRIVING PERMIT
1949. 9. 19의 도로교통에 관한 협약

발급지 ISSUED AT SEOUL, KOREA
발급년월일 DATE OF ISSUE 15-SEP-2017
면허번호 PERMIT NO 0010-17-657344

알림 No. 17-718918

국외(국제) 운전면허증은 국제법상 발급일로부터 만 1년간 유효하며, 연장이나 재발급제도는 국제법상 금지되어 있습니다.

원칙상 외국 여행자의 불편을 덜기 위하여 맺은 협정이므로, 외국에서 장기간 체류 목적으로 가시는 분(이민, 유학, 상주 등 1년이상 체류자)은 먼저 체류국의 법을 준수하여야 하며, 허락하는 기간내에 체류국 운전면허증을 교부받도록 노력하여야 합니다. 국제 운전면허증은 회원국에서 즉시 운전이 가능합니다.

국제운전면허증을 발급받아 출국하시는 분중에서 운전면허적성검사기간중에 적성검사를 받을 수 있는 분들은 별도로 적성검사 연기신청을 하셔야 합니다. 또한 적성검사 연기기간은 해외에 체류하고 있는 기간 동안이니 입국후 3개월내에 적성검사를 받으셔야 합니다.



김경원

서울특별시지방경찰청장
COMMISSIONER OF SEOUL
METROPOLITAN POLICE AGENCY

Indiscreetly 201/11 201/11

SON
JUNGWOOK
REPUBLIC OF KOREA
06.DEC.1982
Seoul

서울지방
201.9.15
경찰청장

Motorcycles with engine capacity of 125cc or less	A
Motorcycles with engine capacity of 125cc or less	B
Motorcycles with engine capacity of 125cc or less	C
Motorcycles with engine capacity of 125cc or less	D
Motorcycles with engine capacity of 125cc or less	E

서울지방
201.9.15
경찰청장

A
B
C
D
E



서울지방
201.9.15
경찰청장


서울지방
201.9.15
경찰청장

1. Name	2. Date of Birth	3. Sex	4. Nationality
5. Address	6. Telephone	7. Occupation	8. Education



***URGENT* <Request for DS> S8M00OM0 [ACCIDENT INVOLVING SKM 3574S(OI) / SLD 1629S(TP)/ OTHERS ON 13/07/2018]**

Type

 Question

Message

Hi, we refer to the above matter. We have uploaded a copy of OID EP & International DL in Smartclaims for your easy reference. OID's EP was issued on 19/04/2018 and he is holding international DL at the time of accident. Kindly advise if there is any policy issue and whether we can proceed DS. Hsiao Tong - 07 Aug 2018

Reply



Instruction

Type

❗ Information

Message

No policy issue; please proceed DS. TP rear end OI; you may reject TP if no conclusive evidence to prove TP liability. Thanks.

Reply



RE: Instruction

Type

❶ Information

Message

Hi Ernest, as spoken earlier. This is a 3 vehicle chain collision. XD 8045M -> SKM 35745(OI) -> SLD 1629S(TP). Our insured was 2nd car. BOLA 28 is applicable. We will proceed DS with third party SLD 1629S. Thank you. - 10 Aug 2018

Reply

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 10 August 2018 4:04 PM
To: 'ronnie.tan@firstautoworks.com.sg'
Subject: Your Ref: SLD 1629S *Our Ref: CC4/ASM18012963/Upb3 [ACCIDENT INVOLVING SKM 3574S(AXA)/ SLD 1629S/ OTHERS ON 13/07/2018]

Your Ref: **SLD 1629S**
Our Ref: CC4/ASM18012963/Upb3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SKM 3574S(AXA)/ SLD 1629S/ OTHERS ON 13/07/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

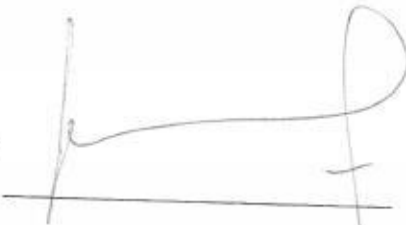
Authorization To Act


I, CHONG KUM WONG ("the third party claimant") of
BLK 3480 YISHUN AVE 11 #12-599 (S) 764348
(address), owner of SLD 16295 (vehicle no.) hereby
authorize 1ST AUTO WORKS PTE LTD
("the workshop") to act for me with respect to my claim for repair
costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLD 16295 that was damaged pursuant to the accident which
occurred on 13/7/2018 (date) along WOODLANDS AVE 2
TOWARDS BKE (location) involving
vehicle no/s SKM 35745
("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that
they deem fit and the workshop is further authorized to receive payment further to
settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on
a without prejudice and without admission of liability basis in so far as the
driver/owner/insurers of the other vehicle/s is concerned.

Dated this _____ day of _____ (month) 20 _____ (year)

→ 
Signed by "the third party claimant"


Signed by "the workshop"



<MANDATE IA> - S8M00OM0 [ACCIDENT INVOLVING SKM 3574S(OI) / SLD 1629S(TP) / OTHERS ON 13/07/2018]

Type

🔗 Question

Message

Liability: 100%(BOLA 28). 3 vehicles chain collision. OID was the 2nd car. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate up to \$16,570.02(all-in). Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 18 Nov 2018

Reply

19/11/18
Re Mandate
COR w/ 13307.40
LOI : 749.00