

12/01/18

INS. CASE OWNER:

CC 3/CT11801

2773, Feb 3/18

LKK:

IDAC:

Surveyor:

Kenneth

DOE:

ASSIGNMENT

17/1/18

Date / Time:

17/1/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBO 625C

Name of Insured:

PO ENG WERKING SERNICBS P11

Insured Tel No.:

HP:

Excess Sec II : \$

D.O.A.:

6/7/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Wan Leong Kunt

Driver Tel No.:

82895001

(V/L YES / NO)

Claim No.:

SNM18004457COR/5

Policy No.:

BM165N1672180V

Make / Model:

MSSM

Place of Accident:

P16 TMS Dumb60V

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SHB 9975M



INSRS:

WSP:

Tel:

Liability:

RMKS:

Trans Cab



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

DATE / PIC

24/1/18
Azhew

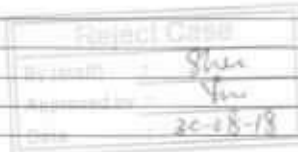
SHB 9975M - X

GBO 625C - X

SEAL APPROVE TO REJECT TP CAR.

INSURANCE APPROVE TO REJECT TP CLAIM.

FORM WSP TO REJECT TP CLAIM.



RECEIVED 31

| STAGE | DATE / PIC |
|-----------------------------------|----------------|
| Non-Reporting Itr (1st): | |
| Non-Reporting Itr (2nd): | |
| Non-Reporting Itr (Final): | |
| Notification Itr (if non-pickup): | |
| Call OI: | |
| After call Itr to OI: | |
| Documentation Check List: | Handler Typist |
| Notification Itr (if non-pickup) | |
| After call Itr to OI: | |
| Authorisation To Act: | |
| Release Voucher: | |
| Final Repair Bill: | |
| Car Rental Invoice: | |
| Towing Invoice: | |
| LTA / GIA: | |
| Medical Bill: | |
| PIR: | |
| Mandate/Reject Instruction: | |
| LOD: | |
| Payment Breakdown Form: | |
| Post-Repair Photos: | |
| Others: | |

PRELIMINARY ADVICE

Date/Time: 17/1/18

Sent By: Bill

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

0

(Agreed / Assessed) BOLA S/N No.:

216

If NO or B 28, Ass. Lia:

Repair Cost:

\$

TP IN CH OUT DI TRASH OBJECT.

Loss of Rental (LOR):

\$

(

days)

Loss of Use (LOU):

\$

IS

x

days)

Loss of Income (LOI):

\$

IS

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GiA/LTA Search

\$

Medical:

\$

Disbursement:

\$

(e.g. Tow/ Independent)

Legal Cost

\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

400.

Total:

\$

Global Sum \$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$

Name 1:

Payee 2: (Strike if N.A.)

\$

Name 2:

Payee 3: (Strike if N.A.)

\$

Name 3:

7/1/18

ASS. REC. BY:

REF: C121

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04

days

Res.:

Yes or No

Lum Sum:

20

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

13/7 File pass to Catherine

H/S: *1,550 (RED: *68,830.34 98% EXCLUDE (GROK ITEM *38,628.71))

Data/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Data/Time, File Return to?

2)

Report Format:

Lump Sum / L.B.I. (\$) 1

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

\$ + RS \$

: Photos

: Others

TOTAL

Veh No:

S1BPP35M

Yr Regn:

12, 13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

A)

Make:

Perpet Control

c.c

1985

Colour:

N. White / Rd

A/C:

Insured / Std / NI / NA

Sp. Reading

58556

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

VF1ABL15AUC 273127

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: NITY S/Rim / STD A/Rim or

Tyre Size:

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Giti

Front

R/Bal.

S

mm

Rear

R/Bal.

S

mm

L/Bal.

P

mm

L/Bal.

P

mm

D.O.A.

6/7/18

D.O.I.

