

(5/5/2018)

INS. CASH OWNER:

CC 3 /AIG1801 2765, *Kelley*

LKK:

IDAC:

Surveyor:

Fennell

DOI:

ASSIGNMENT

12/3/18

Date / Time:

12/3/18

Registered in Merit:

12/3/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLS 5AAAT

Claim No.:

7524008264

Name of Insured:

MANN JIM HIE

Policy No.:

1300043213

Insured Tel No.:

HP:

98478545

Make / Model:

MERCEDES

Excess Sec II :\$S

D.O.A.:

10/3/18

Place of Accident:

NEWTON LILIES

Is driver the owner?

☒ (YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) YES / NO

OI GIA REPORT: YES / NO

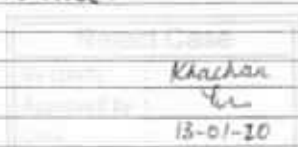
☒ YES / ☒ NO

Insured Liability:

Final ? Yes / No

SHD 95156INSRS:
WSP:
Tel:
Liability:
RMKS:*Trans
chb*INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

*12/3/18**Parker**10-12-19**12/11/2020**iduchidha**SHD 95156 - X**SLS 5AAAT - X**File Review: Pending for on video.**WE HAVE SOUND REASON TO REJECT T/P CLAIM. TO OBTAIN
CONSENT FROM PRINCIPAL BEFORE FORWARDING CCTV FOOTAGE
TO T/P.**File per to mk to close.*

STAGE	DATE / PIC
Non-Reporting Itr (1st):	
Non-Reporting Itr (2nd):	
Non-Reporting Itr (Final):	
Notification Itr (if non-pickup):	
Call OI:	
After call Itr to OI:	
Documentation Check List:	Handler Typist
Notification Itr (if non-pickup)	<input type="checkbox"/>
After call Itr to OI:	<input type="checkbox"/>
Authorisation To Act:	<input type="checkbox"/>
Release Voucher:	<input type="checkbox"/>
Final Repair Bill:	<input type="checkbox"/>
Car Rental Invoice:	<input type="checkbox"/>
Towing Invoice:	<input type="checkbox"/>
LTA / GIA:	<input type="checkbox"/>
Medical Bill:	<input type="checkbox"/>
PIR:	<input type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
LOD:	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>
Others:	<input type="checkbox"/>

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	<i>45</i>	SS <i>5700</i>	(<i>8</i> days) Reduction: <i>78</i> %
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	
Repair Cost:	SS		
Loss of Rental (LOR):	SS	(<i>5</i> x days)	
Loss of Use (LOU):	SS	(<i>5</i> x days)	
Loss of Income (LOI):	SS	(<i>5</i> x days)	
LOR only <input type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LO <input type="checkbox"/> [Tick only one]
GIA/LTA Search:	SS		
Medical:	SS		
Disbursement:	SS	(e.g. Tow/ Independent)	
Legal Cost:	SS		
Total:	SS	Global Sum SS:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS	Name 1:	
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

*TAIG: TO REJECT T/P CLAIM
+ OI VIDEO: T/P BEAT T/LIGHT*1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee: *\$320*COPY SENT
13/01/2020

ASS. REC. BY:

REF: 1761

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

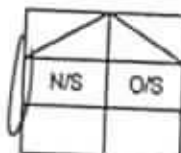
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

08

days

Res.: Yes or No

Lum Sum:

80

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

S/HD 95156

Yr Regn:

03, 12

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Chevrolet Epica

c.c

1991

Colour:

White/Pw

A/C:

Insured / Std / NI / NA

Sp. Reading

382068

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

4L1LA6PRJBB 089111

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Giti

Front

R/Bal.

9

mm

Rear

R/Bal.

9

mm

L/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

10/7/18

D.O.A.

12/7/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

13/7

File pass to Customer
L1 by 05700

(Red \$ 20,119.89 (1.78%))

Date/Time, File Pass to?

☐

: Prel. Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - RS - SI

Fees

Others

TOTAL

1)

Date/Time, File Return to?

