

INSURANCE CASE OWNER:

cc4, A16 180 12774, K/039

LKK IDAC

Surveyor:

KSL

DOI:

13/7/18

Date/Time:

12/7/18

Registered in Meritmen:

13/7/18

Pre-assign / CCU / FTE

SGN 9763R



Insured Vehicle No.:

NG AH LANG

Claim No.:

0160704740

Name of insured:

Policy No.:

Insured Tel No.:

HP: 97776184

Make / Model:

N. SUNNY

Excess Sec II :SS

D.O.A: 10/7/2018

Place of Accident:

Sembawang Rd

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final? Yes / No

SKP 9674G



INSRS: WSP: Tel: Liability: RMKS:

City Auto



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/Time		STAGE	DATE / PIC
19/7/18	SKP 9674G - X ;	Non-Reporting ltr (1st):	
	SGN 9763R - C03 (Mk 040 20418) / 7107; m; w/f; 12/12/18	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	19/07/18 - uc
		After call ltr to OI:	
19/07/18	spoke to OI. HE CONFIRMED ACCIDENT DETAILS & RENT-PROVID TP. INFORMED HIM OF TP CLAIM, AGREED TO GETTER & NUMBER OF NCD ISSUES. SEND LETTER TO OI. - BULK LIABILITY CLERK.	Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	<input type="checkbox"/>
		After call ltr to OI:	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/>
		LTA / GIA:	<input checked="" type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input type="checkbox"/>
		LOD:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By: Confirm by: KSL

FINALIZATION Date/Time: Confirm with: Confirm by: KSL

Repair Cost: 49 S\$ 2,800.00 (5 days) Reduction: 70 % Email Call

FINAL SETTLEMENT Date/Time: 29-6-19 Confirm with: YRONGA Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 24 If NO or B 28, Ass. Lia: C01 (Mk 040 20418 TP)

Repair Cost: w/fes S\$ 2,675.00

Loss of Rental (LOR): S\$ - (days)

Loss of Use (LOU): S\$ 400.00 (\$100 x 4 days)

Loss of Income (LOI): S\$ - (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search S\$ 3.00

Medical: S\$ -

Disbursement: S\$ - (e.g. Tow/ Independent)

Legal Cost S\$ -

Total: S\$ 3,271.00 Global Sum S\$:

FINAL PAYMENT Date/Time: 29-6-19 Confirm with: YRONGA Email Call

Payee 1: S\$ 3,271.00 Name 1: City Auto Pte Ltd

Payee 2: (Strike if N.A.) S\$ Name 2:

Payee 3: (Strike if N.A.) S\$ Name 3:

ASSIGNMENT

From: _____ Date: 13/07/2018

Estimated Cost: _____

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKP 9674G

at Workshop m/s City Auto
of Blk 160, Bin Ming Drive # 05-01

Insured: _____

Policy No. _____

Claims No. _____

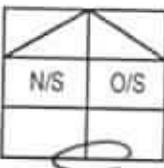
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4-5 days Res.: Yes or No

Lum Sum: 70 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS ^(w/p)

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SKP 9674G Yr Regn: 10, 14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Toy Alphard c.c. 2362

Colour: Pr. Silver A/C: Insured / Std / NI / NA

Sp. Reading: 73670 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTEGD 21H 208396499

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: Yoko 215/60R17

R: Pallen

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front

Rear

R/Bal. 6 mm

R/Bal. 7 mm

L/Bal. 6 mm

L/Bal. 7 mm

D.O.A. 10/7/18

D.O.I. 13/7/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

16/7 File pass to Catherine

45: +2,500 (RES) = 3,900.89 707/1

Date/Time, File Pass to?

: Prel. Report
 : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

1) _____
Date/Time, File Return to?