12/7/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

At Kule

The U/C / Chassis frame / Body Structure affected due to collision.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18012773/Keb3

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 13-07-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|----------|----------------|------------|
| Insured Veh. | GBD 625C | Veh. Inspected | SHB 9935M |
| Policy No. | | Coverage (\$) | 0.00 |
| Claim No. | | Excess (\$) | 0.00 |
| Assign From | | Assign Date | 13/07/2018 |

2. Vehicle Particulars & Condition

| | | |
|--------------|--------|--------------|
| Make & Model | c.c | 0 |
| Engine No. | HIDDEN | Year of Reg. |
| Chassis No. | | Colour |
| Odometer | - | Steering |
| Brakes | | Modification |
| General | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre | | | mm |
| L/H Front Tyre | | | mm |
| R/H Rear Tyre | | | mm |
| L/H Rear Tyre | | | mm |

4. Description of Damages

| |
|--|
| |
|--|

5. General Information

| | | | |
|----------------|--|-----------------|------------|
| Accident Date | 06/07/2018 | Inspection Date | 12/07/2018 |
| Survey held at | TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111 | | |

5a. Remarks

| |
|---|
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|---|



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref: To Be Advised
Our ref: CC3/CTI18012773/Keb3

Date: 13.07.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHB9935M

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 12.07.2018 at the premises of M/s Trans-cab Auto Services Pte Ltd and have the following to report:-

| | | |
|--------------------------|-------|-----------|
| Workshop Estimate Amount | : S\$ | 70,380.34 |
| Revised Estimate Amount | : S\$ | 1,968.05 |
| "Check" Items Amount | : S\$ | 38,681.76 |
| Market Value | : S\$ | - |
| LTA Reimbursement Value | : S\$ | - |
| Nett Value | : S\$ | - |

Description of Damage:

The vehicle sustained damages at the
Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

Transcab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHB 9935M**AAD1807-051***Not Authenticated
C/Sys B?*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

SHB 9935M

VF1ABL15AUC273127

RENAULT

LATITUDE

6.7.2018

CHINA TAIPING**PART****LIST**

| | | | | | |
|----|---|---------------------------------|----|-----------------------|----------|
| 1 | 1 | BUMPER COVER FRT | \$ | <i>RM</i> 1,259.42 | <i>C</i> |
| 2 | 1 | BUMPER SPOILER FRT | \$ | <i>CM</i> 181.75 | <i>—</i> |
| 3 | 1 | BUMPER ABSORBER FRT | \$ | <i>SL</i> 394.68 | } |
| 4 | 1 | BUMPER RETAINER FRT LH | \$ | <i>SL</i> 151.41 | |
| 5 | 1 | BUMPER SUPPORT FRT | \$ | <i>SL</i> 123.88 | |
| 6 | 1 | BUMPER RETAINER FRT RH | \$ | <i>SL</i> 150.77 | |
| 7 | 1 | BUMPER SUPPORT FRT | \$ | <i>SL</i> 123.88 | |
| 8 | 1 | BUMPER UNDERTRAY FRT | \$ | <i>SL</i> 472.83 | |
| 9 | 1 | BUMPER GRILLE LOWER FRT | \$ | <i>SUC 223</i> 266.80 | |
| 10 | 1 | BUMPER FOG LAMP GRILLE LH | \$ | <i>SL</i> 207.21 | |
| 11 | 1 | BUMPER FOG LAMP GRILLE RH | \$ | <i>SL</i> 207.21 | |
| 12 | 1 | BUMPER BEAM FRT | \$ | <i>R</i> 914.08 | |
| 13 | 1 | TOW COVER FRT | \$ | <i>SL</i> 28.61 | |
| 14 | 1 | RADIATOR GRILLE | \$ | <i>SL</i> 1,707.78 | |
| 15 | 1 | RADIATOR GRILLE BADGE 'RENAULT' | \$ | <i>SL</i> 225.36 | |
| 16 | 1 | RADIATOR GRILLE FRAME | \$ | <i>SL</i> 1,353.75 | |
| 17 | 1 | FRAME FULL SUPPORT PANEL | \$ | <i>SL</i> 615.90 | |
| 18 | 1 | FRAME FULL SUPPORT BRACKET | \$ | <i>R</i> 89.79 | |
| 19 | 1 | FRONT BRACE PANEL | \$ | <i>R</i> 177.22 | |
| 20 | 1 | HORN | \$ | <i>SL</i> 314.17 | |
| 21 | 1 | HORN BRACKET | \$ | <i>R</i> 40.45 | |
| 22 | 1 | HEADLAMP LH | \$ | <i>SL</i> 1,184.43 | } |
| 23 | 1 | HEADLAMP RH | \$ | <i>SL</i> 1,184.43 | |
| 24 | 1 | HEADLAMP PANEL FRT LH | \$ | <i>R</i> 152.15 | |
| 25 | 1 | HEADLAMP PANEL FRT RH | \$ | <i>R</i> 152.15 | |
| 26 | 1 | AUTO GEARBOX | \$ | 41,101.58 | <i>?</i> |
| 27 | 1 | AUTO COMPUTER | \$ | <i>SL</i> 5,032.17 | <i>X</i> |
| 28 | 1 | AIR INTERCOOLER HOSE (LONG) | \$ | 1,014.13 | <i>?</i> |