☐

: Final Report

2)

Report Format:

Lump Sum / I.B.I.: (\$

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18012765/Keb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 13-07-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLS 5999T	Veh. Inspected	SHD 9515G
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	13/07/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	10/07/2018	Inspection Date	12/07/2018
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Trans-cab Auto Services Pte Ltd

AAD1807-091

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 9515G

*Not Authored
61 Sep @ 5700*

Vehicle No.:

SHD 9515G

Chassis No.:

KL1LA69RJB089111

Vehicle Make:

CHEVROLET

Vehicle Model:

EPICA 2.0

Date of Accident :

10.7.2018

Third Party Insurer :

*Asir***PART****LIST**

1	1	Front Fender LH	\$	<i>As</i> 837.60 ✓
2	1	Front Fender Liner LH	\$	<i>SL</i> 47.00 X
3	1	Front Fender Inner Wheel House Panel LH	\$	<i>SL</i> 1,437.00 X
4	1	Front Shock Absorber Assy LH	\$	<i>SL</i> 216.17 X
5	1	Front Shock Absorber Top Mounting LH	\$	<i>SL</i> 48.32 X
6	1	Front Lower Arm LH	\$	<i>SL</i> 283.00 X
7	1	Front Knuckle Arm LH	\$	<i>SL</i> 230.00 X
8	1	Front Door LH	\$	<i>As</i> 1,133.00 ✓
9	1	Front Door Glass Guide RH Chrome Moulding	\$	<i>SL</i> 60.00 X
10	1	Front Door Outer Moulding	\$	<i>SL</i> 220.00 X
11	1	Front Door Outer Handle	\$	<i>SL</i> 125.00 X
12	1	Front Door Handle Support	\$	<i>SL</i> 3.00 X
13	1	Front Door outer handle inner seal	\$	<i>SL</i> 89.15 X
14	1	Front Door outer key lock	\$	<i>SL</i> 25.00 X
15	1	Front Door Hinge Upper	\$	<i>SL</i> 65.00 X
16	1	Front Door Hinge Lower	\$	<i>As</i> 65.00 ✓
17	1	Front Door inner lock	\$	<i>As</i> 586.00 ✓
18	1	Front Door Inner Lock Latch LH	\$	<i>SL</i> 206.00 X
19	1	Front Door Check / Arrestor	\$	<i>SL</i> 67.50 X
20	1	Front Door Weatherstrip LH	\$ <i>69.40 seg</i>	<i>Not in</i> 138.79 <i>509m</i>
21	1	Front Door glass channel weatherstrip	\$	<i>SL</i> 160.00 X
22	1	Front Door inner trim board	\$	<i>SL</i> 455.69 X
23	1	Front Door window glass	\$	<i>SL</i> 456.12 X
24	1	Front Door Power Window Motor (Master) LH	\$	<i>As</i> 284.97 ✓
25	1	Front Door power window motor switch	\$	<i>SL</i> 145.00 X
26	1	Front Door Window Regulator Gear LH	\$	<i>As</i> 84.58 ✓
27	1	Front Door Outer Pillar Panel LH	\$	<i>As</i> 715.00 ✓

Trans-cab Auto Services Pte Ltd**AAD1807-091**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 9515G

28	1	Front Door Pillar Inner Panel LH	\$	<i>R</i>	850.00	X
29	1	Front Door Center Pillar Panel LH	\$	<i>R</i>	698.15	X
30	1	Front Side View Mirror Assy LH	\$	<i>SL</i>	1,191.00	X
31	1	Rear Door LH (Panel A-RR DR LH)	\$	<i>R</i>	1,133.00	✓
32	1	Rear door weatherstrip - Inner	\$	<i>SL</i>	41.40	X
33	1	Rear door weatherstrip - 2nd Frame	\$	<i>SL</i>	25.90	X
34	1	Rear door top hinge	\$	<i>R</i>	35.00	X
35	1	Rear door bottom hinge	\$	<i>R</i>	35.00	✓
36	1	Rear door inner lock	\$	<i>R</i>	425.00	X
37	1	Rear door check / arrestor	\$	<i>SL</i>	65.00	X
38	1	Rear door lock striker / latch	\$	<i>SL</i>	120.00	X
39	1	Rear door outer weatherstrip moulding	\$	<i>SL</i>	85.00	X
40	1	Side Rocker Panel Garnish LH	\$	<i>Net</i>	236.40	✓
41	1	Rear Fender LH	\$	<i>R</i>	1,145.00	X
42	1	Rear Fender Inner Trim LH	\$	<i>SL</i>	418.44	X
43	1	Front Side Rocker Panel Garnish LH	\$	<i>SL</i>	236.40	X
44	1	Front Side Rocker Panel Outer LH	\$	<i>R</i>	600.00	/
45	1	Front Side Rocker Panel Inner LH	\$	<i>R</i>	519.30	/

