Estimated Cos	Jowyn Tay	of	MENT (Office) CTI Bill to:	Date/Time: 16 7 18 @ 3.08 p
To Inspect Ve at Workshop r	hicle No:	SFE 9992 red SG F	tutomobile # 01-56	Insured: GBC 1103R Tel: 6747 4454
Policy No. 1	MCVSN3044	501801	Claim No:	SNM18003418CO2
Sum Insured:		10 17 N 18	Excess:	
Make of Veh. (Client's Record CA / REV		lup)		8105 FO1 FD A.O.D.
	344pm@16/7/18		ed: Chn's	H.O.D. Endorsement: Vehicl IN OUT
Date/Time	Action/Instruction (
	SFF 9992E GBC 1103R-			8105/F/F: ADCI
-	Us \$93100.	4 days.	CRED \$ 487	6.10, 61%)
-	1 1 4 7 10 1	4 1	CPT CF	7 (6)

ASSIGNMENT Type (M.Car) M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Type (M.Car) M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or Make: Citcon C4, cc / S60 Workshop m/s United SG Automobile By Reading SSSO T/Radio: Insured / Std / Ni / Ni Sy Reading SSSO T/Radio: Insured / Std / Ni / Ni Sy Reading SSSO T/Radio: Insured / Std / Ni / Ni Sured: Colour Silves AC: Insured / Std / Ni / Ni Sy Reading SSSO T/Radio: Insured / Std / Ni / Ni Make: Citcon C4, cc C500 Mak	8/11/(3) wef	REF: CTI	s w	
Truck Trailer or Truck Trailer Truck Truck Trailer Truck Trailer Truck Trailer Truck	SS. REC. BY:	AC	SICNMEN'T	
Type (A Cap) M Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or Make: Cit Colour Shurs: AIC: Insured / Std / Ni / Ni / Sp Reading 5550 Triadio: Insured / Std / Ni / Ni / Ni / Sp Reading 5550 Triadio: Insured / Std / Ni / Ni / Sp Reading 5550 Triadio: Insured / Std / Ni / Ni / Sp Reading 5550 Triadio: Insured / Std / Ni / Ni / Sp Reading 5550 Triadio: Insured / Std / Ni / Ni / Sp Reading 5550 Triadio: Insured / Std / Ni / Ni / Sp Reading 5550 Triadio: Insured / Std / Ni / Ni / Sp Reading 5550 Triadio: Insured / Std / Ni / Ni / Sp Reading 5550 Triadio: Insured / Std / Ni /			THE RESERVE CONTRACTOR	s
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ump Sum / I.B.1: (\$ 7/00)		mek-ir) Others
TOTAL 220	ump Sum / I.B.1: (\$	7100	: Weekend (\$)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

3 AN	SON ROAD #16-0	RANCE (S) PTE LTD	Ref : CS/CTI180128	oon iquo			
SPRI		20					
1.		RSINGAPORE 079909	Date: 16-07-2018				
1.			Code: CTI				
		Policy Particula	rs :- THIRD PARTY CLAI	M			
	Insured Veh.	GBC 1103R	Veh. Inspected	SFE 9992E			
	Policy No.	DMCVSN3044501801	Coverage (\$)	0.00			
	Claim No.	SNM18D03418C02	Excess (\$)	0.00			
	Assign From	MERIMEN (JOWYN TAY)	Assign Date	16/07/2018			
2.		Vehicle Pa	rticulars & Condition				
	Make & Model		c.c	0			
	Engine No.	HIDDEN	Year of Reg.				
	Chassis No.		Colour				
	Odometer	•	Steering				
	Brakes		Modification				
	General						
3.		Cone	ditions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre			mm			
	L/H Front Tyre			mm			
	R/H Rear Tyre			mm			
	L/H Rear Tyre			mm			
4.		Descri	ption of Damages				
5.		Gene	eral Information				
- 1	Accident Date		Inspection Date				
		UNITED SG AUTOMOBILE P					
	,	53 UBI AVENUE 1 #01-56 PAYA UBI INDUSTRIAL PARE					
5a.			Remarks				