2) _____

Add Fee: : Site Insp (\$ _____)
 : Interview (\$ _____)
 : Tech. Invs (\$ _____)
 : Weekend (\$ _____)

Survey Fee: _____
Transportation: _____ \$ + RS. _____
Photos _____
Others _____
TOTAL _____

Report Format: _____

Lump Sum / I.B.I: (\$ _____)



CITY AUTO PTE LTD

One Stop Automotive Solutions

BLK 8, SIN MING IND ESTATE, #01-80/82, SIN MING ROAD, SINGAPORE 575643
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920875-4

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78
SHENTON WAY
SINGAPORE 079120

Contact : 6220875 / 62208751

Fax No. : 68357416

Estimate : QUOT201807-000229(00)

Date : 12/07/2018

Vehicle No. : SKP9674G

Make/Model : TOYOTA ALPHARD 2.4 CVT

Mileage (km) : 0

Chassis No. : JTEGD21H208346499

Accident Date : 10/07/2018 00:00:00

Claim No. : SGN9763R

Reference : SKP9674G

Policy No. : MSD/VPCP/14-000414

*Not Author
11 Sep 82500
Assembly After Paint*

S/No	Particular	Quantity	Unit Price	Amount S\$
LIST ITEMS :				
1	Tailgate	1.0	1,956.20	1,956.20 X
2	Tailgate lock	1.0	470.40	470.40 X
3	Tailgate logo	1.0	74.40	74.40 ✓
4	Tailgate emblem - Alphard	1.0	65.00	65.00 ✓
5	Rear bumper	1.0	677.40	677.40 ✓
6	Rear bumper towing cover LH	1.0	31.70	31.70 ✓
7	Clip	6.0	3.89	23.34 ✓
8	Rear end panel	1.0	759.50	759.50 ✓
9	Rear end panel top garnish	1.0	311.67	311.67 X X
10	Smart entry antenna (Rear)	1.0	197.50	197.50 ✓
11	Smart entry buzzer (Rear)	1.0	244.70	244.70 X X
12	Tailgate outer garnish	1.0	1,654.70	1,654.70 X X
13	Tailgate opener switch	1.0	156.90	156.90 X X
14	License lamp	2.0	47.90	95.80 X X
15	Reverse lamp RH	1.0	104.90	104.90 X X
16	Boot lamp RH	1.0	297.60	297.60 X X
List Total :				7,121.71
25% Discount S\$				1,780.39
				5,341.32

SPECIAL NET :

1	Tailgate glass sealant	1.0	40.00	40.00 X
2	Parking sensor - Mid	1.0	391.70	391.70 ✓
3	Parking sensor cap	1.0	29.87	29.87 ✓
4	Rear view camera	1.0	450.00	450.00 X
SPECIAL NET Total S\$:				911.57

LABOUR :

*To remove and install rear windscreen glass	1.0	160.00	160.00 X
*To remove and install rear view camera and parking sensor	1.0	80.00	80.00 Sol
*To check and repair wiring	1.0	60.00	60.00 15L
*To spray undercoating	1.0	120.00	120.00 3ol
*To remove and install rear upholstery	1.0	140.00	140.00 6ol
-To knock jackout damaged parts, panel beating welding, align, refix and to renew accident parts	1.0	900.00	900.00 69d To confirm

CONTINUE NEXT PAGE



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-80/81, SIN MING ROAD, SINGAPORE 575643
TEL: 6453 1235, 6452 0850 FAX: 6463 7244
24hrs Towing Services Tel: 9823 9698
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AIG ASIA PACIFIC INSURANCE PTE. LTD
NO. 78
SHENTON WAY
SINGAPORE 079120

Contact : 6220875/62208751 Fax No. : 68357416

Estimate : QUOT201807-000229(00)

Date : 12/07/2018

Vehicle No. : SKP9674G

Make/Model : TOYOTA ALPHARD 2.4 CVT

Mileage (km) : 0

Chassis No. : JTEGD21H208346499

Accident Date : 10/07/2018 00:00:00

Claim No. : SGN9763R

Reference : SKP9674G

Policy No. : MSD/VPCP/14-000414

S/No Particular

Quantity Unit Price Amount S\$

- Spray painting on affected & replace parts

1.0 700.00 700.00

1,745 2,150.00

P - \$ 1,828.84
-25%

\$ 1,371.63

SN - \$ 421.57

L - \$ 1,745.00

\$ 3,538.20
-20%

\$ 2,830.56

4/5 - \$ 2,850
8 days

E. & O.E

Total S\$ 8,402.89

GST 7% S\$ 588.20

Amount Due S\$ 8,991.09

for CITY AUTO PTE LTD



CITY AUTO PTE LTD

One Stop Automotive Solutions

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Estimate : QUOT201807-000229(00)

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78
SHENTON WAY
SINGAPORE 079120

Contact : 6220875/62208751

Fax No. : 68357416

Date : 12/07/2018

Vehicle No. : SKP9674G

Make/Model : TOYOTA ALPHARD 2.4 CVT

Mileage (km) : 0

Chassis No. : JTEGD21H208346499

Accident Date : 10/07/2018 00:00:00

Claim No. : SGN9763R

Reference : SKP9674G

Policy No. : MSD/VPCP/14-000414

Not Authorized

11 Sep 87

Recovery After Paint

S/No	Particular	Quantity	Unit Price	Amount S\$
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LIST ITEMS :

1	Tailgate	1.0	1,956.20	R 1,956.20 X
2	Tailgate lock	1.0	470.40	R 470.40
3	Tailgate logo	1.0	74.40	na 74.40 ✓
4	Tailgate emblem - Alphard	1.0	65.00	na 65.00 ✓
5	Rear bumper	1.0	677.40	bu 677.40 ✓
6	Rear bumper towing cover LH	1.0	31.70	bu 31.70 ✓
7	Clip	6.0	3.89	na 23.34 ✓
8	Rear end panel	1.0	759.50	759.50 ?
9	Rear end panel top garnish	1.0	311.67	bu 311.67 X
10	Smart entry antenna (Rear)	1.0	197.50	197.50 ?
11	Smart entry buzzer (Rear)	1.0	244.70	244.70 ?
12	Tailgate outer garnish	1.0	1,654.70	bu 1,654.70 X
13	Tailgate opener switch	1.0	156.90	na 156.90 X
14	License lamp	2.0	47.90	na 95.80 X
15	Reverse lamp RH	1.0	104.90	na 104.90 X
16	Boot lamp RH	1.0	297.60	na 297.60 X

List Total :

25% Discount S\$

SPECIAL NET :

1	Tailgate glass sealant	1.0	40.00	na 40.00 X
2	Parking sensor - Mid	1.0	391.70	391.70 ?
3	Parking sensor cap	1.0	29.87	29.87 ?
4	Rear view camera	1.0	450.00	na 450.00 X

SPECIAL NET Total S\$:

LABOUR :

*To remove and install rear windscreen glass	1.0	150.00	na 150.00 X
*To remove and install rear view camera and parking sensor	1.0	80.00	80.00 Sol
*To check and repair wiring	1.0	60.00	60.00 15L
*To spray undercoating	1.0	120.00	120.00 ?
*To remove and install rear upholstery	1.0	140.00	140.00 60L
-To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts	1.0	900.00	900.00 ?

To confirm

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

CONTINUE NEXT PAGE



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Estimate : QUOT201807-000229(00)

Date : 12/07/2018

Vehicle No. : SKP9674G

Make/Model : TOYOTA ALPHARD 2.4 CVT

Mileage (km) : 0

Chassis No. : JTEGD21H208346499

Accident Date : 10/07/2018 00:00:00

Claim No. : SGN9763R

Reference : SKP9674G

Policy No. : MSD/VPCP/14-000414

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY

SINGAPORE 079120

Contact : 62208751/62208751

Fax No. : 68357416

S/No	Particular	Quantity	Unit Price	Amount S\$
	- Spray painting on affected & replace parts	1.0	700.00	<i>600</i> 700.00
				<u>2,150.00</u>

E. & O.E.

Total S\$ 8,402.89

GST 7% S\$ 588.20

Amount Due S\$ 8,991.09

for CITY AUTO PTE LTD



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Yr ref : CC4/AIG18012774/kha3

Our ref: SKP9674G

WITHOUT PREJUDICE

03rd August 2018

Attn: Motor Claim Dept

AIG Asia Pacific Insurance Pte. Ltd

CHARTIS BUILDING

78 SHENTON WAY #07-16

SINGAPORE 079120

Dear Sir/Mdm,

Accident involving SGN9763R and SKP9674G on 10/07/2018

We refer to the above said accident.