TOTAL	\$	16,043.88
10%	\$	1,604.39
	\$	14,439.49

Specical Nett

1 Set	Front Bumper Fastener Clip	\$	<i>na</i>	24.00	X
1 Set	Front licence plate with holder	\$	<i>SL</i>	192.00	X
1 Set	Radiator Grille clip	\$	<i>na</i>	35.00	X
1 Set	Front Fender Liner clip	\$	<i>na</i>	30.00	X
1	Front Fender RR Bracket LH	\$	<i>R</i>	7.10	X
1	Front Wheel Rim Hub Cap LH	\$	<i>SL</i>	166.30	X
1	Front Tyre LH	\$	<i>SL</i>	180.00	X
1	Front Tyre Rim LH	\$	<i>SL</i>	126.00	X
1	Front left door sticker 'Trans-cab'	\$	<i>na</i>	80.00	60na
1	Rear rear door sticker '6555-3333'	\$	<i>na</i>	80.00	60na

Trans-cab Auto Services Pte Ltd

AAD1807-091

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 9515G

TOTAL	\$	920.40
--------------	-----------	---------------

TOTAL PARTS	\$	15,359.89
--------------------	-----------	------------------

LABOUR

To Check Electrical Lighting Concerned.	\$	170.00	201
Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$	4,500.00	9001
Putty and spray painting of the affected portion.	\$	4,000.00	12001
Towing Fees.	\$	~ 120.00	X
To dismantle and refit front end suspension, undercarriage parts, final checking and testing.	\$	~ 380.00	X
To check steering geometry and computer wheel alignment	\$	~ 220.00	X
To transfer of tire, rim and on wheel balancing.	\$	~ 170.00	X
To rust-proofing of the affected areas.	\$	170.00	1201
To check steering geometry and computer wheel alignment	\$	~ 220.00	X
To transfer of tire, rim and on wheel balancing.	\$	~ 170.00	X
To transfer of door fittings, attachment and perform water seepage test.	\$	170.00	1201

Trans-cab Auto Services Pte Ltd

AAD1807-091

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 9515G

To transfer of fender fittings, attachment and
perform water seepage test.

\$ 170.00 X

TOTAL \$ 10,460.00**Over All Total \$ 25,819.89****Repair Days (Lump Sum)**~~15 days~~

8 days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Company
Owner ID:	3878K
Vehicle Details	
Vehicle No.:	SHD9515G
Vehicle to be Exported:	Yes
Intended De-registration Date:	10 Jul 2018
Vehicle Make:	CHEVROLET
Vehicle Model:	EPICA 2.0DSL AT ABS D/AB 2WD 4DR TURBO
Primary Colour:	Red
Manufacturing Year:	2011
Engine No.:	Z20S1450848K
Chassis No.:	KL1LA69RJBB089111
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$14,361.00
Original Registration Date:	21 Mar 2012
First Registration Date:	21 Mar 2012
Transfer Count:	0
Actual ARF Paid:	\$14,361.00

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Mar 2020
PARF Rebate Amount:	\$9,334.00

COE Expiry Date:	20 Mar 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	8
QP Paid:	\$39,441.00
COE Rebate Amount:	\$8,349.00
Total Rebate Amount:	\$17,683.00

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

OK

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 2 September 2019 6:11 PM
To: claims@transcab.com.sg; Ng Wai Yin; Jasmine Tan
Cc: Admin A
Subject: REJECT TP CLAIM -ACCIDENT INVOLVING SHD 9515G (TP) & SLS 5999T (OI-AIG)
ON 10/07/2018 - LKK REF: CC3/AIG18012765/Kkb3

Tracking:	Recipient	Delivery
	claims@transcab.com.sg	
	Ng Wai Yin	
	Jasmine Tan	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 2/9/2019 6:11 PM
	shupei@lkkauto.com	Delivered: 2/9/2019 6:11 PM
	olivialau@lkkauto.com	Delivered: 2/9/2019 6:11 PM

Your Ref: SHD 9515G

WITHOUT PREJUDICE

Dear Sir/Madam,

Based on our Insured's video footage, we noted that the traffic light was green and in our Insured's favour and believe that Third party driver has beaten the red traffic light.

We append below the screenshot of Insured's accident video:



- FACTS
- O/I FOOTAGE SHOWS CLEARLY THAT THE LIGHT WAS IN GREEN BEFORE REACHING THE CIRCLE, SO HE PROCEEDED IN ENTERING INTO CIRCLE AND COLLIDED WITH TAXI WHO HAS BEATEN TRAFFIC LIGHT AND INTENDED TO MOVE TO 2ND LANE
 - T/P SCENARIO FAILED TO MENTION THE CONDITION OF TRAFFIC LIGHT AND DIRECTION OF TRAVELLING OF O/I VEHICLE
 - THE DAMAGE PROFILE DOES NOT TALLY WITH T/P'S SCENARIO, BUT OUR O/I SCENARIO.
 - WE COULD WRITE TO PRINCIPAL TO OBTAIN CONSENT BEFORE WE FORWARD FOOTAGE TO T/P.