Trans-cab Auto Services Pte Ltd

AAD1807-051

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHB 9935M

| | | | | | |
|----|---|------------------------------|----|--------|---|
| 29 | 1 | AIR INTERCOOLER HOSE (Short) | \$ | 375.14 | 7 |
| 30 | 1 | HEATSHIELD | \$ | 150.00 | ✓ |

| | | |
|--------------|-----------|------------------|
| TOTAL | \$ | 59,353.16 |
| 10% | \$ | 5,935.32 |
| | \$ | 53,417.84 |

Specical Nett

| | | | | | |
|----|------|---------------------------------|----|--------|-----|
| 1 | 1SET | RADIATOR GRILLE FRAME CLIP | \$ | 52.00 | ✓ |
| 2 | 1SET | BUMPER CLIP FRT | \$ | 66.00 | ✓ |
| 3 | 1 | BUMPER BRACKET CLIP FRT LH | \$ | 12.00 | } X |
| 4 | 1 | BUMPER SUPPORT CLIP FRT LH | \$ | 10.50 | |
| 5 | 1 | BUMPER BRACKET CLIP FRT RH | \$ | 12.00 | |
| 6 | 1 | BUMPER SUPPORT CLIP FRT RH | \$ | 10.50 | |
| 7 | 1 | TOW COVER FRT | \$ | 14.50 | |
| 8 | 1SET | RADAIOR GRILLE SCREW | \$ | 16.00 | |
| 9 | 1SET | BUMPER GRILLE LOWER CLIP | \$ | 69.00 | } X |
| 10 | 1SET | FRAME FULL SUPPORT PANEL CLIP | \$ | 70.00 | |
| 11 | 2 | FRAME FULL SUPPORT PANEL NUT | \$ | 20.00 | |
| 12 | 2 | FRAME FULL SUPPORT PANEL STUD | \$ | 30.00 | |
| 13 | 1 | Windscreen moulding | \$ | 100.00 | } X |
| 14 | 1SET | Front licence plate with holder | \$ | 80.00 | |

| | | |
|--------------|-----------|---------------|
| TOTAL | \$ | 562.50 |
|--------------|-----------|---------------|

| | | |
|--------------------|-----------|------------------|
| TOTAL PARTS | \$ | 53,980.34 |
|--------------------|-----------|------------------|

LABOUR

Panel beating, knocking and straightening the
necessary portion, remove and renewal of parts,
adjust and realign the same

\$ 5,400.00 2001

Towing Fees.

\$ 120.00 501

Trans-cab Auto Services Pte Ltd**AAD1807-051**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHB 9935M

| | | | |
|---|----|----------|-----|
| To apply paint protection system (PPS) maintain and enhancement | \$ | 380.00 | X |
| Putty and spray painting of the affected portion. | \$ | 6,000.00 | 201 |
| To rust-proofing of the affected areas. | \$ | 170.00 | X |
| To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair. | \$ | 380.00 | X |
| To check steering geometry and computer wheel alignment | \$ | 220.00 | X |
| To transfer of tire, rim and on wheel balancing. | \$ | 170.00 | X |
| To Check Electrical Lighting Concerned. | \$ | 170.00 | 201 |
| To pull and jack out chassis frame and correct it to symmetrical position with the aid of hydraulic pneumatic jack. | \$ | 380.00 | X |
| Labour charge to mount and dismount vehicle on jig bench, to facilitate repair. | \$ | 380.00 | X |
| To lift-up engine with gear box and refit. | \$ | 440.00 | ? |
| To remove and renew power steering pump, oil cooler pipe and final checking and testing. | \$ | 440.00 | X |
| To remove and refit air bag system and reset. | \$ | 480.00 | X |
| To drop diesel tank, pipes, hoses to facilitate bodywork repair, final checking and testing. | \$ | 380.00 | X |

Trans-cab Auto Services Pte Ltd**AAD1807-051**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHB 9935M

| | | |
|---|----|-------------------|
| To vacuum, replace, refix and recharge air condenser | \$ | <i>~ 380.00</i> X |
| To replace, refix and top up coolant for radiator | \$ | <i>~ 170.00</i> X |
| To vacuum, replace, refix and recharge Air Intercooler | \$ | <i>~ 170.00</i> X |
| To Transfer Of Fender Fittings, Attachments And Perform Water Seepage Test. | \$ | <i>~ 170.00</i> X |

| | | |
|--------------|-----------|------------------|
| TOTAL | \$ | 16,400.00 |
|--------------|-----------|------------------|

| | | |
|-----------------------|-----------|------------------|
| Over All Total | \$ | 70,380.34 |
|-----------------------|-----------|------------------|

(LUMP SUM)~~20~~ **DAYS***4 days*

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

| | |
|----------------|---------|
| Owner ID Type: | Company |
| Owner ID: | 3878K |

Vehicle Details

| | |
|--------------------------------|---------------------------------|
| Vehicle No.: | 5HB9935M |
| Vehicle to be Exported: | Yes |
| Intended De-registration Date: | 06 Jul 2018 |
| Vehicle Make: | RENAULT |
| Vehicle Model: | LATITUDE 2.0L DCI AUTO D/AB 4DR |
| Primary Colour: | Red |
| Manufacturing Year: | 2013 |
| Engine No.: | M9R8839C000360 |
| Chassis No.: | VF1ABL15AUC273127 |
| Maximum Power Output: | 127.0 kW (170 bhp) |
| Open Market Value: | \$19,998.00 |
| Original Registration Date: | 16 Sep 2013 |
| First Registration Date: | 16 Sep 2013 |
| Transfer Count: | 0 |
| Actual ARF Paid: | \$12,498.00 |

Intended PARF Rebate Details

| | |
|-------------------------------|-------------|
| PARF Eligibility: | Yes |
| PARF Eligibility Expiry Date: | 15 Sep 2021 |
| PARF Rebate Amount: | \$9,373.00 |

Intended COE Rebate Details

| | |
|-----------------------------|--------------------------|
| COE Expiry Date: | 15 Sep 2021 |
| COE Category: | A - Car (1600cc & below) |
| COE Period(Years): | 8 |
| PQP Paid: | \$58,144.00 |
| COE Rebate Amount: | \$23,197.00 |
| Total Rebate Amount: | \$32,570.00 |

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 06 Jul 2018.

OK

Shu Pei (LKKAUTO)

From: Elaine Cheong <elaine.cheong@sg.cntaiping.com>
Sent: Monday, 23 July 2018 11:25 AM
To: Shu Pei (LKKAUTO)
Cc: Lucas Lee
Subject: RE: Direct Settlement - Accident Involving GBD625C (OI : CTI - SNM18D03453C02/5) and SHB9935M (TP : LKK REF -CC3/CTI18012773/Keb3) on 06.07.2018
Attachments: MSYH18093458-01-GBD625C.pdf

Dear Shu Pei,

Attached a copy of our insured's GIA report for your perusal.

Thank you.

Regards,

Elaine Cheong
Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6530
Fax: 6225 5879
Email: elaine.cheong@sg.cntaiping.com
Website: www.sg.cntaiping.com



From: Lucas Lee
Sent: Friday, 13 July, 2018 5:25 PM
To: 'Shu Pei (LKKAUTO)' <shupeil@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBD625C (OI : CTI - SNM18D03453C02) and SHB9935M (TP : LKK REF -CC3/CTI18012773/Keb3) on 06.07.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Elaine Cheong

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sq.cntaiping.com

Website: www.sq.cntaiping.com



Disclaimer:

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, 13 July, 2018 5:06 PM

To: Claims Dept of CTI

Cc: Elaine Cheong; Lucas Lee; Admin A; Asher Sng (LKKAUTO)

Subject: Direct Settlement - Accident Involving GBD625C (OI : CTI - TBA) and SHB9935M (TP : LKK REF - CC3/CTI18012773/Keb3) on 06.07.2018

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 9935M at M/s Trans-cab Auto Services Pte Ltd.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkiauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

Our Reference: **SNM18D03453/C01/5**

Date: **13 JULY 2018**

via Ordinary & Registered Mail

**KD ENGINEERING SERVICES PTE LTD
7 SOON LEE STREET
#03-31 I SPACE
SINGAPORE 627608**

Dear Sir / Madam

**ACCIDENT INVOLVING GBD625C AND SHB9935M ON 06 JULY 2018
ALONG PIE TOWARDS PUNGGOL**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHB9935M**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will soon contact you for more information about the accident. Kindly render your assistance and co-operation accordingly.

We understand that you or your driver has not filed an accident report within 24 hours as per Motor Claims Framework. We would urge you to comply with the condition to file your accident report with your vehicle (whether damaged or not) to us IMMEDIATELY through **LKK Auto Consultants Pte Ltd** or any of **our authorized workshops**. You may log onto our website www.sg.cntaiping.com for location of the respective workshops.

We regret to advice that we and/or **LKK Auto Consultants Pte Ltd** will not be handling the third party claim and your NO CLAIM DISCOUNT will be penalized upon renewal of your policy if you fail to comply with the condition of reporting.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC: LKK Auto Consultants Pte Ltd
Attn: ASHER
Ref: CC3/CTI18012773/KEB3
Contact No: 68416051
via Email: ASHER@LKKAUTO.COM

CC: Agent - (AN0412A) - SAFE HARBOUR ENSURANCE

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 24 August 2018 4:16 PM
To: Asher Sng (LKKAUTO); Admin A
Cc: Elaine Cheong; Alfred Toh; Chee So Chow; KKLau; Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBD625C (OI: SNM18D03453C02/5) and SHB9935M (TP : LKK REF -CC3/CTI18012773/Keb3) on 06.07.2018

Follow Up Flag: Follow up
Flag Status: Completed

LKK REF -CC3/CTI18012773/Keb3
CTI REF - SNM18D03453C02/5 (GBD625C)

Dear Asher

We refer to your emails pertaining to the above matter.

You may proceed to reject the property damage claim in the first instance.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Friday, August 24, 2018 10:38 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving GBD625C (OI: SNM18D03453C02/5) and SHB9935M (TP : LKK REF - CC3/CTI18012773/Keb3) on 06.07.2018

Hi Sir,

We refer to the email dated on 31/07/2018.

Please kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 31 July 2018 10:38 AM
To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Cc: elaine.cheong@sg.cntaiping.com; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving GBD625C (OI : CTI - TBA) and SHB9935M (TP : LKK REF - CC3/CTI18012773/Keb3) on 06.07.2018

Hi Elaine,

We refer to the above matter.

TP reported that he traveling straight unknown object roll down from OID vehicle cause his vehicle damage front portion and undercarriage.

OID reported that he travel in front of TP vehicle and unknown object roll down.

We are of the opinion that BOLA 27a applied, TP vehicle travelling behind OID vehicle must keep a safe distance therefore liability is not in third party's favour,

In view of the above, we are intending to reject TP claim.

Kindly let us have your advice / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 13 July 2018 5:06 PM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Cc: elaine.cheong@sg.cntaiping.com; Lucas Lee <lucas.lee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>;

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBD625C (OI : CTI - TBA) and SHB9935M (TP : LKK REF - CC3/CTI18012773/Keb3) on 06.07.2018

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 9935M at M/s Trans-cab Auto Services Pte Ltd.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 30 August 2018 3:08 PM
To: 'claims@transcab.com.sg'; 'Ng Wai Yin'
Subject: Your Ref: AAD1807-051, ACCIDENT INVOLVING SHB 9935M AND GBD 625C ON 06/07/2018
Attachments: OI SKETCH PLAN.pdf

Your Ref: AAD1807-051
Our Ref: CC3/CTI18012773/Keb3

Without Prejudice

Hi Sir/Mdm,

We refer to the above matter.

ACCIDENT INVOLVING SHB 9935M AND GBD 625C ON 06/07/2018

We attached here with a copy of our insured's accident statement for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client did not keep a safe distance between our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

| | | | | | |
|-----|-----|-----|---|------|----|
| 27. | (a) | New | Vehicle X – Moving straight (Hit by identifiable falling object from vehicle Y) Vehicle Y – Moving straight Reason: Vehicle X travelling behind Vehicle Y must keep a safe distance. | 100% | 0% |
|-----|-----|-----|---|------|----|

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|--|--|------------------------------|----------------------|---|
| CHINA TAIPING INSURANCE (S) PTE LTD | | Ref : CC3/CTI18012773/Keb3q2 | | |
| 3 ANSON ROAD #16-00 SPRINGLEAF TOWERSINGAPORE 079909 | | Date : 14-09-2018 | |  |
| | | Code : CTI | | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | | |
| Insured Veh. | GBD 625C | Veh. Inspected | SHB 9935M | |
| Policy No. | DMCVSN1627221802 | Coverage (\$) | 0.00 | |
| Claim No. | SNM18D03453/C01/5 | Excess (\$) | 0.00 | |
| Assign From | | Assign Date | 12/07/2018 | |
| 2. Vehicle Particulars & Condition | | | | |
| Make & Model | RENAULT LATITUDE (A) | c.c | 1995 | |
| Engine No. | HIDDEN | Year of Reg. | 2013 | |
| Chassis No. | VF1ABL15AUC273127 | Colour | METALLIC WHITE / RED | |
| Odometer | 585556 | Steering | IN ORDER | |
| Brakes | IN ORDER | Modification | NIL | |
| General | GOOD | | | |
| 3. Conditions of Tyres | | | | |
| | Size | Make | Balance | |
| R/H Front Tyre | 215/60 R16 | GITI | 8 mm | |
| L/H Front Tyre | 215/60 R16 | GITI | 8 mm | |
| R/H Rear Tyre | 215/60 R16 | GITI | 8 mm | |
| L/H Rear Tyre | 215/60 R16 | GITI | 8 mm | |
| 4. Description of Damages | | | | |
| THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION AND UNDERCARRIAGE. DAMAGES SEE DETAILS. | | | | |
| 5. General Information | | | | |
| Accident Date | 06/07/2018 | Inspection Date | 12/07/2018 | |
| Survey held at | TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111 | | | |
| 5a. Remarks | | | | |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | | |
| 5b. Estimate Days of Repair | | | | |
| ESTIMATED NORMAL PERIOD FOR REPAIR. | | 4 Working Days | | |



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Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 9935M

