

Survivor

CWS

ASSIGNMENT (Office)

From (Person)

Joanne Yong

of

FCI

Date/Time

13/7/18 @ 5.48pm

Estimated Cost

Bill to

OD (IP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.

SGN IR

Insured

SHC 3867K

at Workshop m/s

Cyele & Carmage Industries
188 punban loop

Tel:

67714336 / 91817717

of

Policy No.

Claim No.

D18005372MFSH

Sum Insured

Excess

Make of Veh.

(Client's Record)

D.O.A.

10/07/2018

CA / REV / REP. / REV 24 HRS

Cup

H.O.D. Endorsement

Date/Time

507pm @ 16/7/18

Person Contacted

Enic

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SGN IR-x

SHC 3867K - CS/FCI 16005772 / Uvbd 1

DOA: 23/03/2016

16/7/18-

vehicle still not in yet (enic)

6/8/18- vehicle not in (enic)

20/7/18-

vehicle still not in yet (enic)

8/8/18- vehicle not in (enic)

24/7/18-

vehicle not in yet (enic)

13/8/18- vehicle not in (enic)

27/7/18-

still vehicle not in (enic)

17/8/18- vehicle still not in (enic)

31/7/18-

vehicle not in yet

Signature

Taylhi

REF: FA

ASSIGNMENT

From:

Date:

17.092018

Estimated Cost:

OD / TP / WS / TP RES / CD RES / EVA / INV / MV

To Inspect Vehicle No:

SGN 1 R

at Workshop m/s

of

Cycle & Carriage
188 Pandan Wop.

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

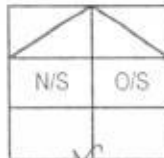
(Client's Record)

Make of Veh:

Yik

(Policy Condition)

after 1 pm

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Yik

Veh No:

SGN 1 R.

Yr Regn:

2015 at

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mercedes Benz S400

C.C

2896.

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

12984

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WDD222165 2.A196067.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 275/40 R19

R: 7

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

12/9/18

Survey held at

C&C Pandan Wop

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

12/11/18 @ 2.57pm revised to Joanne Yong by email:

Part by Part \$4824.05 (Red: 1259.55; 2070)

RECEIVED 13 DEC 2018

17/12/2018

Date/Time, File Pass to?



Preli. Report



Final Report

File Typist

Date/Time, File Return to?

2)

Report Format:

Tp

Lump Sum / I.B.I: (\$ 4824.05)

Days Of Repair:

4

Resurvey No. of Trip:

-

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Survey Fee:

145

Transportation:

50

S + RS: \$

Photos

16

Others

TOTAL

211



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18005372MFSH

Date: 19 September 2018

Our Ref: CS/FCI18012877/T1td3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

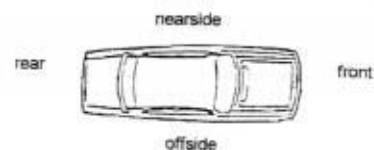
INITIAL INSPECTION REPORT OF VEHICLE NO. SGN 1R .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 17/09/2018 at the premises of M/s CYCLE & CARRIAGE, and have the following to report:-

Workshop Estimate Amount	: S\$ 6,084.05 .
Revised Estimate Amount	: S\$ 4,824.05 .
"Check" Items Amount	: S\$ - .
Market Value	: S\$ - .
LTA Reimbursement Value	: S\$ - .
Nett Value	: S\$ - .

Description of Damage:

The vehicle sustained damages at the rear portion.



