

Case No: 111

Surveyor: Kenneth

Pre-assign / CCU / FTE: GN 8588L

4 LPC 130 12872, Kf a3n2

ASSIGNMENT

DOI: 16/7/18

Date / Time: 16/7/18

LKK: 1200/020744

IDAC: 2/18/18/101446

Insured Vehicle No: BRIGHT IDEAS ELECTRICAL BR. P/L

Name of Insured: HP:

Insured Tel No: D.O.A: 5/7/2018

Excess Sec II :SS

Is driver the owner? (YES / ☒) Nature of Accident:

If NO, Driver Name / Age: Lim Jia An 6

Driver Tel No: 86668851 (V/L: YES / NO)

Claim No: 12/18/18/1200/020744

Policy No: 2/18/18/101446

Make / Model: 7-HACE

Place of Accident: CTE 7 CITY

OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Insured Liability: % Final ? Yes / No

INSRS: Henderson

WSP: Tel:

Liability: RMKS:

INSRS: Tel:

Liability: RMKS:

INSRS: Tel:

Liability: RMKS:

INSRS: Tel:

Liability: RMKS:

Date/Time		STAGE	DATE / PIC
19/7	GBA 3962A - 03/10518017366 (62407) : 04-5/7/18	Non-Reporting ltr (1st):	
cmc	GN 8588L - X	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
1/8/2018	email liability clear	Call OI:	
		After call ltr to OI:	
	Bola 28, 5 car chain collision, OI is 3rd car	Documentation Check List: Handler Typist	
	pass file to finalise	Notification ltr (if non-pickup)	<input type="checkbox"/>
	LOD in ✓ original LOD with lamp pic	After call ltr to OI:	<input type="checkbox"/>
collide in	file pass type mandate report (urgent) ✓	Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/>
		LTA / GIA:	<input type="checkbox"/>
		Medical Bill:	<input checked="" type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: 18/7/2018 Sent By: HM/K

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: S\$ 10,400.00 (12 days) Reduction: 39.21 % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 25/8/2018 Confirm with: Uly Email ☒ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 28 If NO or B 28, Ass. Lia: 0%

Repair Cost: S\$ 10,400.00

Loss of Rental (LOR): S\$ 1840.00 (12 days) x \$120.00

Loss of Use (LOU): S\$ - (5 x days)

Loss of Income (LOI): S\$ - (5 x days)

LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: S\$ -

Medical: S\$ 120.00

Disbursement: S\$ - (e.g. Tow/ Independent)

Legal Cost: S\$ -

Total: S\$ 11,960.00 Global Sum S\$:

FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐

Payee 1: S\$ 11,960.00 Name: Henderson Motors

Payee 2: (Strike if N.A.) S\$ Name 2:

Payee 3: (Strike if N.A.) S\$ Name 3:

12/7/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$450.00

ASS. REC. BY:

REF: LPC /Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

QD / TP / WS / TP RES / QD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____ 1 Kenwoodof _____ 03-02

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 12 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: 8/11 Person Contacted: _____

Vehicle: IN / OUT

Veh No: GBA 3900A Yr Regn: 06, 07

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota c.c. 2882Colour: Silver A/C: Insured / Std / NI / NASp. Reading: 347917 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTF-14702PK 00004360

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim orTyre Size: F: 195R15X8

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 9 mmL/Bal. 9 mmD.O.A. 5/7/18

Survey held at

Des. of Damages: Frt / Rear O/S / N/S / U/C / Rooftop or2/11

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

17/7 File pass to Catherine17107-966/52410.4400.00 (buh 6,707.96 / 39.21%)

Date/Time, File Pass to?

☐ : Prelim. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

S - RS - St

Fuel/Oil

Others

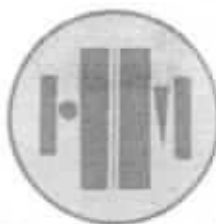
TOTAL

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$) _____

11/20917



安 徒 生 摩 咯 HENDERSON MOTORS

SUBSIDIARY HENDERSON AUTOMOTIVE ENGINEERS

New address:

160 Sin Ming Drive #03-01
Sin Ming AutoCity
Singapore 575722
Tel: 64533167
M/P: 97909779

BLOCK 21, SIN MING INDUSTRIAL ESTATE #01-50 TO 54, SINGAPORE 575679.
TEL: 453 3167, 453 2602 FAX: (65) 453 7683 TELEX: RS 23861 RALEIGH

Page 2

16th July 2018

ESCO Pte Ltd
6 Harper Road #06-08
Leong Huat Building
Singapore 369674

Vehicle No. GBA3962A (Third party against GN8588L)

Quantity	Particulars	Amount
	Balance	(A.1) 10,599.42 ✓
	Towing fee	100.00
	To dismantle and fix aircon & feon gas	120.00 100d
	To fix rear door glass	150.00 120d
	Labour to knock out dents and replace above parts	1,800.00 1500d
	To touch painting	1,500.00 1400d
	Total amount : -	14,269.42
		16930.54

Thank you

Ong Lily
Henderson Motors

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



安 徒 生 摩 哆
HENDERSON MOTORS

SUBSIDIARY: HENDERSON AUTOMOTIVE ENGINEERS

BLOCK 21, SIN MING INDUSTRIAL ESTATE #01-50 TO 54, SINGAPORE 575679.
TEL : 453 3167, 453 2602 FAX : (65) 453 7683 TELEX : RS 23861 "RALEIGH"

25th July 2018

ESCO Pte Ltd
6 Harper Road #06-08
Leong Huat Building
Singapore 369674

Vehicle No. GBA3962A (Third party against GN8588L)

Supplementary Items

<u>Quantity</u>	<u>Particulars</u>	<u>Amount</u>
1 oc	Radiator	By 1,867.47 —
1 pc	Cowling	CM 285.03 —
1 pc	Small radiator	By/Acc 1,395.68 —
		3,548.18
	Less 25%	887.05
	Total amount	2,661.13

Thank you

Ong Lily
Henderson Motors



New address:

160 Sin Ming Drive #03-01
Sin Ming AutoCity
Singapore 575722
Tel: 64533167
H/P 97909779

安徒生摩哆 HENDERSON MOTORS

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16th July 2018

ESCO Pte Ltd
6 Harper Road #06-08
Leong Huat Building
Singapore 369674

Not Authorised
Clay 8?
Running After Paint
12 days

Vehicle No. GBA3962A (Third party against GN8588L)

Quantity	Particulars		Amount	
1 pc	Bonnet	<i>Rs</i>	809.13	✓
1 pc	Bonnet Logo	<i>Rs</i>	41.75	✓
1 pc	Front Grille	<i>CM</i>	490.96	✓
1 pc	Front Bumper Cover	<i>Rs</i>	479.57	✓
1 pc	Bonnet Lock	<i>Rs</i>	824.46	✓
1 pc	Bumper Retainer	<i>Rs</i>	162.53	✓
1 pc	Support Panel	<i>Rs</i>	302.92	✓
1 pc	Spare Tank	<i>Rs</i>	545.38	✓
1 pc	Washer Tank	<i>Rs</i>	64.09	✓
1 pc	Air Cooler	<i>Rs</i>	383.26	✓
1 pc	Support Panel	<i>Rs</i>	302.92	X
1 pc	Aircon Condenser	<i>Rs</i>	231.15	✓
1 pc	Front Mudguard - L/H	<i>Rs</i>	207.47	✓
2 pcs	Front Head Lamp (R & L)	<i>CM</i>	1,155.09	✓
2 pcs	Front Bumper Retainer Side (R & L)	<i>Rs</i>	55.85	✓
1 pc	Back Door	<i>Rs</i>	1,789.33	✓
1 pc	Back W/Screen Glass	<i>Shotton</i>	1,274.78	✓
1 pc	Back Door Mirror	<i>Rs</i>	465.13	✓
1 pc	Back Door Logo	<i>Rs</i>	41.75	✓
1 pc	Ganish Back Door - outside	<i>Rs</i>	127.46	✓
1 pc	Toyota Sticker & Hiace	<i>Rs</i>	40.87	✓
1 pc	Rear Bumper Retainer	<i>Rs</i>	55.85	✓
1 pc	Board Back Door Trim	<i>Rs</i>	190.67	✓
1 pc	Rear Door Lock	<i>Rs</i>	267.09	✓
1 pc	Rear Door Rubber	<i>Rs</i>	394.79	✓
1 pc	Rear Bumper Cover	<i>Rs</i>	399.13	✓
2 pcs	Tail Lamp (R & L)	<i>CM</i>	549.77	✓
1 pc	Back Door Scuff	<i>Rs</i>	148.41	✓
1 pc	Rear Cross Member Outer	<i>Rs</i>	331.49	✓
1 pc	Rear Cross Member - Inner	<i>Rs</i>	1,116.22	✓
			13,249.27	
Less 20% <i>25%</i>			2,649.85	
			10,599.42	



安徒生摩哆 HENDERSON MOTORS

SUBSIDIARY HENDERSON AUTOMOTIVE ENGINEERS

New address:

