# **Veron Chen (LKKAuto)**

From: Mei Kwan (LKKAuto)

Sent: Thursday, 20 September 2018 2:53 PM

**To:** Admin-D (LKKAuto)

**Subject:** FW: GW 4398 Y - OD AXA (Fire Case)

## To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TEO Kitty <kitty.teo@axa.com.sg>

Sent: Thursday, 20 September, 2018 12:58 PM

To: service@kkimhin.com.sg; Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>

**Cc:** sandrakhong@gmail.com; simon@kkimhin.com.sg; survey@kkimhin.com.sg; admin1@kkimhin.com.sg

Subject: RE: GW 4398 Y - OD AXA (Fire Case)

Hi Sandra,

Insured do not want to accept our offer.

#### **Best Regards**

Kitty Teo | Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg Email:kitty.teo@axa.com.sg

Customer Care No. 1800 8804741 Press 3



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From: service@kkimhin.com.sg [mailto:service@kkimhin.com.sg]

Sent: Wednesday, 19 September, 2018 6:46 PM

**To:** TEO Kitty <<u>kitty.teo@axa.com.sg</u>>; admin-a <<u>admin-a@lkkauto.com</u>>; Team B <<u>admin-b@lkkauto.com</u>> **Cc:** <u>sandrakhong@gmail.com</u>; <u>simon@kkimhin.com.sg</u>; <u>survey@kkimhin.com.sg</u>; <u>admin1@kkimhin.com.sg</u>

Subject: RE: GW 4398 Y - OD AXA (Fire Case)

**Dear Kitty** 

## Good day to you.

Any updates on this case? Thank you.

Thanks & Regards
Sandra
6452 7018
K. Kim Hin Auto Pte Ltd

**From:** service@kkimhin.com.sg [mailto:service@kkimhin.com.sg]

Sent: Saturday, August 11, 2018 9:34 AM

To: 'TEO Kitty'; admin-a (admin-a@lkkauto.com); Team B (admin-b@lkkauto.com)

Cc: 'sandrakhong@gmail.com'; <a href="mailto:simon@kkimhin.com.sg">simon@kkimhin.com.sg</a>; 'survey@kkimhin.com.sg'; <a href="mailto:admin1@kkimhin.com.sg">admin1@kkimhin.com.sg</a>; 'survey@kkimhin.com.sg';

**Subject:** GW 4398 Y - OD AXA (Fire Case)

Dear Kitty/LKK

Good day to you.

Can you kindly update us on the status of GW 4398 Y (Fire Case) Own Damage under AXA?

Vehicle has been surveyed on 18 July.

Thanks & Regards
Sandra
6452 7018
K. Kim Hin Auto Pte Ltd

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