As such, we have our principal's instruction to reject the claim and we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We will now close the matter in our end.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Tuesday, 3 September 2019 3:14 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: REJECT TP CLAIM -ACCIDENT INVOLVING SHD 9515G (TP) & SLS 5999T (OI-AIG) ON 10/07/2018 - LKK REF: CC3/AIG18012765/Kkb3 -- AAD1807-091

WITHOUT PREJUDICE

Dear Khanchna

Can forward us a copy of your insured video footage?

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Monday, 2 September, 2019 6:11 PM

To: claims@transcab.com.sg; Ng Wai Yin <waiyin.ng@transcab.com.sg>; Jasmine Tan <jasminetan@transcab.com.sg>

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 16 December 2019 12:08 PM
To: 'Ng Wai Yin'
Cc: 'claims'; Admin A
Subject: RE: REJECT TP CLAIM -ACCIDENT INVOLVING SHD 9515G (TP) & SLS 5999T (OI-AIG) ON 10/07/2018 - LKK REF: CC3/AIG18012765/Kkb3 -- AAD1807-091
Attachments: Video - Accident-1-0-1.mp4

Your Ref: SHD 9515G

WITHOUT PREJUDICE

Dear Sir/Madam,

Please refer to the image below showing that the traffic light is green and in our Insured's favour and our Insured's statement below.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was moving along Newton Rd. towards the Newton Circus. When the traffic light was on green and I proceeded to approach into the Circus. Suddenly, I saw a car (red) moving towards my direction, and we collided. On reviewing my car video camera, it was evident that the red ^{taxi} ~~car~~ has beaten the traffic light, which is red then. To a point to note is that the traffic light has been green for quite sometime (2-3 seconds), which means that the red ^{taxi} has ignored the red light, when the accident happened, ~~happened by it~~.

DECLARATION

I hereby declare the foregoing particulars are true in every respect.

A witness driver told me that the red taxi has beaten the red traffic light.

Please note that you have 14 calendar days to report and file the claim under your own policy. Failing to do so, your insurance company will not allow me to accept the claim.

We have our principal's instruction to reject the claim and we are unable to look into your client's claim.

Khanchna (LKK Auto)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Friday, 23 August 2019 9:33 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: AIG ref: 7529400825SG-003 II TP vehicle no: SHD9515G [DOA: 10/07/2018]

Dear Khanchna,

Please proceed with rejection.

Kind Regards,
Saliha

Saliha Syed Yusoff
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Thursday, August 22, 2019 6:22 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: AIG ref: 7529400825SG-003 II TP vehicle no: SHD9515G [DOA: 10/07/2018]

This message is from an external sender; be cautious with links and attachments.

Dear Ms. Saliha,

The above matter and e-mail below refers.

Kindly be informed that survey photos has been uploaded.

Based on the Insured's video footage, we noted that the traffic light was green and in our Insured's favour and believe that Third party driver must have beaten the red traffic light.

We append below the Insured's statement:

in the language of the insured

Circumstances of Accident

I WAS MOVING ALONG NEWTON RD TOWARDS THE NEWTON CIRCUS. THE TRAFFIC LIGHT WAS ON GREEN AND I PROCEEDED TO APPROACH INTO THE CIRCUS. SUDDENLY, I SAW CAR B (SHD9515G) MOVING TOWARDS MY DIRECTION AND WE COLLIDED. ON REVIEWING MY CAR VIDEO CAMERA, IT WAS EVIDENT THAT THE CAR B HAS BEATEN THE TRAFFIC LIGHT WHICH IS RED THEN A POINT THE NOTE IS THAT THE TRAFFIC LIGHT HAS BEEN GREEN FOR QUITE SOMETIME (3-3 SECONDS) WHICH MEANS THAT THE RED TAXI HAS IGNORED THE RED LIGHTS WHEN THE ACCIDENT HAPPENED. A WITNESS DRIVER STOPPED BY AND TOLD ME THAT THE CAR B HAS BEATEN THE RED TRAFFIC LIGHTS.

Attachment(s)

As such, we suggest to reject the Third party's claim.

Appreciate your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DiD: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent: Thursday, 22 August 2019 3:00 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: AIG ref: 7529400825SG-003 || TP vehicle no: SHD9515G [DOA: 10/07/2018]

Dear Khanchna,

May we have update on this matter please? It's been 1 year since DOA and no survey photos uploaded onto merimen till date.

Kind Regards,

Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120

Tel +(65) 6419 1917 |

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Mei Kwan (LKKAuto)

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Monday, 2 September, 2019 6:11 PM

To: claims@transcab.com.sg; Ng Wai Yin <waiyin.ng@transcab.com.sg>; Jasmine Tan <jasminetan@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: REJECT TP CLAIM -ACCIDENT INVOLVING SHD 9515G (TP) & SLS 5999T (OI-AIG) ON 10/07/2018 - LKK REF: CC3/AIG18012765/Kkb3

Your Ref: SHD 9515G

WITHOUT PREJUDICE

Dear Sir/Madam,

Based on our Insured's video footage, we noted that the traffic light was green and in our Insured's favour and believe that Third party driver has beaten the red traffic light.

We append below the screenshot of Insured's accident video:



As such, we have our principal's instruction to reject the claim and we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>
Sent: Monday, 30 December 2019 11:33 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: Seeking advice on liability - AIG ref: 3967981102SG-003 | SKJ6900E & SMB1336K on 30/11/2017

Dear Khanchna,

As the claim is still undergoing direct settlement, we are of the view that TP should carry the bulk liability for hitting onto stationary insured vehicle. Please proceed to reject TP claim at this juncture.

Best regards,
Chan Kian Meng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
KianMeng.Chan1@aig.com | www.aig.sg

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Tuesday, December 24, 2019 1:19 PM
To: Chan, Kian-Meng
Cc: Admin A
Subject: [EXTERNAL] Seeking advice on liability - AIG ref: 3967981102SG-003 | SKJ6900E & SMB1336K on 30/11/2017

This message is from an external sender; be cautious with links and attachments.

Dear Mr. Chan,

We refer to the above matter.

Based on all documents at hand, we noted that Insured driver alleged that her vehicle was stationary and Third party m/bus collided into her vehicle. Whereas the third party m/bus driver alleged that our Insured suddenly cut into his lane whilst he was moving.

Based on the video screenshots provided by third party m/bus, we noted that Insured had stopped near the traffic light to drop off a passenger and the third party m/bus collided into the Insured vehicle that was stationary at the traffic light after dropping off a passenger.

We are of the view that the third party driver should have ensured proper lookout before moving from bus stop and Insured driver should not have stopped at bus lane to alight passengers even after noticing the third party m/bus at the bus stop because by stopping, Insured vehicle had obstructed the bus movement at the bus lane during peak hours.

Please advice.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Friday, 1 November 2019 10:04:08 AM (UTC+08:00) Kuala Lumpur, Singapore

To: Chan, Kian-Meng; Khanchna (LKK Auto)

Subject: RE: AIGref: 3967981102SG-003 | SKJ6900E & SMB1336K on 30/11/2017

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Kian Meng,

Thank you for your email, please take note that Poh Kin no longer with the company.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>

Sent: Thursday, 31 October 2019 6:21 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: AIGref: 3967981102SG-003 | SKJ6900E & SMB1336K on 30/11/2017

Dear Poh Kin,

We refer to claim in subject matter, kindly advise claim status and expedite finalization by soonest.

As this is a review seeking for claim closure, appreciate your advice if there is opportunity to do so.

Best regards,
Chan Kian Meng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
KianMeng.Chan1@aig.com | www.aig.sg

From: Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]
Sent: Wednesday, July 31, 2019 5:00 PM
To: Chan, Kian-Meng; Poh Kin (LKKAUTO)
Subject: [EXTERNAL] RE: AIGref: 3967981102SG-003 | SKJ6900E & SMB1336K on 30/11/2017

This message is from an external sender; be cautious with links and attachments.

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Poh Kin,

Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>
Sent: Wednesday, 31 July 2019 4:52 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: AIGref: 3967981102SG-003 | SKJ6900E & SMB1336K on 30/11/2017

Hi Asher,

Seems our insured had reported. Document shared for your kind assistance.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 30 December 2019 1:38 PM
To: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses
Cc: Admin A
Subject: REJECT CLAIM - SMRT BUS/11/17/1035/AW - ACCIDENT INVOLVING DOUBLE DECKER BUS SMB1336K AND SKJ6900E ON 30 NOV 2017 ALONG YIO CHU KANG STATION. ***LKK REF:CC3/AIG17024592/Sms3

Tracking:	Recipient	Delivery
	Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses	
	Admin A	
	shupe@lkkauto.com	Delivered: 30/12/2019 1:38 PM
	olivialau@lkkauto.com	Delivered: 30/12/2019 1:38 PM
	Meikwan@lkkauto.com	Delivered: 30/12/2019 1:38 PM