160 Sin Ming Drive #03-01
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Singapore 575722
Tel: 64533167
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TEL : 453 3167, 453 2602 FAX : (65) 459 7689 TELEX : RS 23861 "RALEIGH"

Page 2
16th July 2018

ESCO Pte Ltd
6 Harper Road #06-08
Leong Huat Building
Singapore 369674

Vehicle No. GBA3962A (Third party against GN8588L)

Quantity	Particulars	Amount
	Balance	10,599.42
	Towing fee	(A11) 100.00 ✓
	To dismantle and fix aircon & feon gas	120.00 100d
	To fix rear door glass	150.00 120d
	Labour to knock out dents and replace above parts	1,800.00 1500d
	To touch painting	1,500.00 1400d
	Total amount : -	14,269.42

Thank you


Ong Lily
Henderson Motors

LKK Auto Consultants hence notify the Repairer of the following:

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- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 16 July 2018 11:08 AM
To: Ong Lily; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com); 'Nivitha (LKK Auto)'
Cc: MT_Claim_SG
Subject: RE: 3rd party accident claim Our Ref: 18/18/18/VC00/020744

11:33am @ 16/7/2018
vehicle in
person @ Harry
sur @ Kenneth

Without Prejudice

Dear Ms Ong

We shall appoint surveyor from LKK Auto Consultants Pte Ltd to conduct the survey.

Dear Nivitha/Catherine

Fya

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Ong Lily [mailto:hendersonmotors.sg@gmail.com]
Sent: Monday, 16 July, 2018 10:43 AM
To: MT_Claim_SG
Subject: 3rd party accident claim

Lonpac Insurance Bhd

The Officer-in-charge
Motor Claims Dept

Enclosed are copies of my client's accident statements which are self explanatory for your kind attention.

In conjunction with the above, kindly send your Surveyor to our workshop to survey our client's damaged vehicle.

Henderson Motor's address is 160 Sin Ming Drive
#03-02 Sin Ming Autocity
Singapore 575722
Contact : Harry Tan
Tel : 97909779, 64533167

Thank you
Ong Lily
Henderson Motors

12th July 2018

LONPAC INSURANCE BHD
300, Beach Road, #17-04/07
The Concourse
Singapore 199555

Attn: The Officer-In-Charge
Motor Claims Dept

Dear Sir/Madam,

ACCIDENT INVOLVING GBA3962A (Third party against GN8588L)

Please be informed that an accident occurred between the motor vehicle number GN8588L, who is one of your clients and our vehicle GBA3962A on 5th July 2018.

Enclose are copies of the accident statements and police report which are self-explanatory.

As a result of the accident, our vehicle was damaged, and you may inspect it at the following address;

M/S Henderson Motors
160 Sin Min Drive,
#-03-02
Sin Ming Autocity
Singapore 575722

For your attention, I have authorised and given permission to Harry Tan of Henderson Motors to repair our vehicle which was hit by your client.

In conjunction with the above, I appreciate if you could kindly send your Surveyor to the above workshop to assess the damage done to our vehicle.

Thank you.



Sujith Sivaram
Managing Director

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 18 July, 2018 10:51 AM
To: 'ONG LI LI'
Cc: 'MT_Claim_SG'; GERALD POH WEE BIN; 'ERIC WOO JUN KIAT'; Poh Kin (LKKAuto); Hsiao Tong (LKKAuto); Admin A
Subject: RE: 3rd party accident claim Our Ref: 18/18/18/VC00/020744 Accident inv GN8588L & GBA3962A etc on 05.07.18
Attachments: LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf
Categories: HMK

WITHOUT PREJUDICE

LPC ref: 18/18/18/VC00/020744
LKK REF: CC4/LPC18012872/Kfa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: GBA 3962A

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 17 July, 2018 9:09 AM
To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: 3rd party accident claim Our Ref: 18/18/18/VC00/020744 Accident inv GN8588L & GBA3962A etc on 05.07.18

Dear Li Li,

Noted, with thanks.

BEST REGARDS,

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Ong Lily [<mailto:hendersonmotors.sg@gmail.com>]
Sent: Monday, 16 July, 2018 10:43 AM
To: MT_Claim_SG
Subject: 3rd party accident claim

Lonpac Insurance Bhd

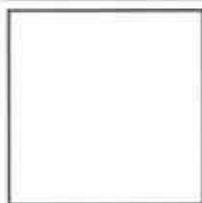
The Officer-in-charge
Motor Claims Dept

Enclosed are copies of my client's accident statements which are self explanatory
for your kind attention.

In conjunction with the above, kindly send your Surveyor to our workshop to survey
our client's damaged vehicle.

Henderson Motor's address is 160 Sin Ming Drive
#03-02 Sin Ming Autocity
Singapore 575722
Contact : Harry Tan
Tel : 97909779, 64533167

Thank you
Ong Lily
Henderson Motors



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Wednesday, 1 August 2018 10:07 AM
To: 'hendersonmotors.sg@gmail.com'
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: Our Ref: CC4/LPC18012872/Kfa3; Your Ref: GBA 3962A

WITHOUT PREJUDICE

Our Ref: CC4/LPC18012872/Kfa3
Your Ref: GBA 3962A

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE GN 8588L, GBA 3962A AND OTHERS ON 5/07/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Tuesday, 25 June 2019 6:01 PM
To: lily@hendersonmotors.com.sg
Cc: Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GN 8588L, GBA 3962A AND OTHERS ON 05.07.2018
Attachments: ATA GBA 3962A (BI).pdf; ATA GBA 3962A (PD).pdf; DV GBA 3962A (BI).pdf; DV GBA 3962A (PD).pdf
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/LPC18012872/Kfa3
Your Ref: GBA 3962A

Dear Lily,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GN 8588L, GBA 3962A AND OTHERS ON 05.07.2018

We refer to the above matter and your letter of demand.

We hereby confirmed settlement as per your letter of demand:-

1. Cost of Repair	\$ 10,400.00
2. Loss of Rental (\$120.00 x 12 days)	\$ 1,440.00
3. Medical fee	\$ 120.00
	<u>S\$ 11,960.00</u>

Please duly sign the DV and ATA attached and return to us (LKK) for payment processing.

We need original copy DV.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Poh Kin (LKKAUTO)

From: ONG LI LI <lili@lonpac.com>
Sent: Tuesday, 25 June 2019 4:11 PM
To: Poh Kin (LKKAUTO)
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: <URGENT>SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GN 8588L (OI) AND GBA 3962A (TP) ON 05-07-2018; LKK ref : Our Ref: CC4/LPC18022739/Ahfa3; Lonpac ref:18/18/18/VC00/020744 [External General]

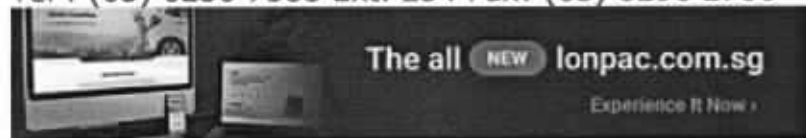
Categories: clear

Lonpac External - General

Dear Poh Kin

Please proceed with your recommendation.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: Friday, 21 June, 2019 2:26 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <URGENT>SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GN 8588L (OI) AND GBA 3962A (TP) ON 05-07-2018; LKK ref : Our Ref: CC4/LPC18022739/Ahfa3; Lonpac ref:18/18/18/VC00/020744

Without Prejudice

Our Ref: CC4/LPC18022739/Ahfa3
Your Ref: 18/18/18/VC00/020744

Dear Ms,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GN 8588L (OI), GBA 3962A (TP) AND OTHERS ON 05/07/2018

We refer to the above matter.

Apologies for the delay on this matter.

Liability: The said chain collision involved FIVE vehicles whereby TP was the second vehicle and our insured was the third vehicle. And was pushed by behind vehicle.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Friday, 21 June 2019 2:26 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <URGENT> SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GN 8588L (OI) AND GBA 3962A (TP) ON 05-07-2018; LKK ref : Our Ref: CC4/LPC18022739/Ahfa3; Lonpac ref:18/18/18/VC00/020744
Attachments: LKK Adjustment Report.pdf; LKK Inspection Report.pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; TP LOD.pdf

Without Prejudice

Our Ref: CC4/LPC18022739/Ahfa3
Your Ref: 18/18/18/VC00/020744

Dear Ms,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GN 8588L (OI), GBA 3962A (TP) AND OTHERS ON 05/07/2018

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Apologies for the delay on this matter.

