

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 1 October 2018 2:41 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <Seek Mandate> DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

Dear Hsiao Tong,

Kindly proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: Monday, 1 October, 2018 9:20 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A

Subject: <Seek Mandate> DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

Lonpac Ref: 17/18/18/VP05/020755

LKK Ref: CC4/LPC18012944/Upa3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 19 July 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

Summary to offer to third party repairer, "KAH MOTOR CO. SDN. BHD." is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,055.60	\$ 4,794.19
2. Loss of Rental(w/GST) (5days x \$100.00)	\$ 535.00	\$ 535.00 (5days x \$100.00)(w/GST)
Total	\$ 6,590.60	\$ 5,329.19

**05days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 24 July 2018 11:13 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin . <admin@nhtmotor.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

WITHOUT PREJUDICE

LPC ref: 17/18/18/VP05/020755

LKK REF: CC4/LPC18012944/Upa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SDP 3326J

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Photographs of TP vehicle in its damaged condition
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 19 July, 2018 2:33 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

Hi Gerald,

Part 2 of 2.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 19 July 2018 2:26 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

Hi Gerald,

SJV 5596E -> SJK 9173Z(Insured) -> SDP 3326J(Third Party)

We refer to the above matter.

Attached is a copy of our insured's video footage for your easy reference(Part 1 of 2).

As spoken, we will proceed Direct Settlement with third party based on BOLA scenario 28.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeshurueben Rao Thomas [<mailto:jeshurueben@honda.com.sg>]

Sent: Tuesday, 17 July 2018 4:55 PM

To: ONG LI LI <long@lonpac.com>; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com) <sur@lkkauto.com>;

Nivitha (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

Dear Ms.Ong,

May I know the liability on this case as my insured mentioned that the he has contacted the driver of vehicle SJK9173Z and the driver mentioned that he made an accident report yesterday 16/7/2018.

Thank You.

Warmest Regards

Jeshurueben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672
Hp : 90721766

From: ONG LI LI <long@lonpac.com>

Sent: Monday, 16 July, 2018 2:12 PM

To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com) <sur@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

Without Prejudice

Dear Sir

Fyi, Our Insured has not reported the accident.

Please liaise with LKK Auto Consultants Pte Ltd for the survey.

Dear Catherine/Nivitha

fya

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Jeshurueben Rao Thomas [<mailto:jeshurueben@honda.com.sg>]

Sent: Monday, 16 July, 2018 12:26 PM

To: MT_Claim_SG

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC)

To The Officer In Charge,

Please Refer To The Above Attachment For Your Reference,

Kindly Help To Arrange Surveyor To Survey This Vehicle SDP3326J.

Your Insured Vehicle Number is SJK9173Z, Accident Date 13/07/2018.

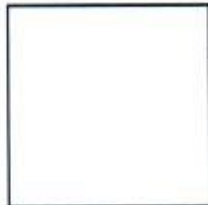
Thank You.

Warmest Regards

Jeshurueben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672
Hp : 90721766



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Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

15 Ubi Road 4

Singapore 408610

Tel : +65 6841 3838

Fax : +65 6748 0770

www.honda.com.sg

M/s Lonpac Insurance Bhd
100 Beach Road
#19-00 Shaw Tower
Singapore 189702

Date: 07/8/18

Your ref: CC4/LPC18012944/pa3

Attn: Motor Claims Department

Our ref: SDP3326J

Dear Sir / Madam,

THIRD PARTY DIRECT SETTLEMENT

ACCIDENT INVOLVING SDP3326J AND SJK9173Z ON 13.07.18

We refer to the items(s) marked (✓) below:

- (✓) We refer to LKK- Hsiao Tong's email dated 19.07.18
- (✓) We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- (✓) Kindly forward the discharge voucher for our client's signature within 2 weeks via email to emillinliew@honda.com.sg or faeaz@honda.com.sg
- () We return your discharge voucher duly completed.
- (✓) Kindly expedite settlement the following:-

Repair Cost	S\$4,794.19 payable to Kah Motor Co Sdn Bhd
Loss of Use	NIL
Rental	S\$535.00 payable to Ho Yu Jin Christopher
Third Party Insurer Search	NIL
LTA Search	NIL
- (✓) Kindly let us have your cheque made in favour of the above mentioned names(s) for our transmission as soon as possible.
- (✓) Letter of Authority, Rental Bill

Thank you.