We enclosed herewith relevant documents as stated below:-

- 1) GIA report of SKP9674G with police report
- 2) Repair tax invoice
- 3) Letter of authorization
- 4) GIA search receipt
- 5) Claimant injury will submit separately

As instructed, we are claiming the following as stated below:-

1) Cost of repair	\$ 2,675.00
2) Loss of use (6Days x \$150.00)	\$ 900.00
3) GIA search receipt	\$ 2.00
TOTAL-	\$ 3,577.00

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 6453 7944

Email: cityauto@singnet.com.sg



19 JULY 2018

**NG AH LIANG
BLOCK 619 HOUGANG AVENUE 8
#09-326
SINGAPORE 530619**

Dear Sir/Madam,

**OUR REF : CC4/AIG18012774/Kha3
YOUR REF : SGN 9763R
ACCIDENT INVOLVING SGN 9763R AND SKP 9674G ALONG SEMBAWANG ROAD
ON 10.07.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKP 9674G against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SKP 9674G. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalph@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 676643.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 8898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: TOKYO CENTURY LEASING (S) PTE LTD NRIC: 1979015356

Address: _____

Name of Driver: LOW KAH KIONG NRIC: 51459962D

Address: HDB BEDOK, 550 BEDOK NORTH STREET 5 # 07-658 (S) 460530

Accident on 10/07/2018 Involving SGN 9763 R AND SKP 967467

At/along JUNCTION OF GAMBANG AVE & YISHUN AVE 7 TWR SEMBANG RD.

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle TOYOTA ALPHARD at my/our request I/We the above owner of Motor Vehicle No: SKP 967467 do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: _____
Name: _____
Date: _____



CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-60/62 Sin Ming Ind Est
Singapore 676643
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)
Witness Signature: _____
Name: _____
Date: _____

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, CITY AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for \$ 2,675.00 (Repair cost), \$ 600.00 (Loss of Rental/Use), \$ 0.00 (Disbursement) for vehicle no. SKP9674G that was damaged pursuant to the accident which occurred on 10/07/2018 (date) along/at JUNCTION OF GAMBAS AVE & YISHUN AVE 7 TER SEMBAWANG RD (location) involving vehicles no/s. SGN9763R. This is pursuant to the inspection conducted on 03/07/2018.

We/I confirm that we/I are/am authorized by the owner TOKYO CENTURY LEASING(S) PTE LTD ("the third party claimant") of vehicle no. SKP9674G to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKP9674G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of 07 (month) 19 (year)



Signed by appointed surveyor

CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1234 Fax: 6453 7944
(Claims Section)

Signed by "the workshop" (with chop)



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78
SHENTON WAY
SINGAPORE 079120

Attention: Motor Claim Department

Contact : 64193000

Fax No. : 68357416

TAX INVOICE

Tax Invoice : I2018-005471

Date : 02/08/2018

Vehicle No. : SKP9674G

Make / Model : TOYOTA ALPHARD 2.4 CVT

Mileage (km) : 73670

Chassis No. : JTEGD21H208346499

Accident Date : 10/07/2018

Claim No. : CC4/AIG18012774/Kha3

Reference : JO201807-0328

Policy No. : MSD/VPCP/14-000414

S/No.	Particular	Amount
	* Lumpsum repair	S\$ 2,500.00

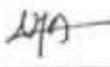
Total S\$: 2,500.00

GST @ 7% S\$: 175.00

Grand Total S\$: 2,675.00

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp


for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

- 1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.
- 2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF
SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-106561
Date of Request: 12/07/2018

Your Ref No: Online Purchase

City Auto Pte Ltd
160 Sin Ming Drive #05-01,
Sin Ming AutoCity,
Singapore 575722

Dear Sir/Madam,

Enquiry Date 12/07/2018
Enquiry By Jason Quak Leng Hui
TP Vehicle No. SGN9763R
Accident Date 10/07/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGN9763R	AIG Asia Pacific Insurance Pte. Ltd.	02/12/2017-01/12/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF
SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-106561
Date of Request: 12/07/2018

Your Ref No: Online Purchase

City Auto Pte Ltd
160 Sin Ming Drive #05-01,
Sin Ming AutoCity,
Singapore 575722

Dear Sir/Madam,

Enquiry Date 12/07/2018
Enquiry By Jason Quak Leng Hui
TP Vehicle No. SGN9763R
Accident Date 10/07/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 Jul 2018 Edit Reg		12 Jul 2018 00:00 Edit Adj Rpt	S\$2,500.00 Edit Estimates	S\$2,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Ng Ah Liang , ID: S0500867J								
Main Claimant:	TOKYO CENTURY LEASING (SINGAPORE) PTE LTD , Co. Reg. No.: 197901535G								
Vehicle Reg. No.:	SKP9674G	Date of Loss:	10/07/2018 00:00 - :59 [44 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0676774026SG	Policy/Cover Note No.:	(TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	SGN9763R	Policy No. (Claimant):	MSD/VPCP/14-000414						
		Excess:							
Repairer:	City Auto Pte Ltd (Sin Ming) (HQ) Block 8 Sin Ming Road #01-58/60/62 Sin Ming Est, 575643 Sin Ming - Tel: 64531235								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 24/07/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_5G (16/07/2018): Request To Upload TP GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKP9674G (0676774026SG)
 [SGN9763R]
 TP
 TOKYO CENTURY LEASING (SINGAPORE) PTE LTD
 Jul 10 2018 12:00AM
 [Ng Ah Liang]
 City Auto Pte Ltd (Sin Ming)

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Letters/Correspondences										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	01/07/19 09:21	General View							Load JPG	<input checked="" type="checkbox"/>	
2	01/07/19 09:21	General View							Load JPG	<input checked="" type="checkbox"/>	
3	01/07/19 09:21	General View							Load JPG	<input checked="" type="checkbox"/>	
4	01/07/19 09:21	General View							Load JPG	<input checked="" type="checkbox"/>	
5	01/07/19 09:21	General View							Load JPG	<input checked="" type="checkbox"/>	
6	01/07/19 09:21	General View							Load JPG	<input checked="" type="checkbox"/>	
7	01/07/19 09:21	General View							Load JPG	<input checked="" type="checkbox"/>	
8	01/07/19 09:21	General View							Load JPG	<input checked="" type="checkbox"/>	
9	01/07/19 09:21	General View							Load JPG	<input checked="" type="checkbox"/>	
10	01/07/19 09:21	General View							Load JPG	<input checked="" type="checkbox"/>	
11	01/07/19 09:21	General View							Load JPG	<input checked="" type="checkbox"/>	
12	01/07/19 09:21	General View							Load JPG	<input checked="" type="checkbox"/>	
13	01/07/19 09:21	Odometer Reading							Load JPG	<input checked="" type="checkbox"/>	
14	01/07/19 09:21	Chassis Number							Load JPG	<input checked="" type="checkbox"/>	
15	01/07/19 09:21	General View							Load JPG	<input checked="" type="checkbox"/>	
16	01/07/19 09:25	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
17	01/07/19 09:25	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
18	01/07/19 09:25	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
19	01/07/19 09:25	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
20	01/07/19 09:25	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
21	01/07/19 09:25	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
22	01/07/19 09:25	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
23	01/07/19 09:25	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
24	01/07/19 09:25	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
25	01/07/19 09:25	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
26	01/07/19 09:25	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
27	01/07/19 09:25	Photo After Spray							Load JPG	<input checked="" type="checkbox"/>	
28	01/07/19 09:25	Photo After Spray							Load JPG	<input checked="" type="checkbox"/>	
Documentation										1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	13/07/18 15:17	ACKNOWLEDGEMENT EMAIL TO AIG DD 12.07.2018							Load PDF		
2	13/07/18 15:17	EMAIL FROM AIG DD 12.07.2018							Load PDF		
3	18/07/18 09:44	TP ESTIMATE - MARKED							Load PDF		
4	18/07/18 09:44	TP GIA REPORT							Load PDF		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
5	19/07/18 14:24	LETTER TO OI		Load PDF
6	12/07/19 09:38	WORKSHOP INVOICE		Load PDF
7	12/07/19 09:38	AUTHORISATION TO ACT FORM		Load PDF
8	12/07/19 09:38	Release Voucher		Load PDF
9	12/07/19 09:38	GIA SEARCH		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	16/07/18 11:48	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SGN9763R (Insd veh)	Model:	TOYOTA ALPHARD 2.4 CVT (A)
	SKP9674G (TP veh)		
Date of Accident:	10/07/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:\$		8,991.05
Final Repair Cost	:\$		2,675.00
Loss of Use	:\$		600.00
			6.00 days at \$100.00 per day
Rental (if any)	:\$		0.00
			days
LTA / GIA Search Fee	:\$		2.00
Others:	:\$		0.00
	:\$		
Final Settlement Sum	:\$		3,277.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability <u>100</u> (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No:	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	City Auto Pte Ltd	:\$	3,277.00
2)		:\$	
3)		:\$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

12 Jul
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18012774/KEA3Q2

Date: 12/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No : SKP9674G

Insured Vehicle No : SGN9763R

Date of Loss: 10/07/2018

Nature of Claim: TP

Claim No: 0676774026SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKP9674G**

Make & Model: TOYOTA ALPHARD, 2.4 CVT (A)

Engine No: 2AZJ106621

Reg. Date: 28/10/2014 (Man. Year: 2014)

Chassis No: JTEGD21H208346499

Colour: Metallic Silver

Odometer: 73670 km

Engine Capacity: 2362 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60 R17	Rear Tyre Size:	215/60 R17
Front Left Side:	Yokohama 6 mm	Rear Left Side:	Falken 7 mm
Front Right Side:	Yokohama 6 mm	Rear Right Side:	Falken 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,252.85	1,793.20	4,459.65	71.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,150.00	1,355.00	795.00	36.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,402.85	3,148.20	5,254.65	62.53
Approved Total (Overridden) (S\$)		2,500.00		
	(S\$) 8,402.85	2,500.00	5,902.85	70.25
+ GST 7.00/7.00% (S\$)	588.20	175.00	413.20	70.25
Nett Amount (S\$)	8,991.05	2,675.00	6,316.05	70.25
+ Loss of Use (6.0 x S\$100.00/day) (S\$)		600.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		3,277.00		

INSPECTION

Date of Assignment: 12/07/2018

Date Inspected: 13/07/2018 Inspected At:

BLK 160, SIN MING DRIVE #05-01
Repairer: City Auto Pte Ltd (Sin Ming)
(HQ)

Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILGATE	Repair	1,956.20 FL	*- FL
2	1		*TAILGATE LOCK	Repair	470.40 FL	*- FL
3	1		*TAILGATE LOGO	Necessary	74.40 FL	*74.40 FL
4	1		*TAILGATE EMBLEM-ALPHARD	Necessary	65.00 FL	*65.00 FL
5	1		*REAR BUMPER	Buckled	677.40 FL	*677.40 FL
6	1		*REAR BUMPER TOWING COVER LH	Dented	31.70 FL	*31.70 FL
7	6		*CLIP	Necessary	23.34 FL	*23.34 FL
8	1		*REAR END PANEL	Bent	759.50 FL	*759.50 FL
9	1		*REAR END PANEL TOP GARNISH	Serviceable	311.67 FL	*- FL
10	1		*SMART ENTRY ANTENNA (REAR)	Cracked	197.50 FL	*197.50 FL
11	1		*SMART ENTRY BUZZER (REAR)	Serviceable	244.70 FL	*- FL
12	1		*TAILGATE OUTER GARNISH	Serviceable	1,654.70 FL	*- FL
13	1		*REAR BUMPER OPENER SWITCH	Serviceable	156.90 FL	*- FL
14	2		*LICENSE LAMP	Serviceable	95.80 FL	*- FL
15	1		*REVERSE LAMP RH	Serviceable	104.90 FL	*- FL
16	1		*BOOT LAMP RH	Serviceable	297.60 FL	*- FL
17	1		*TAILGATE GLASS SEALANT	Not Necessary	40.00 FS	*- FS
18	1		*PARKING SENSOR -MID	Cracked	391.70 FS	*391.70 FS
19	1		*PARKING SENSOR CAP	Necessary	29.87 FS	*29.87 FS
20	1		*REAR VIEW CAMERA	Serviceable	450.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	8,033.28	2,250.41
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,780.43	457.21
Total Parts (\$\$)	6,252.85	1,793.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND INSTALL REAR WINDSCREEN GLASS	New	150.00	0.00
2	TO REMOVE AND INSTALL REAR VIEW CAMERA AND PARKING SENSOR	New	80.00	50.00
3	TO CHECK AND REPAIR WIRING	New	60.00	15.00
4	TO SPRAY UNDERCOATING	New	120.00	30.00
5	TO REMOVE AND INSTALL REAR UPHOLSTERY	New	140.00	60.00
6	TO KNOCK JACKOUT DAMAGED PARTS ,PANEL BEATING ,WELDING ,ALIGN,REFIX AND TO RENEW ACCIDENT PARTS	New	900.00	600.00
7	SPRAY PAINTING ON AFFECTED & REPLACE PARTS	New	700.00	600.00
Gross Labour Cost (S\$)			2,150.00	1,355.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >