

Date/Time		STAGE	DATE / PIC
08/11/18 TH	660 MILL - X SPR 5 MVE - X	Non-Reporting Itr (1st) Non-Reporting Itr (2nd) Non-Reporting Itr (Final) Notification Itr (if non-pickup) Call OI: After call Itr to OI:	> THW By Email. 1618
	# Smart/d.m.	Documentation Check List: Handler Typist	
	Oil change lane and collided with SJN 3292 which was travelling along the 3rd lane. Due to impact oil vehicle swerve to right and collided onto TP vehicle which was stationary.	Notification Itr (if non-pickup)	<input type="checkbox"/>
	- FINISHED	After call Itr to OI:	<input checked="" type="checkbox"/>
	- TP LOO IN BY GMAIL	Authorization To Act:	<input checked="" type="checkbox"/>
	- AXA APPROVED WHARFTE	Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/>
		LTA / GIA :	<input checked="" type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>
PRELIMINARY ADVICE Date/Time:		Sent By:	
FINALIZATION Date/Time:		Confirm with:	Confirm by:
Repair Cost: H3	\$5 1,600.00 (3 days) Reduction: 53	Email <input type="checkbox"/> Call <input type="checkbox"/>	
FINAL SETTLEMENT Date/Time: 24/11/18 Confirm with: DUBBY		Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% 100 (Assessed / Assessed) BOLA S/N No.: NIL	If NO or B 28, Ass. Lia:	
Repair Cost: (w/PAID)	\$5 1,712.00	COT ARE 2 VEHICLES	
Loss of Rental (LOR):	\$5 — (1 days)		
Loss of Use (LOU):	\$5 100.00 (5 GO x 3 days)		
Loss of Income (LOI):	\$5 — (5 x days)		
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> (Tick only one)			
GIA/LTA Search:	\$5 7.15		
Medical:	\$5 —	1) Claim status: North/Reject/Private Settle	
Disbursement:	\$5 — (e.g. Tow/ Independent)	2) Report Format:	
Legal Cost:	\$5 —	3) Survey fee:	\$350.00
Total:	\$5 1,899.45 Global Sum \$5: —		
FINAL PAYMENT Date/Time:		Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$5 1,899.45 Name 1: AUTO WHARF MOTORWORKS PTE LTD		
Payee 2 (Strike if N.A.):	\$5 — Name 2: —		
Payee 3 (Strike if N.A.):	\$5 — Name 3: —		

Tan/Ph

REF: ASM(AXA)

U

CoE 2022 Jan

ASSIGNMENT

From: Date: 26072018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SGA 2111C

at Workshop m/s Auto wheels

of Bk 1 Bukit Batok Crescent #02-40

Insured:

Policy No:

Claims No:

Sum Insured: Excess

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

3pm owner waiting

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: 10 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SGA 2111 C

Yr Regn: 2007 / Jan

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mitsubishi Lancer 1.6m cc 1584

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 1760 km T/Radio: Insured / Std / NI / NA

Eng No:

C/No: 3MYSNCS3A74005015

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/50R16

R: 1 -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal: 6 mm

R/Bal: 6 mm

L/Bal: 6 mm

L/Bal: 6 mm

D.O.A.

D.O.I: 26/7/18

Survey held at: Auto wheels

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear n/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

L/S \$1,600.00
CASH: \$1,847.47 (53%)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ - RS - \$

Photos

Others

TOTAL

Report Format :

Lump Sum / L.B.I: (\$

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18012961/ub3

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 17-07-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKG 5212E	Veh. Inspected	SGQ 2111C
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	17/07/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	14/07/2018	Inspection Date
Survey held at	AUTO WHEELS MOTORWORKS PTE LTD NO 1 BUKIT BATOK CRESCENT #02-40 WCEGA PLAZA SINGAPORE 658064	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

AUTO WHEELS

MOTORWORKS PTE LTD

WCEGA PLAZA NO 1 BUKIT BATOK CRESCENT

#02-40 SINGAPORE 658064

ATTN: AXA INSURANCE

DATE: 16/7/2018
VEHICLE NO: SGQ2111C
MODEL: LANCER
YEAR: 2008 - 2022
ACCIDENT DATE: 14/7/2018
TYPE OF CLAIM: TP CLAIM
CLAIM ADVISOR: LOUIS ONG (91928963)
EMAIL: louisongautowheels@yahoo.com

