

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 16 December 2019 12:08 PM
To: 'Ng Wai Yin'
Cc: 'claims'; Admin A
Subject: RE: REJECT TP CLAIM -ACCIDENT INVOLVING SHD 9515G (TP) & SLS 5999T (OI-AIG) ON 10/07/2018 - LKK REF: CC3/AIG18012765/Kkb3 -- AAD1807-091
Attachments: Video - Accident-1-0-1.mp4

Your Ref: SHD 9515G

WITHOUT PREJUDICE

Dear Sir/Madam,

Please refer to the image below showing that the traffic light is green and in our Insured's favour and our Insured's statement below.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was moving along Newton Rd towards the Newton Circus. When the traffic light was on green and I proceeded to approach into the Circus. Suddenly, I saw a car (red ^{taxi}) moving towards my direction, and we collided. On reviewing my car video camera, it was evident that the red ~~car~~ ^{taxi} has beaten the traffic light, which is red then. A point to note is that the traffic light has been green for quite sometime (2-3 seconds), which means that the red taxi has ignored the red lights. When the accident happened, ^{stopped by} a witness driver had told me that the red taxi has beaten the red traffic lights.

DECLARATION
We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

We have our principal's instruction to reject the claim and we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Tuesday, 3 September 2019 3:14 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; 'claims' <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: REJECT TP CLAIM -ACCIDENT INVOLVING SHD 9515G (TP) & SLS 5999T (OI-AIG) ON 10/07/2018 - LKK REF: CC3/AIG18012765/Kkb3 -- AAD1807-091

WITHOUT PREJUDICE

Dear Khanchna

Can forward us a copy of your insured video footage?

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Monday, 2 September, 2019 6:11 PM

To: claims@transcab.com.sg; Ng Wai Yin <waiyin.ng@transcab.com.sg>; Jasmine Tan <jasminetan@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: REJECT TP CLAIM -ACCIDENT INVOLVING SHD 9515G (TP) & SLS 5999T (OI-AIG) ON 10/07/2018 - LKK REF: CC3/AIG18012765/Kkb3

Your Ref: SHD 9515G

WITHOUT PREJUDICE

Dear Sir/Madam,

Based on our Insured's video footage, we noted that the traffic light was green and in our Insured's favour and believe that Third party driver has beaten the red traffic light.

We append below the screenshot of Insured's accident video:



As such, we have our principal's instruction to reject the claim and we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

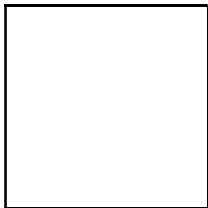
Best Regards,

Khanchna | Case Handler

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