Yours faithfully

Taufikh
Automotive Assessor

MOTOR SURVEY ASSIGNMENT

Date	12-07-2018	Our Ref No. D18005372MFSH
Accident Date	10-07-2018	Claim Type. Third Party
Insured Vehicle	SHC3867K	Third Party Vehicle. SGN1R
Survey Location	PANDAN LOOP SERVICE CENTER 188 PANDAN LOOP	
Contact Person.	ERIC LEE MING HUI	
Contact No.	67714336/ 91817717	Fax No. 68721272
Survey Type	WITHOUT PREJUDICE: ACCIDENT NOT REPORTED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	CYCLE & CARRIAGE INDUSTRIES PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	JOANNEY	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/242305)



PRI Documents



Close



PRI Header Details

Claim No	D18005372MFSH	Policy No	D-18088936MFSH	Claimant S.No & Name	1 & CYCLE & LTD
Workshop Name	CYCLE & CARRIAGE INDUSTRIES PTE LTD (Contact Person : ERIC LEE MING HUI)	Survey Location & Contact Details	PANDAN LOOP SERVICE CENTER 188 PANDAN LOOP Mobile: 91817717 , Phone: 67714336 , Fax: 6872127; EmailId: ERIC.LEE@CYCLECARRIAGE.COM.SG		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE: ACCIDENT NOT REPORTED:		
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SHC3867K	TP Vehicle No	SGN1R
PRI Recieved Date	12-07-2018 03:02:00 PM	Surveyor Appointed Date	13-07-2018 05:47:28 PM	Surveyor Accept Date	16-07-2018 0

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	16-07-2018	Upload Survey Report *:	Choose File
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Vehicle Particulars

Make	Please Select Make	Model	Please Select Model	Year	Select Year
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

File Name

Action

Surveyor Job Remarks

Remarks

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 19 September 2018 2:57 PM
To: 'Claim Workflow System'; assignments
Cc: JOANNEYONG@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18005372MFSH/1
Attachments: CSFCI18012877T1td3.pdf

Dear Joanne,

Enclosed herewith preliminary advice of SGN 1R.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 16 July 2018 5:15 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: JOANNEYONG@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18005372MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Friday, 13 July 2018 5:48 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; JOANNEYONG@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18005372MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,

Admin Team

Claim Workflow System

REPUBLIC OF SINGAPORE

DRIVING LICENCE



Licence Number: **S1408300F**

Name:

**RAJENDRA NAIDU S/O
GOVINDASAMY NAIDU**

Birth Date: **03 Jan 1960**

Issue Date: **04 Aug 2003**



FOR C&C USE ONLY

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of
which unladen does not exceed 2500 kilograms

10 Nov 1984

NR.428A

FOR C&C USE ONLY



Licence No: S1408300F



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SGN1R

Subhalaxmi Mukherjee

45 Scotts Road
#27-03
Singapore 228232

67380852

WIP No
Reg No/Reg Date
Date In/Mileage
Chassis No
Engine No
Make/Model
Colour/Trim

Vehicle & Document Information

25147
SGN1R / 02/10/2015
/ 0
WDD2221652A196067
27682430234465
MB/S 400 L BlueEFFICIENCY SE
028 897 Ruby Black / 048 805 Orient Beig

Account No	Terms	Date/Time Printed	CSE	Operator
WCV20750	CRDVCH	11/07/2018/ 17:35	EL	350 / Eric Lee Ming Hui

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
---------------------------------	-----	------------	-------	--------

M BPNSUN

POLICY NO/ACC DATE : 2100431460 // 10-7-18

TP VEH NO : SHC3867K - FIRST CAP

DATE IN/DATE SURVEY:

BY/AUTHORIZED ON :

A BPILAB

USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT

A BPIRES

RESPRAY REAR BUMPER.

A BPILAB

DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.

M REAR BUMPER

1.00 2040.41 00.00

480.00

M LEFT CHROME TRIM

1.00 109.57 00.00

600 900.00

M RIGHT CHROME TRIM

1.00 109.57 00.00

960 1920.00

M LOWER PART TRIM BUMPER

1.00 524.50 00.00

2040.41

109.57

109.57

524.50

Tanjin 9749549

17/9/18 @ 1430

04 days

sur @ lkhankom

Eric Lee Ming Hui
DID : 6771 4336 HP : 9181 7717
Email : eric.lee@cyclecarriage.com.sg
Cycle & Carriage Industries Pte Ltd
Customer Service Centre - Pandan Loop

Confirmed & accepted by

Authorized signatory and company stamp

LKK Auto Consultants hence notify the Repairer of the following:

