



AXA Insurance Pte Ltd
8 Shenton Way
#27-01
Singapore 068811
Attention: Motor Claims

"Without Prejudice"

Your Ref :

Our Ref :

Date : 26 November 2018

Subject : **ACCIDENT INVOLVING VEHICLES SLN5445B & SLS955C ON 12.07.2018**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$	6144.23
Car rental	:	S\$	642.00
GIA search fee	:	S\$	2.00
Total	:	S\$	6788.23

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & GIA search slip
3. Copy of Car Rental bill & Car Rental Agreement & Certificate of Insurance
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation & Discharge Voucher

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Teng Wai Khan
Customer Service Manager, Body & Paint

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)

www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales:
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel Aftersales:
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W



Auto •
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

18 JULY 2018

DAWN LIM SOCK KIANG
41 FRANKEL AVENUE
SINGAPORE 458172

Dear Sir/Madam,

OUR REF : CC4/ASM18012767/ub3
YOUR REF : SLS 955C

**ACCIDENT INVOLVING SLS 955C AND SLN 5445B ALONG FRANKEL AVENUE ON
12/07/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s **PERFORMANCE MOTORS LTD** acting on behalf of the owner of **SLN 5445B** against your motor insurance policy.

As spoken, basing on the circumstances of the accident reported by both parties (front-to-rear collision) where you had hit third-party vehicle from the rear, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to thinthin@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at thinthin@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

THIN THIN HLAING
LKK Auto Consultants Pte Ltd
DID: 6841 2360
FAX: 6741 4108
Email: thinthin@lkkauto.com

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLN 5445B & SL5 955C ON 12/7/18

I, Hitachi Aqua-Tech Engineering Pte Ltd owner of Vehicle Registration No. SLN 5445B hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

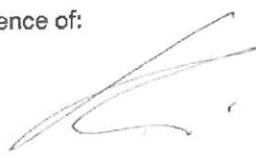
I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

  12/7/18 α
Name: Janice Chow (Date)
NRIC No.: 87631704R

In the presence of:


Name: _____ (Date)
NRIC No.: _____



redefining / insurance

CLAIM REF : S8M0008H
INSURED : DAWN LIM SOCK KIANG

DISCHARGE VOUCHER

We/I [Hitachi Aqua-Tech Engineering P/L], NRIC NO. 197701016M] hereby agree to accept the sum of dollars [SIX THOUSAND SEVEN HUNDRED EIGHTY EIGHT AND ONE TWENTY THREE ONLY] (S\$ 6,788.23) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. [SL5955C] as a result of an accident along [Frankel Ave (Before Traffic Junction)] on [12/7/18] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SLN 5445B].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SL5955C] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SL5955C].

Dated this 04 day of JAN 2019

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : 197701016M

Occupation/ Business : _____

Address : _____

Telephone No. : _____

Witness's Name : _____

Witness's Signature : [Signature]

Witness's NRIC No. : _____

KEVIN LEONG WAI KIT
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**Repair Order No. : **B1 1287409**Page No. : **1 of 2**Date IN : **30/07/2018**Invoice Number : **2032563 / WSB**Cust. Svc. Advisor: **Kevin Leong Wai Kit**Invoice Date : **22/11/2018**Payment Terms : **30 Days From Invoice**Invoice By : **Sharon Heng****- CUSTOMER INFORMATION -**

Hitachi Aqua-Tech Engineering Pte. Ltd.
40 Changi South Street 1

Singapore 486764**- INVOICE TO - 238**

AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

REGN. NO.
SLN5445B

CHASSIS NO.
G884766

REGN. DATE
28/04/2017

MODEL
530IA

MILEAGE
20578

- - - - L A B O U R 1 - - - -

To replace rear bumper and attachments including to make good the tail end panel and knock out dented area caused by the accident. To remove and install body parts in order to carry out painting job.

To respay rear bumper and tail end panel.

To check electrical wiring systems at the rear section for proper function.

Sundries.

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 12.7.2018. 3RD PARTY CAR : SLS955C.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO CONSULTANTS PTE LTD ON 30.7.2018 AT 3.30 PM. AUTHORISED REPAIR BY MS THIN THIN HLAING FROM LKK ON 26.7.2018 VIA E-MAIL.

PROPOSE CAR RENTAL = \$642.00. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.00.

Retail

Price	DISC%	NETT
1,700.00	10.00	1,530.00

1,514.00	10.00	1,362.60
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150.00	10.00	135.00
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80.00	0.00	80.00
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0.00	0.00	0.00
------	------	------

0.00	0.00	0.00
------	------	------

0.00	0.00	0.00
------	------	------

Total Labour 1: **3,107.60**

- - - - P A R T S - - - -

EXHAUST SUPPORT

REAR BUMPER CARRIER

REAR BUMPER COVER (M)

REAR BUMPER CENTRE GUIDE (M)

REAR BUMPER PANEL PRIMED (M)

UNDERBODY PANELLING REAR

PLUG

PLUG BLACK D=5MM

Retail

Qty	Price	DISC%	NETT
1	47.45	3.00	46.03

1	793.55	3.00	769.74
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1	176.45	3.00	171.16
---	--------	------	--------

1	60.05	3.00	58.25
---	-------	------	-------

1	1,587.75	3.00	1,540.12
---	----------	------	----------

1	41.30	3.00	40.06
---	-------	------	-------

4	1.05	3.00	4.07
---	------	------	------

6	0.90	3.00	5.24
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Total Parts : **2,634.67**

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303, Alexandra Road
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280, Kampong Arang Road
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Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**

Repair Order No. : B1 1287409	Page No. : 2 of 2
Date IN : 30/07/2018	Invoice Number : 2032563 / WSB
Cust. Svc. Advisor: Kevin Leong Wai Kit	Invoice Date : 22/11/2018
	Payment Terms : 30 Days From Invoice
	Invoice By : Sharon Heng

Labour Charges : 3,027.60	Total Labour & Parts Charges : S\$ 5,742.27
Parts Charges : 2,634.67	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 80.00	Invoice Total Amount Exclude GST : S\$ 5,742.27
	GST @ 7% : S\$ 401.96
	Invoice Total Amount Include GST : S\$ 6,144.23

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 6,144.23**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





TAX INVOICE

Invoice No. 55 - 512034

Page 1 of 1

MR TANG CHAY WEE

BLK 530 EAST COAST ROAD #13-03
458970 SINGAPORE

SIME DARBY SERVICES PTE LTD

Thrifty International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

p (65) 6447.3388 f (65) 6345.7247

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

INVOICE DATE : 04-AUG 2018

R.A. No. 55004948 / Benjamin Loo ZhiWei

TITLE	: MR	KILOMETER OUT/IN	: 26684 / 26995
AUTHORIZED DRIVER	: TANG CHAY WEE	KILOMETER DRIVEN	: 311
NRIC/PASSPORT NO.	: S7129228B	PETROL LEVEL OUT/IN	: FULL / FULL
MAKE & MODEL	: FORD MONDEO TITANIUM 2.0 AT	DATE & TIME OUT	: 30-JUL 2018 10:30
CAR REGISTRATION NO.	: SLQ2109B / UNIT #: 0002971	DATE & TIME IN	: 04-AUG 2018 10:30
CAR GROUP GIVEN	: I	CHECK IN LOCATION	: SHORT TERM-HQ (SIN55)-THRIFTY
CAR GROUP CHARGED	: H	NO. OF DAY(S) CHARGED	: 5 DAY(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
INSURANCE CLAIMS RATES 2017					
5 DAY(S) @ \$120.00 / DAY			600.00	42.00	642.00
SUB-TOTAL			600.00	42.00	642.00
REMARKS: BMW OWNER: SLN5445B \$120 / DAY 2.0CC PML CSA: KELVIN					
		TOTAL (SGD) :	600.00	42.00	642.00
* ITEMS NOT SUBJECT TO GST					
		AMEX XXXXXXXXXXXX5004			-642.00
		BALANCE DUE			0.00

NOTE:

I/WE HEREBY AGREE TO THE TERMS AND CONDITIONS AND BE HELD LIABLE FOR ALL AMOUNT DUE UNDER THIS AGREEMENT; ALL TRAFFIC FINES INCLUDING ADMIN FEES INCURRED DURING PERIOD OF HIRE; ANY COSTS INCURRED BY SIME DARBY SERVICES PTE LTD FOR MY FAILURE TO REPORT ANY ACCIDENT WITHIN 24 HOURS. FINAL CHARGES IS SUBJECT TO FULL INSPECTION OF THE VEHICLE BY A COMPANY REPRESENTATIVE.

wirecard

HERTZ - ALEXANDRA
305 ALEXANDRA ROAD
#05-05 VANTAGE AUTOMOTIVE CENTRE
SINGAPORE 159442DATE/TIME: 04/08/18 10:31:35
MID: 9803900067
TID: 39263134 INV: 011438
BATCH: 001762 TRACE: 019073
ORDER: 011438-001762019073
APR/AUTH CODE: 57

SALE

AMEX 376217*****004
EXP DATE: **/** ENT: Chip
REF NUM: 340478770346
CARD LABEL: AMERICAN EXPRESS TS1 F800
TVR: 0000000000 AID: A000000025010801
APP: CRIPT 6568FBE38A6DA103

HIRER'S AND/OR ADDITIONAL DRIVER'S SIGNATURE

Printed on
Entered byBASE : S\$ 642.00
TOTAL : S\$ 642.00I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT.
**** CUSTOMER COPY ****

**SIME DARBY SERVICES PTE LTD**

Thrifty International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

p (65) 6447.3388 f (65) 6345.7247

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

PAYMENT : AMEX - XXXXXXXXXXXX5004

HIRER'S DETAILS

TITLE : MR
NAME : TANG CHAY WEE
ADDRESS : BLK 530 EAST COAST ROAD
#13-03
458970
SINGAPORE

NRIC/PASSPORT NO. : S7129228B ISSUE: 12/12/1992

ISSUED BY : SINGAPORE
LICENSE : S7129228B EXPIRY: 30/12/2999

ISSUED BY : SINGAPORE
NATIONALITY : D.O.B.: 21/08/1971

FREQUENT FLYER NO. :
LOCAL CONTACT : 9833 0509

HOTEL :
COMPANY'S DETAILS
NAME :
ADDRESS :

IMPORTANT NOTICE

- Hirer is liable for all traffic fines including admin fees that are issued by Singapore or Malaysia authorities for a grace period of 12 months from the date of car return.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Any accident has to be reported within the next working day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Thrifty Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/Intoxicants/drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x

Hirer

x

Additional Driver

ADDITIONAL DRIVERS:

RENTAL AGREEMENT NUMBER : 55004948
RENTAL LOCATION : SHORT TERM-HQ (SIN55)-THRIFTY

CHECKOUT

UNIT # / REGN NO. : 00002971 / SLQ2109B
MAKE & MODEL : FORD MONDEO TITANIUM 2.0 AT
CAR GROUP GIVEN : I CHARGE: H
KILOMETER OUT : 26,684
PETROL LEVEL OUT : FULL
DATE & TIME OUT : 30/07/2018 10:30
DUE DATE & TIME IN : 02/08/2018 10:30
CHECKIN LOCATION : SHORT TERM-HQ (SIN55)-THRIFTY

RENTAL RATES

AS: INSURANCE CLAIMS RATES 2017
DAILY @ S\$ 120.00
EXTRA DAY @ S\$ 120.00
EXTRA HOUR @ S\$ 24.00

TOTAL: S\$ 385.20**FOR RATES TO APPLY**

MINIMUM 24 HOURS.
CAR MUST BE RETURNED TO RENTING LOCATION
ON THE DUE DATE

INSURANCE

BY INITIALS, THE HIRER
INCLUSIVE LDW
NON-WAIVERABLE DAMAGE EXCESS: S\$ 2,000.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY

DECLINES WSC @ S\$ 5.00 PER DAY

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE
COVERAGE FOR USE OUTSIDE SINGAPORE

OTHER CHARGES

FUEL SERVICES @ S\$2.70 / LITRE

CASH & CHEQUE DEPOSIT**REMARKS**

BMW OWNER: SLN5445B
\$120 / DAY 2.0CC
PML CSA: KELVIN

HI RESERVATION

RES. ID# SD000004307
Benjamin Loo ZhiWei

TACO#:
REF SRC: INSCCLAIMS

Printed on 30-Jul-2018 10:33
Entered by: Benjamin Loo ZhiWei

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-106709
Date of Request: 12/07/2018

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 12/07/2018
Enquiry By Caroline Tan Shirui
TP Vehicle No. SLS955C
Accident Date 12/07/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLS955C	AXA Insurance Pte Ltd	12/09/2017-11/09/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-106709
Date of Request: 12/07/2018

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 12/07/2018
Enquiry By Caroline Tan Shirui
TP Vehicle No. SLS955C
Accident Date 12/07/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque