

INS/CASE OWNER:

Gerald

CC 4, LPO 180 12944, U pa3n2

LKK:

IDAC:

Surveyor:

Marius

DOI:

ASSIGNMENT

20/7/18

Date / Time:

16/7/18

Registered in Merimen:

Pre-assign / CCU / FTE:



Insured Vehicle No.:

SJK 91732

Name of Insured:

Wah Joo Chong

Insured Tel No.:

HP:

91543444

Excess Sec II :SS

D.O.A:

13/3/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SV 5596E

SJK 91732

SDP 3326J



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

18/7/18
08/1

SDP 3326J - X

SJK 91732 - CC 4/LPO 180 12944 / U pa3n2; WOA-11/8/17
- NBR/LPO 180 24738/Y; WOA: 28/11/17

Pending of video.

Recd OI video.

Sent OI video to Gerald. Spoken to Gerald. Settle based on BOLA 28.

Email to TP: PS.

File pass to Marius.

File pass to type machine.

Present

File pass to Marius to close

RECEIVED 22 OCT 2018

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Fareaz

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

28 (200.01201)

If NO or B 28, Ass. Lia: 0%

Repair Cost:

W/69

SS

4794.19

Loss of Rental (LOR):

W/69

SS

535.00

(5

days)

> \$100

Loss of Use (LOU):

SS

-

(\$

x

days)

Loss of Income (LOI):

SS

-

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

-

Medical:

SS

-

Disbursement:

SS

-

Legal Cost

SS

-

Total:

SS

5329.19

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

5329.19

Name 1:

Kah Motor Co. Sdn.Bhd.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF:

LPC

12444/UPA3-9

ASSIGNMENT

From:

Date: 20072018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No:

SDP 3326J

at Workshop m/s

Kah Motor

of

15 Ubi Rd 4

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

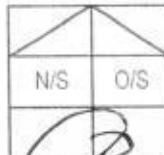
(Client's Record)

Make of Veh:

(Policy Condition)

10:30am - 11am

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

\$50k.

IDAC Accident Rpt:

Consistent?: Yes or No

GIA / PR Seen:

Consistent?: Yes or No

Est. Repairs:

5

days

Res.: Yes or No

Lum Sum:

1.31

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

6/10/2026

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SDP 3326J

Yr Regn:

10 06

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda Civic

C.C.

1595

Colour:

silver

A/C:

Insured / Std / NI / NA

Sp. Reading

107733

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JHMF046206S200245

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

205/55-R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

13/7/18

D.O.I.

20/7/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

LTA 42783 Syms. 2nd.

3/8/18 continued final by \$4480.55 with Ruben
(Rec'd by 178.84/217.1)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ - RS. \$

) Photos

) Others

Report Format:

Lump Sum / I.B.I. (\$)

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech. Invs (\$)

☐

: Weekend (\$)

TOTAL



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 17/18/18/VP05/020755
Our ref: CC4/LPC18012944/Upa3

Date: 24.07.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SDP 3326J

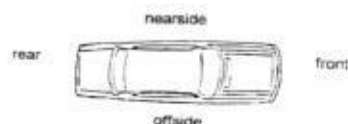
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 20.07.2018 at the premises of M/s Kah Motor Co Sdn Bhd have the following to report:-

Workshop Estimate Amount	: S\$	5,659.44
Revised Estimate Amount	: S\$	4,480.55
"Check" Items Amount	: S\$	150.00
Total (Including Check Items)	: S\$	4,630.55
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5.0 day

Yours faithfully,

MARCUS CHUA
Licensed Appraiser

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 16 July 2018 2:12 PM
To: Jeshurueben Rao Thomas; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com); Nivitha (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC)
Our Ref: 17/18/18/VP05/020755
Attachments: 3265_001.pdf

2:16pm @ 16/7/18
vehicle not in
person @ Rueben

Without Prejudice

Dear Sir

Fyi, Our Insured has not reported the accident.

