

## Asher Sng (LKKAuto)

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**From:** muihong@ahlimmotor.com.sg  
**Sent:** Thursday, 14 February 2019 4:00 PM  
**To:** Asher Sng (LKKAuto)  
**Subject:** Re: Reminder Claim Documents for Our client SLH5358B & QBE Insured - SJX8053A ON 10.07.2018 [VC011649] \*\*\* LKK REF: CC4/QBE18012958/Kwa3

Dear Asher,

We have already confirmed with client that the medical amount submitted of \$48.60 is **FULL AND FINAL** without further injury claim

Regards

Kee Mui Hong  
Ah Lim Motor @ AMK  
No. 10 Ang Mo Kio Ind Pk 2A  
#01-09 AMK Autopoint  
Singapore 568047  
Tel : 64831244 Fax : 64836170

**From:** [Asher Sng \(LKKAuto\)](#)  
**Sent:** Thursday, February 14, 2019 3:11 PM  
**To:** [muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)  
**Subject:** RE: Reminder Claim Documents for Our client SLH5358B & QBE Insured - SJX8053A ON 10.07.2018 [VC011649] \*\*\* LKK REF: CC4/QBE18012958/Kwa3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Mui Hong,

We refer to the above matter.

Please kindly confirmed with your client that the medical fee of \$48.60 is **FULL AND FINAL** without further injury claim.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Mei Kwan (LKKAuto)

**Sent:** Tuesday, 22 January 2019 9:36 AM

**To:** muihong@ahlimmotor.com.sg; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

**Subject:** RE: Reminder Claim Documents for Our client SLH5358B & QBE Insured - SJX8053A ON 10.07.2018 [VC011649]

\*\*\* LKK REF: CC4/QBE18012958/Kwa3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Please note that this case has been re-assigned to **Asher**.

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg) <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>

**Sent:** Monday, 21 January, 2019 3:07 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** Reminder Claim Documents for Our client SLH5358B & QBE Insured - SJX8053A ON 10.07.2018 [VC011649] \*\*\*

LKK REF: CC4/QBE18012958/Kwa3

Dear Claim Team,

We refer to our claim documents emailed to your office on 20/11/2018 .

Till date, we have not receive any offer from your office as QBE has directed us to liase with your office.

Pls do assist to assign new OIC as we understand that Vivian is on maternity leave.

Pls assist.

Thanks

Regards

Kee Mui Hong  
Ah Lim Motor @ AMK  
No. 10 Ang Mo Kio Ind Pk 2A  
#01-09 AMK Autopoint  
Singapore 568047  
Tel : 64831244 Fax : 64836170

**From:** [Mei Kwan \(LKKAUTO\)](#)

**Sent:** Tuesday, November 20, 2018 1:43 PM

**To:** [muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg) ; [Vivian Lau \(LKKAUTO\)](#)

**Cc:** [Admin A](#) ; [CS A Team](#)

**Subject:** RE: ACCIDENT INVOLVING Our client SLH5358B & QBE Insured - SJX8053A ON 10.07.2018 [VC011649] \*\*\*  
LKK REF: CC4/QBE18012958/Kwa3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/QBE18012958/Kwa3	Vivian - 6841 8625

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg) <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>

**Sent:** Tuesday, 20 November, 2018 1:32 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-B <[admin-b@lkkauto.com](mailto:admin-b@lkkauto.com)>

**Subject:** ACCIDENT INVOLVING Our client SLH5358B & QBE Insured - SJX8053A ON 10.07.2018 [VC011649]

Dear claims,

We refer to QBE's email below informing us your office will be assisting QBE in the above claim.

Pls see attached the claim documents and advise who is the OIC to liaise with for the claim.

Pls do let us know.

Thanks

Regards

Kee Mui Hong  
Ah Lim Motor @ AMK  
No. 10 Ang Mo Kio Ind Pk 2A  
#01-09 AMK Autopoint  
Singapore 568047  
Tel : 64831244 Fax : 64836170

**From:** [Eileen Chua](#)  
**Sent:** Tuesday, November 20, 2018 9:58 AM  
**To:** [Ah Lim - Mui Hong](#)  
**Subject:** Fw: ACCIDENT INVOLVING SLH5358B & SJX8053A ON 10.07.2018 [VC011649]

**From:** [Joyce Foo](#)  
**Sent:** Tuesday, November 20, 2018 8:59 AM  
**To:** [ahlimmc@singnet.com.sg](mailto:ahlimmc@singnet.com.sg) ; [claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)  
**Subject:** ACCIDENT INVOLVING SLH5358B & SJX8053A ON 10.07.2018 [VC011649]

Your Ref. MC0913266  
Our Ref . VC011649

Dear Sir/Madam

We refer to your LOD dated 12 Nov 2018.

FYI this claim is handled by our surveyor, LKK Auto Consultants, they will revert to you shortly. You may want to liaise with them directly.

Thanks & Best Regards

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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