ESTIMATION

DESCRIPTION	QTY	LIST PRICE
PARTS		
REAR BUMPER	1	\$ 719.30 <i>de</i>
REAR BUMPER CLIPS	10	\$ 30.00 <i>de</i>
REAR BUMPER RETAINER	12	\$ 94.80 <i>24-100, 24 x 10</i>
LH TAILLAMP	1	\$ 564.20 <i>aut</i>
LH REAR FENDER	1	RESTORE <i>W/V</i>
TOTAL:		\$ 1,408.30
DISCOUNT 10%:		\$ 140.83
		<u>\$ 1,267.47</u>

S/NET	PRICE
REVERSE SENSOR	\$ 250.00 <i>x W/V</i>
	<u>\$ 250.00</u>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

AUTO WHEELS

MOTORWORKS PTE LTD

WCEGA PLAZA NO 1 BUKIT BATOK CRESCENT

#02-40 SINGAPORE 658064

LABOUR	PRICE	
LABOUR FOR FACILITATE REPAIR - REAR	\$	800.00 300
TO RESPRAY AFFECTED AREAS - REAR BUMPER	\$	300.00 200
TO RESPRAY AFFECTED AREAS - LH REAR FENDER	\$	300.00 200
RUST PROOFING	\$	80.00 30 20
SUNDARIES <i>Ne</i>	\$	50.00 20
TO REMOVE AND REFIT REAR TRIM FOR FACILITATE REPAIR	\$	250.00 X
TO REMOVE AND REFIT REVERSE SENSOR	\$	100.00 30
TO CHECK AND RECONNECT ALL NECESSARY WIRING	\$	50.00 30
TOTAL: \$		1,930.00
TOTAL: \$		3,447.47
7% GST: \$		241.32
\$		3,688.79

Tanpin 97495749
'WP'
20/7/18 @ 1545
Respray after repair
02 days
Sur P (khanh) to com.



Service Request Details

Claim

S8M000JJ

Reference

None

Loss Date

July 14, 2018

Request Date

July 17, 2018

Due Date

July 24, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

17/07/2018 @ 930am
Louis veh not in

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SGQ2111C

Make

TPVD MITSUBISHI

Model
LANCER

Service Address

...

Primary Contact/Insured

LIM YONG KUEI
52A LORONG AH SOO, 534171, Singapore
96707435
tongkuei@hitmail.com

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Vic (LKKAUTO)

From: Louis Ong <louisongautowheels@yahoo.com>
Sent: Monday, 26 November, 2018 8:56 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Re: Finalize for vehicle SCQ2111C lumpsum \$1,600 with 3 repair days LKK REF CC4/ASM18012961/T1hb3
Attachments: DV1.PDF

Hi Vic,

Thanks.

The above attachment is the DV.

Thanks

Auto Wheels Motorworks PTE LTD
Louis Ong
91928963

On Monday, 26 November 2018 08:49:30 AM +08, Vic (LKKAUTO) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Louis,

The owner will sign the DV but payment will be forwarded by AXA to the workshop.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108



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From: Louis Ong [mailto:louisongautowheels@yahoo.com]
Sent: Saturday, 24 November, 2018 1:59 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: Re: Finalize for vehicle SCQ2111C lumpsum \$1,600 with 3 repair days LKK REF CC4/ASM18012961/T1hb3

Hi Vic,

The DV do not indicate our company name. Will the cheque pay to the owner?

Please advise?

Thanks

Auto Wheels Motorworks PTE LTD
Louis Ong
91928963

On Fri, 23 Nov 2018 at 15:40, Louis Ong

<louisongautowheels@yahoo.com> wrote:

Hi,

We agreed the amount.

Thanks

Auto Wheels Motorworks PTE LTD

Louis Ong

91928963

On Friday, 23 November 2018 03:36:20 PM +08, Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Louis,

We refer further to the below email.

On a without prejudice basis and purely for an amicable settlement and without admission of liability to our Insured's part, we have our principal's mandate and we propose below amount to settle your client's claim:

Cost of Repair (w/gst)	\$ 1,712.00
Loss of Use (\$60 x 3 days)	\$ 180.00
GIA Search Fee	\$ 2.00
TOTAL	\$ 1,899.45

If agreeable, kindly let the owner sign the attached DV and forward a copy to us for payment processing.

The above amount is to be made payable to **AUTO WHEELS MOTORWORKS PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Louis Ong [<mailto:louisongautowheels@yahoo.com>]
Sent: Thursday, 25 October, 2018 8:31 PM
To: Thin Thin (LKKAuto)
Cc: SUR; Denise Tay (LKKAuto); Taufikh (LKKAuto); CS A Team
Subject: Re: Finalize for vehicle SCQ2111C lumpsum \$1,600 with 3 repair days

Hi Thin thing,

The above attachment is our LOD, Tax invoice, LTA Search fee and LOA.

