

## Hsiao Tong (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, 1 October 2018 2:41 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: <Seek Mandate> DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

Dear Hsiao Tong,

Kindly proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

**Sent:** Monday, 1 October, 2018 9:20 AM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Admin A

**Subject:** <Seek Mandate> DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

Lonpac Ref: **17/18/18/VP05/020755**

LKK Ref: CC4/LPC18012944/Upa3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 19 July 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 3 vehicles whereby our insured was the 2<sup>nd</sup> vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

Summary to offer to third party repairer, "**KAH MOTOR CO. SDN. BHD.**" is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair (w/GST)	\$ 6,055.60	\$ 4,794.19
2. Loss of Rental(w/GST) (5days x \$100.00)	\$ 535.00	\$ 535.00 (5days x \$100.00)(w/GST)
<b>Total</b>	<b>\$ 6,590.60</b>	<b><u>\$ 5,329.19</u></b>

\*\*05days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Tuesday, 24 July 2018 11:13 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin . <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)>

**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

**WITHOUT PREJUDICE**

**LPC ref: 17/18/18/VP05/020755**

**LKK REF: CC4/LPC18012944/Upa3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SDP 3326J

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Photographs of TP vehicle in its damaged condition
- Preliminary advice

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 19 July, 2018 2:33 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

Hi Gerald,

Part 2 of 2.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 19 July 2018 2:26 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

Hi Gerald,

SJV 5596E -> SJK 9173Z(Insured) -> SDP 3326J(Third Party)

We refer to the above matter.

Attached is a copy of our insured's video footage for your easy reference(Part 1 of 2).

As spoken, we will proceed Direct Settlement with third party based on BOLA scenario 28.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jeshurueben Rao Thomas [<mailto:jeshurueben@honda.com.sg>]

**Sent:** Tuesday, 17 July 2018 4:55 PM

**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'SUR' (<[sur@lkkauto.com](mailto:sur@lkkauto.com)>) <[sur@lkkauto.com](mailto:sur@lkkauto.com)>;

Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

Dear Ms.Ong,

May I know the liability on this case as my insured mentioned that the he has contacted the driver of vehicle SJK9173Z and the driver mentioned that he made an accident report yesterday 16/7/2018.

Thank You.

## Warmest Regards

Jeshurueben Rao Thomas (Rueben)  
Bodyshop Service Advisor  
Kah Motor Body Repair Centre  
15, Ubi Road 4  
Singapore 408610  
Tel : 68465672  
Hp : 90721766

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**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Sent:** Monday, 16 July, 2018 2:12 PM  
**To:** Jeshurueben Rao Thomas <[jeshurueben@honda.com.sg](mailto:jeshurueben@honda.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'SUR' (<[sur@lkkauto.com](mailto:sur@lkkauto.com)>); Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC) Our Ref: 17/18/18/VP05/020755

Without Prejudice

Dear Sir

Fyi, Our Insured has not reported the accident.

Please liaise with LKK Auto Consultants Pte Ltd for the survey.

Dear Catherine/Nivitha

fya

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Jeshurueben Rao Thomas [<mailto:jeshurueben@honda.com.sg>]  
**Sent:** Monday, 16 July, 2018 12:26 PM  
**To:** MT\_Claim\_SG  
**Subject:** DIRECT SETTLEMENT OF VEHICLE NO. SDP3326J AGAINST SJK9173Z (LONPAC)

To The Officer In Charge,

Please Refer To The Above Attachment For Your Reference,

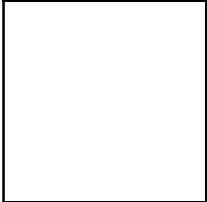
Kindly Help To Arrange Surveyor To Survey This Vehicle SDP3326J.

Your Insured Vehicle Number is SJK9173Z, Accident Date 13/07/2018.

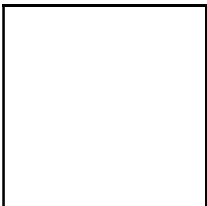
Thank You.

## **Warmest Regards**

Jeshurueben Rao Thomas (Rueben)  
Bodyshop Service Advisor  
Kah Motor Body Repair Centre  
15, Ubi Road 4  
Singapore 408610  
Tel : 68465672  
Hp : 90721766



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