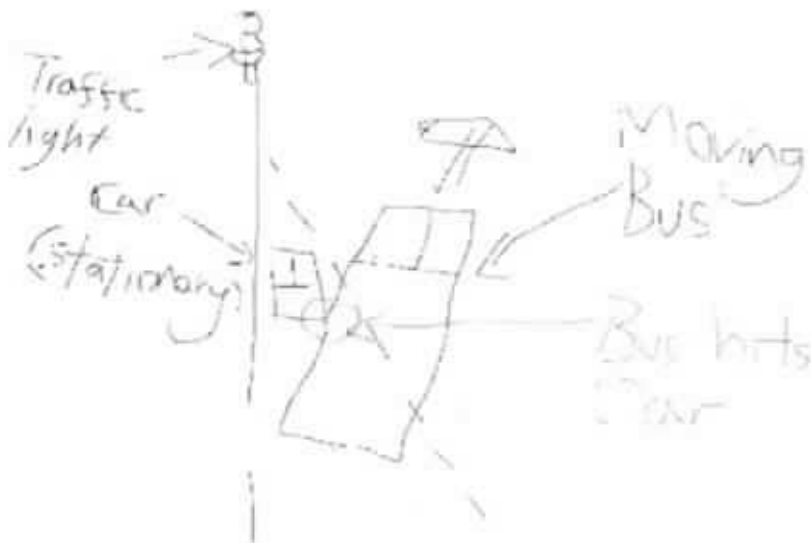
WITHOUT PREJUDICE

Dear Sir/Madam,

The above matter refers.

We append below our Insured's sketch plan and screenshots of third party video for your easy reference:

Sketch Plan





Based on the documents at hand, we noted that Third party m/bus had collided into the rear of our Insured's stationary vehicle.

As such, we opine that liability is down against your client and we have our principal's instruction to reject the claim and we are unable to look into your client's claim.

We will proceed to close the file accordingly.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Tuesday, 27 March 2018 4:54 PM

To: audrey@smrt.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Subject: RE: LOD to AIG - SMRT BUS/11/17/1035/AW - ACCIDENT INVOLVING DOUBLE DECKER BUS SMB1336K AND SKJ6900E ON 30 NOV 2017 ALONG YIO CHU KANG STATION. ***LKK REF:CC3/AIG17024592/Sms3

Importance: High

Dear Audrey,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Bevan,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) [<mailto:audrey@smrt.com.sg>]

Sent: Tuesday, 27 March 2018 3:05 PM

To: Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: contactform.sg@aig.com

Subject: LOD to AIG - SMRT BUS/11/17/1035/AW - ACCIDENT INVOLVING DOUBLE DECKER BUS SMB1336K AND SKJ6900E ON 30 NOV 2017 ALONG YIO CHU KANG STATION.

Importance: High

BUS/11/17/1035/AW

Dear AIG c/o LKK Motor claims officer,

Above attached LOD documents and accident scene photos for your records and necessary settlement.

Please let us have your offer to settle/DV soon. Thank you.

Audrey Woo

Claims Department

DID : 6866 2651

FAX : 6368 7421

Email : audrey@smrt.com.sg

SMRT Buses Ltd

6 Ang Mo Kio Street 62 Singapore 569140



...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Jul 2018 Edit Reg		12 Jul 2018 00:00 Edit Adj Rpt	S\$5,700.00 Edit Estimates	S\$5,700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: MAN JUN HOE , ID: 57131295Z									
Main Claimant: TRANS-CAB SERVICES PTE LTD , Co. Reg. No.: 200303878K									
Vehicle Reg. No.:	SHD9515G	Date of Loss:	10/07/2018 06:00 - :59 [75 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7529400825SG	Policy/Cover Note No.:	(Comprehensive) Coverage: 28/08/2017 - 27/08/2018						
Vehicle Reg. No. (Insured):	SLS5999T	Policy No. (Claimant):	VPX/P1680520						
		Excess:							
Repairer: Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com									
Claimant's Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 24/07/2018]									
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
There are no mail for this case.									
ALL ASSOCIATED TASKS				View All Search Tasks Create New Task Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD9515G (7529400825SG)
[SLS5999T]
TP
TRANS-CAB SERVICES PTE LTD
Jul 10 2018 6:00AM
[MAN JUN HOE]
Trans-cab Auto Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
------------------	--	---------------	--	--------------------	--	--------------	--	--------------	--	---	--

Video					1 per page		<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print		
1	26/11/18 17:24	Video - Accident <small>From: OD - Reg. No: SLS5999T, Claimant: MAN JUN HOE</small>		Load MP4			

Photos/Images					3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
2	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
3	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
4	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
5	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
6	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
7	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
8	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
9	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
10	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
11	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
12	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
13	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
14	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
15	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
16	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
17	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
18	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
19	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
20	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
21	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
22	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
23	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
24	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		
25	22/08/19 18:12	General View		Load JPG	<input checked="" type="checkbox"/>		

Documentation					1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	13/07/18 17:11	TP ESTIMATE- MARKED		Load PDF			
2	13/07/18 17:11	TP GIA REPORT		Load PDF			
3	27/09/19 15:32	REJECTION EMAIL TO TP DD 02.09.19		Load PDF			
4	13/01/20 15:11	EMAIL FROM AIG TO REJECT		Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print		
1	16/07/18 12:11	OT GIA REPORT		Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST				Reset	Save	Print
There are no document checklists configured.						

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18012765/KKA3Q2

Date: 15/01/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant

Vehicle No : SHD9515G

Insured Vehicle No : SLS5999T

Date of Loss: 10/07/2018

Nature of Claim: TP

Claim No: 7529400825SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD9515G

Make & Model: CHEVROLET EPICA, 2.0 (A)

Engine No: Z20S1450848K

Reg. Date: 21/03/2012 (Man. Year: 2011)

Chassis No: KL1LA69RJBB089111

Colour: White/Red

Odometer: 382068 km

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: Giti 9 mm

Rear Left Side:

Giti 9 mm

Front Right Side: Giti 9 mm

Rear Right Side:

Giti 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,359.89	4,788.89	10,571.00	68.82
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,460.00	2,360.00	8,100.00	77.44
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	25,819.89	7,148.89	18,671.00	72.31
Approved Total (Overridden) (S\$)		5,700.00		
(S\$)	25,819.89	5,700.00	20,119.89	77.92
+ GST 7.00/7.00% (S\$)	1,807.39	399.00	1,408.39	77.92
Nett Amount (S\$)	27,627.28	6,099.00	21,528.28	77.92
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 12/07/2018

Date Inspected: 12/07/2018 Inspected At:

Trans-cab Auto Services Pte Ltd (Ang Mo Kio)
2, Ang Mo Kio Street 63
Singapore 569111