Please liaise with LKK Auto Consultants Pte Ltd for the survey.

Dear Catherine/Nivitha

fya

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Jeshurueben Rao Thomas [mailto:jeshurueben@honda.com.sg]
Sent: Monday, 16 July, 2018 12:26 PM
To: MT_Claim_SG
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC)

To The Officer In Charge,

Please Refer To The Above Attachment For Your Reference,

Kindly Help To Arrange Surveyor To Survey This Vehicle SDP3326J.

Your Insured Vehicle Number is SJK9173Z, Accident Date 13/07/2018.

Thank You.

Warmest Regards

Jeshurueben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672

Hp : 90721766



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Mei Kwan (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 17 July, 2018 2:31 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC)
Our Ref: 17/18/18/VP05/020755
Attachments: 17072018142846.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Dear Mei Kwan,

Attached a copy of insured's GIA report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, 17 July, 2018 2:24 PM
To: ONG LI LI
Cc: MT_Claim_SG; Hsiao Tong (LKKAUTO); Vic (LKKAUTO); Admin A
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

LPC ref: 17/18/18/VP05/020755
LKK REF: CC4/LPC18012944/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 16 July, 2018 2:18 PM
To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Warmest Regards

Jeshurueben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672
Hp : 90721766



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Price Range

Depreciation

> 10 year

Vehicle Type



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(EIR: 8.48% p.a.)
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Honda Civic 1.8A (COE till 10/2026)

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[Research](#)
[Photos](#)
[Map](#)
[DIRECT OWNER](#)
[Add to Shortlist](#)
[Tweet](#)
[Add to Compare](#)
[Add a Note](#)
[Report Error](#)
[More Actions](#)
[Share](#)

Car Details

Price \$55,800

Depreciation \$6,800 /yr

Reg Date 02-Oct-2006
(Byrs 2mths 11days COE left)

Manufactured 2006

Mileage 150,000 km (12.7k /yr)

Transmission Auto

Engine Cap 1,799 cc

Road Tax \$1,174 /yr

Power 103.0 kW (138 bhp)
[View specs of the Honda Civic \(2006-2012\)](#)
Curb Weight 1,219 kg

Features -

Accessories -

Description Fully Stock Vehicle Well Taken Care Of By Female Driver. Regular Servicing Done To The Car And No Accidents Before. Bidded Plate With Nice Number Too.

COE \$56,751

OMV \$20,861

ARF \$22,948

Dereg Value \$46,567 as of today (change)

No. of Owners 2

Type of Veh Mid-Sized Sedan

Category COE Car, Direct Owner Sale

Availability Available

[DIRECT OWNER](#)
[Add to Shortlist](#)
[Add to Compare](#)
[Add a Note](#)

Posted on: 08-Jul-2018 | Last Updated on: 15-Jul-2018

Tags: Honda Civic, 2006 Honda Civic, Honda, Civic, Used Honda

Upfront Payment

[» more Financial info](#)

Transfer Fee	\$25	
Down Payment	\$16,740 (change)	Maximum 70% Loan
1st Instalment	\$587	
Total Upfront Payment	\$17,352 (excluding insurance)	

Estimates based on 70% loan at 3.75% interest rate. Check with seller for exact figure.



100% FREE
PAPERWORK
SUPPORT FOR
BOTH BUYER
& SELLER

Seller Information

Contact Person(s) Ben

Contact No. 82236988

Enquiry [Contact Seller](#)

USEFUL FORMS

[» Indemnity form](#)
[» Sales agreement](#)
[» Receipt](#)
[» Hand-over form](#)
[» M01](#)

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[Vehicle Evaluation](#)

Find out the market value for your car. Get a free Car Valuation.

[Free Valuation](#)


> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 9576B

Vehicle Details

Vehicle No.: SDP3326J
Vehicle to be Exported: No
Intended De-registration Date: 20 Jul 2018
Vehicle Make: HONDA
Vehicle Model: CIVIC 1.6L VTI AUTO
Primary Colour: Silver
Manufacturing Year: 2006
Engine No.: R16A11000310
Chassis No.: JHMFD46206S200245
Maximum Power Output: 92.0 kW (123 bhp)
Open Market Value: \$18,682.00
Original Registration Date: 07 Oct 2006
First Registration Date: 07 Oct 2006
Transfer Count: 0
Actual ARF Paid: \$20,551.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 06 Oct 2026
COE Category: A - Car (1600cc & below)
COE Period(Years): 10
PQP Paid: \$52,108.00
COE Rebate Amount: \$42,783.00
Total Rebate Amount: \$42,783.00

The information contained herein is correct as at 20 Jul 2018

OK

**KAH MOTOR CO. SDN. BHD.**

(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

QUOTATION

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

Customer : LONPAC INSURANCE BHD
 100 BEACH ROAD
 #19-00 SHAW TOWERS
 SINGAPORE 189702

Registration No : SDP3326J
 Chassis No : JHMFD46206S200245
 Model : CIVIC 1.6L AUTO
 Owner's Name : HO YU JIN CHRISTOPHER
 Ins Policy No. :
 Date of Accident : 13/7/2018

Document No. : SQT18002922 Page 1
 Date : 14. Jul 2018
 Customer No. : WZL009
 Svc Advisor : RUEBEN THOMAS
 Engine No : R16A11000310
 Date | Time : 14. Jul 2018 4:13:03 PM
 Surveyor Name :
 Survey Date :
 Authorisation Date :

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incld GST
	TP DIRECT SETTLEMENT (J/NO:) OWNER: HO YU JIN CHRISTOPHER OWNER INSURER: AXA INSURANCE ACC DATE: 13/07/2018 SURVEYED BY: DATE: REF NO: TP INSURER: LONPAC INSURANCE TP VEH: SJK9173Z						
04715-SNB-010ZZ	FACE, REAR BUMPER <i>20/2e</i>	1	715.70	25	536.77	37.57	574.34
71593-SNA-A01	SPACERR.RR.BUMPER SIDE <i>11</i>	1	15.30	25	11.47	0.80	12.27
71598-SNA-A01	SPACERL RR BPR SIDE <i>ben</i>	1	15.30	25	11.47	0.80	12.27
91503-SZ3-003	CLIP ABUMPER <i>rec</i>	2	3.90	25	5.85	0.41	6.26
91505-S9A-003	CLIP ABUMPER <i>rec</i>	8	3.90	25	23.40	1.64	25.04
68500-SNB-G00ZZ	LIDTRUNK <i>20/3ed</i>	1	610.70	25	458.02	32.06	490.08
74865-SNA-003	W/STRIPTRUNK LID <i>11</i>	1	89.90	25	67.42	4.72	72.14
75701-SNB-003	EMBLEMRR (H) <i>rec</i>	1	28.90	25	21.67	1.52	23.19
75722-SNB-J01	EMBLEMRR (CIVIC) <i>rec</i>	1	31.40	25	23.55	1.65	25.20
75725-SNA-K01	EMBLEMRR (I-VTEC) <i>rec</i>	1	34.70	25	26.02	1.82	27.84
75731-SNB-K31	EMBLEMREAR (1.6) <i>rec</i>	1	18.40	25	13.80	0.97	14.77
RS-2P	BUMPER SENSOR 2PCS <i>8u</i>	1	150.00		150.00	10.50	160.50
Sum Item					1349.44	94.46	1,443.90
BOSUN	SUNDRIES	1	50.00 <i>rec 10</i>		50.00	3.50	53.50
BA01R	REMOVE & RENEW REVERSE SENSORS-2 PCS (N)	1	100.00		100.00	7.00	107.00
BMI03D	REMOVE & INSTALL REAR COMPARTMENT LININGS	1	280.00 <i>250</i>		280.00	19.60	299.60
BML02I	INSPECT RR LIGHTING MECHANISMS. PERFORM WATER	1	100.00 <i>80</i>		100.00	7.00	107.00
BKRP02S	STRAIGHTEN ALIGN RR PANEL & RENEW DAMAGE PARTS.	1	1780.00 <i>1120</i>		1780.00	124.60	1904.60



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QUOTATION

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

Customer : LONPAC INSURANCE BHD
100 BEACH ROAD
#19-00 SHAW TOWERS
SINGAPORE 189702
Registration No : SDP3326J
Chassis No : JHMFD46206S200245
Model : CIVIC 1.6L AUTO
Owner's Name : HO YU JIN CHRISTOPHER
Ins Policy No. :
Date of Accident : 13/7/2018

Document No. : SQT18002922 **Page** 2
Date : 14. Jul 2018
Customer No. : WZL009
Svc Advisor : RUEBEN THOMAS
Engine No : R16A11000310
Date | Time : 14. Jul 2018 4:13:03 PM
Surveyor Name :
Survey Date :
Authorisation Date :

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incld GST
BP04R	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (4P)	1	2000.00	1800	2000.00	140.00	2140.00
Sum Labor					4310.00	301.70	4,611.70

Survey By

Marcus Loh

Date & Time

20/7/18 @ 10.30am.

Excess

Status

Signature

Not Authorised
to be photo taken
Sdy.

Total Amount 5,659.44 396.16 6,055.60

Total (Inclusive of GST) 6,055.60

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Printed on 14/7/2018 4:50:09 PM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s)



3/8/2018

Page 1/1

SERVICE PRE-INVOICE

KAH MOTOR CO. SDN. BHD.

(A Member of the Oriental Holdings Berhad)

ATTN: MARCUS CHUA

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

370 Ubi Road 3 Singapore 408651. Tel: +65 6841 3883 Fax: +65 6741 5022

255 Alexandra Road Singapore 159937. Tel: +65 6471 5458 Fax: +65 6471 5460

WD: 5 DAYS.

Customer: WZL009 / LONPAC INSURANCE
Chassis No: JHMFD46206S200245
License No: SDP3328J
Mileage: 99304
Engine No: R16A11000310

Document No: SVO18042888
Printed By: JESHURUEBEN
Order Date: 23. July 2018
Order Time: 10:59:24 AM
Service Advisor: RUEBEN THOMAS

ITEM	DESCRIPTION	QTY	UNIT	DISC %	AMOUNT	7% GST Amount	Amount incl GST
	TP DIRECT SETTLEMENT (J/NO: 70923) OWNER: HO YU JIN CHRISTOPHER OWNER INSURER: AXA INSURANCE ACC DATE: 13/07/2018 SURVEYED BY: MARCUS CHUA (LKK) DATE: 20/07/2018 REF NO: 17/18/18/VP05/020755 TP INSURER: LONPAC INSURANCE TP VEH: SJK9173Z						
04715-SNB-010ZZ	FACE,REAR BUMPER	1	715.70	25	536.77	37.57	574.34
71598-SNA-A01	SPACERL RR BPR SIDE	1	15.30	25	11.47	0.80	12.27
91503-SZ3-003	CLIP ABUMPER	2	3.90	25	5.85	0.41	6.26
91505-S9A-003	CLIP ABUMPER	8	3.90	25	23.40	1.64	25.04
68500-SNB-G00ZZ	LIDTRUNK	1	610.70	25	458.02	32.06	490.08
75701-SNB-003	EMBLEMRR (H)	1	28.90	25	21.67	1.52	23.19
75722-SNB-J01	EMBLEMRR (CIVIC)	1	31.40	25	23.55	1.65	25.20
75725-SNA-K01	EMBLEMRR (I-VTEC)	1	34.70	25	26.02	1.82	27.84
75731-SNB-K31	EMBLEMREAR (1.6)	1	18.40	25	13.80	0.97	14.77
	SUM PARTS:				1,120.55	78.44	1,198.99
BOSUN		1	10.00		10.00	0.70	10.70
	SUNDRIES						
BA01R		1	100.00		100.00	7.00	107.00
	REMOVE & RENEW REVERSE SENSORS-2 PCS (N)						
BMI03D		1	250.00		250.00	17.50	267.50
	REMOVE & INSTALL REAR COMPARTMENT LININGS GARNISHES.(N)						
BML02I		1	80.00		80.00	5.60	85.60
	INSPECT RR LIGHTING MECHANISMS. PERFORM WATER TEST.(N)						
BKRP02S		1	1,120.00		1,120.00	78.40	1,198.40
	STRAIGHTEN ALIGN RR PANEL & RENEW DAMAGE PARTS.						
BP04R		1	1,800.00		1,800.00	126.00	1,926.00
	EXT-YBH SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(4P)						
	SUM LABOUR:				3,360.00	235.20	3,595.20
	TOTAL SGD				4,480.55	313.64	4,794.19
	Total Payable (SGD)						4,794.19

