15/5/2010

INS. CASE OWNER: SHAWN | CC 6/AIG1801 V8 70 , Uh 67 | LKK: | IDAC:

ASSIGNMENT

Surveyor: MARCUS | DOI: 12/7/18 | Date / Time : 13/7/18

Registered in Merimen: 16/7/18

Pre-assign / CCU / FTE

Insured Vehicle No. :	SET 1134.	Claim No. :	1737698927756
Name of Insured :	FOK WAI LING.	Policy No. :	70042717-08.
Insured Tel No. :	HP: 97701748	Make / Model :	MERCEDES.
Excess Sec II :S$	D.O.A : 12/7/18	Place of Accident :	LAVENDER ST
Is driver the owner? ((YES) / NO)	Nature of Accident :		

If **NO**, Driver Name / Age : | OI GIA REPORT: (YES) / NO ; TP GIA REPORT (YES) / NO

Driver Tel No. : (V/L: (YES) / NO) | Insured Liability : % **Final ? Yes / No**

SFS 301K ⟶ ⟶ ⟶

INSRS: WSP: Tel : KIM CHWEE Liability : RMKS:	INSRS: WSP: Tel : Liability : RMKS:	INSRS: WSP: Tel : Liability : RMKS:	INSRS: WSP: Tel : Liability : RMKS:

Date/ Time	
18/7/18	SFS 301K / SET 1134 } NA / 9118012728 / W4 DUR. 12/7/18
VIC	
18/07/18 5:20PM	- SPOKE TO OI. SHE CONFIRMED ACCIDENT DETAILS. OI SAID TP CUT LANE. INFORMED HER OF TP CLAIM. OI SAID SHE FORWARDED VIDEO & PHOTOS TO CHC DURING REPORTING. INFORMED HER WILL SEND LETTER FOR RECORD & WILL LOOK INTO THE MATTER.
	- EMAIL LIABILITY UNCLEAR.
19/07/18	- TP VIDEO IN. V DRIVE VIC (SFS301K).
	- TP WITHIN LANE. UPLOADED IN MERIMEN.
	- W/ MR YEO. OI STILL DOWN. SKO.
	- FINALISED. ORIGINAL TP LOD IN.
20/07/18	- AIG INSTRUCTED TO REJECT CLAIM.
06/08/18	- EMAIL TO TP TO REJECT CLAIM.

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	
After call ltr to OI:	18/07/18 - VIC

Documentation Check List:	**Handler**	**Typist**
Notification ltr (if non-pickup)		
After call ltr to OI:	✓	
Authorisation To Act:	✓	
Release Voucher:	✓	
Final Repair Bill:	✓	
Car Rental Invoice:	✓	
Towing Invoice		
LTA / GIA :	✓	
Medical Bill:		
PIR:		
Mandate/Reject Instruction:	✓	
LOD	✓	
Payment Breakdown Form:		
Post-Repair Photos:		
Others:		

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION	Date/Time: Confirm with:	Confirm by:
Repair Cost: LS	S$ 5,800.00 (5 days) Reduction: 67 %	Email Call
FINAL SETTLEMENT	Date/Time: 07/08/18 Confirm with SHAWN	Email ✓ Call
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No. : NIL	If NO or B 28, Ass. Lia : TP VIDEO IN "REJECT TP CLAIM" "SETTLED"
Repair Cost: (W/GST)	S$ 6,206.00	
Loss of Rental (LOR):	S$ 600.00 (6 days) X $100.00	
Loss of Use (LOU):	S$ — (S$ x days)	
Loss of Income (LOI):	S$ — (S$ x days)	
LOR only ✓ LOU only ☐ LOR + LOU ☐ LOR + LO ☐	**[Tick only one]**	
GIA/LTA Search	S$ 2.00	
Medical:	S$ —	1) Claim status: Normal/(Reject)/Private Settle
Disbursement:	S$ — (e.g. Tow/ Independent)	2) Report Format:
Legal Cost	S$ —	3) Survey fee: $320.00
Total:	**S$** 6,808.00 **Global Sum S$:** —	
FINAL PAYMENT	Date/Time: Confirm with:	Email Call
Payee 1:	S$ 6,808.00 Name 1: KIM CHWEE AUTO PTE LTD	
Payee 2: (Strike if N.A.)	S$ — Name 2: —	
Payee 3: (Strike if N.A.)	S$ — Name 3: —	

REFERENCE NUMBER	CCC/AIG18012830/U463
DATE / TIME	**ACTIONS / REMARKS**
06/08/18	- TP APPEALED. RESEEK INSTRUCTION TO AIG
	- AIG REPLIED. INSTRUCTED TO SETTLE AS PER BOLA 15.
@5:35PM	- CALL OI. NO RESPONSE.
07/08/18	- SPOKE TO OI. INFORMED ABOUT TP VIDEO & LIABILITY.
@ 1:20PM	SHE AGREED TO SETTLE CLAIM AT BEST AND IS AWARE
	OF NCD ISSUES. REPLIED AIG EMAIL.
	- SEND 1ST OFFER TO TP.
	- TP ACCEPTED OFFER.
	- ALL DOCS IN ORDER.
	- TO CLOSE.