Yours faithfully,

Rueben

LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SDP 3326J,
& (THIRD PARTY'S VEHICLE NO.) SVK 91732
ON 13/7/18 ALONG Bukit Timah Rd

- I hereby authorize Kah Motor Co Sdn Bhd and its agents or any person authorized by Kah Motor to do all or any of the following.
- To submit, resolve and make any claims(s) which I may have against the 3rd party insurers.
- To execute, sign discharge voucher / indemnity forms and all necessary documents in connection with and arising out of the above claim

Any payment should be made in favour of my name / Kah Motor Co Sdn Bhd



Owner Signature

(Co stamp & authorized signature if it's Co. registered vehicle)

Name : Ho Yu Jin Christopher

NRIC No : S7109576B

Vehicle No : SDP 3326J

Date : 14/7/18



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020755

DATE : 04 OCT 2018

DISCHARGE VOUCHER

I/We, Ho Yu Jin Christopher confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SJK9173Z the sum of Singapore Dollar Five Thousand Three Hundred Twenty Nine and Cents Nineteen Only (\$5,329.19) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SDP3326J and SJK9173Z on 13 July 2018 along Bukit Timah Road/ Robin Lane Junction.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/CHAH JOO CHUNG AND/OR**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **KAH MOTOR CO. SDN. BHD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



Signature of vehicle owner/Date 11 OCT 2018

HO YUJIN CHRISTOPHER

Name of vehicle owner /Date 11 OCT 2018

WITHOUT PREJUDICE TO:

Any Personal Injury Claims



Service Tax Invoice

Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

15 Ubi Road 4, 408610 SINGAPORE

Ubi Parts Centre

Phone No. : +65 6841 3838 Fax No. :

GST Reg No. M200050223

Company Ref. No. S60FC1380G

LONPAC INSURANCE BHD
MOTOR CLAIMS DEPT
100 BEACH ROAD
#19-00 SHAW TOWERS
SINGAPORE, 189702

Customer No. : WZL009

Invoice No. : SINV-BS18001357
Invoice Date : 03/08/18
Order No. : SVO18042888
Reference :
Job Card No. : 70923
Date/Time Received : 14/07/18 / 4:13:03 PM
Licence No. : SDP3326J
Model : CIVIC 1.6L AUTO
Car Chassis No. : JHMFD46206S200245
Car Engine No. : R16A11000310
Mileage : 107961
Service Advisor : RUEBEN THOMAS 1831
Served By : JESHURUEBEN
Page : 1

No.	Description	Qty.	UoM	U. Price	Disc %	Amount	7% GST Amount incld	
							Amount	GST
	TP DIRECT SETTLEMENT (J/NO: 70923) OWNER: HO YU JIN CHRISTOPHER OWNER INSURER: AXA INSURANCE ACC DATE: 13/07/2018 SURVEYED BY: MARCUS CHUA (LKK) DATE: 20/07/2018 REF NO: 17/18/18/VP05/020755 TP INSURER: LONPAC INSURANCE TP VEH: SJK9173Z							
BOSUN	0672 SUNDRIES	1	Hours	10.00		10.00	0.70	10.70
BA01R	EXT- REMOVE & RENEW REVERSE SENSORS-2	1	Hours	100.00		100.00	7.00	107.00
BMI03D	YJ PCS (N) EXT- REMOVE & INSTALL REAR COMPARTMENT	1	Hours	250.00		250.00	17.50	267.50
	YJ LININGS GARNISHES.(N)							
BML02I	EXT- INSPECT RR LIGHTING MECHANISMS.	1	Hours	80.00		80.00	5.60	85.60
	YJ PERFORM WATER TEST.(N)							
BKRP02S	EXT- STRAIGHTEN ALIGN RR PANEL & RENEW	1	Hours	1,120.00		1,120.00	78.40	1,198.40
	YJ DAMAGE PARTS.							
BP04R	EXT- SPRAY PAINTING ON REPAIRED OR	1	Hours	1,800.00		1,800.00	126.00	1,926.00
	YBH REPLACED AREAS.(4P)							
04715-SNB-010ZZ	FACE,REAR BUMPER	1	Each	715.70	25	536.77	37.57	574.34
71598-SNA-A01	SPACERL RR BPR SIDE	1	Each	15.30	25	11.47	0.80	12.27
91503-SZ3-003	CLIP ABUMPER	2	Each	3.90	25	5.85	0.41	6.26
91505-S9A-003	CLIP ABUMPER	8	Each	3.90	25	23.40	1.64	25.04
68500-SNB-G00ZZ	LIDTRUNK	1	Each	610.70	25	458.02	32.06	490.08
75701-SNB-003	EMBLEMRR (H)	1	Each	28.90	25	21.67	1.52	23.19
75722-SNB-J01	EMBLEMRR (CIVIC)	1	Each	31.40	25	23.55	1.65	25.20
75725-SNA-K01	EMBLEMRR (I-VTEC)	1	Each	34.70	25	26.02	1.82	27.84
75731-SNB-K31	EMBLEMREAR (1.6)	1	Each	18.40	25	13.80	0.97	14.77
Sum Labor						3,360.00	235.20	3,595.20
Sum Item						1,120.55	78.44	1,198.99
Total SGD						4,480.55	313.64	4,794.19
Total Payable (SGD)								4,794.19

Printed by JESHURUEBEN on 03 Aug 2018 at 9:45:05 AM

This is a computer generated invoice. No signature is required.

Please review your bill and advise us of any errors or omissions.

Kah Motor reserves the right to deliver a subsequent bill for any charge omitted.