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|---------------------------------|----------------------|---------------------------|-------------------|
| | REPLACEMENT OF PARTS | | | |
| 1 | BUMPER COVER FRT | DENTED | 1,259.42 | 1,259.42 |
| 1 | BUMPER SPOILER FRT | CRACKED | 181.75 | 181.75 |
| 1 | BUMPER ABSORBER FRT | SERVICEABLE | 394.68 | - |
| 1 | BUMPER RETAINER FRT LH | SERVICEABLE | 151.41 | - |
| 1 | BUMPER SUPPORT FRT | SERVICEABLE | 123.88 | - |
| 1 | BUMPER RETAINER FRT RH | SERVICEABLE | 150.77 | - |
| 1 | BUMPER SUPPORT FRT | SERVICEABLE | 123.88 | - |
| 1 | BUMPER UNDERTRAY FRT | SERVICEABLE | 472.83 | - |
| 1 | BUMPER GRILLE LOWER FRT | SERVICEABLE | 266.80 | - |
| 1 | BUMPER FOG LAMP GRILLE LH | SERVICEABLE | 207.21 | - |
| 1 | BUMPER FOG LAMP GRILLE RH | SERVICEABLE | 207.21 | - |
| 1 | BUMPER BEAM FRT | TO REPAIR SEE LABOUR | 914.08 | - |
| 1 | TOW COVER FRT | SERVICEABLE | 28.61 | - |
| 1 | RADIATOR GRILLE | SERVICEABLE | 1,707.78 | - |
| 1 | RADIATOR GRILLE BADGE 'RENAULT' | SERVICEABLE | 225.36 | - |
| 1 | RADIATOR GRILLE FRAME | SERVICEABLE | 1,353.75 | - |
| 1 | FRAME FULL SUPPORT PANEL | SERVICEABLE | 615.90 | - |
| 1 | FRAME FULL SUPPORT BRACKET | TO REPAIR SEE LABOUR | 89.79 | - |
| 1 | FRONT BRACE PANEL | TO REPAIR SEE LABOUR | 177.22 | - |
| 1 | HORN | SERVICEABLE | 314.17 | - |
| 1 | HORN BRACKET | TO REPAIR SEE LABOUR | 40.45 | - |
| 1 | HEADLAMP LH | SERVICEABLE | 1,184.43 | - |
| 1 | HEADLAMP RH | SERVICEABLE | 1,184.43 | - |
| 1 | HEADLAMP PANEL FRT LH | TO REPAIR SEE LABOUR | 152.15 | - |
| 1 | HEADLAMP PANEL FRT RH | TO REPAIR SEE LABOUR | 152.15 | - |
| 1 | AUTO GEARBOX | * CHECK | 41,101.58 | - |
| 1 | AUTO COMPUTER | SERVICEABLE | 5,032.17 | - |

Report Ref No. CC3/CTI18012773/Keb3q2



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Page No.:2 of 3

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|---|---------------|---------------------------|-------------------|
| 1 | AIR INTERCOOLER HOSE (LONG) | * CHECK | 1,014.13 | - |
| 1 | AIR INTERCOOLER HOSE (SHORT) | * CHECK | 375.14 | - |
| 1 | HEATSHIELD | BENT | 150.00 | 150.00 |
| | LESS 10% DISCOUNT | | -5,935.31 | -159.12 |
| | | | 53,417.82 | 1,432.05 |
| | SPECIAL NETT ITEMS | | | |
| 1 | SET RADIATOR GRILLE FRAME CLIP (SN) | NOT NECESSARY | 52.00 | - |
| 1 | SET BUMPER CLIP FRT (SN) | NECESSARY | 66.00 | 66.00 |
| 1 | BUMPER BRACKET CLIP FRT LH (SN) | NOT NECESSARY | 12.00 | - |
| 1 | BUMPER SUPPORT CLIP FRT LH(SN) | NOT NECESSARY | 10.50 | - |
| 1 | BUMPER BRACKET CLIP FRT RH (SN) | NOT NECESSARY | 12.00 | - |
| 1 | BUMPER SUPPORT CLIP FRT RH (SN) | NOT NECESSARY | 10.50 | - |
| 1 | TOW COVER FRT (SN) | SERVICEABLE | 14.50 | - |
| 1 | SET RADIATOR GRILLE SCREW (SN) | NOT NECESSARY | 16.00 | - |
| 1 | SET BUMPER GRILLE LOWER CLIP (SN) | NOT NECESSARY | 69.00 | - |
| 1 | SET FRMAE FULL SUPPORT PANEL CLIP (SN) | NOT NECESSARY | 70.00 | - |
| 2 | FRAME FULL SUPPORT PANEL NUT (SN) | NOT NECESSARY | 20.00 | - |
| 2 | FRAME FULL SUPPORT PANEL STUD (SN) | NOT NECESSARY | 30.00 | - |
| 1 | WINDSCREEN MOULDING (SN) | NOT NECESSARY | 100.00 | - |
| 1 | SET FRONT LICENCE PLATE WITH HOLDER (SN) | SERVICEABLE | 80.00 | - |
| | | | 562.50 | 66.00 |
| | LABOUR | | | |
| | PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF BUMPER BEAM FRT,FRAME FULL SUPPORT BRACKET,FRONT BRACE PANEL ,HORN BRACKET,HEADLAMP PANEL FRT LH AND HEADLAMP PANEL FRT RH. | | 5,400.00 | 200.00 |
| | TOWING FEES. | | 120.00 | 50.00 |
| | TO APPLY PAINT PROTECTION SYSTEM (PPS) MAINTAIN AND ENHANCEMENT . | NOT NECESSARY | 380.00 | - |
| | PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION . | | 6,000.00 | 200.00 |
| | TO RUST-PROOFING OF THE AFFECTED AREAS. | NOT NECESSARY | 170.00 | - |

Report Ref No. CC3/CTI18012773/Keb3q2

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Page No.:3 of 3

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|---|---|---------------|---------------------------|-------------------|
| | TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMINGS, GARNISH, FITTINGS AND OTHER, TO ENABLE REPAIR. | NOT NECESSARY | 380.00 | - |
| | TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT. | NOT NECESSARY | 220.00 | - |
| | TO TRANSFER OF TIRE, RIM AND ON WHEEL BALANCING. | NOT NECESSARY | 170.00 | - |
| | TO CHECK ELECTRICAL LIGHTING CONCERNED. | | 170.00 | 20.00 |
| | TO PULL AND JACK OUT CHASSIS FRAME AND CORRECT IT TO SYMMETRICAL POSITION WITH THE AID OF HYDRAULIC PNEUMATIC JACK. | NOT NECESSARY | 380.00 | - |
| | LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH, TO FACILITATE REPAIR. | NOT NECESSARY | 380.00 | - |
| | TO LIFT -UP ENGINE WITH GEAR BOX AND REFIT. | * CHECK | 440.00 | - |
| | TO REMOVE AND RENEW POWER STEERING PUMP, OIL COOLER PIPE AND FINAL CHECKING AND TESTING. | NOT NECESSARY | 440.00 | - |
| | TO REMOVE AND REFIT AIR BAG SYSTEM AND RESET. | NOT NECESSARY | 480.00 | - |
| | TO DROP DIESEL TANK, PIPES, HOSES TO FACILITATE BODYWORK REPAIR, FINAL CHECKING AND TESTING. | NOT NECESSARY | 380.00 | - |
| | TO VACUUM, REPLACE, REFILL AND RECHARGE AIR CONDENSER. | NOT NECESSARY | 380.00 | - |
| | TO REPLACE, REFILL AND TOP UP COOLANT FOR RADIATOR. | NOT NECESSARY | 170.00 | - |
| | TO VACUUM, REPLACE, REFILL AND RECHARGE AIR INTERCOOLER. | NOT NECESSARY | 170.00 | - |
| | TO TRANSFER OF FENDER FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST. | NOT NECESSARY | 170.00 | - |
| | | | 16,400.00 | 470.00 |
| GRAND TOTAL | | | 70,380.32 | 1,968.05 |
| RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) | | | | 1,550.00 |

Report Ref No. CC3/CT18012773/Keb3q2

KONG SENG CHEONG

Licensed Appraiser

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