* To resurvey before/after spray painting

* To display damaged part(s) during resurvey

* Parts prices are subject to confirmation

* No display damaged part(s) during resurvey

* No display damaged part(s) during resurvey

* Supplemental Item(s) must be resurveyed and

* Subject to final approval from insurance company

Acknowledged by Repairer

WE DRIVE FIRST CLASS

Date:

Nett 6,084.05
7% GST on 6084.05 425.88

Total Payable 6,509.93

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE & CARRIAGE



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Finalization

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SGN1R

MS FIRST CAPITAL INSURANCE LIMITED

MOTOR CLAIM DEPARTMENT
36 ROBINSON ROAD #16-01
CITY HOUSE
SINGAPORE 068877
65073848

Vehicle & Document Information
WIP No 25147
Reg No/Reg Date SGN1R / 02/10/2015
Date In/Mileage 17/09/2018 / 12984
Chassis No WDD2221652A196067
Engine No 27682430234465
Make/Model MB/S 400 L BlueEFFICIENCY SE
Colour/Trim 028 897 Ruby Black / 048 805 Orient Beig

Account No	Terms	Date/Time Printed	CSE	Operator
WF001862	Credit	16/10/2018/ 16:38	YK	395 / Yik Chan Hoe

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M BPN SUN POLICY NO/ACC DATE : 2100431460 / 10-7-18 TP VER NO : SHC8867K - FIRST CAP DATE IN/DATE SURVEY: 17/09/2018 // TAUFIKH LKK BY/AUTHORIZED ON : DIRECT SETTLEMENT // JOANNE 1ST CAP.				
A BPILAB USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT				480.00
A BPIRES RESpray REAR BUMPER.				600.00
A BPILAB DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.				960.00
X REAR BUMPER	1.00	2040.41	00.00	2040.41
X LEFT CHROME TRIM	1.00	109.57	00.00	109.57
X RIGHT CHROME TRIM	1.00	109.57	00.00	109.57
X LOWER PART TRIM BUMPER	1.00	524.50	00.00	524.50

ESTIMATE

Attn: Taufikh
04 Working Days

Yik Chan Hoe

Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
DID: 6771 4353 HP: 9186 5109 Fax: 6872 1272
Email: chanhoe.yik@cyclecarriage.com.sg

Confirmed & accepted by

Nett 4,824.05
7% GST on 4824.05 337.68
Total Payable 5,161.73

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS



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Singapore 128378
Tel: 6777 8388
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www.mercedes-benz.com.sg



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18012877/T1td3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 18-12-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 3867K	Veh. Inspected	SGN 1R	
Policy No.	D-18088936MFSH	Coverage (\$)	0.00	
Claim No.	D18005372MFSH	Excess (\$)	0.00	
Assign From	JOANNE YONG	Assign Date	13/07/2018	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ S400	c.c	2996	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	WDD2221652A196067	Colour	BLACK	
Odometer	12984	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	275/40 R19	GOODYEAR	6 mm	
L/H Front Tyre	275/40 R19	GOODYEAR	6 mm	
R/H Rear Tyre	275/40 R19	GOODYEAR	6 mm	
L/H Rear Tyre	275/40 R19	GOODYEAR	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	10/07/2018	Inspection Date	17/09/2018	
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)			
5a. Remarks				
A)DAMAGES CONSISTENT TO ACCIDENT REPORT. B)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. C)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGN 1R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (SN)	DEFORMED	2,040.41	2,040.41
1	LEFT CHROME TRIM (SN)	NECESSARY	109.57	109.57
1	RIGHT CHROME TRIM (SN)	NECESSARY	109.57	109.57
1	LOWER PART TRIM BUMPER (SN)	CUT	524.50	524.50
			2,784.05	2,784.05
LABOUR				
	USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD.		480.00	480.00
	RESPRAY REAR BUMPER.		900.00	600.00
	DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.		1,920.00	960.00
			3,300.00	2,040.00
GRAND TOTAL			6,084.05	4,824.05
RECOMMENDED COST OF REPAIRS				4,824.05

Report Ref No. CS/FCI18012877/T1td3n2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.