...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est-Submitted	Adi Assigned	Adl Rot				attred	Status:	
Main	16 Jul 2018	Dac Dannierou	16 Jul 2018 15:08 Assign	[2761] NO.					New Assignme Cancel Case	ent
	Main	R	eference		Claim Det	aits		Document	9	Show All
CLAIM S	UBFOLDER D	ETAILS				SHOPPIN	[Created	by insurer]		THE RESERVE OF
Insured:	SM TECH	ENGINEERING S	SERVICE PTE LT	D, Co. Re	g. No.: -		•			
Main Claimant:	TAN WEI	YANG								
Vehicle Re No.:	sFE999	2E			Date of	Loss:	07/07/2018	3 20:00 - :59		
Claim Typ	e: TP / SN	M18D03418C0	2		Policy/C Note No		DMCVSN3044501801 (Comprehensive)			
Vehicle Re No. (Insured)	GBC1103	BR			Policy N (Claima					
horas and					Excess		S\$0.00			
Repairer:	United S	G Automobile Pt	e Ltd (HQ) 53 U	bi Avenue 1	1, #01-56 P	aya Ub	i Industrial F	Park, 408934 Ub	i - Tel: 9007 7556	0
Handling Insurer:	China Ta	iping Insurance	(Singapore) Pt	e. Ltd. (HQ	2) - Tel: 638	9 611	1 [Handle	d by Jowyn Ta	y - 6389 6174]	
Adjuster:	LKK Auto	Consultants Pt	e Ltd (HQ) - Tel:	6256-3561	1 [Final	Rpt	due 25/07	/2018]		
Adj Asg. Remarks:	NO EST, A	ASSIGN ADRIAN L	ING AS SJE.							
ASSOCI	ATED MAIL RI	ECEIVED							View All Compo	se Case Mai
There are	no mail for this	s case.						-		
ALL ASS	OCIATED TA	sks=					View All	Search Tasks	Create New Task	Complete
Due Da	ite Priority	Type Tasi	Group Sub	tort Hai	ndier		BIL BY	Completed On	Created O	n Done

Lucas Lee

From:

Chris@UNITEDSG <chris@unitedsg.com.sg>

Sent:

Monday, 16 July, 2018 10:22 AM

To:

Claims Dept of CTI

claims@unitedsg.com.sg

Cc: Subject:

PRI SURVEY FOR SFE9992E CITROEN C4 PICASSO / DOA: 07 JULY 2018 / YOUR

REFERENCE: GBC1103R / OUR REFERENCE: USG-201807-06

Attachments:

GIA.PDF

Importance:

High

Dear Sirs,

Refer to the above reference.

We'd like to call for a pre-repair inspection. As per new protocol, please let us have your list of surveyors / surveyor companies.

Kindly respond within the next 2 working days otherwise we'll deem that you do not wish to proceed with the PRI survey and we'll arrange for our own.

Thanks and best regards,

Chris | Motor Claims Department

United SG Automobile Pte Ltd

Phone: 6747-4454 | Fax: 6747-7752

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934



This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com

Your NCD will be affected due to late reporting Actual e-Filling Submission Date & Time: 14/07/2018 12:27

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

ACCIDENT STATEMEN	Ī
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Date Of Report 14/07/2018 12:02 Date Of Accident 07/07/2018 20:05

Exact Location Of Accident UPP PAYA LEBAR TWDS BOUNDARY RD L/P 79

Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

SFE9992E Vehicle Registration Number

Insured/Policyholder

Name Of Registered Owner LIM AH GEOK S1746151F NRIC No Email Address NOEMAIL

Mobile Phone No (LOCAL) +65-97522854 Alternative Phone No. OFFICE-92729411

Vehicle Particulars

Manufacturer CITROEN Model C4 PICASSO

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

PRIVATE USE

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 210490203-01

Cover Note Number

Driver

Name of Driver TAN WEI YANG NRIC No S9508704C Date Of Birth 25/02/1995 INDOOR Occupation Date Of Driving Pass 25/09/2017

Driving Experience 0 YEAR AND 9 MONTH

Gender MALE

Mobile Number (LOCAL) +65-92729411

Fax Number

Contact Number

EMail Address NOEMAIL Address

43 WATTEN TERRACE

Postcode

287261

CHILDREN

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - CHANGE/CROSS LANE

Weather Conditions

RAINING

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

YES

Was any other material or property damaged?

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

4

Number of Passengers (Including Driver)

Passenger 1

NAME:

: LIM AH GEOK

GENDER:

: FEMALE

Passenger 2

NAME:

: TAN WEE SENG

GENDER:

: MALE

Passenger 3

NAME:

: TAN ZHENG YANG

GENDER:

: MALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLS REFER TO THE ATTACHED STATEMENT.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

WITH DRIVER

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

GBC1103R

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

MR SANKIAH SEENIVASAN

NRIC/Passport Number

S2721488F

Contact Number

93630174

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me.
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time: Driver's Signature (If driver is not the policyholder) Date & Time: /4/7-18

South

Reporting Centre Personnel's Signature

Name: NRIC/FIN No.:

Individual Statement

SKETCH PLAN	UP	PAYA	45000	
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3-4	BC 1103R			
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there may no	signal from	the incarni	ng wehicle as swell	1
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				22-01
	3			
ARATION declare the foregoing part	ticulars are true in every re	2		
and part	are cross in every re	ripect		
	anto	77	1	
		/	2/14 14	107/18
holder's Signature & Time:	Driver's Signature		Reporting Centre Personne	
	(If driver is not the		Name:	a alguature
	Date & Time: ///	10718	NRIC/FIN No.:	
		The second secon		

United sg Automobile Pte Ltd

"We are always in your journey"....

53 UBI AVENUE 1 #01-56 PAYA UBI INDUSTRIAL PARK SINGAPORE 408934

Tel: 6747 4454 | Fax: 6747 7752 | Email: claims@unitedsg.com.sg

UEN No. 201729521C | GST Registered No: 2017259521C

TP China

VF7308HZT6J71185

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ESTIMATION QUOTE

CHINA TAIPING INSURANCE (SG) PTE LTD

3 ANSON ROAD #16-00 SPRINGLEAF TOWER

SINGAPORE 079909

ATTN: MOTOR CLAIMS DEPARTMENT

VEHICLE NO

MAKE MODEL : CITROEN C4 PICASSO REFERENCE

DOA CLAIM TYPE USG-201807-06 07-Jul-18

TP CLAIM

PAGE 1 OF 2

SFE9992E

LIST ITEMS	QTY	LIST PRICE (\$)	REMARKS
FRONT BUMPER Others	1	\$ 1,390.00	
FRONT BUMPER RETAINER A	2	\$ 140.00	~
FRONT RH HEADLAMP Cull d	1	\$ 3,100.00	1650
FRONT RH HEADLAMP BRACKET 7/10 New	1	\$ 80.00	×
FRONT RH DAYLIGHT coulsed	1	\$ 210.00	/
FRONT RH FOG LAMP	1	\$ 390.00	X.
FRONT RH FOG LAMP COVER LLT	1	\$ 220.00	/
FRONT TOW COVER #4 ~~	1	\$ 89.00	×.
FRONT BUMPER UPPER CHROME GARNISH RH	1	\$ 120.00	×
FRONT GRILLE ASSY 2 M	1	\$ 510.00	*
FRONT LOWER GRILLE GARNSH	1	\$ 480.00	*

6,729.00 2610 LESS 25% \$ 1,682.25 2249 SUBTOTAL \$ 5,046.75 BALANCE C/F \$ 5,046.75

QTY LIST PRICE (\$) SPECIAL NETT ITEMS REMARKS BALANCE B/F \$ 5.046.75 FRONT BUMPER CLIP 1 SET \$ 30 New 60,00 SUBTOTAL \$ 60.00 30 BALANCE C/F \$ 5,106.75

LABOUR	S/NO	LIS	T PRICE (\$)	REMARKS
	BALANCE B/F	\$	5,106.75	
CHECK FRONT WIRING AND LIGHTNING SYSTEM	1	\$	60.00	30
DIAGNOIS CHECK AND CLEAR FAULT CODE	2	\$	500.00	100
PANEL BEARTING ON AFFECTED AREAS	3	\$	-600.00	300
SPRAY PAINTING ON AFFECTED AREAS	4	\$	600.00	250
APPLY ANTI RUST ON AFFECTED AREAS	5	\$	100.00	X
* To display damaged parties as mig is surface.	CHIDTOTAL		1 000 00	The state of the s

- · Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- . Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer Signature:

SUBTOTAL \$ 1,860.00

GRAND TOTAL \$

total 3858 1-15: 31K. 04Days

LKK Auto Consultants Pte Ltd (Co.Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/CTI18012855/AQD3N2

Date:

14/08/2018

REFERENCE

Handling Insurer:

China Taiping Insurance

(Singapore) Pte. Ltd.

DMCVSN3044501801

Claimant Vehicle No:

SFE9992E

No:

Insured Vehicle GBC1103R

Date of Loss:

07/07/2018

Nature of Claim:

Policy No:

TP

Claim No:

SNM18D03418C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SFE9992E

Make & Model:

CITROEN C4, 1.6 PICASSO (A) 16/11/2016 (Man. Year: 2016)

Engine No: Chassis No: Odometer:

10JBHD3057103 VF73DBHZTGJ711856

55501 km

Reg. Date: Colour:

Silver

Engine Capacity:

1560 cc

Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable): Yes Engine Modification:

Yes Footbrake (Serviceable): Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size: Front Left Side:

205/60R16

Yokohama 6 mm

Yokohama 6 mm

Rear Tyre Size: Rear Left Side:

205/60R16 Yokohama 6 mm

Rear Right Side:

Yokohama 6 mm

Front Right Side: The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,116.10	3,279.00	2,837.10	46.39
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,860.00	680.00	1,180.00	63.44
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,976.10	3,959.00	4,017.10	50.36
Approved Total (Overridden) (S\$)		3,100.00	6507	
(\$\$)	7,976.10	3,100.00	4,876.10	61.13
+ GST 7.00/7.00% (S\$)	558.33	217.00	341.33	61.13
Nett Amount (S\$)	8.534.43	3,317.00	5,217.43	61.13

INSPECTION

Date of Assignment:

16/07/2018

Date Inspected:

17/07/2018 Inspected At:

United SG Automobile Pte Ltd (HQ) 53 Ubi Avenue 1, #01-56 Paya Ubi

Industrial Park Singapore 408934

Estimated Period of Repair:

4.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference
Part Source: MRM-SG Version: 1.0 (Last Synchronised: 14 Aug 2018)

Parts: 144 CITROEN C4 1.6 PICASSO (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SFE9992E)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,390.00 FL	*1,390.00 FL
2	2		*FRONT BUMPER RETAINER	Necessary	140.00 FL	*140.00 FL
3	1		*FRONT RH HEADLAMP	Cracked	3,100.00 FL	*1,650.00 FL
4	1		*FRONT RH HEADLAMP BRACKET	Not Necessary	80.00 FL	*-FL
5	1		*FRONT RH DAYLIGHT	Cracked	210.00 FL	*210.00 FL
6	1		*FRONT RH FOG LAMP	Not Necessary	390.00 FL	*-FL
7	1		*FRONT RH FOG LAMP COVER	Cut	220.00 FL	*220.00 FL
8	1		*FRONT TOW COVER	Not Necessary	89.00 FL	*-FL
9	1		*FRONT BUMPER UPPER CHROME GARNISH RH	Not Necessary	120.00 FL	*- FL
10	1		*FRONT GRILLE ASSY	Not Necessary	510.00 FL	*-FL
11	1		*FRONT LOWER GRILLE GARNISH	Not Necessary	480.00 FL	*-FL
12	1		*SET FRONT BUMPER CLIP	Necessary	60.00 FS	*30.00 FS
F=Fra	nchise	part. S=Spcl	Nett. L=ListItemDisc.			
				Sub Total (S\$)	6,789.00	3,640.00
			- List Item Discount on L Items 1	0.00/10.00% (S\$)	672.90	361.00
				Total Parts (S\$)	6,116.10	3,279.00
			Report was unsubmitted during this p	rint-out.		

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	CHECK FRONT WIRING AND LIGHTING SYSTEM	New	60.00	30.00
2	DIAGNOIS CHECK AND CLEAR FAULT CODE	New	500.00	100.00
3	PANEL BEATING ON AFFECTED AREAS	New	600.00	300.00
4	SPRAY PAINTING ON AFFECTED AREAS	New	600.00	250.00
5	APPLY ANTI RUST ON AFFECTED AREAS	New	100.00	
	Gross L	abour Cost (S\$)	1,860.00	680.00
	Report was unsubmitted	during this print-out		

< END OF ESTIMATES >