

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 7 August, 2018 1:23 PM
To: Wui, Shawnkaijye
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: AIG REF 1737698927SGCase Assignment TP - SFS301K - 12/07/2018 - LKK REF CC6/AIG18012830/Uhb3

Dear Shawn,

We refer further to our below email.

Please be informed that we had spoken to the Insured Ms Kok where she was informed of the TP video footage and liability. She agreed to settle the claim and is aware if NCD issues. No further issue from Insured.

As such, we will proceed to settle the TP claim at best.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Monday, 6 August, 2018 5:36 PM
To: 'Wui, Shawnkaijye'
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: AIG REF 1737698927SGCase Assignment TP - SFS301K - 12/07/2018 - LKK REF CC6/AIG18012830/Uhb3

Dear Shawn,

Noted with thanks.

We will proceed accordingly as instructed.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Wui, Shawnkaijye [<mailto:Shawnkaijye.Wui@aig.com>]

Sent: Monday, 6 August, 2018 5:30 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: AIG REF 1737698927SGCase Assignment TP - SFS301K - 12/07/2018 - LKK REF CC6/AIG18012830/Uhb3

Dear Vic,

I have spoken to Jason earlier.

Please assist to clear insured and settle the matter based on BOLA 15.

Thanks and Regards,

Shawn Wui

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaijye.Wui@aig.com | www.aig.com.sg

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, August 06, 2018 2:10 PM

To: Wui, Shawnkaijye

Cc: Admin A; Vic (LKKAuto)

Subject: RE: AIG REF 1737698927SGCase Assignment TP - SFS301K - 12/07/2018 - LKK REF CC6/AIG18012830/Uhb3

Dear Shawn,

We refer to your below email.

Please be informed that we had rejected the TP claim as per your below instruction.

However, TP had appealed and insisted that our Insured had not completed the lane change and that under BOLA, our Insured is liable (please see attached email).

Kindly advise if we maintain position and/or for your further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Admin-D (LKKAuto)

Sent: Friday, 20 July, 2018 10:08 AM

To: 'Wui, Shawnkaijie'; Vic (LKKAuto)

Cc: Admin A; assignments

Subject: RE: Case Assignment TP - SFS301K - 12/07/2018 -

Dear Sir/Mdm,

Thank you for the email.

Dear Vic,

Kindly assist.

FYNA Our Ref : CC6/AIG18012830/Uhb3

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wui, Shawnkaijie [<mailto:Shawnkaijie.Wui@aig.com>]

Sent: Friday, 20 July 2018 9:37 AM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Case Assignment TP - SFS301K - 12/07/2018 -

Dear Sirs,

We refer to aforementioned case.

Please assist to reject TP claim.

TP's video obviously showed that insured has already changed lane but TP still drove forward and hit onto OI vehicle. The distance is about 2-3 car length.

Thanks and Regards,

Shawn Wui

AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaiye.Wui@aig.com | www.aig.com.sg

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From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]

Sent: Monday, July 16, 2018 6:20 PM

To: Wui, Shawnkaiye

Subject: Case Assignment TP - SFS301K - 12/07/2018 -

This mail is associated with :

***SFS301K (1737698927SG)**

[SKT113Y]

TP

MR WON YEN JIUN

Jul 12 2018 2:00PM

Kim Chwee Auto Pte Ltd

Dear Wui, Shawn-KJ,

Please note that a claim has been assigned to you for handling in Merimen. For your action and follow up please.

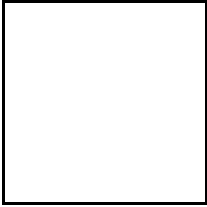
This is an auto-generated email. Do not reply to this email.

Sent by : Wui, Shawn-KJ (AIG Asia Pacific Insurance Pte. Ltd.)

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