GST Amount is calculated from individual line(s)

Please give us your
feedback by scanning
the QR Code using
mobile device.



Tax Invoice

HO YU JIN CHRISTOPHER

18 EWE BOON ROAD
#07-04
S(259326)

Invoice No. : CRINV/18/01501
Invoice Date : 31 Jul 2018
Customer No. : *****576B
Ref :
Currency : SGD
Terms : COD
RA No. : 04840

Customer Information

Customer Name : HO YU JIN CHRISTOPHER
Customer Ref No. : SDP3326J

Car Information

Registration No. : SJU7179T
Car Model : HONDA CIVIC 1.8L
SAT
Car Color : WHITE

Rental Information

Date/Time Out : 23/07/2018 09:33
Date/Time Return : 27/07/2018 14:25

Starting Mileage : 91531
Ending Mileage : 91870
Mileage Travelled : 339

Billing Detail

#	Description	Amt
1	5 Days @ 100.00	500.00

Remarks:

UBI/BS - SA: RUEBEN

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms. Interest will be charged at 2% per month on overdue amounts.

Printed by Jeshurueben Rao Thomas at 03/08/2018 08:32

Subtotal : S\$ 500.00
GST 7.0% : S\$ 35.00
Total : S\$ 535.00
Paid : S\$ 535.00
Outstanding : S\$ 0.00

RENTAL AGREEMENT

No. 04840

Date: 23 Jul 2018

VEHICLE PARTICULAR

Vehicle No. : SJU7179T
Make : HONDA
Model : HONDA CIVIC 1.8L 5AT
Out (Date & Time) : 23 Jul 2018 | 0933
In (Date & Time) : 27 Jul 2018 | 1425

HIRER PARTICULAR

Name : HO YU JIN CHRISTOPHER
Address (Res) : 18 EWE BOON ROAD #07-04 S(259326)
Tel : 98590157
Name on Credit Card : Y.J. HO
Credit Card No. : XXXX-XXXX-XXXX-0307
Payment Mode : Cash

MAIN DRIVER PARTICULAR

Name : HO YU JIN CHRISTOPHER
Address (Res) : 18 EWE BOON ROAD #07-04 S(259326)
Driving License No. : S7109576B
Passing Date : 19/08/1991
Date of Birth : 24/03/1971
NRIC/FIN/Passport No : S7109576B

ADDITIONAL DRIVER PARTICULAR

Name :
Address (Res) :
Driving License No. :
Passing Date :
Date of Birth :
NRIC/FIN/Passport No :

PAYMENT

Day: 5 days x 100.00 500.00
Week 0.00
Month 0.00
Add HRS 0.00
SUB TOTAL 500.00
GST 35.00
NETT AMOUNT 535.00
SECURITY DEPOSIT 0.00

REMARKS

SA:RUEBEN
TPDS-LONPAC

TERMS & CONDITIONS

- Malaysia Drive Surcharge
 - Normal days \$20/day + 7% GST
 - Blackout dates, Eve of PH & PH \$40/day + 7% GST
- Insurance Excess
 - S'pore Drive Excess - \$1500 + 7% GST
 - Malaysia Drive Excess - \$2500 + 7% GST (Excluding towing & custome fees)
- Vehicle is rented to hirer upon terms and conditions on the front and back of this agreement.
- Vehicle is to be driven only by hirer and any additional hirer listed above.
- Hirer is responsible for all parking, fines and ERP charges.
- Hirer must report all accidents to Kah Motor within 24 hours of occurrence.
- Violation of the terms of this agreement makes the hirer responsible for the full loss or damage to the vehicle whether insurance is accepted or not.
- Vehicle is strictly for Singapore use, unless covered by insurance for Malaysia use.
- Return of rental car beyond the stated duration will incur the following charges:
 - Less than or equal to 5 hours, a **0.5 day** charge will apply
 - More than 5 hours, a **FULL DAY** charge will apply
- Unpaid rental bookings will not be confirmed, and will subsequently be released after 10 mins.
- Rental Deposit
 - A rental deposit will be collected upon confirmation of rental booking.
 - Rental deposit & rental fees will be forfeited if cancellation of rental booking is made less than 7 working days from intended start date of rental.
 - Rental deposit will be refunded after the end of the rental period.
 - Refund process will take approx 2-3 weeks via respective payment mode used at point of initial payment.

****Kindly top up the petrol before you return us the rental car. Otherwise, there will be charges added to your final bill. ****

PAID
27 JUL 2018

BY: _____

I have read and agree to the terms and conditions on both sides of this agreement.
I authorize Kah Motor Co. Sdn. Bhd. to process a credit card voucher if any for charges under this agreement including any miscellaneous charges.
All information I have given Kah Motor Co. Sdn. Bhd. in connection with this agreement is true.

[Signature]

Hirer's Signature

Main Driver's Signature
(if not hirer)

Credit Card Holder's
Signature (if not hirer)

[Signature]

Rented out by