

## Veron Chen (LKKAUTO)

---

**From:** Rohaizal (LKKAUTO)  
**Sent:** Wednesday, 12 September 2018 9:01 AM  
**To:** TEO Kitty; Veron Chen (LKKAUTO)  
**Cc:** SUR; Bryan Ang (LKKAUTO)  
**Subject:** RE: New Fire Report Application - FR2018071902320, GW 4398Y - SEEK ADVICE URGENT

Dear Kitty,

In this fire incident case, we do not apply wear & tear as the cause of the fire. It is because wiring do not have to be change frequently.

As per our investigation findings, the fire ignite from a short circuit at the front right portion of the Motor Van which was accidental likely due to an overload of current. This was supported by the evidence that we identified through the consistency of the fire where it started. Furthermore there's no modification to the insured vehicle. Basing on the servicing records that the insured vehicle owner provide to us, it show that this Insured vehicle was well maintained till the day of the fire erupted.

Hope this clarify your query. Thx

Best Regards,

**Mr Rohaizal A. Rahim** | Technical Investigator

**LKK Auto Consultants**

phone: 6256-3561 email: [Rohaizal@lkkauto.com](mailto:Rohaizal@lkkauto.com) | fax: 6256-4315

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** TEO Kitty [mailto:kitty.teo@axa.com.sg]  
**Sent:** Tuesday, 11 September 2018 2:03 PM  
**To:** Veron Chen (LKKAUTO); Rohaizal (LKKAUTO)  
**Cc:** SUR; Bryan Ang (LKKAUTO)  
**Subject:** RE: New Fire Report Application - FR2018071902320, GW 4398Y - SEEK ADVICE URGENT

Dear Rohaizal,

Please let us have your advice on our query as soon as possible.

**Best Regards**

**Kitty Teo** | Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)

Email:kitty.teo@axa.com.sg

Customer Care No. 1800 8804741 Press 3



Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

---

**From:** Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Thursday, 06 September, 2018 8:17 AM  
**To:** Rohaizal (LKKAUTO) <[Rohaizal@lkkauto.com](mailto:Rohaizal@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; TEO Kitty <[kitty.teo@axa.com.sg](mailto:kitty.teo@axa.com.sg)>  
**Subject:** FW: New Fire Report Application - FR2018071902320, GW 4398Y

Dear Rohaizal,

Kindly check and revert to AXA.

Please let us have your surveyor advise if there is any wear and tear to the wirings that could have caused the fire.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Rohaizal (LKKAUTO)  
**Sent:** Monday, 27 August 2018 3:23 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Subject:** FW: New Fire Report Application - FR2018071902320

Dear Veron,

SCDF report for GW43498Y attached.

Best Regards,

**Mr Rohaizal A. Rahim** | Technical Investigator

**LKK Auto Consultants**

phone: 6256-3561 email: [Rohaizal@lkkauto.com](mailto:Rohaizal@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Manavathy SUPPIAH (SCDF) [[mailto:Manavathy\\_SUPPIAH@scdf.gov.sg](mailto:Manavathy_SUPPIAH@scdf.gov.sg)]  
**Sent:** Monday, 27 August 2018 2:38 PM  
**To:** Rohaizal (LKKAUTO)  
**Cc:** Cindy HAN (SCDF); Md Rafeei MISNAWI (SCDF)  
**Subject:** FW: New Fire Report Application - FR2018071902320

Dear Sir

Thank you for your payment of \$170.00 via internet banking. I enclose the fire report.

If you have any enquiries regarding the report, please liaise with CPT Cindy Han. Her email address is [cindy\\_han@scdf.gov.sg](mailto:cindy_han@scdf.gov.sg) and she can be contacted at Tel No. 68483341.

Regards

Ms Suppiah Manavathy  
Finance Officer (Revenue)  
Finance Department  
Singapore Civil Defence Force  
DID: (65) 6848 1618 | FAX: (65) 6848 1628



Singapore Civil Defence Force **W** SCDF.gov.sg **FB** fb.com/SCDFpage **IG** Instagram.com/mySCDF

**WARNING:** "Privileged/Confidential information may be contained in this message. If you are not the intended addressee, you must not copy, distribute or take any action in reliance thereon. Communication of any information in this email to any unauthorized person is an offence under the Official Secrets Act (Cap 213). Please notify the sender immediately if you receive this in error."

**Transaction Number:** FR2018071902320

<b>INCIDENT DETAILS</b>						
<b>Date and Time</b>	12/07/2018 18:00					
<b>Location of Fire</b>	Blk 175 Ang Mo Kio Open Space Car Park					
<b>Fire Involved</b>	GW4398Y					
<b>REQUESTOR DETAILS</b>						
<b>Requestor Type</b>	Private Companies					
<b>Requestor ID Type</b>	Singapore Pink	<b>Requestor ID</b>	S7245012D			
<b>Name of Applicant</b>	Rohaizal Bin Abdul Rahim					
<b>Company Name</b>	LKK Auto Consultant Pte Ltd					
<b>Company UEN</b>						
<b>Company Reference Number</b>						
<b>CONTACT DETAILS</b>						
<b>Mode of Collection</b>	Email					
<b>Main Contact No.</b>	81630472	<b>Office No.</b>				
<b>Handphone No.</b>		<b>Fax No.</b>				
<b>Email Address</b>	<a href="mailto:Rohaizal@lkkauto.com">Rohaizal@lkkauto.com</a>					
<b>Address</b>	<b>Block No.</b>	51	<b>Floor No.</b>	01	<b>Unit No.</b>	25
	<b>Street Name</b>	Ubi Avenue 1				
	<b>Building Name</b>	Pay Ubi Industrial Park		<b>Postal Code</b>	408933	
<b>PAYMENT DETAILS</b>						
<b>Payment Mode</b>	Credit/Debit Card					
<b>EP Reference No.</b>	5319875086646402303562					
<b>PSi Reference No.</b>	211c0499-f415-45d4-830d-b625f8c4b443					
<b>Total Fees</b>	SGD170.00					

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.