Liability: The said chain collision involved FIVE vehicles whereby TP was the second vehicle and our insured was the third vehicle. And was pushed by behind vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

Summary to offer to third party repairer, Henderson Motors is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 17,107.96	\$ 10,400.00
2. Loss of Use	\$ 1,440.00 (\$120.00 x 12 days)	\$ 1,440.00 (\$120.00 x 12 days)
3. Medical fee	\$ 120.00	\$ 120.00
Total	\$ 18,667.96	\$ 11,960.00

****12 days recommendation for repair**

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CC4/LPC18012872/Kfa3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 19-07-2019	
		Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GN 8588L	Veh. Inspected	GBA 3962A
Policy No.	Z/18/VC00/101446	Coverage (\$)	0.00
Claim No.	18/18/18/VC00/020744	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	16/07/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA HIACE	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2007
Chassis No.	JTFHT02PX00004360	Colour	SILVER
Odometer	347917	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195 R15X8	BRIDGESTONE	9 mm
L/H Front Tyre	195 R15X8	BRIDGESTONE	9 mm
R/H Rear Tyre	195 R15X8	BRIDGESTONE	7 mm
L/H Rear Tyre	195 R15X8	BRIDGESTONE	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR AND FRONT PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	05/07/2018	Inspection Date	16/07/2018
Survey held at	HENDERSON MOTORS BLK 21 SIN MING IND EST #01-54 SINGAPORE 575679		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		12 Working Days	



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBA 3962A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BONNET	BENT	809.13	809.13
1	BONNET LOGO	NECESSARY	41.75	41.75
1	FRONT GRILLE	CRACKED	490.96	467.90
1	FRONT BUMPER COVER	BENT	479.57	479.57
1	BONNET LOCK	DISTORTED	824.46	92.40
1	BUMPER RETAINER	DISTORTED	162.53	162.53
1	SUPPORT PANEL	BENT	302.92	302.92
1	SPARE TANK	DENTED	545.38	262.00
1	WASHER TANK	SERVICEABLE	64.09	-
1	AIR COOLER	SERVICEABLE	383.26	-
1	SUPPORT PANEL	REPEATED	302.92	-
1	AIRCON CONDENSER	PUNCTURE	231.15	231.15
1	FRONT MUDGUARD -L/H	BENT	207.47	207.47
2	FRONT HEAD LAMP (R&L)	CRACKED	1,155.09	1,155.09
2	FRONT BUMPER RETAINER SIDE (R&L)	DISTORTED	55.85	55.85
1	BACK DOOR	BENT	1,789.33	1,673.50
1	BACK W/SCREEN GLASS	SHATTERED	1,274.78	1,274.78
1	BACK DOOR MIRROR	MISSING	465.13	465.13
1	BACK DOOR LOGO	NECESSARY	41.75	41.75
1	GARNISH BACK DOOR -OUTSIDE	DENTED / WARPED	127.46	127.46
1	TOYOTA STICKER & HIACE	NECESSARY	40.87	40.87
1	REAR BUMPER RETAINER	DISTORTED	55.85	55.85
1	BOARD BACK DOOR TRIM	BUCKLED	190.67	190.67
1	REAR DOOR LOCK	JAMMED	267.09	267.09
1	REAR BUMPER COVER	BENT	399.13	399.13
2	TAIL LAMP (R&L)	CRACKED	549.77	549.77
1	BACK DOOR SCUFF	SERVICEABLE	148.41	-
1	REAR CROSS MEMBER OUTER	BENT	331.49	331.49
1	REAR CROSS MEMBER -INNER	BENT	1,116.22	936.20
	LESS 20% DISCOUNT		-2,570.90	-

Report Ref No. CC4/LPC18012872/Kfa3n2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 25% DISCOUNT		-	-2,655.36
			10,283.58	7,966.09
1	RADIATOR (ADDITIONAL)	BENT	1,867.47	1,867.47
1	COWLING (ADDITIONAL)	CRACKED	285.03	285.03
1	SMALL RADIATOR (ADDITIONAL)	BENT / PUNCTURE	1,395.68	1,395.68
	LESS 25% DISCOUNT		-887.05	-887.05
			2,661.13	2,661.13
1	REAR DOOR RUBBER (50%) (SN)	DENTED / CUT	394.79	164.24
	LESS 20% DISCOUNT		-78.96	-
			315.83	164.24
	LABOUR			
	TOWING FEE.		100.00	100.00
	TO DISMANTLE AND FIX AIRCON & FEON GAS.		120.00	100.00
	TO FIX REAR DOOR GLASS.		150.00	120.00
	LABOUR TO KNOCK OUT DENTS AND REPLACE ABOVE PARTS.		1,800.00	1,500.00
	TO TOUCH PAINTING.		1,500.00	1,400.00
			3,670.00	3,220.00
GRAND TOTAL			16,930.54	14,011.46
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				10,400.00

Report Ref No. CC4/LPC18012872/Kfa3n2

KONG SENG CHEONG

Licensed Appraiser

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