GST Amount is calculated from individual line(s)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 19 July 2018 2:33 PM
To: 'GERALD POH WEE BIN'
Cc: 'MT_Claim_SG'; Admin A
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC)
Our Ref: 17/18/18/VP05/020755
Attachments: SJK 9173Z- OI VIDEO_REAR.mp4

Hi Gerald,

Part 2 of 2.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 19 July 2018 2:26 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

Hi Gerald,

SJV 5596E -> SJK 9173Z(Insured) -> SDP 3326J(Third Party)

We refer to the above matter.

Attached is a copy of our insured's video footage for your easy reference(Part 1 of 2).

As spoken, we will proceed Direct Settlement with third party based on BOLA scenario 28.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeshurueben Rao Thomas [<mailto:jeshurueben@honda.com.sg>]

Sent: Tuesday, 17 July 2018 4:55 PM

To: ONG LI LI <long@lonpac.com>; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com) <sur@lkkauto.com>;

Nivitha (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

Dear Ms.Ong,

May I know the liability on this case as my insured mentioned that the he has contacted the driver of vehicle SJK9173Z and the driver mentioned that he made an accident report yesterday 16/7/2018.

Thank You.

Warmest Regards

Jeshurueben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672
Hp : 90721766

From: ONG LI LI <long@lonpac.com>

Sent: Monday, 16 July, 2018 2:12 PM

To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com) <sur@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

Without Prejudice

Dear Sir

Fyi, Our Insured has not reported the accident.

Please liaise with LKK Auto Consultants Pte Ltd for the survey.

Dear Catherine/Nivitha

fy a

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Jeshurueben Rao Thomas [<mailto:jeshurueben@honda.com.sg>]
Sent: Monday, 16 July, 2018 12:26 PM
To: MT_Claim_SG
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC)

To The Officer In Charge,

Please Refer To The Above Attachment For Your Reference,

Kindly Help To Arrange Surveyor To Survey This Vehicle SDP3326J.

Your Insured Vehicle Number is SJK9173Z, Accident Date 13/07/2018.

Thank You.

Warmest Regards

Jeshurueben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672
Hp : 90721766



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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 19 July 2018 2:45 PM
To: Jeshurueben Rao Thomas
Cc: 'twliw@honda.com.sg'; Admin A; assignments
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC)
Lonpac Ref: 17/18/18/VP05/020755 *LKK REF: CC4/LPC18012944/pa3

Without Prejudice

Dear Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeshurueben Rao Thomas [<mailto:jeshurueben@honda.com.sg>]
Sent: Wednesday, 18 July, 2018 9:37 AM
To: Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Liew Thye Wui <twliw@honda.com.sg>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

Hi Hsiao Tong,

Can you please advise the liability on this case for direct settlement.

Thank You.

Warmest Regards

Jeshurueben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672
Hp : 90721766

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 17 July, 2018 5:05 PM
To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

WITHOUT PREJUDICE

Our Ref : 17/18/18/VP05/020755

Dear Jeshurueben,

Our insured has already lodged the report.

Please contact LKK Auto Consultants Pte Ltd for direct settlement and liability status.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Jeshurueben Rao Thomas [mailto:jeshurueben@honda.com.sg]
Sent: Tuesday, 17 July, 2018 4:55 PM
To: ONG LI LI; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com); Nivitha (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

Dear Ms.Ong,

May I know the liability on this case as my insured mentioned that the he has contacted the driver of vehicle SJK9173Z and the driver mentioned that he made an accident report yesterday 16/7/2018.

Thank You.

Warmest Regards

Jeshurueben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672
Hp : 90721766

From: ONG LI LI <long@lonpac.com>
Sent: Monday, 16 July, 2018 2:12 PM
To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com) <sur@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

Without Prejudice

Dear Sir

Fyi, Our Insured has not reported the accident.

Please liaise with LKK Auto Consultants Pte Ltd for the survey.

Dear Catherine/Nivitha

fya

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Jeshurueben Rao Thomas [<mailto:jeshurueben@honda.com.sg>]
Sent: Monday, 16 July, 2018 12:26 PM
To: MT_Claim_SG
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC)

To The Officer In Charge,

Please Refer To The Above Attachment For Your Reference,

Kindly Help To Arrange Surveyor To Survey This Vehicle SDP3326J.

Your Insured Vehicle Number is SJK9173Z, Accident Date 13/07/2018.

Thank You.

Warmest Regards

Jeshurueben Rao Thomas (Rueben)

Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672
Hp : 90721766



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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 1 October 2018 9:20 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: <Seek Mandate> DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD_ SDP3326J.pdf

Lonpac Ref: **17/18/18/VP05/020755**
LKK Ref: CC4/LPC18012944/Upa3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 19 July 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.
In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

Summary to offer to third party repairer, "KAH MOTOR CO. SDN. BHD." is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,055.60	\$ 4,794.19
2. Loss of Rental(w/GST) (5days x \$100.00)	\$ 535.00	\$ 535.00 (5days x \$100.00) (w/GST)
Total	\$ 6,590.60	\$ 5,329.19

**05days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 24 July 2018 11:13 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin .

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 4 October 2018 9:00 AM
To: 'Faeaz'
Cc: 'Emillin Liew'; Admin A
Subject: RE: LKK C/O LONPAC- Submission of Third Party Direct Settlement, Y/R: CC4/LPC18012944/pa3 : O/R: SDP3326J
Attachments: DV_SDP3326J.pdf

Without Prejudice

Hi Faeaz,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,794.19
2. Loss of Rental (5days x \$100.00)(w/GST)	\$ 535.00
TOTAL	<u>\$ 5,329.19</u>

Please duly sign the DV enclosed and return the original copy to us(LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 20 September 2018 2:42 PM
To: 'Faeaz' <faeaz@honda.com.sg>
Cc: Emillin Liew <emillinliew@honda.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LKK C/O LONPAC- Submission of Third Party Direct Settlement, Y/R: CC4/LPC18012944/pa3 : O/R: SDP3326J

Without Prejudice

Hi Faeaz,

Thank you for your email.

We are preparing our report in order to seek mandate from our principal.

We will expedite the matter and get back to you asap.

Thank you for your patience and understanding in this matter.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Faeaz <faeaz@honda.com.sg>

Sent: Thursday, 20 September 2018 2:39 PM

To: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Emillin Liew <emillinliew@honda.com.sg>

Subject: FW: LKK C/O LONPAC- Submission of Third Party Direct Settlement, Y/R: CC4/LPC18012944/pa3 : O/R: SDP3326J

Dear Hsiao Tong,

Refer to our below email dated 7.8.18.

To date we still have yet to receive your response on the above claim settlement.

We appreciate if you could kindly expedite the process and let us have your settlement Offer soonest possible.

Best Regards

Mohd Faeaz Bin Yaacob
Senior Executive
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465678
Hp : 82886304

From: Emillin Liew

Sent: Tuesday, 7 August, 2018 6:10 PM

To: Admin A <admin-a@lkkauto.com>; chewht@lkkauto.com

Cc: 'marcuschua@lkkauto.com' <marcuschua@lkkauto.com>; Faeaz <faeaz@honda.com.sg>
Subject: LKK C/O LONPAC- Submission of Third Party Direct Settlement, Y/R: CC4/LPC18012944/pa3 : O/R: SDP3326J

Dear Hsiao Tong,

RE: ACCIDENT INVOLVING SDP3326J AND SJK9173Z ON 13.07.18

Attached please find our Original repair invoice and other relevant documents for the direct settlement claim.
Hard copies have mail to you on 07.08.18.

Kindly email me the DV as soon as possible.

Please contact us if you need any clarifications.

Warmest Regards,

Emillin Liew

DID: +65 6514 5684

Email: emillinliew@honda.com.sg

KAH MOTOR CO. SDN. BHD.

(A member of Oriental Holdings Berhad)

15 Ubi Road 4 Singapore 408610

Tel: +65 6743 4333 Fax: +65 6748 0770



Visit our
Facebook page



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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18012944/Upa3n2

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 23-10-2018



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJK 9173Z	Veh. Inspected	SDP 3326J
Policy No.	Z17VP05015943	Coverage (\$)	0.00
Claim No.	17/18/18/VP05/020755	Excess (\$)	0.00
Assign From	GERALD	Assign Date	16/07/2018

2. Vehicle Particulars & Condition

Make & Model	HONDA CIVIC (A)	c.c	1595
Engine No.	HIDDEN	Year of Reg.	2006
Chassis No.	JHMF46206S200245	Colour	SILVER
Odometer	107733	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55 R16	YOKOHAMA	6 mm
L/H Front Tyre	205/55 R16	YOKOHAMA	6 mm
R/H Rear Tyre	205/55 R16	YOKOHAMA	6 mm
L/H Rear Tyre	205/55 R16	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	13/07/2018	Inspection Date	20/07/2018
Survey held at	KAH MOTOR CO SDN BERHAD 15 UBI ROAD 4 SINGAPORE 408610		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: 5 Working Days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDP 3326J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	SUNDRIES (SN)	NECESSARY	50.00	10.00
1	FACE, REAR BUMPER (SN)	DENTED / DEFORMED	536.77	536.77
1	SPACER, RR. BUMPER SIDE (SN)	NOT NECESSARY	11.47	-
1	SPACER, RR BPR SIDE (SN)	BENT	11.47	11.47
2	CLIP ABUMPER (SN)	NECESSARY	5.85	5.85
8	CLIP ABUMPER (SN)	NECESSARY	23.40	23.40
1	LID, TRUNK (SN)	DENTED / BENT	458.02	458.02
1	W/STRIP, TRUNK LID (SN)	NOT NECESSARY	67.42	-
1	EMBLEM, RR (H) (SN)	NECESSARY	21.67	21.67
1	EMBLEM, RR (CIVIC) (SN)	NECESSARY	23.55	23.55
1	EMBLEM, RR (I-VTEC) (SN)	NECESSARY	26.02	26.02
1	EMBLEM, REAR (1.6) (SN)	NECESSARY	13.80	13.80
2	BUMPER SENSOR (SN)	SERVICEABLE	150.00	-
			1,399.44	1,130.55
LABOUR				
REMOVE & RENEW REVERSE SENSORS .			100.00	100.00
REMOVE & INSTALL REAR COMPARTMENT LININGS .			280.00	250.00
INSPECT RR LIGHTING MECHANISMS . PERFORM WATER.			100.00	80.00
STRAIGHTEN ALIGN RR PANEL & RENEW DAMAGE PARTS.			1,780.00	1,120.00
SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.			2,000.00	1,800.00
			4,260.00	3,350.00
GRAND TOTAL			5,659.44	4,480.55
RECOMMENDED COST OF REPAIRS				4,480.55

Report Ref No. CC4/LPC18012944/Upa3n2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.