Breakdown:

1.	Cost of Repair (\$1,600 + 7% GST)	S\$	1,712.00
2.	Loss of Use (\$100 x 3 COR days)	S\$	300.00
3.	Third Party Insurer Enquiry Fee (\$7.00 + 7% GST)	S\$	7.45

Total

SS

2,019.45

Please check and revert.

Thanks

Auto Wheels Motorworks PTE LTD

Louis Ong

91928963

On Wednesday, 24 October 2018, 9:18:15 AM GMT+8, Thin Thin (LKKAUTO) <thinthin@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the email below.

Our surveyor have finalise COR at \$ 1,600.00 - 3 days.

Please note that:

- All finalisation is subject to our Principal Insurer's approval.
- This e-mail is on 'without prejudice' basis which does not amount to an authorisation of repair to your client's vehicle.
- The final repair cost is subjected to the consistency of the damages according to the nature of the accident.
- The days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto)
Sent: Wednesday, 24 October 2018 9:13 AM
To: Louis Ong <louisongautowheels@yahoo.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Finalize for vehicle SCQ2111C lumpsum \$1,600 with 3 repair days

Dear Louis,

Thank you for your email.

Dear Thin Thin/Taufikh,

[CC4/ASM18012961/T1ub3](#)

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Louis Ong <louisongautowheels@yahoo.com>
Sent: Tuesday, 23 October 2018 8:23 PM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Re: Finalize for vehicle SCQ2111C lumpsum \$1,600 with 3 repair days

Hi Taufikh,

Can help to close.

No Supplementary.

Thanks

Auto Wheels Motorworks PTE LTD

Louis Ong

91928963

On Friday, 21 September 2018, 7:57:48 PM GMT+8, Louis Ong <louisongautowheels@yahoo.com> wrote:

Hi Taufikh,

Can help to finalize this vehicle SCQ2111C lumpsum \$1,600 with 3 repair days.

No Supplementary.

Thanks

Auto Wheels Motorworks PTE LTD

Louis Ong

91928963



Re:Seeking for Mandate Approval S8M00OJJ

Type

🔗 Question

Message

MANDATE APPROVED

Reply

AUTO WHEELS

MOTORWORKS PTE LTD

25th OCTOBER 2018

AXA INSURANCE

Subject: Accident between SGQ2111C and SKG5212E(TP) on 14/7/2018 Along Woodlands Ave 2

We refer to the above case.

We are instructed by our client to file claim for the damages against your insured.

Our client has suffered loss and damage as a result of your Insured's negligence in the driving of vehicle No. SGQ2111C.

We quantify our client's claim as follows:

1. Cost of Repair (\$1,600 + 7% GST)	S\$	1,712.00
2. Loss of Use (\$100 x 3 COR days)	S\$	300.00
3. Third Party Insurer Enquiry Fee (\$7.00 + 7% GST)	S\$	7.45
Total	S\$	2,019.45

We hereby append the following relevant documents for your perusal:

- I. Repair Bill Tax Invoice
- II. Third Party Insurer Enquiry Tax Invoice

Please let us know within the next 7 days from the receipt of this letter, whether you are prepared to accept all the above amount.

Best regards,

Louis Ong
Motor Claims Officer
Auto Wheels Motorworks PTE LTD
Tel : 9192 8963
Email : louisongautowheels@yahoo.com

Thin Thin (LKKAuto)

From: Thin Thin (LKKAuto)
Sent: Thursday, 16 August 2018 6:29 PM
To: 'yongkuei@hotmail.com'
Subject: ACCIDENT INVOLVING SKG 5212E AND SGQ 2111C ALONG WOODLANDS AVE 2 ON 14/07/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

18 AUGUST 2018

LIM YONG KUEI (LIN YINGGUI)

Dear Sir/Madam,

OUR REF : CC4/ASM18012961/ub3
YOUR REF : SKG 5212E

ACCIDENT INVOLVING SKG 5212E AND SGQ 2111C ALONG WOODLANDS AVE 2 ON 14/07/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s **AUTO WHEELS MOTORWORKS PTE LTD** acting on behalf of the owner of SGQ 2111C against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 07 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to thinthin@lkkauto.com within 07 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at thinthin@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

THIN THIN HLAING
LKK Auto Consultants Pte Ltd
DID: 6841 2360
FAX: 6741 4108
Email: thinthin@lkkauto.com

Cc *AXA Insurance Pte Ltd
(Motor Claims Dept)*



AUTO WHEELS

MOTORWORKS PTE LTD

NO. 1 BUKIT BATOK CRESCENT #02-40 WCEGA PLAZA SINGAPORE 658064

LETTER OF AUTHORITY

I/We, IMRAN BIN MOHAMED, owner of SCG2111C (vehicle no.)
hereby authorize **AUTO WHEELS MOTORWORKS PTE LTD** to act on my/our behalf with
respect to my/our claim for repair costs and/or rental and/or loss of use for my vehicle no.
SCG2111C that was damage pursuant to the accident which occurred
on 14/07/2018 at/along WOODLANDS AVE 2
involving with the vehicle no. SKG5212E

I/We further authorize **AUTO WHEELS MOTORWORKS PTE LTD** to have full discretion to
Settle my/our above mentioned claim in a manner that they deem fit and to sign any discharge
voucher or receive any payment on my/our behalf further to the settlement of my/our claim with
payment cheque/s being made in favour of **AUTO WHEELS MOTORWORKS PTE LTD**.

I/We further acknowledge that any settlement that **AUTO WHEELS MOTORWORKS PTE LTD**
may reach on my/our behalf is on a without prejudice and without admission of liability basis
insofar as the driver / owner / insurers of all vehicle/s is concerned.

Date:

16/7/2018

Name:

IMRAN BIN MOHAMED

Company stamp / NRIC No:

S 7525472 C

Signature of claimant:

[Signature]



redefining / insurance

CLAIM REF : S8M000JJ
INSURED : LIM YONG KUEI (LIN YINGGUI)

DISCHARGE VOUCHER

We/I, **IMRAN BIN MOHAMED**, NRIC NO. **S7525473C** hereby agree to accept the sum of dollars **ONE THOUSAND EIGHT HUNDRED NINETY NINE AND CENTS FORTY FIVE ONLY (S\$1,899.45)** paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. **SKG 5212E** as a result of an accident along **WOODLANDS AVENUE 2** on **14/07/2018** of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. **SGQ 2111C**.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. **SKG 5212E** in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. **SKG 5212E**.

Dated this 24 day of 11 2018

Claimant's Signature : 

NRIC no./ Company Stamp : S 7525473 C

Occupation/ Business : _____

Address : BLK 112 BUKIT DATOK WEST AVE 6 #02-160 S(650112)

Telephone No. : 82003713

Witness's Name : Louis Ong

Witness's Signature : 

Witness's NRIC No. : S7728258E

AUTO WHEELS MOTORWORKS PTE LTD
No 1 BUKIT BATOK CRESCENT
#02-40 WCEGA PLAZA
SINGAPORE 658064

TAX INVOICE

AXA INSURANCE PTE LTD

Invoice Date
25 Oct 2018

Tel & Fax: 6795 4101

Invoice Number
INV-034106

Reference
MITSUBISHI LANCER - SGQ
2111 C

UEN / GST Reg. No.
201226886H

Description	Quantity	Unit Price	Tax	Amount SGD
LUMPSUM REPAIR FOR SGQ 2111 C	1.00	1,600.00	7%	1,600.00
			Subtotal	1,600.00
			TOTAL SALES GST 7%	112.00
			TOTAL SGD	1,712.00

Due Date: 25 Oct 2018

Received In Good Order & Condition
Goods Sold Are Not Refundable/Return

- ** Any defects or unsatisfied conditions after servicing are to be informed within THREE (3) DAYS from DATE OF INVOICE.
- ** Services rendered will be taken as accepted if no feedback is received within THREE (3) DAYS from DATE OF INVOICE.
- ** Interest rate of 5% per month, calculated on a daily basis, is levied on payment for OVERDUE AMOUNT(s)/ACCOUNT(s) owing to Auto Wheels MotorWorks Pte Ltd after SEVEN (7) DAYS from DATE OF INVOICE.
- ** Cheque should be crossed and make payable to "AUTO WHEELS MOTORWORKS PTE LTD".

Customer's Signature/ Co. Stamp Auto Wheels Motorworks Pte Ltd
E .& O. E.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 16 Jul 2018 / 17:16:42

Receipt Date/Time : 16 Jul 2018 / 17:16:30

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180716-001988

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKG5212E As at 14 Jul 2018/20:00:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SKG5212E Enquiry Fee 20180716171551236354	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx6429	Credit Card: Visa /MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKG 5212E (Insd veh)	Model:	MITSUBISHI LANCER 1.6
	SGQ 2111C (TP veh)		M
Date of Accident:	14/07/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	3,688.79
Final Repair Cost	:	\$	1,712.00
Loss of Use	:	\$	180.00
			3days at \$60.00 per day
Rental (if any)	:	\$	0.00
			days
LTA / GIA Search Fee	:	\$	7.45

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum	:	\$	1,899.45

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability 100 (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No:

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks

Payment Instruction: Payee's Breakdown			
1)	AUTO WHEELS MOTORWORKS PTE LTD	:	\$ 1,899.45

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

13/12/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18012961/T1hb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: CYNTHIA LOH

Date : 13-12-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKG 5212E	Veh. Inspected	SGQ 2111C
Policy No.	VA1/GA179040	Coverage (\$)	0.00
Claim No.	S8M000JJ	Excess (\$)	0.00
Assign From		Assign Date	17/07/2018

2. Vehicle Particulars & Condition

Make & Model	MITSUBISHI LANCER 1.6 M	c.c	1584
Engine No.	HIDDEN	Year of Reg.	2007
Chassis No.	JMYSNCS3A7U005015	Colour	BLACK
Odometer	176038	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/50 R16	GOODYEAR	6 mm
L/H Front Tyre	205/50 R16	GOODYEAR	6 mm
R/H Rear Tyre	205/50 R16	GOODYEAR	6 mm
L/H Rear Tyre	205/50 R16	GOODYEAR	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	14/07/2018	Inspection Date	26/07/2018
Survey held at	AUTO WHEELS MOTORWORKS PTE LTD NO 1 BUKIT BATOK CRESCENT #02-40 WCEGA PLAZA SINGAPORE 658064		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGQ 2111C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	DEFORMED	719.30	719.30
10	REAR BUMPER CLIPS (CONSISTENT)	NECESSARY	30.00	30.00
2	REAR BUMPER RETAINER (CONSISTENT)	N/S NECESSARY / O/S NOT NECESSARY	94.80	47.40
1	LH TAILLAMP (CONSISTENT)	CUT	564.20	564.20
1	LH REAR FENDER (CONSISTENT) (NPA)	NOT NECESSARY	-	-
	LESS 10% DISCOUNT		-140.83	-136.09
			1,267.47	1,224.81
SPECIAL NETT ITEMS				
1	REVERSE SENSOR(SN) (CONSISTENT)	NOT NECESSARY	250.00	-
1	SUNDARIES (SN) (CONSISTENT)	NECESSARY	50.00	20.00
			300.00	20.00
LABOUR				
	LABOUR FOR FACILITATE REPAIR -REAR.		800.00	300.00
	TO RESPRAY AFFECTED AREAS-REAR BUMPER.		300.00	200.00
	TO RESPRAY AFFECTED AREAS-LH REAR FENDER.		300.00	200.00
	RUST PROOFING.		80.00	20.00
	TO REMOVE AND REFIT REAR TRIM FOR FACILITATE REPAIR.	NOT NECESSARY	250.00	-
	TO REMOVE AND REFIT REVERSE SENSOR .		100.00	30.00
	TO CHECK AND RECONNECT ALL NECESSARY WIRING.		50.00	30.00
			1,880.00	780.00
GRAND TOTAL			3,447.47	2,024.81
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,600.00

Report Ref.No. CC4/ASM18012961/T1hb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SUM00000
Reference	CCA/ASM18012961/THA3a2
Loss Date	34 July 2018
Reported Date	17 July 2018
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Next Step

Vehicle Information	
Incident Vehicle Registration #	SGQ2111C
Make	TPWD MITSUBISHI
Model	LANCER
Service Address	

Primary Contact/Insured
LIM YONG KUEI
52A LORONG AH SOO, S34171, Singapore
96707435
tongkuei@hotmail.com















Claim Handler
LOH Cynthia
656804843
cynthia.loh@axa.com.sg

Additional Instructions

Document Type Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (7).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LKKInspection [5].pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LKKAdjustment 1a [5].pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 Email to OI dtd 160818.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	23 November 2018
 LKK INSPECTION PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 November 2018
 Immediate Advice and Mandate.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 November 2018
 LOD.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 November 2018
 Immediate Advice.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 GIA RPT_SIN3242G.PDF	Reports & Statement	GIA Report	LOH Cynthia	24 July 2018
 GIA_SGQ211C.PDF	Reports & Statement	GIA Report	LOH Cynthia	24 July 2018
 SNG5212E INSD GIA REPORT.PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragati	17 July 2018
 EMAIL RECIEVED FROM WORKSHOP WITH TP GIA REPORT & ESTIMATE.mpg	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	17 July 2018