Estimated Period of Repair: 8.0 days

Adjuster: KENNETH KONG

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER LH	Bent	837.60 FL	*837.60 FL
2	1		*FRONT FENDER LINER LH	Serviceable	47.00 FL	*- FL
3	1		*FRONT FENDER INNER WHEEL HOUSE PANEL LH	Repair	1,437.00 FL	*- FL
4	1		*FRONT SHOCK ABSORBER ASSY LH	Serviceable	216.17 FL	*- FL
5	1		*FRONT SHOCK ABSORBER TOP MOUNTING LH	Serviceable	48.32 FL	*- FL
6	1		*FRONT LOWER ARM LH	Serviceable	283.00 FL	*- FL
7	1		*FRONT KNUCKLE ARM LH	Serviceable	230.00 FL	*- FL
8	1		*FRONT DOOR LH	Bent	1,133.00 FL	*1,133.00 FL
9	1		*FRONT DOOR GLASS GUIDE RH CHROME MOULDING	Serviceable	60.00 FL	*- FL
10	1		*FRONT DOOR OUTER MOULDING	Serviceable	220.00 FL	*- FL
11	1		*FRONT DOOR OUTER HANDLE	Serviceable	125.00 FL	*- FL
12	1		*FRONT DOOR HANDLE SUPPORT	Serviceable	3.00 FL	*- FL
13	1		*FRONT DOOR OUTER HANDLE INNER SEAL	Serviceable	89.15 FL	*- FL
14	1		*FRONT DOOR OUTER KEY LOCK	Serviceable	25.00 FL	*- FL
15	1		*FRONT DOOR HINGE UPPER	Repair	65.00 FL	*- FL
16	1		*FRONT DOOR HINGE LOWER	Bent	65.00 FL	*65.00 FL
17	1		*FRONT DOOR INNER LOCK	Dented	586.00 FL	*586.00 FL
18	1		*FRONT DOOR INNER LOCK LATCH LH	Repair	206.00 FL	*- FL
19	1		*FRONT DOOR CHECK /ARRESTOR	Serviceable	67.50 FL	*- FL
20	1		*FRONT DOOR WEATHERSTRIP LH (50%)	Dented / Cut	124.91 FS	*69.40 FS
21	1		*FRONT DOOR GLASS CHANNEL WEATHERSTRIP	Serviceable	160.00 FL	*- FL
22	1		*FRONT DOOR INNER TRIM BOARD	Serviceable	455.69 FL	*- FL
23	1		*FRONT DOOR WINDOW GLASS	Serviceable	456.12 FL	*- FL
24	1		*FRONT DOOR POWER WINDOW MOTOR (MASTER) LH	Jammed	284.97 FL	*284.97 FL
25	1		*FRONT DOOR POWER WINDOW MOTOR SWITCH	Serviceable	145.00 FL	*- FL
26	1		*FRONT DOOR WINDOW REGULATOR GEAR LH	Distorted	84.58 FL	*84.58 FL
27	1		*FRONT DOOR OUTER PILLAR PANEL LH	Bent	715.00 FL	*715.00 FL
28	1		*FRONT DOOR PILLAR INNER PANEL LH	Repair	850.00 FL	*- FL
29	1		*FRONT DOOR CENTER PILLAR PANEL LH	Repair	698.15 FL	*- FL
30	1		*FRONT SIDE VIEW MIRROR ASSY LH	Serviceable	1,191.00 FL	*- FL
31	1		*REAR DOOR LH (PANEL A-RR DR LH)	Bent	1,133.00 FL	*1,133.00 FL
32	1		*REAR DOOR WEATHERSTRIP -INNER	Serviceable	41.40 FL	*- FL
33	1		*REAR DOOR WEATHERSTRIP -1ND FRAME	Serviceable	25.90 FL	*- FL
34	1		*REAR DOOR TOP HINGE	Repair	35.00 FL	*- FL
35	1		*REAR DOOR BOTTOM HINGE	Bent	35.00 FL	*35.00 FL
36	1		*REAR DOOR INNER LOCK	Repair	425.00 FL	*- FL
37	1		*REAR DOOR CHECK /ARRESTOR	Serviceable	65.00 FL	*- FL
38	1		*REAR DOOR LOCK STICKER /LATCH	Serviceable	120.00 FL	*- FL
39	1		*REAR DOOR OUTER WEATHERSTRIP MOULDING	Serviceable	85.00 FL	*- FL
40	1		*SIDE ROCKER PANEL GARNISH LH	Dented	236.40 FL	*236.40 FL
41	1		*REAR FENDER LH	Repair	1,145.00 FL	*- FL
42	1		*REAR FENDER INNER TRIM LH	Serviceable	418.44 FL	*- FL
43	1		*FRONT SIDE ROCKER PANEL GARNISH LH	Serviceable	236.40 FL	*- FL
44	1		*FRONT SIDE ROCKER PANEL OUTER LH	Repair	600.00 FL	*- FL
45	1		*FRONT SIDE ROCKER PANEL INNER LH	Repair	519.30 FL	*- FL
46	1		*SET FRONT BUMPER FASTENER CLIP	Not Necessary	24.00 FS	*- FS
47	1		*SET FRONT LICENCE PLATE WITH HOLDER	Serviceable	192.00 FS	*- FS
48	1		*SET RADIATOR GRILLE CLIP	Not Necessary	35.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
49	1		*SET FRONT FENDER LINER CLIP	Not Necessary	30.00 FS	*- FS
50	1		*FRONT FENDER RR BRACKET LH	Repair	7.10 FS	*- FS
51	1		*FRONT WHEEL RIM HUB CAP LH	Serviceable	166.30 FS	*- FS
52	1		*FRONT TYRE LH	Serviceable	180.00 FS	*- FS
53	1		*FRONT TYRE RIM LH	Serviceable	126.00 FS	*- FS
54	1		*FRONT LEFT DOOR STICKER TRANS-CAB	Necessary	80.00 FS	*60.00 FS
55	1		*REAR DOOR STICKER 6555-3333	Necessary	80.00 FS	*60.00 FS
				Sub Total (\$\$)	16,950.40	5,299.95
				- List Item Discount on L Items 10.00/10.00% (\$\$)	1,590.51	511.06
				Total Parts (\$\$)	15,359.89	4,788.89

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	20.00
2	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.	New	4,500.00	900.00
3	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	4,000.00	1,200.00
4	TOWING FEES	New	120.00	0.00
5	TO DISMANTLE AND REFIT FRONT END SUSPENSION ,UNDERCARRIAGE PARTS ,FINAL CHECKING AND TESTING	New	380.00	0.00
6	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
7	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING	New	170.00	0.00
8	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	120.00
9	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
10	TO TRANSFER OF TIRE, RIM AND ON WHEEL BALANCING	New	170.00	0.00
11	TO TRANSFER OF DOOR FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	120.00
12	TO TRANSFER OF FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
Gross Labour Cost (S\$)			10,460.00	2,360.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >