

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Thursday, 19 July, 2018 11:16 AM  
**To:** 'Joyce Foo'  
**Cc:** Admin A; Vivian Lau (LKKAUTO); Thin Thin (LKKAUTO)  
**Subject:** RE: TP / OUR CLIENT SLH5358B DOA: 10/07/2018 POLICY NO. D17MTPV01016659 YOUR INSURED SJX8053A  
**Attachments:** Preliminary Advice.pdf; LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf  
**Categories:** HMK

### WITHOUT PREJUDICE

**QBE ref: VC011649**  
**LKK REF: CC4/QBE18012958/Kwa3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLH 5358B

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO)

Sent: Monday, 16 July, 2018 2:41 PM

To: 'Joyce Foo' <joyce.foo@qbe.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP / OUR CLIENT SLH5358B DOA: 10/07/2018 POLICY NO. D17MTPV01016659 YOUR INSURED SJX8053A

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,  
G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Joyce Foo [mailto:joyce.foo@qbe.com]

Sent: Monday, 16 July 2018 2:06 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: TP / OUR CLIENT SLH5358B DOA: 10/07/2018 POLICY NO. D17MTPV01016659 YOUR INSURED SJX8053A

Our Ref. VC011649

Hi

Please assist to arrange for TP survey - Direct settlement.

Thank You & Best Regards

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Joyce Foo

Senior Assistant - Claims

QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd

Phone: +65 6477 1184

Email: joyce.foo@qbe.com

Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)

-----Original Message-----

From: zila [mailto:zila@ahlimmotor.com.sg]

Sent: Monday, 16 July, 2018 9:16 AM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: TP / OUR CLIENT SLH5358B DOA: 10/07/2018 POLICY NO. D17MTPV01016659 YOUR INSURED SJX8053A

Hi Claims Dept,

Kindly arrange for survey.

Note: Vehicle is in @ ALM AMK Autopoint workshop.

Pls advise on liability & OIC as we have video footage.

Thanks.

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Best Regards, Zila Ah Lim Motor Tel: 64831244 Fax: 64836170

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