

INS. CASE OWNER:

Ming yao

CC3, AG 180 12890,

WAB

LKK:

IDAC:

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

16/7/18

Registered in Merimen:

16/7/18

Pre-assign / CCU / FTE

SJK 12186



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

1700087074

M-BENZ SLK200

Holland Rd

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SJK 48186



INSRS:

WSP:

Tel:

Liability:

RMKS:

PML



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

19/7

22/7/18

SJK 48186 - NGA/MSA/17/14/295/Y; OVA 23/7/18

SJK 12186 - X

Email liability under to workshop

4/8/19

email workshop given 10 days notice.

23/8/19

Cancel File No Survey done

4

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

(\$ x days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

Cancel PM

3) Survey fee:

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Thursday, 4 April, 2019 3:04 PM
To: 'PBSP'
Cc: Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT SJY4818G & SJK1218G ON 14 JULY 2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: SJY 4818G
Our Ref: CC3/AIG18012890/wa3

Dear Sir/Madam,

Accident Involving SJY 4818G & SJK 1218G ON 14 JULY 2018

We refer to the above matter

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s AIG Asia Pacific Insurance Pte. Ltd

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAUTO)
Sent: Thursday, 26 July, 2018 4:34 PM
To: 'PBSP' <pml-pbsp@simeдарby.com.sg>; Admin A <admin-a@lkkauto.com>
Cc: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT SJY4818G & SJK1218G ON 14 JULY 2018

WITHOUT PREJUDICE

Your Ref: SJY 4818G
Our Ref: CC3/AIG18012890/wa3

Dear Sir/Madam,

Accident Involving SJY 4818G & SJK 1218G ON 14 JULY 2018

We refer to the above matter

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Meanwhile, kindly forward to us with any evidence (if any) to support your claim

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Thursday, 26 July, 2018 4:28 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT SJY4818G & SJK1218G ON 14 JULY 2018

Dear Vivian

Please advise if your insured had reported the accident by now?

Do reply on liability ASAP.

Thank you.

Regards,
Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 25 July 2018 9:01:24 AM
To: PBSP; Vivian Lau (LKKAUTO)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT SJY4818G & SJK1218G ON 14 JULY 2018

Without Prejudice

Hi Caroline,

We refer to the email below.

Please note that the case handler for this case is Vivian.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 25 July 2018 8:50 AM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: Re: REQUEST FOR DIRECT SETTLEMENT SJY4818G & SJK1218G ON 14 JULY 2018

Dear Asher,

Please let us have your reply on liability.

Thank you.

Regards,
Caroline

C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 16 July 2018 6:13:31 PM
To: PBSP
Subject: Automatic reply: REQUEST FOR DIRECT SETTLEMENT SJY4818G & SJK1218G ON 14 JULY 2018

Dear Sir/ Mdm,

Thank you for your email. I'm currently away, and will look into your matter once I am back.

For urgent matters, ps contact Hsiao Tong or Joy at cs-a@lkkauto.com

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants