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**From:** Syed-Yusoff, Saliha

**Sent:** Friday, August 23, 2019 9:33 AM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: AIG ref: 7529400825SG-003 II TP vehicle no: SHD9515G [DOA: 10/07/2018]

Dear Khanchna,

Please proceed with rejection.

Kind Regards,  
Saliha

**Saliha Syed Yusoff**

**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120

Tel +(65) 6419 1917 |

[www.aig.sg](http://www.aig.sg)

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**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]  
**Sent:** Thursday, August 22, 2019 6:22 PM  
**To:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [EXTERNAL] RE: AIG ref: 7529400825SG-003 II TP vehicle no: SHD9515G [DOA: 10/07/2018]

This message is from an external sender; be cautious with links and attachments.

Dear Ms. Saliha,

The above matter and e-mail below refers.

Kindly be informed that survey photos has been uploaded.

Based on the Insured's video footage, we noted that the traffic light was green and in our Insured's favour and believe that Third party driver must have beaten the red traffic light.

We append below the Insured's statement:

or the signature of the writer

**Circumstances of Accident**

I WAS MOVING ALONG NEWTON RD TWDS THE NEWTON CIRCUS. THE TRAFFIC LIGHT WAS ON GREEN AND I PROCEEDED TO APPROACH INTO THE CIRCUS. SUDDENLY, I SAW CAR B (SHD9515G) MOVING TWDS MY DIRECTION AND WE COLLIDED. ON REVIEWING MY CAR VIDEO CAMERA, IT WAS EVIDENT THAT THE CAR B HAS BEATEN THE TRAFFIC LIGHT WHICH IS RED THEN. A POINT THE NOTE IS THAT THE TRAFFIC LIGHT HAS BEEN GREEN FOR QUITE SOMETIME (2-3 SECONDS) WHICH MEANS THAT THE RED TAXI HAS IGNORED THE RED LIGHTS WHEN THE ACCIDENT HAPPENED, A WITNESS DRIVER STOPPED BY AND TOLD ME THAT THE CAR B HAS BEATEN THE RED TRAFFIC LIGHTS.

**Attachment(s)**

As such, we suggest to reject the Third party's claim.

Appreciate your approval please.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>  
**Sent:** Thursday, 22 August 2019 3:00 PM  
**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** AIG ref: 7529400825SG-003 II TP vehicle no: SHD9515G [DOA: 10/07/2018]

Dear Khanchna,

May we have update on this matter please? It's been 1 year since DOA and no survey photos uploaded onto merimen till date.

Kind Regards,

Saliha

**Saliha Syed Yusoff**

**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120

Tel +(65) 6419 1917 |

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