

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Monday, 20 August 2018 5:10 PM
To: 'lilyism Lee'
Cc: Lynette Lee Ying Wei
Subject: RE: ACCIDENT INVOLVING SMA 9322C ON 08.07.2018 / CLAIMANT SJJ 4033H

Dear Ms. Lily,

Noted. We will now proceed to negotiate for an amicable settlement with the Third Party.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: lilyism Lee [mailto:lily_lee_ho@hotmail.com]
Sent: Monday, 20 August 2018 5:07 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Lynette Lee Ying Wei <lynettekws@gmail.com>
Subject: Re: ACCIDENT INVOLVING SMA 9322C ON 08.07.2018 / CLAIMANT SJJ 4033H

Dear Joy Irene

Yes. Lee Ying Wei Lynette is my authorized driver.

Regards
Lily Lee

On 20 Aug 2018, at 4:52 PM, Joy Irene (LKKAuto) <JoyIrene@lkkauto.com> wrote:

Dear Ms. Lily,

We want to confirm if LEE YING WEI LYNETTE is your authorized driver.

Kindly confirm.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: lilyism Lee [mailto:lily_lee_ho@hotmail.com]
Sent: Monday, 20 August 2018 4:44 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SMA 9322C ON 08.07.2018 / CLAIMANT SJJ 4033H

Dear Joy Irene

I have spoken to Ms Ekynn that I have decided not to proceed with private settlement.

Regards
Lily Lee

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Monday, August 20, 2018 7:25 AM
To: lily_lee_ho@hotmail.com
Cc: Admin A
Subject: FW: ACCIDENT INVOLVING SMA 9322C ON 08.07.2018 / CLAIMANT SJJ 4033H

Our ref: CC6/AIG18012771/Ujb3

LILY LEE
Policy Holder

Dear Madam,
As spoken, re-sending our e-mail below.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Wednesday, 15 August 2018 1:24 PM
To: 'lily_lee.ho@hotmail.com' <lily_lee.ho@hotmail.com>; 'lily_lee-ho@hotmail.com' <lily_lee-ho@hotmail.com>
Subject: ACCIDENT INVOLVING SMA 9322C ON 08.07.2018 / CLAIMANT SJJ 4033H

Our ref: CC6/AIG18012771/Ujb3

LILY LEE
Policy Holder

Dear Madam,

We refer to our telephone conversation earlier. As spoken, we understand that you are interested to privately settle the third-party claim against your policy.

Breakdown of the adjusted claim as follows:

	THIRD-PARTY CLAIMED	OUR REVISED AMOUNT
Cost of Repairs (with GST)	\$2,950.88	\$ 1,284
Loss of Rental	(\$220.00 x 2days) \$ 440.00	(\$180 x 2day) \$ 36
TOTAL	\$ 3,390.88	\$ 1,644

Please note that our revised to offer is subject to the claimant's acceptance.

Should you decide not to proceed with the private settlement, the above cost will be claimed against the your auto insurance policy under **AIG Asia Pacific Insurance Pte Ltd** and the No Claim Discount will be affected due to this accident/claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Kindly revert with your decision within the next 7 days from the date of this e-mail (by 23/08/2018).

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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